

Swiggy Website Documentation

Goal: Document how to use Swiggy to order food so that users can easily understand and navigate the platform.

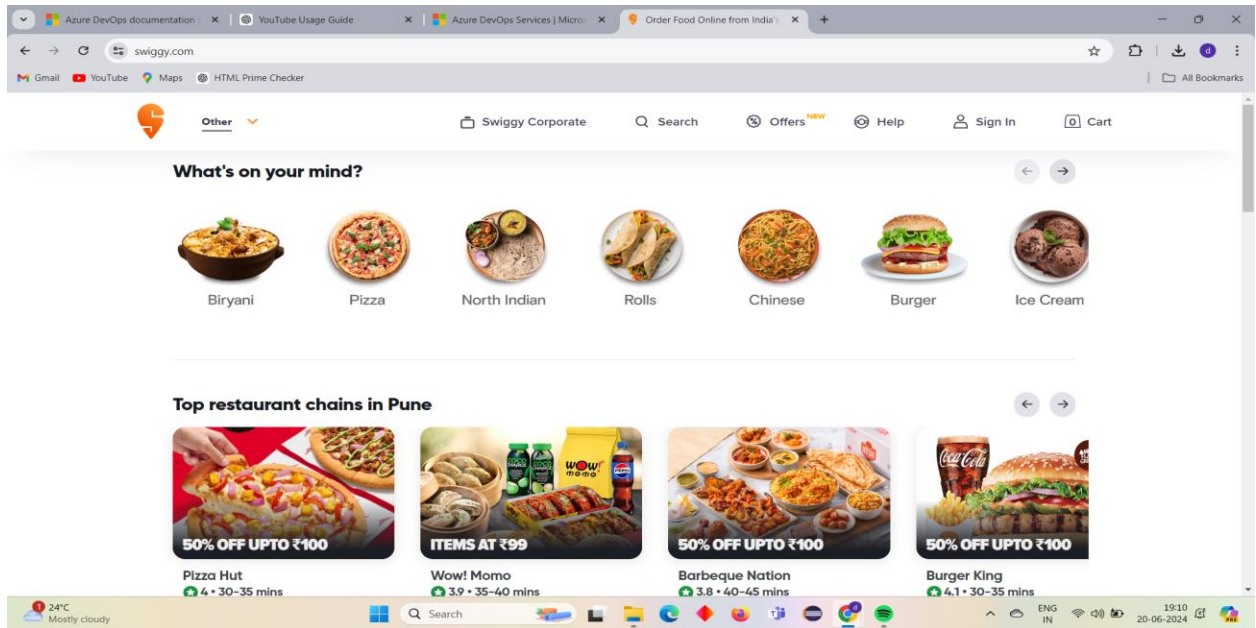
Needs to Complete the Goal

1. **Access to Swiggy:** Ensure you have a stable internet connection and a device (computer, smartphone, tablet) to access Swiggy.
2. **Swiggy Account:** While you can browse without an account, having one allows you to place orders and track them.
3. **Browser or App:** You need a web browser (like Chrome, Firefox, Safari) or the Swiggy app installed on your device.

How to Complete the Goal

Step 1: Accessing Swiggy

1. **On a Browser:**
 - Open your preferred web browser.
 - Type www.swiggy.com in the address bar and press Enter.
 - Swiggy's homepage will load.



