

DIVIJ THAKUR

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Profile:

Knowledgeable, enthusiastic, and energetic, teamwork abilities and consistent track record of producing strong result with leadership qualities seeking to grab employment as a Security personnel, Cashier, Computer Science Engineer.

Education:

- Chitkara University (Punjab, India) (Bachelor of Engineering), (2014-2018)
- Centennial College (Toronto, ON)(PG Diploma) (2022– Present)

Skills & Abilities:

- Able to think quickly in stressful situations and make the right choices.
- Attention to details.
- Understanding processes behind patrolling commercial and industrial properties as well as private homes and neighbourhoods.
- Efficient in conducting investigations regarding observed and reported disturbances.
- Ability to keep detailed records and logs.
- Significant physical strength and stamina. Able to spend long periods of time on feet during patrols.
- Outstanding communication skills for questioning suspects and witnesses.
- Strong technological skills, able to work with statistical software & electronic devices.
- Ability to collaborate with team members and do my best for betterment of the team.

Work Experience:

Cashier

Shell Gas Station (Part time)(Feb 2022 to Present)

- Maintain store in neat and organized fashion.
- Observe cars at gas pumps and ensure theft attempts are documented.
- Upsell customers on drink, snack items, cigarettes etc.
- Dispense lottery tickets and low-value winnings.
- Train new clerks on proper procedures.
- Consistently exceed sales goals.

Engineer (Team Automation)

Ocwen Financial Solutions(Full Time) (Feb 2018 – Aug 2021)

- Being a part of the automation team, responsibilities of data administration were also handled by me like data provision and data update.

- Identifying areas of improvement and enhancement of processes for Investor Reporting and various other Business Units.
- Ensuring all databases and templates are up to date with the changes in business logic.
- Examine data and code to ensure accuracy of reports.
- Mapping of the databases to ensure timely delivery of reports.
- Creating technical and functional requirements documentation of projects.
- Development of automation scripts in PL/SQL, MS Excel, and MS Access DB for Loan Servicing processes to increase quality and reduce turnaround time.
- Maintenance and Development of existing databases, tables, and data used by clients and internal business units.
- Providing automation support for internal tools, templates, and reports.
- Handling ad-hoc queries from teams and providing appropriate data as required.
- Development of SQL procedures/packages/functions depending on the reporting needs and business logic.