

Feasibility Evidence Description (FED)

SnapValet

Team 03

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9/28/14

Version History

Date	Author	Version	Changes made	Rationale
09/28/14	Xiaoting Bi	1.0	<ul style="list-style-type: none">• Original template v1.0	<ul style="list-style-type: none">• Initial draft of Feasibility Evidence Description (FED)

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1. Introduction

1.1 Purpose of the FED Document

<< Discuss the purpose of the FED>>

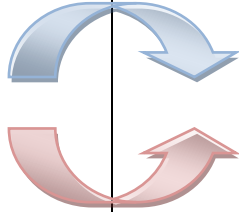
1.2 Status of the FED Document

<< Discuss the status of the FED especially key differences from the previous version, for example

- The risk of possible components mismatch has been removed
- The client postponed the hardware acquisition to next fiscal year and business case analysis is updated accordingly. >>

2. Business Case Analysis

<< The program model created during the operational concept description is to be augmented by cost and benefit drivers that will help ascertain the worth of the program. Two boxes of Cost and Benefits are added to the program model:

Assumptions (Under what <i>Business assumptions</i> will this 'model' be true)			
Stakeholders (Who is accountable for the initiatives)	Initiatives (What to do to realize benefits)	Value Propositions (Benefits i.e Why)	Beneficiaries (Who derives value)
<ul style="list-style-type: none"> Who/what resources are required for 'executing' the initiatives Do you need to 'partner' with another department or organization? Do you need to hire anyone? 	<ul style="list-style-type: none"> What are the key activities that must be done to for delivering/realizing the value propositions? 	<ul style="list-style-type: none"> Why undertake this project/program? What are the value propositions you seek to satisfy/serve? 	<ul style="list-style-type: none"> Usually the customers or end users Can also be project sponsors
Cost (Cost factors) <ul style="list-style-type: none"> What are the costs involved in executing this program? Ex.: Personnel Costs, Hardware/Software Costs, Office Rental, Equipment/infrastructure etc. 		Benefits (Key performance indicators – KPIs) <ul style="list-style-type: none"> Against what metrics will you track the benefits delivered? MEDIC (Maintain, Eliminate, Decrease, Increase or Create) 	

Cost: List all the costs drivers for executing the program.

Benefits: Explicitly list *metrics* against which the Benefits will be measured i.e. tracking towards completion. To help identify the metrics whether its hours saved or availability increased, it is important to capture the value propositions in a MEDIC form. That is explicitly framing the value propositions to be of the form “*Maintain current level of service*” or “*Increase system availability*” or “*Decrease effort overhead*” etc. Once they are framed in this manner, it would be easier to identify the corresponding metrics to help track the benefits. For example, *customers served per hour (maintained)* or *hourly system availability (increase)* or “*number of jobs processed (decreased effort)*” etc.

These are then elaborated further and used for ROI Analysis as detailed in the following sections. The program model is augment with costs/benefit drivers to provide an easy overview and facilitated discussions during face to face meetings due to its ease of use. >>

2.1 Cost Analysis

<< Identify all possible cost either in monetary term or non-monetary term, such as hours spent, qualitative benefits for the project. Please note that you do not include the effort cost spent by development team, include only cost spent by clients. >>

2.1.1 Personnel Costs

<< Identify all personnel-related cost from exploration phase to operation phase. Example can be found at ICSM EPG>Task: Analyze Business Case >>

Table 1: Personnel Costs

Activities	Time Spent (Hours)

2.1.2 Hardware and Software Costs

<< Identify all hardware and software-related cost from exploration phase to operation phase. Example can be found at ICSM EPG>Task: Analyze Business Case >>

Table 2: Hardware and Software Costs

Type	Cost	Rationale

2.2 Benefit Analysis

<< Analyze benefits from this project. Benefits could be in the quantitative form such as more revenue, saved effort, and qualitative form such as increase of reliability. Example can be found at ICSM EPG>Task: Analyze Business Case >>

