

Data Technician



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Course Date: 16/12/24

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Day 1: Task 1

Please complete the below boxes on commons laws and regulations that must be followed when working with customers data, use the below bulleted list to support your answers.

- What is it
- Why is it important
- Provide a real-world example of how you can follow it
- How does it impact working with data
- What could happen if you breached it

Data
Protection
Act

Data protection act is a law that governs how data is collected used and stored, it is important as it protects people personal information which companies may hold about them. A real world example of this would be simple data such as address, name and



	billing details on your weekly shopping website, when working with data you should ensure it handles securely whether it is being processed or shared with others within the company, if the proper procedures are not followed it could result in loss of custom, business fines and even prison time for more serious offences.
GDPR	This is a European law that sets the rules for processing data received within the EU, it gives rights and protection to people's data and holds companies responsible for any data they may store on people. In the real world we must ensure we give the user the option to opt out of data sharing and give them a clear outline what their data can and may be used for. Again, if this is breached whether internally or externally you could lose trust with customers along with big fines for the business and those responsible.
Freedom of Information Act	This refers to a law that allows people to have access to their own data if and when they request it, this allowed the consumer to request data held by the business about them to ensure it is correct an/or use for research. For example you can request a spending report from a public body to ensure they are using the money correctly and as they say they are, this will be collated and given to the person requesting within 28 days or the business could face investigations as to why this was not provided in the correct time frame.
Computer Misuse Act	This is a law that protects business' from unwanted personel from accessing data without permission, it is important as it plays a vital part in keeping our data safe from cyber-attacks and other forms of hacking a business may receive, an example of this would be only using your log in to access the work computer even if you know your colleagues log in as this would breach the misuse act, if you are found to be breaching this then you could be fined or fired from your position along with giving the business a bad look.

Day 2: Task 1



Please research and complete the following tasks within the retail-sales_dataset.xlsx document, paste a print screen into the provided boxes below:

- 1. In the sheet 'retail_sales_dataset' add all available data between columns A –J into a 'table'
- 2. Using the 'sort' function, sort 'Age' to 'largest to smallest'
- 3. Using the 'SUM' function, show me the commission total in cell 'L10'
- 4. Using the 'AVERAGE' function, show me the average commission in cell 'L11'

	Transaction ID 🔛 D			Age VI Product Category V		
	22	10/15/2023 CUST022	Male	18 Clothing	2	50
	37	5/23/2023 CUST037	Female	18 Beauty	3	25
	58	11/13/2023 CUST058	Male	18 Clothing	4	300
	62	12/27/2023 CUST062	Male	18 Beauty	2	50
	74	11/22/2023 CUST074	Female	18 Beauty	4	500
	148	5/9/2023 CUST148	Male	18 Clothing	2	30
	169	11/17/2023 CUST169	Male	18 Beauty	3	500
	283	5/8/2023 CUST283	Female	18 Electronics	1	500
	305	5/16/2023 CUST305	Female	18 Beauty	1	30
	326	9/15/2023 CUST326	Female	18 Clothing	3	25
	461	3/25/2023 CUST461	Female	18 Beauty	2	500
	469	5/8/2023 CUST469	Male	18 Beauty	3	25
	514	3/1/2023 CUST514	Female	18 Electronics	1	300
	530	2/5/2023 CUST530	Female	18 Electronics	4	30
	538	9/17/2023 CUST538	Male	18 Clothing	3	50
	556	6/4/2023 CUST556	Female	18 Electronics	1	50
	595	11/9/2023 CUST595	Female	18 Clothing	4	500
	679	1/11/2023 CUST679	Female	18 Beauty	3	30
	714	2/12/2023 CUST714	Female	18 Clothing	1	500
	837	7/1/2023 CUST837	Male	18 Beauty	3	30
	847	4/8/2023 CUST847	Female	18 Electronics	4	300
	16	2/17/2023 CUST016	Male	19 Clothing	3	500
					3	
	86	11/8/2023 CUST086	Male	19 Beauty		30
	117	3/15/2023 CUST117	Male	19 Electronics	2	500
nt screen 1	181	11/3/2023 CUST181	Male	19 Electronics	4	300
	257	2/19/2023 CUST257	Male	19 Beauty	4	500
	266	12/1/2023 CUST266	Female	19 Electronics	2	30
	300	1/31/2023 CUST300	Female	19 Electronics	4	50
	303	1/2/2023 CUST303	Male	19 Electronics	3	30
	364	8/23/2023 CUST364	Female	19 Beauty	1	500
	391	1/5/2023 CUST391	Male	19 Beauty	2	25
	412	9/16/2023 CUST412	Female	19 Electronics	4	500
	484	1/13/2023 CUST484	Female	19 Clothing	4	300
	533	11/16/2023 CUST533	Male	19 Electronics	3	500
	594	9/1/2023 CUST594	Female	19 Electronics	2	300
	601	4/10/2023 CUST601	Male	19 Clothing	1	30
	628	11/1/2023 CUST628	Female	19 Beauty	4	50
	677	10/27/2023 CUST677	Female	19 Beauty	3	500
	709	7/21/2023 CUST709	Female	19 Electronics	2	500
	812	11/12/2023 CUST812	Male	19 Electronics	3	25
	979	1/2/2023 CUST979	Female	19 Beauty	1	25
	985	5/30/2023 CUST985	Female	19 Electronics	2	25
	46	6/26/2023 CUST046	Female	20 Electronics	4	300
	72	5/23/2023 CUST072	Female	20 Electronics	4	500
	133	2/16/2023 CUST133	Male	20 Electronics	3	300
	135	2/26/2023 CUST135	Male	20 Clothing	2	25
	186	7/5/2023 CUST186	Male	20 Clothing	4	50
	214	12/10/2023 CUST214	Male	20 Beauty	2	30
	249	10/20/2023 CUST249	Male	20 Clothing	1	50
	292	2/17/2023 CUST292	Male	20 Beauty	4	300
	371	2/21/2023 CUST371	Female	20 Beauty	1	25



