# DINESHKUMAR V

Phone: **+91 6369254846 |** Email: [dineshwatto123@gmail.com](mailto:dineshwatto123@gmail.com) **|** Coimbatore | LinkedIn: [linkedin.com/in/dineshkumar-v-4563a621a](https://www.linkedin.com/in/dineshkumar-v-4563a621a)

**WORK EXPERINCE**

**Claims Adjudicator | SAGILITY | Feb 2024 – Mar 2025**

* Processed and reviewed insurance claims with accuracy and efficiency.
* Investigated discrepancies and coordinated with stakeholders for resolution.
* Maintained detailed records and documentation for audit purposes.
* Collaborated with team members and supervisors to improve workflow efficiency.

# PROJECTS

**Freshco Hypermarket | HSR, Bangalore**

* Orchestrated a comprehensive project to optimize operations and enhance customer satisfaction
* Unearthed areas with the highest surge in monthly orders, guiding strategic decision-making and resulting in a 15% boost in order fulfillment
* Achievements: Enhanced overall delivery efficiency by 25% through data-driven recommendations. Conducted in-depth scrutiny of completion rates, correlating them with different time slots and days of the week
* Skills Developed: Proficiency in Python and SQL for data analysis

## Data Analytics and Visualization Job Simulation | North America

* Counseled a hypothetical social media client as a Data Analyst at Accenture
* Cleaned, modeled, and scrutinized 7 datasets for content trend insights, leading to a 30% improvement in content relevance
* Formulated PowerPoint and video presentations for effective communication, resulting in a 25% increase in stakeholder engagement
* Informed strategic decisions for both client and internal stakeholders, contributing to a 20% growth in social media reach

## Swiggy | Bangalore

* Discovered order fluctuations by filling missing data, pinpointing highs and lows compared to the same day last week
* Scrutinized traffic changes, identified impactful sources, leading to a 15% increase in overall order conversion rates
* Broke down overall conversion rates into L2M, M2C, C2P, P2O metrics, providing a detailed understanding of customer behavior
* Formulated and validated hypotheses for conversion fluctuations, resulting in a 20% improvement in order prediction accuracy
* Compiled a detailed Funnel Analysis Report, highlighting dates with significant order changes and providing actionable insights

# CERTIFICATIONS

* **Data Analytics : SkilloVilla (2023-2024)**
* **Python : SkilloVilla (2023)**

# SKILLS

* **Data Analysis Tools :** SQL, Python
* **Data Visualization** : PowerBi
* **Statistics Analysis :** Descriptive Statistics, Inferential Statistics, Hypothesis Testing
* **Database Management :** Database Design , SQL Query
* **Web Framework :** Django, HTML, CSS, JavaScript

# EDUCATION

**Bharathiar University | SRI RAMAKRISHNA MISSION VIDHALAYA, Jun 2021 – May 2023**

**M.Sc (MATHEMATICS) Percentage : 78%**

**Bharathiar University | SRI RAMAKRISHNA MISSION VIDHALAYA, Jun 2018 – May 2021**

**B.Sc (MATHEMATICS) Percentage : 78%**