



Divya R

9962330724

divyaravichandran512

@gmail.com

Perambur, Chennai

600011

EDUCATION

BCA - Apr 2020

Sree

Muthukumaraswamy

College

Grade: 80% First Class

with Distinction

MCA - Pursuing

University of Madras

SUMMARY

Highly-motivated employee with desire to take on new challenges. Strong work ethic, adaptability and exceptional interpersonal skills. Adept at working effectively unsupervised and quickly mastering new skills.

SKILLS

- HTML
- CSS
- JavaScript
- React.js
- PHP
- SAP MM
- Microsoft Office 365
- SQL

EXPERIENCE

Pricing Analyst

Kalaivani Group of Companies / Dec 2022 to Feb 2024

- Handling queries from customer and sharing market pricing to obtain business and ensuring profitable outcomes from the given rates and regularly review and adjust pricing structures to remain competitive in the market.
- Communicate pricing updates and changes to customers in a clear and concise manner via email and other communication channels.
- Maintaining reports on daily and monthly basis to track data to convert future orders and validate data provided to customer.
- Responsibilities include collaborating with coordinators, gathering rates, responding to customer inquiries and managing packing lists.
- Actively participate in auctions to secure business opportunities and expand the customer base.
- Analyze auction results and provide insights for future bidding based on scenarios.
- Created detailed reports on pricing data for senior management review.

Associate

Wipro Limited / Feb 2021 to Mar 2022

- Processing orders in SAP obtaining information from clients and managers on regular basis.
- Worked closely with clients to identify solutions for business and functional issues whenever needed and resolved critical escalations with extended support.
- Understanding SAP application and processing orders in SAP on daily basis while ensuring KPIs and metrics are met 100%.
- Efficiently process request in multiple Sharepoint to meet customer requirement.
- Analyze and work according to account specifications.
- Providing downloads to backup and maintaining documentations. Resolving inconsistency for all accounts.
- Handled challenging accounts within first month into production.