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	Transaction ID 1		CUST014	Gender V Male	_	Product Category Clothing	Quantity	Price per U	Jnit 30		
	2:	5 12/26/2023	CUST025	Female	64	Beauty		1	50		
	12:			Female Male		Clothing Electronics		4	30		
	16:			Male		Beauty		2	500		
	16:			Female		Clothing		3	50		
	173			Male Female		Electronics Clothing		2	30 50		
	19:			Male		Beauty		1	25		
	21	9/22/2023		Male		Beauty		3	30		
	220			Male		Beauty		1	500		
	223			Female Female		Clothing Electronics		4	25 50		
	36:			Male		Beauty		1	25		
	370			Female		Beauty		1	30		
	399			Female Female		Beauty Beauty		1	500		
	429			Male		Electronics		2	25		
	440			Male		Clothing		2	300		
	47:			Male		Beauty		1	50		
	533 563			Female Female		Clothing		4	500		
	560			Female		Clothing		1	30		
	59			Female		Electronics		1	300		
Print screen 2	693			Female Female		Clothing Electronics		1	50 300		
Time Science 2	73!			Female		Clothing		4	500		
	758	5/12/2023	CUST758	Male	64	Clothing		4	25		
	830			Female		Clothing		2	50 25		
	883			Female Female		Electronics		2	50		
		9 12/13/2023		Male		Electronics		2	300		
	5			Female		Beauty		1	30		
	15:			Male Male		Electronics Beauty		1	500		
	43:			Male		Electronics		4	300		
	46:			Male		Electronics		4	300		
	460			Male		Electronics		4	25		
	54° 57°			Male Female		Clothing Electronics		2	500 25		
	620			Male		Electronics		3	25		
	63			Female		Electronics		3	300		
	824			Male		Electronics		4	500 30		
	84			Female		Clothing Clothing		3	25		
	860			Male		Clothing		4	50		
	87:			Female		Beauty		3	25		
	988			Female Female		Clothing		2	25		
	19	9/16/2023	CUST019	Female Female Male	62	Clothing Clothing Clothing		3 2 1	25 25 50		
	19 59 15	9 9/16/2023 7/5/2023 7 6/24/2023	CUST019 CUST059 CUST157	Female Male Male	62 62 62	Clothing Clothing Electronics		2 1 4	25 50 500		
	19	9 9/16/2023 7/5/2023 7 6/24/2023	CUST019 CUST059 CUST157	Female Male	62 62 62	Clothing Clothing		2 1	25 50		
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	19 59 15 18 Transaction ID Da 191 223	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 te Custome 10/18/2023 CUST191 2/2/2023 CUST223	CUST019 CUST059 CUST157 CUST182 Prid Gender Male Female	Female Male Male Male Age Pro 64 Bes 64 Clo	62 62 62 62 62 62	Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1	25 25	2 1 4 4 4 ** Commissid J 25 \$0.30 25 \$0.30	25 50 500	Commission 2023	
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Print screen 3	1: 5: 18: 18: 19: 19: 223 363 790 967 206 318 103 6588 877 955 512 952 201 230 236 855 791 362 388 379 454 825 907	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/	CUST019 CUST059 CUST182 FID Gender Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	62 62 62 62 duct Category uby thing uby thing tronics thing tury tury tury thing tury tury tury tury tury tury thing tury tury tury tury tury tury tury tury	Clothing Clothing Clothing Electronics Beauty Quantity Price per Ut 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25 25 25	2 1 1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	25 50 500	Commission 2024 Total Commission	\$5,472.00
Print screen 3	1: 55: 18: 15: 18: 18: 18: 18: 18: 18: 18: 18: 18: 18	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/	CUST019 CUST059 CUST182 FID Gender Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	622 622 622 622 622 622 622 622 622 622	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1	25 50 500	Commission 2024 Total Commission	2.39 \$5,472.00
Print screen 3	11: 5:1 18: 18: 19: 19: 19: 223 363 790 967 206 318 103 658 877 955 512 201 230 236 8855 791 388 379 454 825 907 989 909 205 232 234 558	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 te Custome 10/18/023 CUST328 6/3/2023 CUST328 11/7/2023 CUST328	CUST019 CUST059 CUST157 CUST182 Male Male Male Male Male Male Male Mal	Female Male Male Male Male Male Male Male M	622 622 622 622 622 622 622 622 622 622	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Rrice per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1 1	25 50 500	Commission 2024 Total Commission	2.39 \$5,472.00
Print screen 3	1: 5: 18: 15: 18: 18: 19: 19: 19: 19: 19: 19: 19: 19: 19: 19	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 10/18/203 CUST196 8/5/2023 CUST26 8/5/2023 CUST26 8/5/2023 CUST26 8/5/2023 CUST26 8/5/2023 CUST26 8/5/2023 CUST36	CUST019 CUST059 CUST182 In Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	622 622 622 622 622 622 622 622 622 622	Clothing Clothing Clothing Electronics Beauty Quantity Price per Ut 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4 4	25 50 500	Commission 2024 Total Commission	2.39 \$5,472.00
