



## *Edmonton Zone*

### *Indigenous Support Program Resources & Services*

#### *COVID 19 Response Listing*

**LAST UPDATES WERE MADE: SEPTEMBER 18, 2020**



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## **ACKNOWLEDGEMENTS:**

Alberta Health Services Indigenous Health Hub Edmonton Zone

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### **Thank you all for your contributions:**

Mike Sutherland/Senior Advisor AHS Indigenous Health Program Edmonton Zone

Dr Cassandra Felske-Durksen AHS Indigenous Wellness Clinic Edmonton

Information gathered from 211 Support Network and Inform Alberta websites Treaty 6, 7 & 8.  
Metis Nation of Alberta, various websites as well as various Edmonton Zone Indigenous agencies  
and Edmonton Zone Support agencies

If you are an agency or program that offers services to Edmonton Indigenous persons and want  
your current COVID-19 service information updates to be added to this document please email  
[violet.shepard@ahs.ca](mailto:violet.shepard@ahs.ca).

**Please note this is a living document and subject to change**



## 211 Alberta

### 211 Resources for COVID 19 in Alberta Supports website:

During the COVID-19 response, 211 Alberta has provided a weekly report, including statistics and information about COVID-19 related contacts 211 received via phone, text, chat, and email.

Now that the 211 Alberta Covid-19 Data Dashboard is available, we have changed the format of the Covid-19 report. Any information no longer found in [the report can be accessed here](#).

[https://docs.google.com/spreadsheets/d/1qeHqIGS3T4veKuo3QDARwiOdj\\_4u8JPHu4dkU93WZoY/edit#gid=1964794551](https://docs.google.com/spreadsheets/d/1qeHqIGS3T4veKuo3QDARwiOdj_4u8JPHu4dkU93WZoY/edit#gid=1964794551)

<https://www.ab.211.ca/about-211-alberta/211-data/>

Feel free to reach out to [info@ab.211.ca](mailto:info@ab.211.ca) you have any questions or comments.

211 Alberta now has a data dashboard available at [www.ab.211.ca](http://www.ab.211.ca)!

You can now explore the 211 data related to Covid-19 more deeply.

The dashboard includes data from contacts to 211 via:

- phone
- text
- chat
- email

The dashboard allows you to narrow the data as you click on various parameters such as a month, location, age, gender, or contact method.

It includes four pages, which provide different views on the data including demographics, needs, and unmet needs.

### 211 Indigenous Resources Website

<https://www.ab.211.ca/211-topics/indigenous-peoples/>



## Aboriginal Counseling Services Association of Alberta

**COVID-19 UPDATE:** As of July 29, 2020,

The office will be closed but we will still be assisting people via phone support. We have counselors available for phone support should you need to talk to someone. We will be re-routing our office phone to our cell phone so if you call the cell someone will answer and your message will be passed on to a counselor who will call you back. The cell number is 780 – 242 – 4357

Circle of Safety program to our clients via telephone sessions and continue to take new clients

**Also known as** Aboriginal Consulting Services Association of Alberta  
This organization is: Registered Not-For-Profit

To provide safe new pathways to healing and wellness that will strengthen Aboriginal families and communities.

**Executive Officer:** Sue Languedoc, Executive Director

**Address:** Suite 204, 10010 – 105 street NW Edmonton Alberta T5J 1C4

**Telephone:** 780-448-0378

**Fax:** 780-448-0379

**E-Mail:** [info@aboriginalcounseling.com](mailto:info@aboriginalcounseling.com)

**Website:** <http://www.aboriginalcounseling.com>

### Services Provided

13 Week Neurodevelopmental Program

Circle of Safety - Family Violence Teaching Circles for Men

Circle of Safety - Family Violence Teaching Circles for Women

Circle of Safety - Teaching Circles for Children Who Witness Abuse

Healing Anger for Women



## Aboriginal Head Start

### COVID-19 UPDATE: June 1<sup>st</sup>, 2020-

Aboriginal Head Start sites remain closed to the public for the remainder of the school year. Virtual online teaching is still occurring for all sites, and staff can be reached by their site online platforms or directly by contacting the staff via program contact information.

The main office remains open Tuesdays, Wednesdays, and Fridays from 8:15 am until 4:15 pm and will do so until June 25<sup>th</sup>, 2020.

Intakes/Enrollments for the new school year are underway and will occur until sites are full. Summer break begins for the Head Start program June 28<sup>th</sup> through to August 14<sup>th</sup>, 2020 Inclusively.

Further program information along with program start dates for the new school year will be updated as the COVID-19 information becomes available.

**Program Executive Director:** Melissa Nollski,  
Aboriginal Head Start-Edmonton Sites &  
National Aboriginal Head Start Chair (NAHSC)  
Phone #: 780-640-9799 Ext#100  
Fax #: 780-452-3072  
Email: [mnollski@amiskwaciy.ca](mailto:mnollski@amiskwaciy.ca)





## Alberta Health Services Indigenous Peoples & Communities novel coronavirus (COVID-19) information

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### **Indigenous Specific Resources:**

#### **Indigenous Health COVID web page:**

The Indigenous Health COVID web page is now live. It can be accessed directly through this link: [www.ahs.ca/covidih](http://www.ahs.ca/covidih)

or via the [main COVID landing page](#)

<https://www.albertahealthservices.ca/topics/Page17101.aspx>

“We will continue to update it with new information and resources as they become available.



## AHS Help in Tough Times Website

<https://www.albertahealthservices.ca/amh/Page16759.aspx>



## Alberta Health Services Photo ID Program

**COVID 19 UPDATE:** July 29, 2020

AHS ID Program will be partially suspending client services until further notice. As of this writing, our team will not be meeting and assisting new client's within scheduled hours. We will continue to be available during scheduled hours to assist current clients who are coming to the repository to sign out mail and documents. We will also remain available to those of you who are dropping by to pick up client documents.

<https://www.albertahealthservices.ca/about/Page13445.aspx>

### Contact Us

For more information, please contact:

**Celina Dolan**, Manager Housing Initiatives and the AHS ID Program, [Celina.Dolan@ahs.ca](mailto:Celina.Dolan@ahs.ca)



## ALBERTA COUNCIL OF WOMEN'S SHELTERS

**COVID 19 UPDATE:** May 25, 2020 (website information)

### Service-Provider Resources

We are regularly communicating with the Government of Alberta in support of ACWS member shelters' response to the COVID-19 pandemic. Shelters are taking all precautions to ensure the health and safety of staff, residents, and the community in the time of COVID-19 including increased disinfection, physical distancing within shelters, and alternate housing when needed. Shelters remain open during the pandemic and continue to serve women, children, and seniors fleeing violence. They are doing this against the backdrop of working to keep their shelters and staff healthy and safe.

We know that in times of natural disasters, there can be an increase in demand for shelter services as increased anxiety and external stressors accelerate and exacerbate domestic violence situations. Evidence from previous environmental disasters and pandemics suggest that domestic violence will increase during and following this health emergency. We are working with member shelters to meet this need.

*We encourage anyone facing immediate danger to call 911. If you suspect that someone's life may be in danger, please call 911.*

*To speak to someone at a shelter near you, call our toll-free 24/7 line, 1-866-331-3933.*

*As much as many of us are isolating for public health directives, there are as many reasons to pay attention to the wellbeing of those in your community and offer to help.*

Website address; <https://acws.ca/shelters>

This organization is: Registered Not-For-Profit

To provide support to our members and work together to end domestic violence and abuse.

**Executive Officer:** Jan Reimer, Executive Director

**Address:** Confidential Address

**Telephone:** 780-456-7000 (Office)

**Toll-Free:** 1-866-331-3933 (Shelters)

**Fax:** 780-456-7001

**E-Mail:** [voice@acws.ca](mailto:voice@acws.ca)

**Website:** <http://www.acws.ca>



## Alberta/NWT/First Nations Health Portal website

**COVID-19 UPDATE:** September 16, 2020

**<https://www.onehealth.ca/ab/ABCovid-19>**

Due to the current situation, we are working out of the office. If you need assistance with the onehealth website, please send an email to the Administrator at **abadmin@onehealth.ca**

Current COVID-19 information can be found by clicking here: **[COVID-19 UPDATE](#)**

If you need **computer support**, please phone TSAG at 1-888-999-3356 (Toll-free).

If you have **technical difficulties with videoconferencing or want to test equipment**, please phone TSAG 1-888-999-3356 (Toll-free) option 2, followed by option 1.

If you have **questions about videoconferencing, scheduling, or training** call TSAG 1-888-999-3356 option 2, followed by option 2 or email **[vchelp@fntn.ca](mailto:vchelp@fntn.ca)**. Please note, all last minute or urgent requests should be submitted via phone.

TSAG is also responsible for telephone support in the communities at the same number.

Please be advised that we have revised the URL of the Alberta portal

(<https://www.onehealth.ca/ab/Home.aspx>). These changes do not affect the performance or operability of the portal but will make the changes consistent with the rest of our portal structure.

Please ensure that any links or bookmarks that point to the old URL are updated to reflect the new URL. Thank you for your patience and cooperation!

Please **[click here](#)** to be redirected to the stakeholder resources page.

**For questions related to novel coronavirus (COVID-19) planning and preparedness, email Indigenous Services Canada, First Nations and Inuit Health Branch, Alberta at **[sac.cdemergenciesab-urgencesmtab.isc@canada.ca](mailto:sac.cdemergenciesab-urgencesmtab.isc@canada.ca)****



## Amiskwaciy Cultural Society

**COVID-19 UPDATE:** May 19, 2020

Asas we are providing virtual teachings and learning online to all registered families in the program. Staff gathers weekly to prepare teaching kits that go home each week to coincide with our online program, as well as plan-prepare and produce videos for the children and family to follow.

Typically our office (located at 13245-146<sup>th</sup> Street) and our site (This is our St. Francis Site: 6770-129<sup>th</sup> Avenue) hours are Tues, Wed, and Fridays each week from 815am – 415pm. Both our Belgrad and Abbott sites are not open at this time. We are not meeting with families, children, or the public during this time...

Our current model of connection and the best way to reach us is via email and telephone as not all times is someone available during the office hours if they need to be out gathering items for our learning kits, etc.

This organization is: Registered Not-For-Profit

To support Aboriginal children and families through services focused on early intervention strategies and providing students with necessary academic and cultural supports to enter post-secondary institutions as regular students, and to help children develop an understanding of Aboriginal values.

**Executive Officer:** Melissa Nollski, Executive Director  
**Address:** 13245 – 146 street Edmonton, Alberta T5L 4S8  
**Telephone:** 780-640-9799  
**Fax:** 780-452-3072  
**E-Mail:** mnollski@amiskwaciy.ca  
**Website:** <http://www.aboriginalheadstart.com>



# Bent Arrow Traditional Healing Society

**COVID-19 UPDATE:** June 22, 2020 ( Bent Arrow website information )

## Re-opened

### Programs and Services resuming June 22

[Kikosewin Family Resource Network](#) programming available though limited due to social distancing

[New in Town](#) is now located at our Central Location, 11666-95st NW

[Practice as Ceremony](#) will be operating as normal, however, community group teachings are canceled until further notice

[Phone](#) programming will be available, however, Elders Breakfast will be canceled until further notice

Kahkiyaw Youth Team, Sacred Circle, and Coyote Pride will be in limited operation

[Transition to Success](#) will be back with Virtual Classes

Public Gatherings will continue to be canceled until further notice. This includes National Indigenous Peoples Day, Pow wow Nights, Soup and Bannock, Family Nights, and other community gatherings.