Table 3: Benefits of xxx System

Current activities & resources used	% Reduce	Time Saved (Hours/Year)
Total		

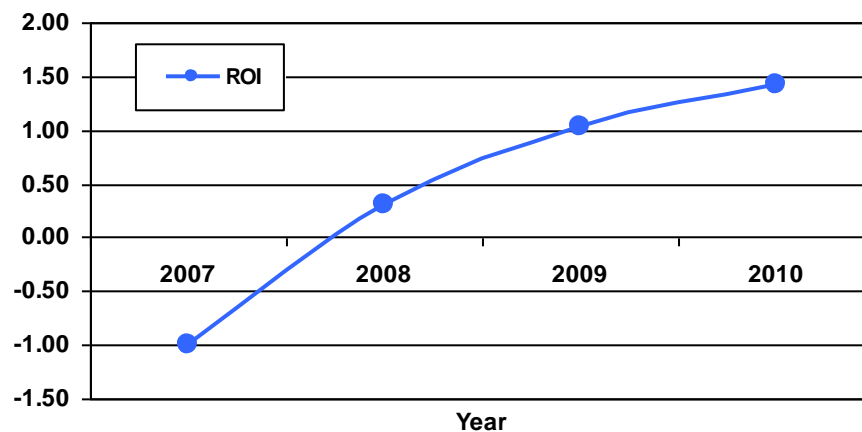
2.3 ROI Analysis

<< Calculate Return on Investment by using your cost and benefit analysis results and identify the breakeven point. Note, if you have hardware and software cost, it must be included in ROI calculation. For effort cost, if you use a salary as your calculation base, assume 10% annually increase. Example can be found at ICSM EPG>Task: Analyze Business Case>>

Table 4: ROI Analysis

Year	Cost	Benefit (Effort Saved)	Cumulative Cost	Cumulative Benefit	ROI

Figure 1: ROI Analysis Graph



3. Architecture Feasibility

<< Provide evidence or rationale of why do you think the following LOS, capability, and evolutionary requirements are satisfiable. Example of product and process strategies can be found in ICSM EPG> Task: Provide Feasibility Evidence for Architecture Agile project >>

3.1 Level of Service Feasibility

Table 5: Level of Service Feasibility

Level of Service Requirement	Product Satisfaction
LOS-1: << LOS name >>	Product Strategies: <<Identify product-related strategies that can make you achieve this requirement. >>
	Process Strategies: <<Identify process-related strategies that can make you achieve this requirement. >>
	Analysis: << Provide rationale to support your strategies>>
	Product Strategies:
	Process Strategies:
	Analysis:
	Product Strategies:
	Process Strategies:
	Analysis:

3.2 Capability Feasibility

Table 6: Capability Requirements and Their Feasibility Evidence

Capability Requirement	Product Satisfaction
CR-1: << CR name >>	Software/Technology used: <<identify the software/technology that is/are used to develop this capability requirement>>
	Feasibility Evidence: << briefly provide rationale of how this capability could be developed to satisfy the requirements. >>
	Referred use case diagram: << identify related use case diagram >>
	Software/Technology used:
	Feasibility Evidence:
	Referred use case diagram:
	Software/Technology used:
	Feasibility Evidence:
	Referred use case diagram:

3.3 Evolutionary Feasibility

Table 7: Evolutionary Requirements and Their Feasibility Evidence

Evolutionary Requirement	Product Satisfaction
ER-1: << ER name >>	Software/Technology used: <<identify the software/technology that is/are used to develop this capability requirement>>
	Feasibility Evidence: << briefly provide rationale of how this capability could be developed to satisfy the requirements. >>
	Referred use case diagram: << identify related use case diagram >>
	Software/Technology used:
	Feasibility Evidence:
	Referred use case diagram:
	Software/Technology used:
	Feasibility Evidence:
	Referred use case diagram:

4. Process Feasibility

<< Based on process decision table provided in ICSM EPG> Concept: Process Decision Selection Guidelines, Identify which process model you are following and provide rationale why that model would fit your development project. Note: Development team discusses with stakeholders on important drivers and project status

Decision Criteria Rating Scale; 0:Very Low; 1:Low; 2: Medium; 3:High; 4:Very High

Importance Rating Scale: 1:Low; 2: Medium; 3:High

>>

Table 8: Rationales for Selecting Architected Agile Model

Criteria	Importance	Project Status	Rationales
30 % of NDI/NCS features			
Single NDI/NCS			
Unique/ inflexible business process			
Need control over upgrade / maintenance			
Rapid deployment			
Critical on compatibility			
Internet connection independence			
Need high level of services / performance			
Need high security			
Asynchronous communication			
Be accessed from anywhere			
Critical on mass schedule constraints			
Lack of personnel capability			
Require little upfront costs			
Require low total cost of ownership			
Not-so-powerful local machines			