Print screen 3	11: 55: 18: 18: 19: 19: 19: 223 363 790 967 206 318 103 658 877 955 512 201 230 236 855 791 362 388 379 454 825 907 989 205 232 232 347 5588 787 787 468	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/	CUST019 CUST059 CUST182 FID Gender Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	62 62 62 62 duct Category uty thing sury thing tronics tronics thing tury thing ctronics thing tury thing tronics tronics thing tury thing tronics tronics thing tury tury thing tronics tronics thing tury tronics tronics thing tury tury tronics tronics thing tury tury tury tury tury tury tury tury	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1	25 50 500	Commission 2024 Total Commission	\$5,472.00
Print screen 3	11: 55: 18: 18: 191 191 223 363 790 967 206 318 103 658 877 955 512 201 230 236 8855 791 338 379 454 825 907 989 205 232 347 558 787 558 787 787 787 787 787 7844 764 764 760 739	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 6/15/2023 10 20 20 20 20 20 20 20 20 20 20 20 20 20	CUST019 CUST059 CUST182 IM Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	62 62 62 62 62 duct Category Judy thing auty thing tronics thing tury thing tcronics thing tury thing tcronics thing tury thing tcronics thing tcronics thing tcronics thing tury tcronics thing tcronics thing tcronics thing tury tcronics thing tcronics thing tcronics thing tcronics thing tcronics thing tcronics thing tcronics tcronics tcronics thing tcronics	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1 1 Commissie : 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	25 50 500	Commission 2024 Total Commission	\$5,472.00
Print screen 3	11: 5: 18: 18: 19: 19: 223 363 790 967 206 318 103 658 877 955 512 201 230 236 8855 791 338 379 362 388 379 454 825 907 989 205 232 347 558 787 558 787 787 468 657 744 764 764 764 764 764 764 764 764 76	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 10/18/203 CUST322 6/19/2023 CUST322	CUST019 CUST059 CUST182 Image: Male	Female Male Male Male Male Male Male Male M	62 62 62 62 62 62 62 62 62 62 62 62 62 6	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1 1	25 50 500	Commission 2024 Total Commission	\$5,472.00
Print screen 3	1: 55 18: 155	9 9/16/2023 9 7/5/2023 9 7/5/2023 9 7/5/2023 2 6/15/20	CUST019 CUST059 CUST182 In Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	622 622 622 622 622 622 622 622 622 622	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1	25 50 500	Commission 2024 Total Commission	\$5,472.00
Print screen 3	1: 55 18: 155	9 9/16/2023 9 7/5/2023 9 7/5/2023 17/5/2023 2 6/15/202	CUST019 CUST059 CUST182 In Male Male Male Male Male Male Male Male	Female Male Male Male Male Male Male Male M	62 62 62 62 duct Category uty thing auty thing suty thing tronics tronics thing terronics terronics thing terronics ter	Clothing Clothing Clothing Clothing Electronics Beauty Quantity Price per Ur 1 1 1 1 1 1 1 1 1 1 1 1 1	25 25 25 25 25 25 25 25	2 1 1 1 Commissie Commissi	25 50 500	Commission 2024 Total Commission	2.3% \$5,472.00
Print screen 3	11: 5: 18: 18: 19: 18: 19: 19: 213: 363 790 967 206 318: 103: 658: 877 955: 512 201 230 236 8855 791 388 379 454 825 907 989 205 232 347 558 787 448 688 657 744 688 657 744 764 204 739 945 206 207 989 945 458 787 787 788 688 787 787 788 787 788 787 788 789 789 7	9 9/16/2023 9 7/5/2023 7 6/24/2023 2 6/15/2023 10/15/2023 CUST192 6/15/2023 CUST192 6/15/2023 CUST192 6/15/2023 CUST192 6/15/2023 CUST192 6/15/2023 CUST392	CUST019 CUST059 CUST157 CUST182 Male Female Female Male Female Female Male Male Female Male Male Female Female Male Male Male Male Female Male Female Male Female Female Female Female Female Female Female Female Female	Female Male Male Male Male Male Male Male M	62 62 62 62 duct Category utry thing utry thing utry thing tronics teronics teronics thing tronics teronics teronics thing tronics teronics teroni	Clothing Clothing Clothing Clothing Electronics Beauty Price per Ur 1	25 25 25 25 25 25 25 25	2 1 1 1	25 50 500	Commission 2024 Total Commission	1.2% 2.3% \$5,472.00 \$5.47
Print screen 3	11: 5: 18: 18: 19: 18: 19: 19: 19: 213: 363 790 967 206 318: 103: 658: 8177 955: 512 201 230 236 8855 791 388 339 454 825 907 989 989 205 232 347 558 787 448 688 657 744 779 486 687 744 779 789 787 788	9 9/16/2023 9 7/5/2023 9 7/5/2023 10 10/18/2023 CUST192 2 6/15/2023 CUST192 6/3/2023 CUST192 6/3/2023 CUST192 6/3/2023 CUST392 6/3/2023 CUST39	CUST019 CUST059 CUST157 CUST182 Male Male	Female Male Male Male Male Male Male Male M	62 62 62 62 62 62 62 62 62 62 62 62 62 6	Clothing Clothing Clothing Clothing Electronics Beauty Guantity	25 25 25 25 25 25 25 25	2 1 1 1	25 50 500	Commission 2024 Total Commission	\$5,472.00