### Programs and Services resuming June 29

Employment Programs will continue to offer virtual classes for [Journey to Success](#) and Working Warriors.

The Employment Resource Centre will be open by appointment. Call 780-481-3451

[Kahkiyaw](#) and Nitotemak Foster and Kinship, will all resume in a limited capacity. Contact 780-481-3451

### Thinking about visiting us in person?

Booking an appointment before coming in is highly recommended. Appointments can be made at 780-481-3451.

**Please don't arrive early for a booked appointment as we will be keeping social distancing numbers in the building**

**Security will be monitoring traffic and taking a touch-less temperature reaching**

**Please sanitize upon entry**

**You will be asked to sign in and out**

**Please follow direction arrows within the buildings**

**Reception areas will be closed to the public**

### Office Hours

We will be back to our regular hours at our Parkdale and Central Locations



**Monday – Thursday** 8:30 am – 4:30 pm

**Friday** 8:30am – 4:00pm

**Need to book an appointment?**

To book an appointment at our Parkdale location, call 780-481-3451

To book an appointment at our Central location, call 780-474-2400

This organization is: Registered Not-For-Profit

To build on the strengths of Aboriginal children, youth, and their families to enable them to develop spiritually, emotionally, physically, and mentally so they can walk proudly in both the Aboriginal and non - Aboriginal communities.

**Executive Officer:** Cheryl Whiskeyjack, Executive Director

**Address:** Parkdale School

**11648 – 85 street NW**

**Edmonton, Alberta T58 3E5**

**Telephone:** 780-481-3451

**Fax:** 780-481-3509

**E-Mail:** [reception@bentarrow.ca](mailto:reception@bentarrow.ca)

**Website:** <http://bentarrow.ca>





## Ben Calf Robe Society

### COVID 19 UPDATE: July 30, 2020

Please be advised that the Ben Calf Robe Society is taking all precautions to avoid contracting the COVID 19 virus. As you may be aware the virus has been deemed a pandemic and therefore we need to ensure that all staff and clients are versed in universal precautions.

Effective immediately all drop-in programs will be canceled until further notice. All visitors will have to have an appointment with the staff. No Walk-ins.

Telephone to reach Ben Calf Robe Society Office: 780 918 0435

This organization is: Registered Not-For-Profit

To protect and enhance the sacredness of Indigenous children by providing them and their families with a holistic education, supportive social services, and culturally relevant programs.

**Executive Officer:** Claudette DeWitt, Executive Director

**Address:** 12046 77 street Edmonton, AB T5B 2G7

**Telephone:** 780-918 0435 **Fax:** 1-844-273-4208 (Toll-Free)

**E-Mail:** [reception@bcrsociety.ab.ca](mailto:reception@bcrsociety.ab.ca)

**Website:** <http://www.bcrsociety.ab.ca>

### Services Provided

Conversational Cree

Family Resource Work Program

Foster Care

Cooking with Kokum

Group Homes

Indigenous Awareness Training

Ketotayminawok - All My Relations

Kihci Awasisak Program - Very Special Children

Otenaw Iyniuk Literacy Program

Auntie's Storytelling

Papoose and Parent

Parent Support - Craft Group

Semi-Independent Living Program

Traditional Parenting

Volunteer Opportunities



## Bissell Centre

**COVID-19 UPDATE:** August 7, 2020 (website information)

Reopened to the public on August 17<sup>th</sup>.

<https://www.boylestreet.org/post/poverty-homelessness-and-covid-19-boyle-street-community-service-s-response-to-the-global-pandemic>

<https://bissellcentre.org/blog/2020/07/24/homeless-amid-covid-edmontons-collaborative-response/>

<https://bissellcentre.org/blog/2020/03/12/protecting-the-safety-of-our-community-amidst-covid-19/>

This organization is: Registered Charity / Foundation, Registered Not-For-Profit  
Working with others, we empower people to move from poverty to prosperity.

**Executive Officer:** Gary St. Amand, Chief Executive Officer

**Address:** 10527 – 96 street NW

Edmonton, AB T5H 2H6

**Telephone:** 780-423-2285

**Fax:** 780-429-7908

**Website:** <http://bissellcentre.org>

### Services Provided

Community Bridge

Community Closet

Community Space

Early Childhood Development Program

Employment Services - Casual Labor

Employment Services - Work Equipment

Family Support Services

Financial Literacy Workshops

Homeless to Homes

Mental Health Supports

Moonlight Bay Centre

Service Navigator

Outreach Housing Team

Fetal Alcohol Spectrum of Services - Adult Advocate

Fetal Alcohol Spectrum of Services - Community Educators

Fetal Alcohol Spectrum of Services - Parent-Child Advocate

Sorting Depot for Donations Starting Point

Thrift Shop

Victim Support for People with Disabilities

Women's Lunch



## Boyle McCauley Health Centre

### COVID-19 UPDATE: July 30, 2020

Our clinic at the Native Healing Centre will be reopening this week. We will be there Mondays 10-12 for foot-care. Our Nurse practitioner will be seeing clients Monday afternoons from 1-3 and Thursday mornings from 9-12.

#### Main Clinic

***Our current hours of operation at the main health center are 8 am - 4:30 pm, Monday to Friday. We are not open evenings or weekends at this time.***

To ensure the health and safety of clinic visitors and our staff, we are taking the following measures:

- Screening all visitors at the entrance for COVID-like symptoms
- Limiting occupants in our waiting room to a maximum of 7 people
- Physician visits are being completed by phone whenever possible
- Using more stringent cleaning and sanitation practices in between appointments and throughout the day

Please do NOT visit the clinic if you are experiencing COVID-19 symptoms such as a cough, fever, shortness of breath, runny nose, or a sore throat. Call Health Link at 811.

If you do need to visit our clinic for other reasons, we ask that you follow the information on posted signs and take the following precautions:

- Use available hand sanitizer
- Ensure you keep at least 2 meters (6 feet) between you and other visitors or staff
- We don't expect to change our hours at least for the next few months.

#### Service Clinics and Outreach Program Closures

On the advice of provincial government public health officials, many of our service clinics and outreach programs are closed indefinitely while others have reduced hours of operation or limited intake. Please visit the **Services and Programs** section of our website and click on the program or service for an update on its operation.

Supervised Consumption Site is reopen

Monday to Friday, 8 am – 4:30 pm

We are not open evenings or weekends at this time.

**Also known as** BMHC(Acronym)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To respond to the needs of Edmonton's inner-city residents to improve their health and wellness.

<http://www.bmhc.net/>



**Address: 10628 – 96 street NW**

**Executive Officer:** Cecilia Blasetti, Executive Director

**Address:** 10628 – 96 street NW

Edmonton, Alberta T5H 2J2

**Telephone:** 780-422-7333

**Fax:** 780-425-8515

**E-Mail:** [tplante@bmhc.net](mailto:tplante@bmhc.net)

**Website:** <http://www.bmhc.net>

**Service(s) Provided**

Community Nursing Station

Dental Clinic

Footcare Clinic

Highly Active Anti - Retroviral Therapy House

Kindred House

Medical Clinic

Student Placement

Volunteer Opportunities

Women's Health Clinic

Women's Health Promotion Program



## Boyle Street Community Services

**COVID-19 UPDATE:** August 7, 2020

### **“Our response to COVID-19**

At Boyle Street Community Services, the health and safety of our clients, staff and the children and families that we serve are at the forefront of our decision making throughout the COVID-19 pandemic. Any decisions made at this time are being guided by the advice of local health authorities, Alberta Health Services, and the Chief Medical Officer of Health for Alberta. We are changing our service delivery model temporarily to reflect the advice of these health professionals and authorities and will be doing so with the health and safety of our clients and staff in mind.

At this point, we will not be accepting any requests for Volunteers, Meal Sponsorships, Tours, or In-Kind Donations at any of our locations; however, if you would like to support our organization, we encourage you to donate online at [boylestreet.org/donate](https://boylestreet.org/donate).

Our clients are vulnerable, and many have a chronic illness that puts them at serious risk should they be exposed to COVID-19. Hence, we are taking every precaution, including limiting the number of clients we have in the Community Centre at one time. One of the biggest challenges our clients will face is that they cannot self-isolate if they are experiencing homelessness.

Therefore, if a community member is experiencing symptoms, we will be working closely with public health officials to determine the next steps for that individual.

We are an essential service to people who use our programs, especially marginalized populations. We will continue to provide services in a modified capacity to our clients for as long as it is safe to do so.

To protect yourselves and others, please wash your hands for 20 seconds multiple times a day. Cough and sneeze into your elbow and avoid shaking hands. People with fever and/or a cough or shortness of breath are at the highest risk of having COVID-19 if they meet any of the following criteria:

In the 14 days before illness onset, they: Travelled anywhere outside of Canada; OR

Had close contact\* with a confirmed or probable case of COVID-19; OR Had close contact\* with a person with acute respiratory illness who has traveled anywhere outside of Canada within the



last 14 days before their illness; OR Had laboratory exposure to biological material (e.g. primary clinical specimens, virus culture isolates) known to contain COVID-19 virus.

Close contact is defined as a person who: Provided care for the individual, including healthcare workers, family members or other caregivers, or who had other similar close physical contact with the person without consistent and appropriate use of personal protective equipment OR Lived with or otherwise had close prolonged contact (within 2 meters) with the person while the person was infectious OR

Had direct contact with infectious bodily fluids of the person (e.g. was coughed or sneezed on) while not wearing recommended personal protective equipment. Stay up to date with the latest developments by visiting the [Alberta Health Services website](https://www.alberta.ca/health-services.aspx).

Thank you for your continued support of our organization and the people who we serve. We will continue to update the public as information changes.

**Only 30 individuals are allowed in the building at any time. They will turn people away if they are at the 30 person capacity. Everyone coming in must be screened by nurses on staff. All non-essential services are closed until further notice. “**

<https://www.boylestreet.org/post/our-response-to-covid-19>

<https://www.boylestreet.org/post/outreach-in-the-time-of-covid-19>

**Also known as** Boyle Street Co-op(Previous)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To build and provide community support for people with multiple barriers to community inclusion.