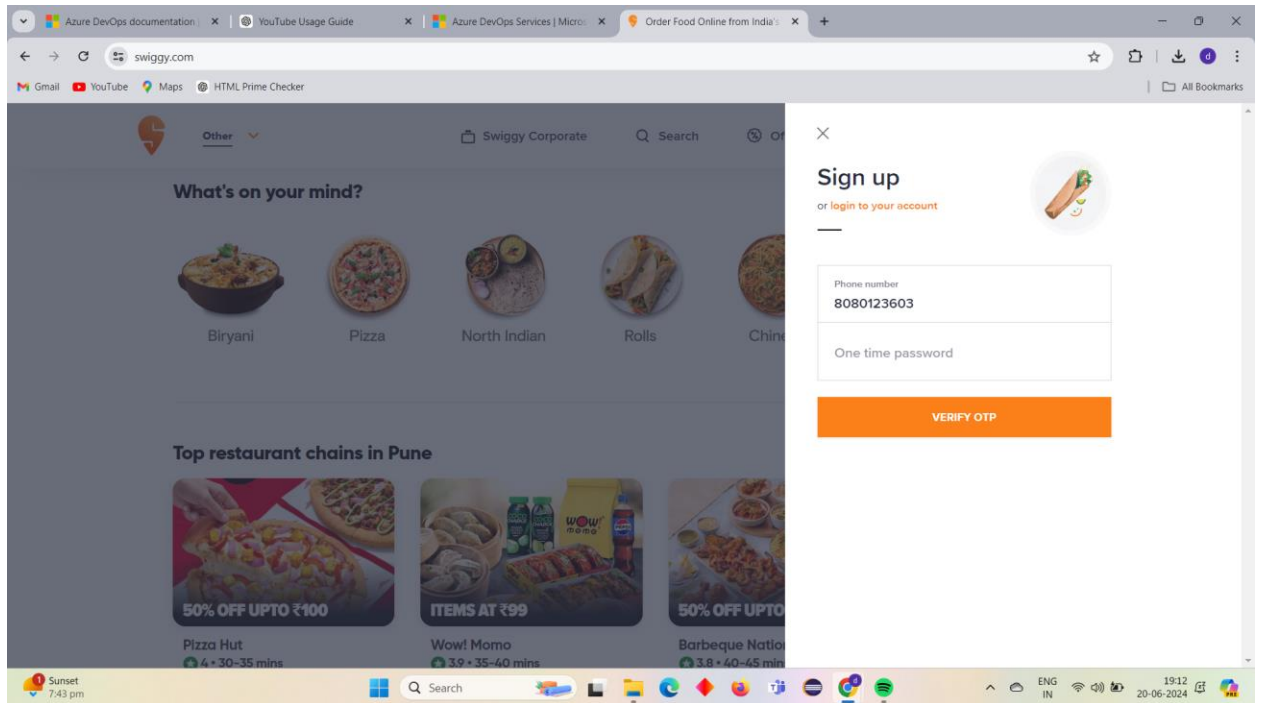
2. On the Swiggy App:

- Open the Swiggy app on your smartphone or tablet.
- The homepage will appear once the app loads.

Step 2: Creating a Swiggy Account

1. Sign Up:

- Click on the "Sign In" button on the top right corner of the Swiggy homepage.
- Select "Create Account" and follow the instructions to create an account using your email, phone number, or social media accounts.
- Verify your account using the OTP sent to your phone number.



2. Sign In:

- Click on "Sign In".
- Enter your credentials.
- You will be logged in to your Swiggy account.

Step 3: Navigating Swiggy

1. Set Your Location:

- Enter your delivery location in the address bar at the top or allow location access if prompted.
- Swiggy will show restaurants available in your area.

2. Browse Restaurants and Menus:

- Scroll through the list of available restaurants.
- Use filters to narrow down your choices by cuisine, delivery time, ratings, etc.
- Click on a restaurant to view its menu.

3. Select and Customize Items:

- Click on the items you want to order.

- Customize your order if options are available (e.g., add extra toppings, select size).
- Add items to your cart.

Step 4: Placing an Order

1. Review Cart:

- Click on the cart icon to review your selected items.
- Make any necessary changes.

2. Checkout:

- Click on the "Checkout" button.
- Enter or confirm your delivery address.
- Choose a payment method (credit/debit card, net banking, UPI, wallets, or cash on delivery).
- Apply any available promo codes or discounts.

3. Place Order:

- Click on "Place Order" to confirm.
- You will receive an order confirmation and an estimated delivery time.

Step 5: Tracking Your Order

1. Order Tracking:

- Go to the "My Orders" section.
- Select the current order to track its status in real-time.

2. Customer Support:

- If you have any issues, use the "Help" section to contact customer support.

Reference:

<https://www.swiggy.com/>