



The Presidency

Questions (FAQs)

This FAQ is designed to address anticipated questions from students, institutions, parents, and the public regarding the closure of the 2024/2025 application portal and the upcoming 2025/2026 application cycle.

STUDENT-FOCUSED FAQS

Question 1: Why has the portal been closed?

Answer: The portal closed on September 30, 2025, to conclude the 2024/2025 application process and prepare for the new 2025/2026 cycle.

Question 2: What does the closure mean for me as a 2024/2025 student?

Answer: If your application has already been verified, your fees and upkeep will continue to be processed. Upkeep will run until November 2025, after which you must reapply for 2025/2026 to continue receiving support.

Question 3: What if my application still shows “pending” or “unverified”?

Answer: This means your institution has not verified your record on the Student Loan Application System (SLAS). NELFUND cannot process payment until your institution completes verification.

Question 4: When will the portal reopen?

Answer: The portal will reopen in the second week of October 2025 for 2025/2026 applications. The main window will close in January 2026.

Question 5: Will there be another chance if I miss this reopening?

Answer: No, however the portal will reopen to accommodate institutions with later academic calendars.

Question 6: I missed the 2024/2025 application due to NIN or technical issues. What should I do?

Answer: You will need to apply afresh for the 2025/2026 session when the portal reopens in October.

Question 7: What happens if my institution never uploads my records on the Students Verification System (SVS)?

Answer: NELFUND will publish a list of non-compliant schools. Unfortunately, students in these institutions cannot be processed until their school complies.

Question 8: Until when will upkeep for 2024/2025 be paid?

Answer: Upkeep payments will be made until November 2025. After this, only students who have applied for 2025/2026 will continue to receive upkeep.

Question 9: Do I need to apply again for 2025/2026 if I already applied for 2024/2025?

Answer: Yes. Each academic session requires a fresh application.

Question 10: If I miss the deadline, can I still submit late?

Answer: No. Applications will not be accepted after the deadline. You must wait for the next application cycle.