**Executive Officer:** Jordan Reiniger, Executive Director

**Address:** 10116 – 105 Avenue NW

Edmonton, Alberta T5H 0K2

**Telephone:** 780-424-4106

**Fax:** 780-425-2205

**E-Mail:** [info@boylestreet.org](mailto:info@boylestreet.org)

**Website:** <http://www.boylestreet.org>

### Services Provided

Drop-In Centre

Family Outreach Program

Free Meals

Home Visitation Program

Housing First

Urban Counselling Network,

Volunteer Opportunities

Inner City Recreation and Wellness Program

Mental Health Support

Inner City Pet Food Bank

Street Outreach

Identification Services

Water Wings Employment Readiness Program

Youth Services



## Canadian Emergency Response Benefit (CERB)

COVID-19 UPDATE: August 20, 2020

[https://www.canada.ca/en/services/benefits/ei/cerb-application.html?utm\\_source=Cyberimpact&utm\\_medium=email&utm\\_campaign=Financial-Empowerment-Newsletter-COVID-19-Emergency-Supports-17](https://www.canada.ca/en/services/benefits/ei/cerb-application.html?utm_source=Cyberimpact&utm_medium=email&utm_campaign=Financial-Empowerment-Newsletter-COVID-19-Emergency-Supports-17)

## Canada's COVID-19 Economic Response Plan

<https://www.canada.ca/en/department-finance/economic-response-plan.html#individuals>



# Canadian Native Friendship Centre

## COVID-19 UPDATE: September 16, 2020

The main office is closed to reduce the risk of spreading COVID- 19

- Staff are now in the office Monday-Thursday 8:30 a.m.-4:30 p.m. and Friday's from 8:30 a.m.-4:00 p.m. The main office is closed for lunch from 12:00 p.m.-1:00 p.m. The centre is still closed to the public due to the COVID-19, but we are working on ways to open the centre safely. Staff can be contacted by telephone at 780-761-1900 or email [reception@cnfc.ca](mailto:reception@cnfc.ca)
- Staff is taking appointments for referral and other services as requested.
- Closed pow-wow, jigging, Cree language, traditional arts, & Wellbriety programs
- Pathways to Education still ongoing and can be reached at 780 761 1900
- We are working on starting up our programming offering them online.
- All programs restart the first week of October 2020

To improve the quality of life of Aboriginal people in an urban environment by supporting self-determined activities, encouraging equal access to and participation in Canadian society while respecting Aboriginal cultural distinctiveness.

Offering Online Cree Classes Mondays & Wednesdays (6:00 p.m.-8:00 p.m.) until June 24, 2020.

To register: <http://epl.bibliocommons.com/events/5eb1a5a1b9b2f82400f3fdbba>

**Executive Officer:** Ron Walker, Executive Director

**Address:** 11728 95 street NW

Edmonton, AB T5G 1L9

**Telephone:** 780-761-1900

**Fax:** 780-760-1900

**E-Mail:** [reception@cnfc.ca](mailto:reception@cnfc.ca)

**Website:** <http://www.cnfc.ca>

## Services Provided

**Community Dancing and Drumming**

**Community Drop-In Centre**

**Cultural Community Events and Family Activities**

**Program and Classes**

**Volunteer Opportunities**





## City of Edmonton Community Social Worker Newsletter:\

[https://app.cyberimpact.com/newsletter-view-online?ct=qXyFPNwbj8OMVH1bcdqMTMF3-eue64qKepPriLiAwdsH51MjM2Q3wZOMsu9dLXQ6uLAXwF3afCRwC\\_GmoPfCCA~~](https://app.cyberimpact.com/newsletter-view-online?ct=qXyFPNwbj8OMVH1bcdqMTMF3-eue64qKepPriLiAwdsH51MjM2Q3wZOMsu9dLXQ6uLAXwF3afCRwC_GmoPfCCA~~)



## Creating Hope Society

**COVID-19 UPDATE:** September 16, 2020

Business as usual. No home visitation or office visits. Telephone and texting visits only. Currently, communications are also conducted via social media, like Facebook, Twitter.

Our office hours are 8:30 – 4:30 Monday-Friday

### Services Provided:

The Aboriginal Mothers Advocacy Project is no longer being offered.

**Communications Assistant:** Hannah Miller

**Address:** Rm. 2, 9538-107 Avenue Edmonton, AB T5H 0T7

**Telephone:** 587.590.4246

**Also known as** Creating Hope Society of Alberta (Previous)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To build on strengths, and to create hope for the future for Aboriginal people impacted by the Child Welfare system through healing processes, support, and reconciliation.

**Executive Officer:** Bernadette Iahtail, Executive Director

**Address:** 9538 107 Avenue NW

**Telephone:** 780-477-7961

**Fax:** 780-477-7918

**E-Mail:** info@creatinghopesociety.ca

**Website:** <http://www.creatinghopesociety.ca>

### Services Provided

**Strengthening Homefires Cultural Program:** an early intervention program designed to support families with a range of Indigenous-specific supports

**Connect the Dots:** designed to connect Edmonton's Indigenous community to resources and supports for long-term housing, health, and wellness

**Community Presentations**

**Learning our Aboriginal History**

**Volunteer Opportunities**



## Edmonton Aboriginal Seniors Centre

**COVID-19 UPDATE:** All events canceled until further notice

**Also known as** EASC(Acronym), Metis Women's Council of Edmonton(Previous), Native Senior's Centre(Previous), Edmonton Indigenous Seniors Centre(Other)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To be a gathering place for Edmonton Aboriginal Elders and seniors that welcomes everyone.

**Executive Officer:** Adam North Peigan, Administrator

**Address:** Cottage E 10107 134 Avenue NW

**Telephone:** 587-525-8969

**Fax:** 780-475-7957

**E-Mail:** [manager@easc.ca](mailto:manager@easc.ca)

**Website:** <http://www.easc.ca>

### Services Provided

- Advocacy
- Foot Care Program
- Housing Registry
- Seniors Outreach
- Seniors' Drop - In Centre
- Transportation for seniors
- Volunteer Opportunities



## Edmonton Expo Centre – Day Drop-in Service

**COVID-19 UPDATE** August 17, 2020

**\*\*EXPO STATUS UPDATE\*\***

\*Day services at the Expo are now closed.\*

Drop-in Services are available at the following locations:

### **Boyle Street Community Services**

- Monday – Friday 9:00 a.m. – 12:00 p.m., 12:30 p.m. – 3:00 p.m.
- All ages

### **Neighbor Centre**

- Showers & Laundry – Tuesdays and Thursdays 1:00 p.m. – 4:00 p.m.
- Lunch – Monday, Wednesday, Friday 1:00 p.m. – 4:00 p.m.
- Ages 18+

### **YESS Armory**

- Monday – Sunday 11:00 a.m. – 8:00 p.m.
- Youth aged 15-24

### **Boyle McCauley Health Centre**

- Medical Support – Daily 8:00 a.m. – 4:30 p.m.

### **Bissell Centre**

- Re-opening August 17

Night shelters at Hope Mission, George Spady, WEAC, Mustard Seed's Trinity Lutheran Church Shelter, and Salvation Army continue to be available.



## Edmonton Isolation Facility

**COVID-19 UPDATE** August 18, 2020

### RELOCATION OF THE EDMONTON ISOLATION FACILITY (EIF)

Please be advised that the Edmonton Isolation Facility (previously located at the Edmonton Expo Centre) is being relocated.

! Intake at the new site will begin on MONDAY, AUGUST 17, 2020 at 20:00.

! Clients requiring isolation services may continue to be referred to the Edmonton Expo site up until Monday, August 17th, 2020, 12:00, using the previously established referral process. " For clarity: there will be a window of time between 12:00-20:00 on Aug 17th where all referrals to isolation services will be suspended to accommodate the physical relocation.

! The Edmonton Isolation Facility provides services 24/7 and is located at:

10320 – 45Ave, Edmonton, AB NW (a section of the Travelodge Edmonton South)

" Entrance #1 (east side of the building – please DO NOT send clients to the main entrance/lobby of the building) " Transportation to the EIF is the responsibility of the referring facility. " As much as possible, please keep the specific location of the facility confidential/limited to internal communication.

! Clients are not able to self-refer; admission is by referral only.

! The Boyle McCauley Health Centre is operating and providing primary health care services on-site at the Edmonton Isolation Facility.

#### ADMISSION CRITERIA:

1. A client must be experiencing any COVID-19 like symptoms (i.e. sore throat, runny nose, shortness of breath/difficulty breathing, cough, fever >37.9C) or lab-confirmed COVID-19 positive, or close contact of a lab-confirmed COVID-19 positive case. Swab resulting can be pending. AND 2. Medically stable and would be able to remain in a community shelter/housing facility if they were not experiencing ILL symptoms. AND
3. A client must be experiencing homelessness or is unable to complete a legally required isolation period in their current residence (e.g. a shared room in a rooming house, otherwise resides in a shelter).

Exclusions for intake to the Edmonton Isolation Facility include: • New requirements for oxygen therapy • IV medications • Requirement of restraint • Formed clients (under a Mental Health Certificate) • Requiring assistance with ADLs (must be able to shower, use the bathroom, etc. independently) • Mobility problems (must be able to transfer independently) • The Edmonton Isolation Facility is not able to accommodate children or pets • EIF does not provide any drop-in services.

Referral Process for Community and Social Service Agencies



! If a patient meets the admission criteria and does not have any factors listed in the exclusionary criteria then: " Call the EIF intake nurse at 587-930-8713 to review and coordinate the referral " Transportation to the EIF is the responsibility of the referring organization/agency. " Clients should be directed to Entrance 1 (east doors) at the Edmonton Isolation Facility for intake into the facility – please DO NOT send clients to the main entrance/lobby of the building

! The EIF can receive referrals 24/7 from community-based agencies.

Information for clients regarding medications: Mint Health and Drugs CMP are providing on-site delivery of medications. Call the pharmacy for any medication-related inquiries. Wherever possible clients should bring a 24-hour supply of their medications (including opioid agonist therapy, if relevant) as there is a limited selection of medications on-site as well as limited times of dispensing. # MINT CMP: phone 780-757-1030 | fax 780-757-1026



## Edmonton Inuit Cultural Society

COVID-19 UPDATE: August 7, 2020

**Address:** 3- 11205 – 111 Street

**Telephone:** 780 756 1834

**Website:** <https://www.facebook.com/groups/inuitedmontonmiut/>

<https://www.qia.ca/government-of-canada-accessing-financial-benefits-and-support-during-the-covid-19-outbreak/>

<https://www.canada.ca/en/department-finance/economic-response-plan.html>



## Edmonton John Howard Society

**COVID-19 UPDATE:** August 7, 2020 (website information)

### Adult Support Services

- OPEN for current clients and mail pick up
- Providing phone services at 780.428.7590

### Family Violence Prevention Centre

- All services by phone only
- Call for Intake at 780.423.1635

Integrated Offender Management Initiative (IOMI) call for services at 780.428.7590

Alternatives to Detention- Ongoing and taking on new clients

WRAP-ED –Accepting Referrals

**Also known as** Edmonton JHS(Acronym) This organization is: Registered Not-For-Profit  
To prevent crime and help people affected by crime through programs and services.

**Executive Officer:** Robin Murray, Executive Director

**Address:** Suite 401, 10010 – 105 Street

**Telephone:** 780-428-7590

**Fax:** 780-425-1549

**E-Mail:** [info@johnhoward.org](mailto:info@johnhoward.org)

**Website:** <http://www.johnhoward.org>

**Mailing Address** Suite 401 - 10010 105 Street

Edmonton, Alberta T5J 1C4

### Services Provided

Adult Support Services

Family Violence Prevention Centre

Family Violence Prevention Centre - Domestic Violence Complainant Program

Housing - Life Opportunities for Transition

Housing - NOVA

REE START





## Edmonton Native Healing Centre

### COVID-19 UPDATE: June 5, 2020

All programs are closed except for sandwiches on Mondays.