	Transaction ID 🗸 I	Date Customer ID	Gender	∨ Age	✓ Product Category ✓	Quantity	Price per Unit	Revenue	∨ Comn	nissic -1			
	191	10/18/2023 CUST191	Male		64 Beauty				25	\$0.30			
	223	2/2/2023 CUST223	Female		64 Clothing		1 25	5	25	\$0.30	Commission 2023	1.2%	
	363	6/3/2023 CUST363	Male		64 Beauty		1 25	5	25	\$0.30	Commission 2024	2.3%	
	790	8/8/2023 CUST790	Male		62 Clothing		1 25	5	25	\$0.30			
	967	4/17/2023 CUST967	Male		62 Beauty		1 25	5	25	\$0.30			
	206	8/5/2023 CUST206	Male		61 Clothing		1 25	5	25	\$0.30			
	318	10/24/2023 CUST318	Male		61 Clothing		1 25	,	25	\$0.30			
	103	1/17/2023 CUST103	Female		59 Clothing		1 29	5	25	\$0.30			
	658	3/12/2023 CUST658	Male		59 Clothing				25	\$0.30	Total Commission	\$5,472.00	
	877	6/19/2023 CUST877	Female		58 Clothing		1 25		25	\$0.30	Average Commission	\$5.47	
	955	7/14/2023 CUST955	Male		58 Clothing				25	\$0.30			
	512	11/7/2023 CUST512	Female		57 Beauty		1 25		25	\$0.30			
	952	11/13/2023 CUST952	Female		57 Clothing				25	\$0.30			
	201	10/9/2023 CUST201	Male		56 Electronics				25	\$0.30			
	230	4/23/2023 CUST230	Male		54 Beauty		1 25		25	\$0.30			
	236	4/28/2023 CUST236	Female		54 Clothing		1 25		25	\$0.30			
	855	9/1/2023 CUST855	Male		54 Beauty		1 25		25	\$0.30			
	791	12/5/2023 CUST791	Female		51 Beauty		1 25		25	\$0.30			
	362	11/27/2023 CUST362	Male		50 Clothing		1 25		25	\$0.30			
		11/2//2023 CUST388	Male		50 Electronics		1 25		25	\$0.30			
	388												
Print screen 4	379	2/5/2023 CUST379	Female		47 Clothing		1 25		25	\$0.30			
Tille Sci CCII 4	454	2/22/2023 CUST454	Female		46 Beauty				25	\$0.30			
	825	8/26/2023 CUST825	Female		46 Beauty		1 25		25	\$0.30			
	907	1/8/2023 CUST907	Female		45 Electronics				25	\$0.30			
	989	12/28/2023 CUST989	Female		44 Electronics		1 25		25	\$0.30			
	205	11/7/2023 CUST205	Female		43 Clothing		1 25		25	\$0.30			
	232	2/6/2023 CUST232	Female		43 Beauty		1 25		25	\$0.30			
	347	8/3/2023 CUST347	Male		42 Electronics				25	\$0.30			
	558	10/8/2023 CUST558	Female		41 Clothing		1 25	5	25	\$0.30			
	787	1/22/2023 CUST787	Male		41 Electronics				25	\$0.30			
	468	12/9/2023 CUST468	Male		40 Electronics		1 25	5	25	\$0.30			
	657	2/11/2023 CUST657	Male		40 Clothing		1 25	5	25	\$0.30			
	744	5/7/2023 CUST744	Male		40 Electronics		1 25	5	25	\$0.30			
	764	3/25/2023 CUST764	Female		40 Clothing		1 29	5	25	\$0.30			
	204	9/28/2023 CUST204	Male		39 Beauty		1 25	5	25	\$0.30			
	739	11/29/2023 CUST739	Male		36 Beauty		1 25	5	25	\$0.30			
	486	4/9/2023 CUST486	Female		35 Electronics		1 25	5	25	\$0.30			
	285	8/15/2023 CUST285	Female		31 Electronics		1 25	5	25	\$0.30			
	397	3/10/2023 CUST397	Female		30 Beauty		1 25		25	\$0,30			
	945	2/13/2023 CUST945	Male		30 Beauty		1 25		25	\$0.30			
	310	10/12/2023 CUST310	Female		28 Beauty		1 25		25	\$0.30			
	423	3/8/2023 CUST423	Female		27 Clothing		1 25		25	\$0.30			
	544	12/23/2023 CUST544	Female		27 Electronics		1 25		25	\$0.30			



