

Santiago Garcia-Chavez

Email: Chavez.Garcia.Santi@gmail.com

Linkedin: [linkedin.com/in/santiago-garcia-chavez-609463179](https://www.linkedin.com/in/santiago-garcia-chavez-609463179)

Austin, Texas 78744

Phone: (512) 468-9635

EDUCATION

Austin Community College Criminal Justice major	Austin, Texas	Attended 2011-2015
Central Texas Austin Health Institute Certified Pharmacy Technician	Austin, Texas	Attended 2021-2021
Full Stack Web Development University of Texas	Austin, Texas	Attending 2023-2023

WORK EXPERIENCE

Walgreens February 2021- 2023

Pharmacy Technician

- Translate prescriptions filled out by the prescriber and enter information in the patient's profile in accordance with state regulations
- Quality assurance, prescriber, and patient outreach in case of contraindications, drug interactions, and resolution of third party rejections
- Prepare manual prescription orders by verifying information, pulling appropriate prescription drugs from inventory, and complete necessary scanning and packaging as necessary

St David's Hospital

Student Pharmacy Technician

- Pulling correct medications from shelves and then delivering them to their appropriate automated dispensing machine
- Taking in crash carts and refilling them while making sure we are charging the patients for the medications that they used
- Sterile IV compounding trained and certified

Starbucks

October 2019 - 2021

Barista

- Connecting with Customers and making their experiences with the store great
- Brewing and producing the best caffeinated beverages to the customers liking
- Cleaning and maintaining store withholding our image of pristiness
- Communicating with Management and other employees to better make out store a better environment

Finley's Barbershop

August 2019 - March 2020

Receptionist

- Interacting with Guests in person and on the phone
- Coordinating Guest appointments
- Receiving and Processing Payments
- Assessing Client needs and Recommending Services

Tacorrido

February 2019 – August 2019

Cashier, Server

- Took, submitted, and checked orders according to customer needs
- Handled multiple transactions accurately while interacting with customers
- Provided consistent customer service and suggested appropriate items and solutions
- Cashing out customers and providing consistent customer service care with their orders and money transactions

The UPS store

February 2018 – December 2018

Assistant Manager

- Worked with customers, processing their packages and taking in all the information needed to properly send their packages safely and correctly to their destination
- Dutifully making sure the customers experience with UPS and the franchise store is a positive one, making sure they leave happy wanting and expecting more excellent customer service
- Supervising and training associates showing them about efficient consumer service, maintaining accounts with tenants, and cleaning the workspace making it look presentable to the public

LICENSES AND CERTIFICATIONS

Graduated from Central Texas Allied Health Institute in October 2021

PROFESSIONAL REFERENCES

Jon Carpenter - Nickel City	940-727-1734
Malcolm Mauricio - Walgreens	956-212-7427
Jesus Rangel- Starbucks	956-334-0823

ADDITIONAL SKILLS

Highly competitive, self-starter, who is extremely organized, disciplined, and goal oriented with a passion for helping people. Speaks fluently and coherently when exchanging information, news, or ideas with people. Organizes and prioritize tasks for completion in a timely, and efficient fashion. Organizes ideas into a coherent format in order to communicate it in the most effective way. Communicating ideas in both the English and Spanish languages verbally, written and read.

SKILL HIGHLIGHTS

- Basic computer programs: Microsoft Word, Excel, and PowerPoint
- Languages: English, proficient in Spanish