Addition June 3, 2020 Counselling is now available (by appointment: in-person or over the phone)

Foodbank intake Monday and Wednesday (9:00-2:00)

We will be having 'SANDWICH DAY' Monday at 11:30. As well as BREAD on Tuesdays!

Coffee is on and we are still here!! Take care and stay healthy!!!

This organization is: Registered Not-For-Profit

To shape and form a community of urban Aboriginal people that allows individuals to grow stronger and healthier through a holistic world and life view; to honor the Aboriginal culture through spiritual development that is centered on the Christian tradition and Native spirituality.

**Executive Officer:** Harold Roscher, Director

**Address:** 11813 – 123 Street Edmonton, AB T5L 0G7

**Telephone:** 780-482-5522

**Fax:** 780-482-5560

**E-Mail:** [info@e-nhc.org](mailto:info@e-nhc.org)

**Website:** <http://www.e-nhc.org>

### Services Provided

Collective Kitchen

Drop-In Centre

Free Meals

Iskwew Health

Miyowayawin Health Clinic



# Elizabeth Fry Society of Edmonton

**COVID-19 UPDATE:** June 22, 2020

Our main office is still closed to the public and our phone lines are still open during business hours. Most of our programs are available online as virtual workshops. The schedule is available on our website and our social media accounts.

**Also known as** Efry (Acronym)

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To foster the dignity and worth of all women and girls who are, or maybe at - the risk of becoming, criminalized.

**Executive Officer:** Toni Sinclair, Executive Director

**Address:** Suite 900, 10242 – 105 Street Edmonton, AB T5J 3L5

**Telephone:** 780-421-1175

**Toll-Free:** 1-866-421-1175

**Fax:** 780-425-8989

**E-Mail:** [community@efryedmonton.ab.ca](mailto:community@efryedmonton.ab.ca)

**Website:** <http://www.efryedmonton.ab.ca>

## Services Provided

Clothing

Court works - Adult, Youth, and Family Courts

Court works - Court Assistants for Female Youth

Court works - Court Protocol Education

Girls Empowered and Strong

Independent Legal Advice for Survivors of Sexual Violence

Indigenous Women's Program

Legal Clinic

Me and Money - Women's Financial Literacy

Prison Liaison

Record Suspension Program

Resources and Referrals Centre

Stoplifting for Adults Program

Volunteer Opportunities



## The First Nations Health Consortium

**COVID-19 UPDATE:** September 16, 2020 (website information)

The First Nations Health Consortium's (FNHC) priority is to improve access to health, social, and educational services and supports for Alberta's First Nations and Inuit children, youth, and families. FNHC was created to implement Jordan's Principle Child First Initiative – Enhanced Service Coordination. Enhanced service coordination is about helping to connect families and their children too much-needed services whether it is health, social, or educational.

Website: <https://www.abfnhc.com/>

TOLL-FREE: 1-844-558-8748 EMAIL: NOCHILD4GOTTEN@ABFNHC.COM | 02

### COVID-19 RESOURCES

The COVID-19 pandemic changes everything in how we interact with family, friends, and colleagues. This is a time of un-precedented caution that we have not seen in our lifetimes. Our daily routines must change to protect our health, the health of our communities, and the general public for the future.

COVID Update: FNHC OPERATIONAL OFFICE HOURS AND CONTACT During this historical pandemic the First Nations Health Consortium services continue to be available to the public. Our office lines are accessible: Monday through Friday from 8:30 AM until 4:30 PM. Our Toll-Free Number is available for call 24/7. There have been issues reported, here are other methods to reach our organization:

Toll Free: 1-844-558-8748 Edmonton Office: 780-784-8840 Calgary Office: 587-391-1311  
General Email: [Nochild4gotten@abfnhc.com](mailto:Nochild4gotten@abfnhc.com)



## FNIH Non-Insured Health Benefits For First Nations and Inuit program Updates August 2020

**COVID-19 update** August 2020

### **NIHB to launch new claims processing system and services via Express Scripts Canada on**

June 29, 2020

- NIHB is pleased to inform you that it will be launching a new claims processing system on June 29, 2020, through a contract with Express Scripts Canada
- Express Scripts Canada has been providing claims processing services to the program for dental, pharmacy, and medical supplies and equipment benefits since 2009
- Vision care and mental health counseling benefit claims will also begin to be processed by Express Scripts' new system
- **Express Scripts Canada will not process medical transportation benefits**, which continue to be administered by NIHB
- Client reimbursement requests for pharmacy, dental, MS&E, vision care, and mental health counseling benefits should be sent to Express Scripts, once the new system is launched
- Express Scripts will provide the NIHB program and clients with several new tools and features, including:
  - online services, such as claims history and submission, through secure, web-based client and provider accounts
  - call center support
  - an improved and accessible on-line drug benefit list, updated daily
- Detailed information will be available on this page after the launch of the new system
- Contact NIHB with any questions

**Website:** <https://www.sac-isc.gc.ca/eng/1578079214611/1578079236012>

<https://www.sac-isc.gc.ca/eng/1578079214611/1578079236012#may-20>

### **Coronavirus (COVID-19) and Indigenous communities**

The Government of Canada supports First Nations and Inuit communities in preparing for, monitoring, and responding to COVID-19.

<https://www.sac-isc.gc.ca/eng/1581964230816/1581964277298>



## Grant MacEwan Indigenous Centre

**COVID-19 UPDATE:** September 11, 2020

kihêw waciston is currently closed to the public, an open date will be announced soon. Staff is available online, contact us at [kw@macewan.ca](mailto:kw@macewan.ca) for assistance.

**Provided by: kihêw waciston, MacEwan University**

Offers resources for Indigenous students.

**MacEwan University - City Centre Campus**

"kihêw waciston, which means "eagle's nest" in nêhiyawewin (Cree) is a home away from home for MacEwan University's Indigenous students. Here you can gather, work and grow in a community that honors the distinctive knowledge of Indigenous peoples and supports you on your post-secondary journey

kihêw waciston is a friendly, welcoming place with a quiet study space, wellness room, student computers, and kitchen facilities. Students are encouraged to spend time in the Centre to connect, access resources, and student supports.

kihêw waciston facilitates recognition and understanding of Indigenous knowledge, culture, and history in the greater campus community. It advocates for increased supports for Indigenous initiatives across MacEwan's campuses and more engaged relationships with Indigenous communities and organizations. The Indigenous Centre offers cultural support with our full-time Knowledge Keeper for one on one sessions and group discussions/teachings. The Knowledge Keeper is also available and provides support to our staff and faculty in the classroom.

kihêw waciston  
Indigenous Centre  
Rm. 9-115, City Centre Campus  
780-497-5382  
[kw@macewan.ca](mailto:kw@macewan.ca)  
[macewan.ca/kw](http://macewan.ca/kw)



## Habitat for Humanity Society Edmonton

### COVID-19 UPDATE: June 23, 2020

Important information regarding Habitat Edmonton's response to COVID-19. Habitat for Humanity Edmonton is standing strong with our community during the COVID-19 crisis. We care deeply about the safety of our volunteers, donors, partners, staff, partner families, and our ReStore customers, and have reached the following decisions that are effective as of March 19, 2020:

- All Habitat build sites are closed to volunteers until further notice.
- On May 19, 2020, the Habitat ReStores will be open 9:30 am – 4:30 pm, Mon-Sat (closed Sundays and statutory holidays).

All staff who remain on-site will exercise diligence in the following ways:

- Social distancing: keeping a 2-meter distance from others.
- Frequent hand-washing and/or use of an alcohol-based hand rub.
- Avoiding touching eyes, nose, or mouth (especially with unwashed hands).
- Covering mouth and nose when coughing or sneezing.
- Immediately disposing of any used tissues and immediately washing hands afterward.
- Cleaning and disinfecting frequently touched objects and surfaces (such as doorknobs and electronic devices).
- Staying home if sick at all (COVID-19 symptoms or other).
- Avoiding public transportation or rideshares.
- Staying home if they have been in contact with people who have traveled internationally within 14 days of their return.

### Provided by: Habitat for Humanity Edmonton Society

Habitat for Humanity Edmonton brings together communities to help families build strength, stability, and independence through affordable homeownership.

Provides homeownership for families with low income

Habitat build sites and offices will be closed to volunteers until further notice.

All four Edmonton ReStores and the Grande Prairie ReStore are now open from 9:30 am – 4:30 pm, Monday – Saturday.

This organization is: Registered Charity / Foundation



**Executive Officer:** Karen Stone, President, and Chief Executive Officer  
**Address:** 8210 Yellowhead Trail NW, Edmonton, Alberta T5B 1G5  
**Telephone:** 780-479-3566  
**Fax:** 780-479-0762  
**E-Mail:** [habitat@hfh.org](mailto:habitat@hfh.org)  
**Website:** <https://www.hfh.org>

**Services Provided**

Affordable Housing for Low-Income Families

ReStore

Volunteer Opportunities



## EDMONTON HOUSEHOLD SERVICES

### Grocery Shopping & Delivery

Updated September 16, 2020

**Edmonton Grocer Phone:** (587) 930-3303 (text messages only) Website:

[www.edmontongrocer.com](http://www.edmontongrocer.com) Online grocery shopping and delivery

Deliveries occur Monday to Friday from 10:00 am to 7:00 pm. Allow for a minimum of three hours between order placement and expected delivery. Delivery fees vary based on delivery location. The minimum order value to receive free delivery varies by postal code. See the website for details.

**InaBuggy Phone:** 1-844-412-8449 Website: [www.inabuggy.com](http://www.inabuggy.com) Online grocery shopping and delivery from select grocery stores

Deliveries occur 7 days a week and are subject to the local grocery store hours. Delivery is \$19.98 with an additional \$9.99 per additional store. See the website for details.

**InstaCart Phone:** 1-888-508-1922 Website: [www.instacart.ca](http://www.instacart.ca) Online grocery shopping and delivery from select grocery stores

Deliveries occur 7 days a week and are subject to the local grocery store hours. Minimum order of \$10. Delivery fees vary by size of the order and delivery time chosen. See the website for details.

**JY Grocery Delivery (McKernan Foods) Phone:** (780) 217-6360 Website:

[www.jygrocerydelivery.com](http://www.jygrocerydelivery.com) Online grocery shopping and delivery

Deliveries occur Monday to Saturday from 2:00 pm to 8:00 pm. Orders must be placed by 9:00 pm the day before the requested delivery day. Minimum \$75 order and a \$10 delivery fee within city limits. See the website for details.

**M&M Food Market Click and Collect Phone:** 1-800-461-0171 Website:

[www.mmfoodmarket.com](http://www.mmfoodmarket.com) Online grocery shopping and pick-up Delivery is available through InstaCart

Pick-up times are 7 days a week and are subject to local store hours. Orders can be placed a minimum of 1 hour before pick-up time. There is no minimum order required and pick-up is free. See the website for details.