Day 2: Task 2

Please research and complete the following tasks within the retail-sales_dataset.xlsx document, paste print screens into the provided box below:

Student name	English	Mathematic	Science	Average	Highest score
Carol	75	85	85		
Ted	80	75	90		
Khan	85	75	80		
Harry	80	70	80		
Sarah	80	70	80		
John	65	80	70		
Linda	90	50	70		
Edward	55	80	60		
Mary	55	70	65		
Thomas	55	30	65		
Task					

- 1) Apply filter and sorting to show the best students in each subject.
- 2) Calculate the average for all students and fill into Column E. (Use formula)
- 3) Using the =MAX fucntion, tell me what the students highest score was in column F.
- 4) Apply filter and sorting to show the best student in this classroom by average.
- 5) Apply filter and sorting to show the best student in this classroom by highest score.
- 6) Use conditional formatting to clearly identify the highest and lowest average scores

Print screen 1

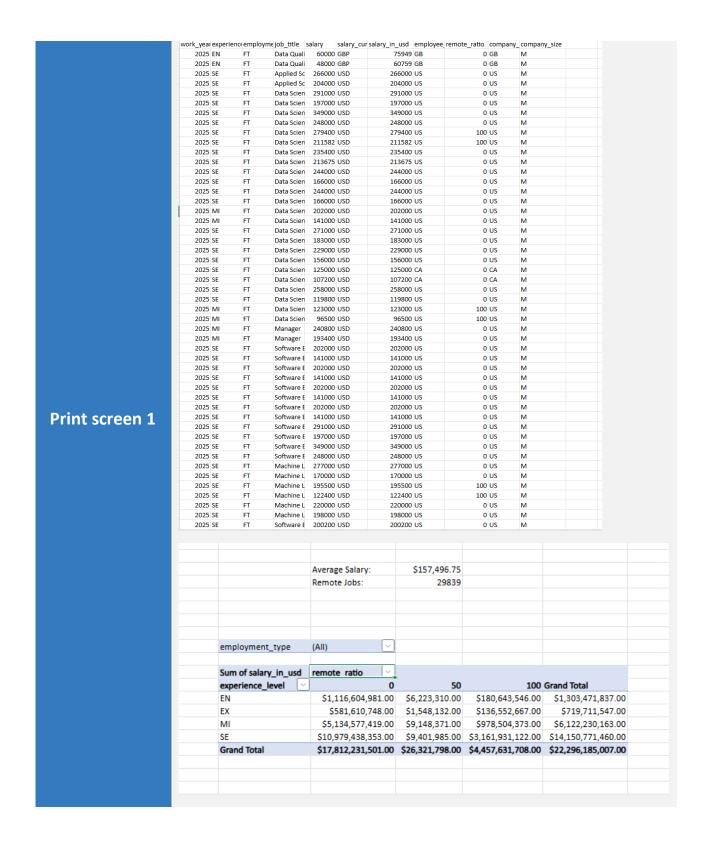
Student name 🔻	English ✓	Mathematics	Science	Average 🗔	Highest scor€
Ted	80	75	90	82	90
Carol	75	85	85	82	85
Khan	85	75	80	80	85
Harry	80	70	80	77	80
Sarah	80	70	80	77	80
John	65	80	70	72	80
Linda	90	50	70	70	90
Edward	55	80	60	65	80
Mary	55	70	65	63	70
Thomas	55	30	65	50	65

