
DIVYA R

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Summary

Highly-motivated employee with desire to take on new challenges. Strong worth ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

Skills

- | | |
|--------------|------------------------|
| • HTML | • PHP |
| • CSS | • SAP MM |
| • JavaScript | • Microsoft Office 365 |
| • React.js | • SQL |
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Experience

Pricing Analyst	12/2022 to 02/2024
Kalaivani Group of Companies	Chennai

- Handling queries from customer and sharing market pricing to obtain business and ensuring profitable outcomes from the given rates and regularly review and adjust pricing structures to remain competitive in the market.
- Communicate pricing updates and changes to customers in a clear and concise manner via email and other communication channels.
- Maintaining reports on daily and monthly basis to track data to convert future orders and validate data provided to customer.
- Responsibilities include collaborating with coordinators, gathering rates, responding to customer inquiries and managing packing lists.
- Actively participate in auctions to secure business opportunities and expand the customer base.
- Analyze auction results and provide insights for future bidding based on scenarios.
- Created detailed reports on pricing data for senior management review.

Associate	02/2021 to 03/2022
Wipro Limited	Chennai

- Processing orders in SAP obtaining information from clients and managers on regular basis.
 - Worked closely with clients to identify solutions for business and functional issues whenever needed and resolved critical escalations with extended support.
 - Understanding SAP application and processing orders in SAP on daily basis while ensuring Tats and metrics are met 100%.
 - Efficiently process request in multiple Sharepoints to meet customer requirement.
 - Analyze and work according to account specifications.
 - Providing downloads to backup and maintaining documentations. Resolving inconsistency for all accounts.
 - Handled challenging accounts within first month into production.
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Education

BCA – Apr 2020
Sree Muthukumaraswamy College
Grade: 80% First Class with Distinction

MCA - Pursuing
University of Madras