Grocery Shopping & Delivery

**Meals on Wheels – Edmonton Phone:** (780) 429-2020 Store-to-Door Program Website:

[www.mealsonwheelsedmonton.org/pages/store-to-door](http://www.mealsonwheelsedmonton.org/pages/store-to-door) Grocery shopping and delivery

**The Grocery Bag Website:** [www.mealsonwheelsedmonton.org/pages/the-grocery-bag](http://www.mealsonwheelsedmonton.org/pages/the-grocery-bag) Online grocery shopping and delivery

**Program for low and moderate-income, homebound, and/or disabled individuals.** Minimum \$40 order and maximum \$200 order with a \$7 delivery fee. See the website for details.

**Program for those who are unable to grocery shop on their own.** Orders can be placed until midnight on Tuesday for delivery on Wednesday and Thursday evenings. Minimum \$15 order and maximum \$100 order; a \$5 service fee is added to each order. See the website for details.





**Pick N Drop Phone:** 1-855-745-3767 **Website:** [www.pickndrop.ca](http://www.pickndrop.ca) Home delivery service from select stores

Deliveries occur 7 days a week from 4:00 pm to 1:30 am. Orders can be placed by phone, online, or through the app. Delivery fees vary by many stops and delivery location. See the website for details.

**Real Canadian Superstore PC Express Pickup Phone:** 1-866-999-9890 **Website:** [www.realcanadiansuperstore.ca](http://www.realcanadiansuperstore.ca) Online grocery shopping and pick-up Delivery is available through InstaCart

Pick-up times are 7 days a week from 9:00 am to 9:00 pm. Orders must be placed at least 2 hours before the start of the next available pick-up time slot. Minimum \$30 order and service fees of \$3 to \$5 depending on pick-up time slot. See the website for details.

**Save-On-Foods Online Shopping Phone:** 1-800-242-9229 **Website:** [www.shop.saveonfoods.com](http://www.shop.saveonfoods.com) Online grocery shopping and pick-up or delivery

Deliveries occur 7 days a week from 7:00 am to 10:00 pm. Pick-up times are 7 days a week from 8:00 am to 8:00 pm. Order by midnight for same-day delivery. Minimum \$40 order. Delivery fees vary by time slot. Pick-up is free. See the website for details.

**Shop For You Phone:** (780) 487-7745 Grocery shopping and delivery

For same-day delivery, phone Monday to Friday between 8:00 am and 10:30 am. Delivery fees are \$14 for orders less than \$50, \$17 for orders between \$50 to \$100, and \$20 for orders over \$100. Pick-up from each additional store is \$2.

**SPUD Phone:** (587) 873-8822 **Website:** [www.spud.ca](http://www.spud.ca) Local organic online grocery shopping and delivery Deliveries occur once a week, Monday to Friday from 9:00 am to 9:00 pm. There is no delivery fee with the minimum order amount which varies by postal code. See the website for details.

**Sunterra Market Phone:** (780) 434-2610 **Website:** [www.sunterramarket.com](http://www.sunterramarket.com) Online grocery shopping and delivery

For same-day delivery, order by midnight. Minimum order of \$50 and a delivery fee of \$8 within Edmonton city limits and \$24 for Sherwood Park and St. Albert. Pick-up is free. See the website for details.

**The Organic Box Phone:** (780) 469-1900 **Website:** [www.theorganicbox.ca](http://www.theorganicbox.ca) Subscription seasonal and organic grocery delivery

Deliveries occur weekly or bi-weekly, Tuesday to Saturday from 9:00 am to 8:00 pm. There is no minimum order required. Delivery and pick-up are free. See the website for details.

**Walmart Grocery Pick-up Phone:** 1-800-328-0402 **Website:** [www.walmart.ca/en/grocery](http://www.walmart.ca/en/grocery) Online grocery shopping and pick-up Delivery is available through

**InstaCart** Pick-up times are 7 days a week from 8:00 am to 10:00 pm. Orders must be placed by 1:00 am of the requested pick-up day. Minimum \$50 order. Pick-up is free. See the website for details.



**Men in Kilts** - trying to focus on helping those who CANNOT leave their home due to increased risks, and who have no other help available to them. Lastly, please continue to send all requests to [EDMONTON@MENINKILTS.COM](mailto:EDMONTON@MENINKILTS.COM).

**Bag-Half-Full** *Free delivery* organized by UAlberta medical students to help support the elderly and immunocompromised community. You pay for groceries online or provide a grocery list (and grocery funds), students will deliver your order. Online form or call 780-952-7101 or 780-297-7800.

**Fresh Routes:** If you are in isolation and are unable to get food, Fresh Routes delivers food baskets at no to low cost depending on eligibility. For help, call Steve 403-249-8350

**The Hamptons and surrounding areas COVID-19 Support** - a Facebook group is supporting our isolated or quarantine seniors with a care package inclusive of food, cleaning supplies, pet care, and more. The network is assisting the West, South, and SW area.

**Italian Centre Shop:** *Free delivery over \$75, 8 am-4 pm*, Edm City: Mon-Fri, Sherwood Park: Mon & Wed, St. Albert: Tue & Fri

**ITAL Canadian Meats Ltd.:** Wide variety of deliverable/pickup wholesale meat products. Call Rose- 780-935-2499 or email [rosebossio@yahoo.com](mailto:rosebossio@yahoo.com) for price

**The Human Experience Hands and Wings:** A contactless service for pickup/delivery and running errands (like shoveling snow). \$40 first hour, \$20/hr after. Call 780-220-2224, serving Edmonton and area (St. Albert, Morinville, Spruce Grove, Onoway)

**T&T Supermarket:** Deliveries \$6.99 (under 20lbs), \$11.99 (20lbs+). Deliveries

- take 3-5 business days

**Essential Needs Delivery Contacts:**

\*IFSSA (Islamic Family & Social Services) @ 780 900 2777

\*ICNA Sisters @ 587-708-1364

\*Masjid Quba @ 780-426-6373



## HIV Edmonton

**COVID-19 Update:** *June 5, 2020*

*Please note that HIV Edmonton is closed for face to face meetings and drop-in services however our team is all working remotely and are here to help in the best and most responsible way to ensure health precautions are fulfilled. We are answering e-mails and phone calls during our regular working hours so please do not hesitate to reach out and someone will be in touch as soon as possible. We know that this is a challenging time so please know that we are here to support you, just a bit differently! Please stay well and safe and contact us by e-mail or phone if you need support, condoms, or safer sex supplies or simply have some questions about HIV. We will do our very best to help facilitate what you need!*

**Also known as** HIV Network of Edmonton Society (Other), AIDS Network (Previous)

This organization is: Registered Not-For-Profit

To work collaboratively to ensure prevention education and support are available to all those living with and affected by human immunodeficiency virus (HIV).

Hours: Monday - Thursday 9:00am- 4:30pm Friday 9:00am- 12:00pm

Closed from 12 pm-1 pm daily - If you require assistance please ensure staff is aware you are arriving over the lunch hour.

**Executive Officer:** Shelley Williams, Executive Director

**Address:** 9702 111 Avenue NW

**Telephone:** 780-488-5742

**Toll-Free:** 1-877-388-5742

**Fax:** 780-488-3735

**E-Mail:** [contact@hivedmonton.com](mailto:contact@hivedmonton.com)

**Website:** [www.hivedmonton.com](http://www.hivedmonton.com)

### Services Provided

Prevention and Education

Public Engagement

Ross Armstrong

Centre Support and Outreach

Volunteer Opportunities



## Homeward Trust Edmonton

**COVID – 19 Updates:** September 9, 2020

**Websites:**

<http://homewardtrust.ca/covid-19-resources>

<http://homewardtrust.ca/homeless-amid-covid/>

Our main office is closed to the public but we are responding to emails and phone calls.

COVID Resources for Vulnerable Populations can be found here:

<http://homewardtrust.ca/covid-19-resources>

- Homeward Trust and community partners are actively aligning housing resources to work with the organizers of Camp Pekiwin to offer housing supports for people accessing services at the site.
- Homeward Trust's Coordinated Access housing outreach workers continue to be accessible remotely with additional services expanded to locations around the community. The full schedule can be accessed [here](#). Coordinated Access can be reached at 780-702-5267 or [coordinatedaccess@homewardtrust.ca](mailto:coordinatedaccess@homewardtrust.ca)
- [HelpSeeker](#) is now in our community! The Helpseeker app is a free network of location-based services, resources, and support to help the community. Service providers can maintain and update their pages for the latest service offerings; meanwhile, users can provide feedback in real-time on app accuracy and experiences of services. Helpseeker supports users and service providers with the latest information. [Learn more](#) about Helpseeker.
- The "Homeless Amid COVID" video series takes a look at our community's collaborative response during COVID-19. Watch the five-episode series [here](#).

**Senior Indigenous Liaison:** Beverly Allard

Homeward Trust Edmonton

6th Floor, 10242-105 Street

Edmonton AB T5J 3L5

$$\sigma_{dC} \cdot \gamma^{\lambda} b \ll \rho^{\parallel} U^{\lambda} \Delta \gamma^{\sigma} \Delta^{\parallel} \dot{C} \Delta^{\cdot 3}$$

(Treaty Six Territory)

ph 780.496.7617

fax 780.496.2634

ballard@homewardtrust.ca

[www.homewardtrust.ca](http://www.homewardtrust.ca)



Stay up to date on our work in the community, our latest news, events, and volunteer opportunities.

Subscribe to the Homeward Trust mailing list here.

<http://homewardtrust.ca/news-and-events/>

**Homeward Trust's Coordinated Access** continues to operate remotely Monday – Friday, 8:30 am – 4:30 pm. We can be reached at 780-702-5267, or [coordinatedaccess@homewardtrust.ca](mailto:coordinatedaccess@homewardtrust.ca)

We are also working alongside agencies in the community, and our updated calendar can always be found on our website: <http://homewardtrust.ca/housing-support-services/>

**Team Lead, Housing Access:** Andrea Ness  
Homeward Trust  
Telephone: 780.920.3142

**This organization is:** Registered Not-For-Profit

To coordinate responses to housing needs by working together with local agencies and all orders of government. Uses a community - based approach toward the goal of ending homelessness in Edmonton.

**Executive Officer:** Susan McGee, Chief Executive Officer  
**Telephone:** 780-496-2630 (Main Line)  
**E-Mail:** [info@homewardtrust.ca](mailto:info@homewardtrust.ca)  
**Website:** <http://www.homewardtrust.ca>

#### **Services Provided**

Coordinated Access Team  
Find Furnishing Hope  
Furniture Bank Donations  
Homeless Connect Edmonton

**Other Homelessness and pandemic response resources websites:**

<https://www.homelessnesslearninghub.ca/courses/homelessness-and-pandemic-response-resources>

<https://www.homelesshub.ca/resource/pekiwewin%C2%A0coming-home-advancing-good-relations-indigenous-people-experiencing-homelessness>



## Hope Mission Edmonton

**COVID-19 UPDATE:** June 26, 2020

Our business office is open Monday thru Friday from 9 am to 5 pm at 9908 106 ave NW for all inquiries.