Student name	English <u></u>	Mathematics	Science	Average 👱	Highest score	
Linda	90	50	70	70	90	
Khan	85	75	80	80	85	
Ted	80	75	90	82	90	
Harry	80	70	80	77	80	
Sarah	80	70	80	77	80	
Carol	75	85	85	82	85	
John	65	80	70	72	80	
Edward	55	80	60	65	80	
Mary	55	70	65	63	70	
Thomas	55	30	65	50	65	
Student name	English ~	Mathematics <u>↓</u>	Science ~	Average 🗠	Highest score ⊻	
Carol	75	85	85	82	85	
John	65	80	70	72	80	
Edward	55	80	60	65	80	
Khan	85	75	80	80	85	
Ted	80	75	90	82	90	
Harry	80	70	80	77	80	
Sarah	80	70	80	77	80	
Mary	55	70	65	63	70	
Linda	90	50	70	70	90	
Thomas	55	30	65	50	65.	
Student name	English V	Mathematics	Science -1	Average 🖂	Highest score	
Ted	80	75	90	82	90	
Carol	75	85	85	82	85	
Khan	85	75	80	80	85	
Harry	80	70	80	77	80	
Sarah	80	70	80	77	80	
John	65	80	70	72	80	
Linda	90	50	70	70	90	
Mary	55	70	65	63	70	
Thomas	55	30	65	50	65	
Edward	55	80	60	65	80	

Student name	English ✓	Mathematics >	Science		Average	V	Highest score	
Ted	80	75		=AVERAGE(Table2	2[@[English]:[Sciend	ce]]) =MAX(Tak	ple2[@[English]:[Average]]	
Carol	75	85	85	=AVERAGE(Table2[@[English]:[Science]])		ce]]) =MAX(Tab	ole2[@[English]:[Average]]	
Khan	85	75	80	=AVERAGE(Table2[@[English]:[Science]])		ole2[@[English]:[Average]]		
Harry	80	70	80	=AVERAGE(Table2	2[@[English]:[Scien	ce]]) =MAX(Tab	ole2[@[English]:[Average]]	
Sarah	80	70	80		2[@[English]:[Sciend		ole2[@[English]:[Average]]	
John 	65	80	70		2[@[English]:[Sciend		ble2[@[English]:[Average]]	
Linda Mary	90 55	50 70	70 65		[@[English]:[Sciene [@[English]:[Sciene		ble2[@[English]:[Average]] ble2[@[English]:[Average]]	
Thomas	55	30			[@[English]:[Sciend		ole2[@[English]:[Average]]	
Edward	55	80			2[@[English]:[Scien		ble2[@[English]:[Average]]	
Student na	me 🔽	English ~	Mat	hematics 🗹	Science	Average -1	Highest score	
Ted		80		7 5	90	82	90	
Carol		75		85	85	82	85	
Khan		85		7 5	80	80	85	
Harry		80		70	80	77	80	
Sarah		80		70	80	77	80	
John		65		80 70		72	80	
Linda		90		50 70		70	90	
Edward		55		80	60	65	80	
Mary		55		70	65	63	70	
Thomas		55		30	65	50	65	
Student na	me 🔽	English ×	Matl	nematics ~	Science	Average \(Highest score	
Ted		80		75	90	82	90	
Linda		90		50	70	70	90	
Carol		75		85	85	82	85	
Khan		85		75	80	80	85	
Harry		80		70	80	77	80	
Sarah		80		70	80	77	80	
John		65		80	70	72	80	
Edward		55		80	60	65	80	
Mary		55	55 70		55 70 65		63	70
Thomas		55		30	65	50	65	

Day 2: Task 3

Using the skills developed today, have some fun with the data set you have imported. Paste your work below and enjoy!





company_location	GB √√			
Sum of salary_in_usd I	remote_ratio 🔽			
experience_level	0	50	100	Grand Total
EN	\$38,770,035.00	\$390,602.00	\$2,746,919.00	\$41,907,556.00
EX	\$18,202,030.00		\$3,335,073.00	\$21,537,103.00
MI	\$117,045,172.00	\$1,607,846.00	\$15,259,213.00	\$133,912,231.00
SE	\$151,778,977.00	\$1,098,858.00	\$25,591,850.00	\$178,469,685.00
Grand Total	\$325,796,214.00	\$3,097,306.00	\$46,933,055.00	\$375,826,575.00



Day 3: Task 1

Please download the dataset 'Day_3_Task_1_Bike_Sales_Pivot_Lab.xlsx' from here.

The lab instructions can be found <u>here</u>. Do not worry if you do not complete the lab, just working with data and playing with the pivot table will be good experience.