5. Risk Assessment

<< Identify our project risk, its exposure and its mitigation plan. Please note risk is a threat or probability that something will happen and possibly create loss or injury. So, if your threat or your incident is already happened, then it is a problem, not a risk. More example of risks can be found at ICSM EPG> Task: Assess and Plans to Mitigate Risks>>

Table 9: Risk Assessment

Risks	Risk Exposure			Risk Mitigations
	Potential Magnitude	Probability Loss	Risk Exposure	
Inexperience with mobile development may hinder system development (Personnel Shortfalls)	10	1	10	Each developer will complete the Android tutorials at http://www.developer.android.com/training/index.html
Developers schedules may prevent developers from completing Android training in a reasonable time (Inflated Expectations)	10	1	10	The team will take advantage of group development sessions such as team meetings and hack nights to complete the android tutorials
Geolocation APIs may charge for their services which may cause the budget to be exceeded and/or disrupt the program model (NDI Conflict)	3	2	6	The team will thoroughly investigate various geolocation APIs to determine their pricing models.
Chosen APIs may not be compatible with development platform (NDI Conflict)	5	1	5	The team will focus on well documented geolocation APIs such as Google Places and Yelp. The team will additionally prototype a chosen API in the Android development environment
The new workflow may be too complex such that the valet companies do not want to use the system (Underdefined Plans and Requirements)	8	5	40	The client and project manager will conduct user interviews of valet companies and operators. The team will develop various workflow solutions and discuss these with the users.
Uncertainties surrounding profile management may cause the interface to be too complex/confusing (Human-System Integration Shortfalls)	7	5	35	Information gathered from user interviews will be used in conjunction with interface and profile architecture prototyping
Client uncertainties and changes regarding system workflow requirements i.e. admin console and/or web application may cause the project to expand out of scope (Underdefined Plans and Requirements)	4	4	16	The team will conduct multiple rounds of win negotiations to ensure that both clients and developers are satisfied with the agreed deliverables and system requirements

There is uncertainty surrounding the selection of a transaction management NDI/COTS which may lead to selection of an improper or mobile incompatible product (NDI Conflicts)	5	2	10	The team will evaluate various mobile transaction management NDIs and choose two that will be prototyped in parallel in a mobile development environment.
Mobile transactions may create an insecure environment and foster the breach of sensitive data (Value Conflict)	6	2	12	The team will learn and apply best practices for securing the application.
Unclear full understandings of the current process model for valet parking may cause developers and acquirers to fall out of sync with user win conditions (SCS Lack of Involvement)	8	6	48	The client and project manager will conduct user interviews of valet companies and operators. The team will develop various workflow solutions and discuss these with the users.
Valet operations at unofficial events/venues such as concerts/football games or large house parties may not be locatable by geolocation APIs (NDI Conflict)	1	9	9	The team will apply risk avoidance pending client approval.
Current valet business process regarding transaction management may be incompatible with proposed SnapValet transaction management solutions (SCS Lack of Involvement / Value Conflict)	8	5	40	The client and project manager will discuss current transaction management practices with two large, Los Angeles-based valet companies.

6. NDI/NCS Interoperability Analysis

6.1 Introduction

<< Identify the Non-Developmental Item (NDI) and Net-Centric Services (NCS) including open source software or libraries that you are using/ plan to use in your project and analyze their interoperability. >>

6.1.1 COTS / GOTS / ROTS / Open Source / NCS

<< Identify all candidate commercial off-the-shelf, government-off-the-shelf, research-off-the-shelf, open source software, libraries, and net-centric services component that you are using/ plan to use. Also identify the purpose of each component. >>

Table 10: NDI Products Listing

NDI/NCS Products	Purposes

6.1.2 Connectors

<< Identify the connector, for example

- “In this project, we use PHP/MySQL Connector to enable the PHP web application to retrieve and query data from the database”. >>

6.1.3 Legacy System

<< Identify the connector, for example

- “In this project, the development system has to be able to interoperate and works well with “BusinessWorks” version 5.2, which is a software system that the client is currently using.” >>

6.2 Evaluation Summary

<< Summarize the final selection of your interoperable NDI/NCS, its usage and its comment. Example can be found in ICSM EPG> Task: Analyze NDI Interoperability for NDI / NCS project. >>

Table 11: NDI Evaluation

NDI	Usages	Comments