We provide shelter services for anyone 16 years of age and older, 24 hours/day at our 9908 106 ave NW location. Overnight and off-site shelter start at 8 pm each evening.

We provide Breakfast (07:30 to 8:15), Lunch (12:00 to 12:45), and Supper (4:30 to 5:15) Monday thru Friday and Brunch (1030-1115) and Supper (1615-1700) on weekends and holidays. Meals are either bag lunches or take away hot meals.

We are still accepting donations of gently used clean Men's and Women's clothing.

*This organization is: Registered Charity / Foundation, Registered Not-For-Profit, Religious Organization*

*To serve, strengthen, and uplift men, women, youth, and children through the gospel of Jesus Christ.*

*Hope Bargain Shoppe is temporarily closed*

*All other services are available following COVID protocols of social distancing and screening measures are enforced* At this time, the Hope Mission has three shelter sites in operation including:

Hope Mission's main shelter (9908 – 106 Avenue) – 8:00 p.m. to 8:00 a.m.

· Central Baptist Church Overflow Shelter (9419 – 95 Street) – 8:00 p.m. to 8:00 a.m.

· Central Lion's Recreation Centre Overflow Shelter (11113 – 113 Street) – 8:00 p.m. to 8:00 a.m.

Transportation is provided from Hope Mission's main shelter to other sites.

All intakes are done at the main shelter. Those seeking shelter are asked to not go directly to either of the overflow locations.

**Executive Officer:** Bruce Reith, Executive Director

**Address:** Hope Mission Centre 9908 106 Avenue Edmonton, AB T5H 0N6

**Telephone:** 780-422-2018

**Fax:** 780-426-7507

**E-Mail:** [reception@hopemission.com](mailto:reception@hopemission.com)

**Website:** <http://www.hopemission.com>

**Mailing Address** Post Office Box 953

Edmonton, Alberta T5J 2L8

### Services Provided

24 / 7 Rescue Van

Brightwood Ranch Camps

Health Centre - Physician

Hope Bargain Shoppe

Intox Emergency Centre

Short Term Housing for Men

Warming Shelter

Women's Emergency Shelter

Youth Shelter

Breakout Recovery Community

Food Services

Health Centre - Psychiatrist

Horses of Hope

Kids In Action

Volunteer Opportunities

Wellspring Recovery Community

Youth Drop-In



# iHuman Youth Society

**COVID-19 UPDATE:** September 16, 2020

Only essential services available from Monday to Friday from 1:00 PM to 4:00 PM.

Essential services include counseling, nurses (on Tuesday and Thursday from 1:00 PM to 3:30 PM), clothing and hygiene supplies, harm reduction supplies, referrals, and light snacks.

Additional phone supports:

- Sexual Violence Phone Support (on Monday and Tuesday 1:00 pm to 4:30 pm from SACE Counsellor)

- Mental Health Phone Support (on Monday and Friday from 1:00 pm to 4:00 from iHuman Counsellors)

Virtual programming Monday to Friday: Young people can connect by downloading the Facebook app and zoom app to participate. See the iHuman Live Schedule attached. We are providing young people with art supplies (Should we run out, we are going to look to find ways to get more)

Staff is available for youth via Facebook, Messenger, phone, or text.

This organization is: Registered Charity / Foundation, Registered Not-For-Profit

To engage vulnerable youth aged 12 to 24 in caring, creative, and authentic programming and services that lead to positive social change.

**Executive Officer:** Catherine Broomfield, Executive Director

**Address** 9635 102A Avenue  
Edmonton, Alberta T5H 0G3

**Telephone:** 780-421-8811

**Fax:** 780-421-9776

**E-Mail:** [info@ihuman.org](mailto:info@ihuman.org)

**Website:** <http://www.ihuman.org>

## Services Provided

Caring Services

Creative Programs

Presentations

## **Mental Health Supports for Youth**

<https://www.bigwhitewall.com/?lang=en-ca>

An online peer-to-peer support community for your mental health

Why are we called Big White Wall? Over a decade ago, we took inspiration from the displacement of a community in London,

The UK who were encouraged to write their thoughts and feelings on the walls before their homes were demolished and rebuilt.

Our name represents opportunity and a blank space to truly say what you're thinking.



## Inner City Health and Wellness Program ARCH – Addiction Recovery Community Health

### COVID-19 UPDATE:

Services are now offered over the telephone only. Social Worker is onsite to provide ongoing supports. Telephone visits only. Hours of operation are 8 to 4 PM daily Monday to Friday,

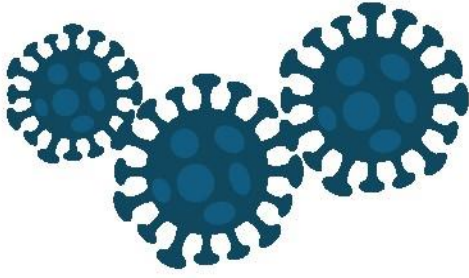
Provided by: Alberta Health Services - Edmonton Zone

The Inner City Health and Wellness Program is aimed at improving health outcomes and health care access for patients with substance use disorders and/or those who are socially vulnerable. The Addiction Recovery and Community Health Team delivers specialty consult services to emergency department patients and hospital inpatients at the Royal Alexandra Hospital site only.

**Address:** 10240 Kingsway Avenue NW ATC B 309  
Edmonton, Alberta T5H 3V9  
**Telephone:** 780 613 5022







For more information:  
[Canada.ca/coronavirus](https://Canada.ca/coronavirus)

Information for Indigenous communities:  
[Canada.ca/coronavirus-Info-Indigenous](https://Canada.ca/coronavirus-Info-Indigenous)

# COVID-19 UPDATE

## COVID-19 and Inuit Child First Initiative support for Inuit children

Many Inuit communities and families face unique challenges, particularly during the COVID-19 outbreak. We know this has affected many of the supports that families rely on, such as school nutritional programs and access to educational tools and services.

How can the Inuit Child First Initiative help my child?

If Inuit children experience unmet needs related to COVID-19, families can submit a request to the Inuit Child First Initiative to seek additional support. If several families within a community are facing a similar situation, community and regional organizations can submit group requests.

The process and requirements for applying to the Inuit Child First Initiative remain the same. There must be an identified unmet need to be addressed for a specific child or specific group of children.

Each request will be considered on a case by case basis. The child or children's needs should be outlined in the request, and the product or services requested should match the needs identified.

Some examples of the COVID-19 related requests that we have received are:

- ☑ respite services that offer a break to caregivers of children with exceptional needs
- ☑ reimbursement for hand sanitizer
- ☑ cleaning products for immune-compromised children
- ☑ educational assistive devices
- ☑ food allowances for children

For more information about how the Inuit Child First Initiative can help Inuit children, visit [Canada.ca/supporting-inuit-children](https://Canada.ca/supporting-inuit-children).

Can I send a request for funds to pay for groceries or for e-learning tools (such as a computer, tablet, or Internet access while my child's school is closed)?

Yes. All requests are assessed on a case by case basis as we understand that each child's needs are unique. The child or children's needs should be outlined in the request and the products or services requested should match the needs identified. You will be asked to provide documentation



from a professional to show how funding for the requested product, service, or support will meet the identified need. Email communication from professionals will be accepted in consideration of the unique circumstances of COVID-19. Visit [Canada.ca/supporting-inuit-children](https://Canada.ca/supporting-inuit-children) for more information about the process.

Can I still send in a request if I don't have access to a professional to provide documentation for my request?

Yes. Normally, as part of sending in a request, you are asked to provide copies of documents that identify the appropriate product, service, or support to meet a child's identified need. This could be:

☐ prescriptions

☐ referrals from a health, social, or education professional (if you have them)

☐ medical, educational, social assessments identifying the need for the product, service, or support

However, we recognize that during this difficult time, professionals may not be available to provide supporting documentation. This will be taken into consideration when we review your request. This does not mean that no supporting documentation is required, but in some cases, it can be provided later in the process. Examples could include a request from schools to pursue virtual classrooms and substantive equality information from the family or guardian that indicates the lack of ability to secure the educational assistive technologies required to ensure the child can pursue their education while the school is closed.

Can I still send in a request for my child that isn't related to COVID-19?

Yes. Non-COVID-19 related requests will continue to be processed under the Inuit Child First Initiative throughout this period. Visit [Canada.ca/supporting-inuit-children](https://Canada.ca/supporting-inuit-children) for more information.

For more information about the Inuit Child First Initiative

☐ [Canada.ca/supporting-inuit-children](https://Canada.ca/supporting-inuit-children)

☐ 1-855-572-4453, open 24 hours a day, 7 days a week

☐ teletypewriter: 1-866-553-0554

Date modified: 2020-04-17 COVID-19 and Inuit Child First Initiative support for Inuit children Inuktitut Qaliujaaqpait



## Institute for the Advancement of Aboriginal Women

### COVID-19 Response: April 20, 2020

*On Monday, March 16, 2020, we announced the temporary closure of our office in response to the COVID-19 pandemic. The health, safety, and well-being of our members, staff, and communities remain our top priority.*

*Please see below for a list of actions we are undertaking during this uncertain time.*

*Doing our part to prevent the spread of COVID-19*

*We are:*

- *Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada*
- *Have allowed staff to work from home until further notice*
- *Have transitioned all programs that normally happen in our office to an on-line or phone-in format*
- *Have postponed our upcoming events including the Indigenous Women's and Family Gatherings in Edmonton and Calgary, Empower U Leadership Day, Esquao Awards and other community events scheduled until further notice.*
- *Are staying up to date on COVID-19 developments and recommendations by the Public Health Agency of Canada*

*Incorporating additional health and safety measures at the office:*

*We are:*

- *Encouraging handwashing and social distancing measures as recommended Public Health Agency of Canada for those that need to come into the office*
- *Have mandated that if anyone believes they have been in contact with an unwell person, that they remain at home and self-isolate.*
- *Are limiting the office to staff only, and in a staggered manner*
- *Are limiting the number of people in the staff room and small spaces as per social distancing guidelines (2 meters apart)*
- *Are encouraging disinfection of individual offices at the end of the workday*
- *Disinfecting all office spaces after each use*

*April 20, 2020*

*Reaching out to our participants:*

*We are:*

- *Managing the requests for information and support by phone.*
- *Having program staff reach out to our program participants by phone*
- *Providing resources, care packages, and contact numbers to participants that require additional support*

*Offering online supports and resources:*

*We are coordinating Facebook live sessions on topics that have been requested such as:*

- *Family art and craft time*
- *Natural healing medicines*
- *Managing Anxiety*
- *Healing through Music*
- *Maintaining Sobriety*
- *Healthy Relationships*

*This organization is: Registered Not-For-Profit*

*To develop and deliver support services to build the individual capacity of Aboriginal women, their families, and their communities.*



### Contact Information

Major Responsibility Direct Line EMAIL Rachelle Venne CEO, Link to President 587 635 3046  
[rvenne@iaaw.ca](mailto:rvenne@iaaw.ca)

Marggo Pariseau Firekeepers, Link to Board, Housing, Esquao Awards 587 635 3047  
[mpariseau@iaaw.ca](mailto:mpariseau@iaaw.ca)