Please paste your final pivot table below and complete the reflection questions:

		Countries								
		Australia			•		United Kingdom Un			
	■Youth (<25) Female		11 0 9 0	10	0	0		0	0	27 16
	Male		2 0	4	0	0	_	0	0	11
	■ Young Adults (25-34)		20 11	10	0	0		16	0	61
Print screen 1	Female		17 6	1	0	0	3	10	0	37
	Male		3 5	9	0	0	1	6	0	24
	■ Adults (35-64)		32 0		13	2		47	1	99
	Female		17 0		8	2		27	0	55
	Male Grand Total		15 0 63 11	0 20	5 13	0 2		20 63	1	44 187
	Grand Total		65 11	20	15	2	14	63	-	187
In which markets	The marke	ts ir	gerr	nan	v are	for a	dults age	es 35-64		
			J		•		J			
does Germany have										
customers?										
customers:										
What country has	United Kingdom									
		•								
sales in all markets?										
				7						
	Orders By Age Grou		untries 🔄		- -				C1.T-	
	Age Group	Au	stralia				/ United Kingdor			
	■ Youth (<25)		11		0 1		0	6 (27
What are the most	Female		Ğ		0	5 (0	1 ()	16
what are the most	Male		2	!	0	4 ()	5 ()	11
profitable markets by	■ Young Adults (25-	34)	20) 1	1 1) (0	4 16	i	61
promable markets by	Female		17	,	6	1 ()	3 10)	37
coupling aga group	Male		3	3	5	9 ()	1 6	5	24
country, age group,	☐ Adults (35-64)		32	2	0	0 13	3	4 50)	99
and condar?	Female		17	•	0) (3	1 29)	55
and gender?	Male		15	,	0) !	5	3 21	L	44
	Grand Total		63	3 1	1 2	0 13	3 1	14 66	5 :	187
A a the au fine dimens?										
Any other findings?										

Day 3: Task 2

The dataset below tracks the sales performance of different products in various counties in England. Please paste the dataset into a blank Excel workbook. Your task is to:

- Create a Pivot Table to summarise the data by county and product.
- Use the SWITCH function to categorise products based on their sales volume.

Dataset:

County	Product	Sales Volume
Yorkshire	Laptops	500
Yorkshire	Smartphones	200
Cornwall	Laptops	700
Cornwall	Printers	400
Lancashire	Smartphones	150
Lancashire	Laptops	600
Essex	Printers	800
Essex	Smartphones	300
Durham	Laptops	250
Durham	Printers	300
Greater Manchester	Smartphones	600
Greater Manchester	Laptops	400

Step 1: Create a Pivot Table

- Select the dataset (columns A to C).
- Insert a Pivot Table to summarise the data by **County** in the rows and **Products** in the columns. Use **Sales Volume** as the value to be summarised.

Step 2: Use the SWITCH Function

In a new column next to your data, use the SWITCH function to categorise products based on **Sales Volume** as follows:

- o For sales greater than 600: "High"
- o For sales between 300 and 600: "Medium"
- o For sales less than 300: "Low"

SWITCH Function Example:

```
=SWITCH(TRUE, C2 > 600, "High", C2 >= 300, "Medium", "Low")
```



• Apply this formula to each row, and check if the products are categorised correctly.

Submission:

- A completed Pivot Table summarising sales by county and product.
- A new column in the dataset categorising products by sales volume using the SWITCH function.
 - o Please paste your completed work below

Print screen 1

County	Product -	Sales Volume 🔻	Sales Rating -
Yorkshire	Laptops	200	Low
Yorkshire	Smartphones	700	High
Cornwall	Laptops	400	Medium
Cornwall	Printers	150	Low
Lancashire	Smartphones	600	High
Lancashire	Laptops	800	High
Essex	Printers	300	Medium
Essex	Smartphones	250	Low
Durham	Laptops	300	Medium
Durham	Printers	600	High
Greater Manchester	Smartphones	400	Medium
Greater Manchester	Laptops	400	Medium

County	▼ Sales
□ Cornwall	550
Laptops	400
Printers	150
□ Durham	900
Laptops	300
Printers	600
■ Essex	550
Printers	300
Smartphones	250
■ Greater Mancheste	er 800
Laptops	400
Smartphones	400
■Lancashire	1400
Laptops	800
Smartphones	600
■ Yorkshire	900
Laptops	200
Smartphones	700
Grand Total	5100

