

# Feasibility Study: LensPro

## Technical Feasibility

### **Technology Stack Assessment**

- Frontend: HTML, CSS, JS for robust component development.
- Backend: PHP for server-side logic and application flow.
- Database: MySQL for relational data management.

### **Technical Requirements**

#### **User Management System**

- Multi-role authentication (clients, photographers, admins).
- Profile management with portfolio integration.
- Session management and security features.

#### **Booking System**

- Real-time calendar integration.
- Automated availability updates.
- Session scheduling and confirmation workflow.

#### **Portfolio Management**

- High-resolution image upload and storage.
- Gallery organization and categorization.
- Image optimization and compression.

#### **Payment System**

- Secure payment processing.
- Revenue splitting between platform and photographers.

## **Review and Rating System**

- Client feedback collection.
- Rating aggregation.
- Photographer response management.

## **Technical Risk**

### **Scalability Challenges**

- High storage requirements for photo portfolios.
- Peak load handling during high booking seasons.
- Database performance with growing user base.

### **Security Concerns**

- Payment data protection.
- User data privacy.

### **Performance Issues**

- Image loading optimization.
- Real-time booking system responsiveness.
- Search functionality performance.

## **Operational Feasibility**

### **User Adoption Assessment**

#### **Photographers**

- Intuitive portfolio management interface.
- Simplified booking management.
- Professional profile customization.

#### **Clients**

- Easy photographer discovery process.

- Streamlined booking experience.
- Clear communication channels.

### **Admin Users**

- Comprehensive dashboard.
- User management tools.
- Content moderation capabilities.
- Analytics and reporting features.

## **Business Process Integration**

### **Booking Workflow**

- Automated availability checking.
- Instant booking confirmations.
- Payment processing integration.
- Calendar synchronization.

### **Portfolio Management**

- Bulk upload capabilities.
- Category organization.
- Tagging and metadata management.
- Access control features.

### **Administrative Processes**

- User verification system.
- Dispute resolution workflow.
- Content moderation tools.
- Revenue distribution automation.

## **Operational Risks**

### **Quality Control**

- Photographer verification process.
- Image quality standards.
- Service delivery monitoring.

### **User Management**

- Dispute resolution.
- Cancellation handling.
- Review moderation.

### **Platform Management**

- Content moderation scalability.
- Customer support requirements.
- Service standard maintenance.

## **Economic Feasibility**

### **Cost Analysis: Development Costs:**

- Software development team: Salaries for developers, designers, and testers.
- Tools and licenses for APIs and development platforms.

### **Hardware and Hosting:**

- Cloud hosting services for scalable infrastructure.
- Maintenance costs for ensuring uptime and performance.

### **Maintenance and Support:**

- Regular updates and bug fixes.
- Dedicated support team for resolving user issues.

**Training:**

- Resources for user onboarding and administrative training.

**Financial Gains:**

- Revenue from subscription plans, booking fees.
- Reduced customer attrition due to reliable and efficient service.