Bernadette Swanson Financial Literacy, Healthy Relationships 587 635 3051 [bswanson@iaaw.ca](mailto:bswanson@iaaw.ca)

Stephanie Harpe Esquao Youth Leadership, MMIW Support, Safety 587 635 3049  
[sharpe@iaaw.ca](mailto:sharpe@iaaw.ca)

Marta Rudiak Finance 587 635 3050 [marta@iaaw.ca](mailto:marta@iaaw.ca)

Brenda Irvine Project Assistant to Marggo 587 635 3048 [brenda@iaaw.ca](mailto:brenda@iaaw.ca) Mereanda Sorensen  
Project Assistant to Bernadette 587 635 3052 [merenda@iaaw.ca](mailto:merenda@iaaw.ca)

Heather Williams Admin Assistant 587 635 5055 [hwilliams@iaaw.ca](mailto:hwilliams@iaaw.ca)

Stephanie Tamagi Special Projects 587 635 3053 [stamagi@iaaw.ca](mailto:stamagi@iaaw.ca)

**Executive Officer:** Rachelle Venne, Chief Executive Officer

**Address:** 18104 - 102 Ave NW, Edmonton, AB T5S 1S7

**Telephone:** 780-479-8195

**E-Mail:** [iaaw@iaaw.ca](mailto:iaaw@iaaw.ca)

**Website:** <http://www.iaaw.ca>

*Going forward*

*We continue to stay connected within our communities and monitor developments and recommendations by the Public Health Agency of Canada.*

*Take care,*

*Rachelle Venne, CEO"*



## Jasper Place Wellness Centre

**COVID-19 UPDATE:** September 17, 2020

\*Due to COVID 19 Drop-In, Coffee, Phones & Washrooms will Not be available until further notice.

Jasper Place Wellness Centre is moving out of the current building next week.  
New Directory Listing Information EFFECTIVE Sept 28th:

### **Community Resource Centre**

**15308 Stony Plain Road  
Edmonton AB. T5P 3Y7  
780-481-4001**

Hours: Monday, Wednesday & Friday: 9 - 11 am.  
Resources Available: mail, bus tickets, passes, faxes, referrals, hygiene & harm reduction supplies.

### **Medical Clinic**

**15306 Stony Plain Road  
Edmonton AB. T5P 3Y7  
780-757-5115**

Currently Accepting New Patients

**Also known as** JP Drop-In Centre Society (Other)

JPHAWC(Acronym), Jasper Place Health and Wellness Centre(Previous name)

Jasper Place Wellness Centre (Current name)

This organization is: Registered Not-For-Profit

*"Cultivating Wellness In Our Community"*

**Executive Officer:** Murray Soroka

**Address:** 15308 Stony Plain Road Edmonton, AB

**Telephone:** 780 481 4001

**Fax** 780 705 3181

**E-Mail:** info@jpwc.ca

**Website:** <https://jpwc.ca>



## Kids Kottage Foundation

**COVID-19 UPDATE:** September 14, 2020

Kids Kottage Foundation is an essential service for Edmonton's most vulnerable infants and children. We are strictly adhering to the advice of Alberta Health Services and the Chief Medical Officer of Health. Our staff are and taking every necessary precaution and action to make the health, safety, and well-being of our infants, children, and their caregivers our utmost priority.

The Kottage remains open to all in need. If you or someone you know is in need, please call our 24/7, 365 days a year crisis line at 780-944-2888.

This organization is: Registered Charity / Foundation

To ensure that children receive the kind of parenting they deserve when their families are in crisis or need of respite, and to assist their caregivers as they move toward their full potential.

**Executive Officer:** Janine Fraser, Executive Director

**Address:** 10107 – 134 Avenue NW Edmonton, AB T5E 1J2

**Telephone:** 780-448-1752 (Administration)

**Fax:** 780-441-9893

**Website:** <http://www.kidskottage.org>

**Email:** [info@kidscottage.org](mailto:info@kidscottage.org)

### Services Provided

Crisis Line 780.944.2888 (24hours a day, 7 days a week, 365 days a year)

Crisis Nursery



## Larga House LTD.

**COVID-19 UPDATE:** June 22, 2020

Larga Ltd. is still open 24/7 with no plans for that to change and the mainline is 780-477-6284. There is always a manager on call. If it is after-hours and your request is urgent you can call the mainline and speak to the receptionist and ask for a call back from the on-call manager. Hours of operation. Monday – Friday 8:00 am – 4:00 pm.

**Manager:** Jennifer Wilkonson

**Email:** [jenn@largaedmonton.ca](mailto:jenn@largaedmonton.ca)

Assistant General Manager Melanie Devine,

**Telephone:** 780-477 -6284

**Email:** [jen@largaedmonton.ca](mailto:jen@largaedmonton.ca)

**Websites:** <http://www.largaweb.com>

<https://www.facebook.com/pages/Larga-Ltd/106779169386377>

Melanie Devine

**Email:** [melanie.devine@largaedmonton.ca](mailto:melanie.devine@largaedmonton.ca)

**Address:** 10723 – 111 Avenue

Edmonton, Alberta T5G 0C2



## Metis Nation of Alberta



**COVID-19 UPDATE;** September 16, 2020

**Also known as** Metis Nation of Alberta Association(Previous), MNA(Acronym), Métis Nation of Alberta(Preferred)

This organization is: Registered Not-For-Profit

To pursue the advancement of the socio-economic and cultural well - being of the Métis people of Alberta.

Website: [www.albertametis.com](http://www.albertametis.com)

The Métis Nation of Alberta is home to a support and services navigator that works to connect Métis Albertans to external supports and services. Call 780-455-2200 to access these supports.

### **Programs and Services:**

#### Medically Necessary Accommodations

If you are a Métis Citizen who is traveling to Edmonton for a medical appointment you may be eligible to stay in our medically necessary suites. This is not a long term or emergency housing. Reach out to our supports and services navigator to see if you are eligible.

#### Cancer Transportation Program

If you are a Métis Citizen traveling to the city for cancer treatment, surgery, or follow up you may qualify for mileage support. Reach out to our supports and services navigator to see if you are eligible.

#### **Metis Nation of Alberta**

**Address:** Suite 100, 11738 Kingsway Avenue NW

**Telephone:** 780-455-2200

**Toll-Free:** 1-800-252-7553

**Fax:** 780-732-3385

**Website:** <http://albertametis.com>

**Executive Officer:** Audrey Poitras, President





## Regional Contact Information

### **Region 1**

President: James Cardinal  
Vice-President: Jason Ekeberg

10104 – 102 Avenue PO Box 1350  
Lac La Biche, AB  
T0A 2C0

Phone: 780-623-3039  
Fax: 780-623-2733  
Email: [regionone@metis.org](mailto:regionone@metis.org)

### **Region 2**

President: Duane Zaraska  
Vice-President: Andrea Sandmaier

5102 – 51 Street  
Box 6497  
Bonnyville, AB  
T9N 2H1

Phone: 780-826-7483  
Fax: 780-826-7603  
Email: [regiontwo@metis.org](mailto:regiontwo@metis.org)

### **Region 3**

President: Lawrence Gervais  
Vice-President: Judy Gentes

1415 – 28th Street NE  
Calgary, AB  
T2A 2P6

Phone: 403-569-8800  
Fax: 403-569-8959  
Toll-Free: 1-800-267-5844  
Email: [regionthree@metis.org](mailto:regionthree@metis.org)



#### **Region 4**

President: Tracy Friedel  
Vice-President: Gary Gagnon

11724 – 95 Street  
Edmonton, AB  
T5G 1L9

Phone: 780-944-9288  
Fax: 780-455-5546  
Toll-Free: 1-888-588-4088  
Email: [regionfour@metis.org](mailto:regionfour@metis.org)

#### **Region 5**

President: Elmer Gullion  
Vice-President: Hilda Lambert

353 Main Street North  
Slave Lake, AB  
T0G 2A3

Phone: 780-849-4654  
Fax: 780-849-2890  
Email: [regionfive@metis.org](mailto:regionfive@metis.org)

#### **Region 6**

President: Carol Ridsdale  
Vice-President: Barry Dibb

9621 – 90 Ave  
Peace River, AB  
T8S 1G8

Phone: 780-624-4219  
Fax: 780-624-3477  
Toll-Free: 1-800-668-5319  
Email: [regionsix@metis.org](mailto:regionsix@metis.org)



## Metis Child and Family Services Program

**COVID-19 UPDATE:** June 3, 2020

Business as usual. The office is closed, not taking a walk in's, telephone interactions only.

<http://albertametis.com/covid-19-information/>

### Services Provided by Metis Child and Family Services Society Edmonton

Provides outreach services to families.

Service provides: outreach services

Contact Information:

**Address:** 10437 123 Street, Edmonton, AB

**Telephone** 780 452 – 6100

**Email:** [info@metischild.com](mailto:info@metischild.com)

### Youth Emergency Benefit Program

**(July 15)** Please note that this program is closing on **July 31st, 2020**. We will not be receiving applications after this date, but all applications received before this date will be processed.

Need to follow up on the status of your application? Please check in with [youthbenefit@metis.org](mailto:youthbenefit@metis.org) to see if we've received your application.

**(May 20)** As we rolled out supports to Métis citizens in Alberta who have been impacted by COVID-19, we identified that there was a gap with financial assistance for young people. We are filling that gap with the [Youth Emergency Benefit Program](#).

The Youth Emergency Benefit Program is available to Métis Albertans who are the parent/guardian of youth between the ages of 13-18 living within their household. If a youth is between the ages of 16-18 and living on their own, they can claim the benefit for themselves.

Youth between the ages of 13-18 are eligible for \$250 per month for three months (May, June, and July) when they apply before July 31. The maximum benefit one household can receive is \$1,500 (two youth).

This financial support can be used towards the following:

- Utility Costs
- Grocery Costs



- Educational Costs
- Job Loss – Parent/Guardian or Youth
- Wellness Costs – such as counseling, therapist, or outdoor activities

For more information, please contact [youthbenefit@metis.org](mailto:youthbenefit@metis.org)

**PLEASE NOTE:** Our team is very busy processing and responding to each application, so please be patient with us as we make our way through.

Currently, processing of applications and payment can take up to 30 days, but we are aiming to minimize the wait time. If you have applied, **please do not call or email to follow up.** We will reach out to you once we begin processing ***your application.***

Please review [our FAQ](#) additional information and answers to common questions.



## Metis Health and Wellness

### COVID-19 UPDATE; August 2020

Offers some critical health promotion initiatives focused on improving the health and wellness of community members.