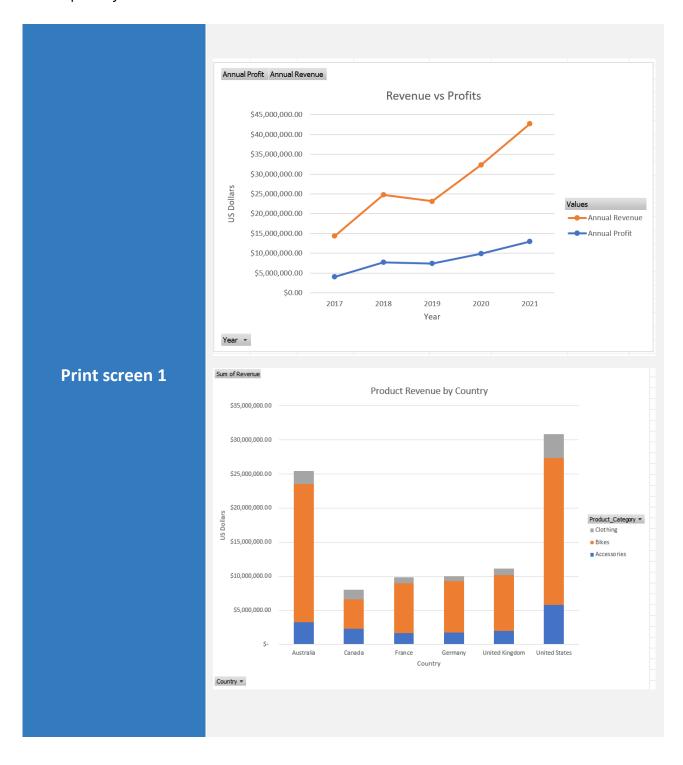


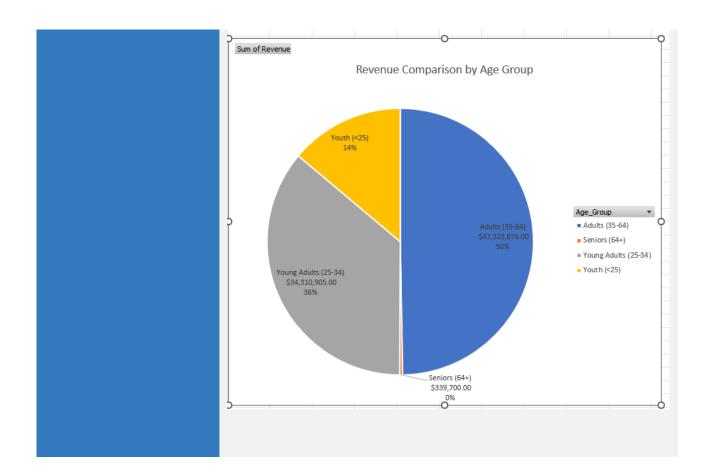
Day 3: Task 3

Please download the dataset 'Day_3_Task_3_Bike_Sales_Visualisations_Lab.xlsx' from here.

The lab instructions can be found <u>here.</u> Do not worry if you do not complete the lab, just working with data and playing with the charts will be good experience.

Please paste your results below:





Day 4: Task 1

You have been asked to deliver your analysis findings to the board of directors, with your analysis you have identified that customers are leaving your company at the 12-month point, this is typically when they receive their renewal price.

Conduct research and complete the below questions:

How would you prepare for the delivery?

- Start by learning the board members and what their priorities are using the box method and aligning my workflow/questions with their interest and power level
- Give a quick summary of the data they gave me within the deadline and propose any further questions that may have come about

What tools would you use for the delivery?

- PowerPoint Visualising data for board members and giving my final presentation of the findings
- **Excel** Analyse, clean up data, create pivot charts, tables and many more charts of key metrics

What is prospecting and why would you complete this before your delivery?

Prospecting is used to help you understand who the key consumers are, what the consumers wants/needs are, what the company is offering, what the company needs/wants are, this is vital as it helps give you more understanding of the data and what metrics will be more impactful on decisions

Be clear • Get to the point • Use phrases like "in conclusion" "Secondly" Tell me best practices Speak with confidence for public speaking Keep presentation easy on the eye, visual over text, let your and providing data talk for you updates to senior • Be prepared for questions leaders Charts – Quarterly, yearly, profits, age groups etc... Trends Feedback from customers if available What will you show Competitor data comparison if possible the board in your delivery? Back up suggestions with data Be direct, this is happening, this is how we fix it Focus on buzz words like profits, customer retention, How will you articulate the Recommend some steps, back them up with forecasting and changes that are goal seek if possible needed?



Provide a list of online resources and videos that will support your preparation for public speaking

https://www.youtube.com/watch?v=Ns_z4wEtdRM

https://www.youtube.com/watch?v=I5we4kZIQRY

Evaluate tools that provide visualisation.

 PowerPoint – Easy to create a good visualisation for board members, easy for them to understand, flows well

- Excel Great for creating charts, tables and pivot tables to help read the data and create the data comparisons you want
- Power Bi From my understanding this is a visualisation tool that is industry standard, but I have no experience right now

Tell me what they are.

For initial data analysis and chart creating I would use Excel as I understand the various features and feel like I would be able to create a good analysis for the stakeholders.

Tell me what you would choose when delivering your presentation and why

My presentation would be PowerPoint with many different visualisations and key metrics throughout, this would run alongside my delivery.

If time allowed, I would create a simple Excel dashboard for visualisation which would be emailed to the stakeholders after the meeting, incise they wanted to go through the data themselves on an easy-to-use dashboard

Course Notes



It is recommended to take notes from the course, use the space below to do so, or use the revision guide shared with the class:	

We have included a range of additional links to further resources and information that you may find useful, these can be found within your revision guide.

END OF WORKBOOK

Please check through your work thoroughly before submitting and update the table of contents if required.

Please send your completed work booklet to your trainer.