Service offers:

#### **Provided by: Metis Nation of Alberta**

Some critical health promotion initiatives focused on improving the health and wellness of community members

Includes:

Metis Resource - assists Child and Family Services staff in the development of cultural and concurrent plans to ensure a comprehensive approach to wellness is undertaken

Children's Services - provides Metis - focused knowledge and support to human services by chairing Metis steering committee meetings, actively participating with policy and planning sessions, and being an active member on the Aboriginal Cultural Competency Framework and Training Initiative Advisory Committee

- Public Health Surveillance Program (PHSP) - pursues public health surveillance initiatives specific to Metis people in Alberta
- Edmonton and Area Fetal Alcohol Network Society (EFAN) - works to enhance the capacity of community members to prevent fetal alcohol spectrum disorder (FASD) and support those impacted by FASD through coordinated planning, collaboration, education service delivery, and advocacy
- Provincial Fetal Alcohol Spectrum Disorder - aims to provide awareness and prevention of FASD through provincial and localized support

**Address:** Suite 100 11738 Kingsway Avenue, Edmonton Alberta T5G 0X5

**Telephone:** 780 455 2200



# Metis Urban Housing Corporation

## COVID-19 UPDATE

Emergency Housing Rent Subsidy and application forms

Websites:

1) <https://www.metishousing.ca/mtis-housing-home-page/>

2) <https://www.metishousing.ca/mtis-housing-home-page>

3) [https://www.metishousing.ca/uploads/source/A\\_COVID-19](https://www.metishousing.ca/uploads/source/A_COVID-19)

Emergency\_Rental\_Supplement\_Program\_Application\_-\_revised\_April\_14%2C\_2020\_FILLABLE.pdf

Our **Nihgi Seniors Lodge** is fully operational but is **now closed to tours and visitors**. If you have an elder/senior(s) at the Lodge, you have already been contacted with access details.

If you have any further questions regarding **Nihgi Seniors Lodge**, please call 780-471-2443 or 1-877-458-8684.

Our Head Office in Edmonton, as well as all other offices, will **not be open to visitors**. We are also **limiting visitor access** to Edmonton's **Renaissance Tower** and Calgary's **Ephram Bouvier Manor** to "vital support" visitors.

A letter has been sent to all our tenants detailing a few minor changes but, other than this, it is business as usual.

**Also known as** MUHC(Acronym), MCHC(Other), Metis Capital Housing Corporation(Other)

This organization is: Registered Not-For-Profit

To provide affordable, adequate, and appropriate rental housing for Métis and Aboriginal families with low and moderate-income within the urban centers of Alberta.

**Address:** 119 121A Street NW

Edmonton, AB T5L 0A2

**Telephone:** 780-452-6440

**Toll-Free:** 1-877-458-8684

**Fax:** 780-452-1076

**Website:** <https://www.metishousing.ca/>

### Services Provided

Aboriginal Seniors Lodge

Affordable Market Housing Program

Family Reunification Program

Renaissance Tower

Urban Aboriginal Housing Program

### **Official Statement from Métis Housing regarding COVID-19**

As we continue to serve our families and tenants across the province of Alberta we are closely monitoring the COVID-19 pandemic to ensure those tenants, families, and our staff is not put at additional risk.

As an organization, we have implemented some changes to our programs and services to ensure opportunities for risk of exposure is lessened. We have suspended quarterly home visits and our maintenance department is only addressing emergency maintenance calls until further notice.

Although the current risk level for Alberta is low, we are doing everything we can to continue the containment and mitigation of risk. Our housing offices and all other services continue to operate



normally and without interruption. We are implementing our corporate pandemic plan and have a dedicated internal team regularly monitoring developments and responding to issues. The situation is fluid and we are prepared to make any necessary changes to maintain the safety of staff and tenants accordingly.

We encourage all Albertans to diligently follow precautionary measures outlined by Alberta Health Services as we all need to play a role in mitigating the spread of this coronavirus. We will continue to provide regular updates by mail, email, phone, website, and our various social media platforms. Please contact us for any questions or concerns you may have at 1-877-458-8684 or visit our website: [www.metishousing.ca](http://www.metishousing.ca)

As circumstances evolve, please know that all of us here at Métis Housing are doing everything we can to manage and respond to the COVID-19 pandemic with the safety of our tenants, employees, and our communities as our core priority.

**The Management & Staff of Métis Housing**



## Mustard Seed – Edmonton

**COVID-19 UPDATE:** September 16, 2020

### The Mustard Seed Society- Edmonton Directory

Building	Address	Phone	Supervisor	Hours	Services
Community Support Centre (CSC)	10568 114 St  T5H 3J7	D: 780-426-5600 Fax: 780-426-5400 <a href="mailto:Infoedmonton@theseed.ca">Infoedmonton@theseed.ca</a>	Dean Kurpjuweit (executive director)	Mon-Fri 8am- 4:30pm	-Donation receiving -Housing - Administrative Building
The Neighbour Centre (TNC)	10050 81 Ave T6E 1W8	780-250-6840 <a href="mailto:neighbourcentre@theseed.ca">neighbourcentre@theseed.ca</a>	Nova Winter	See under Services	-No clothing. Meals to go (Mon, Wed, Fri 1 pm-4 pm.) -Not a drop-in center -The staff there from 10 am-5 pm but will re-direct/refer people to other resources unless it's between 1-4 pm -From 1 pm-4 pm, staff available for showers, laundry, advocacy & other resources
Christian Care Centre (CCC)	10137 150 St T5P 1P2	780-484-5847	Sally Martin	Tues-Fri 9am- 12pm	-Cook and serve meals. Emergency food hampers. -Basic needs like clothing, hygiene, and





					referral services. -no food bank
Downtown Drop-in Centre (The Church)	10635 96 St T5H 2J4		Carmen Thomas (Dinner2Door and food depot) Cindy Richardson (food depot supervisor)		-Food Bank Tues & Thurs 1 pm-2:30 pm first come first serve. Arrive by noon. Bring ID. If getting food for a family, you must bring all the family's ids. Has bread from Tues-Fri. Must live in 'zone' between 101 St and 82 St and 111Ave and Jasper Ave. - Dinner2Door- Per person, you get 3 meals/week -Can access emergency clothing and hygiene products here
Thrift Store	6527 118 Ave T5W 1G5	780-479-5629	Jocelyn Morrison		Mon, Tues, Thurs, Fri 10 am-4 pm Wed 10am-7pm Sat 11am-4pm
Trinity Lutheran Church	10014-81 Ave	780-991-7358 available 9pm-7am	Linda Deveau	Day hours	<u>Night</u> -light breakfast



(Overnight )	T6E 1W8			<p>11am-5:30pm</p> <p>Night Hours 9:30pm - 6:00am</p>	<p>-first come first serve</p> <p>-low tolerance</p> <p><u>Days (Contact is Nova)</u></p> <p>- Available from 11 am-5:30 pm, 7 days/week</p> <p>-2 sleeping shifts of about 3 hours. 11 am-2:00 pm (small lunch from 11 am-12 pm) and 2:00 pm-5:30 pm (small supper from 5 pm-6 pm). (closes at 6 pm to give time for everything to be sanitized for the evening shelter.</p> <p>-Go to Neighbour Centre first to register (open 10:30 am-5 pm to register for sleep), sign a behavioral agreement, and have their photo taken, and be</p>
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					screened for COVID. Can shower, do laundry & speak to advocate re-housing, income and ID, and other resources
Strathcona Baptist Church (Overnight )  <u>BY REFERRAL ONLY</u>	8318 104 St T6E 4R8	780-337-7273 available 9pm-7am	Linda Deveau	9:30pm - 6:00am	-No tolerance -By referral only. Referrals made by staff at Trinity

**Also known as** The Mustard Seed Street Church (Edmonton)(Other)

This organization is: Registered Not-For-Profit

A Christian organization whose mission is to alleviate poverty and homelessness through acceptance, empowerment, and practical solutions; to provide a safe and supportive haven where people can have their physical needs met, and also begin to heal and grow mentally, emotionally, and spiritually.

**Executive Officer:** Dean Kurpjuweit, Executive Director

**Address:** Community Support Centre  
10568 114 Street NW Edmonton, AB T5H 3J7

**Telephone:** 780-426-5600

**Fax:** 780-426-5400

**E-Mail:** infoedmonton@theseed.ca

**Website:** <http://theseed.ca>

**Mailing Address** Post Office Box 1202  
Station Main  
Edmonton, Alberta T5J 2M4



## National Collaborating Centre for Indigenous Health

has created:

- A fact sheet: Maintaining the health and well-being of First Nations, Inuit, and Métis children and teens during COVID-19
- A podcast episode: Voices from the Field 10 - Supporting First Nations, Inuit and Métis Peoples' Mental Health and Well-being during COVID-19



# National Indigenous Diabetes Association (NIDA): Indigenous Communities, Food and Covid-19

## Online Resources for Indigenous Communities – Food and COVID-19

The COVID-19 pandemic is impacting Indigenous communities in many ways, including with regards to food. Concerns can be wide-ranging from how to safely shop and prepare food to minimize the transmission of COVID-19, to having access to enough healthy food for families and communities.

Indigenous communities must have easy and fast access to trustworthy, factual, and effective resources to support their health and wellness during this challenging time. Below is a list of food-related resources that are targeted at or are relevant to Indigenous communities.

This list will be updated as more resources are identified and become available.

### Food Security – Related Supports and Funding

**Food Banks Canada** Food Banks Canada is a network of Provincial Associations and their approximately 650 affiliated food banks. The Food Bank Finder allows searchers to locate their local food banks so that they can contact them and see what food resources and support they can offer during the COVID-19 pandemic. (See website: <https://www.foodbankscanada.ca/utility-pages/find-a-food-bank.aspx>)

**National Association of Friendship Centres (NAFC)** The NAFC represents 107 Friendship Centres and Provincial/Territorial Associations across Canada which provide culturally appropriate services for Indigenous people living in urban centers. Some Friendship Centres operate food banks/cupboards, or related supports, and there is a database on the NAFC website which allows a geographic search of Friendship Centres in a given area. (See website: <https://www.nafc.ca/>)

**Tungasuvvingat Inuit (TI)** TI is an Inuit-specific, provincial service provider that provides social support, cultural activities, counseling, and crisis intervention as a one-stop resource center to meet the rapidly growing, complex, and evolving needs of Inuit in Ontario. TI operates a food bank in partnership with the Ottawa Food Bank, including during the COVID-19 pandemic. (See website: <https://www.tungasuvvingatinuit.ca/>)

### June 23, 2020

Breakfast Clubs of Canada have now removed their Special COVID funding from their website however they are still accepting applicants from Indigenous Communities using this link: <https://forms.gle/omwrt94zNCgFS4PVA>. See below for an email excerpt from communications with BCC

*We have taken the link down from our website as we needed to pause the flow of applications coming in from organizations around the country but we are happy to receive more from indigenous communities that may not have heard of us before or need more support through the*



*Covid-19 crisis. We have also begun processing applications for funding of summer emergency food projects and would welcome applications from communities that you work with, regardless of whether or not they have already applied (they indicated only 2 Nations from AB have applied for the summer emergency food projects money).*

**President's Choice Children's Charity** President's Choice Children's Charity school grants provide funding to deliver nutritious food as well as funding up to \$10,000 annually for food-based education programs including cooking classes, farm tours, dietitian services, or equipment like greenhouses, growing towers, and composting systems. (See website: <https://www.pcchildrenscharity.ca/grants-for-school-nutrition/>)

**Canadian Feed the Children (CFTC)** CFTC is a non-profit organization that focuses on projects supporting children in community-led approaches that focus on food security, capacity building, and education. (See website: <https://canadianfeedthechildren.ca/>)

**Community Food Centres Canada (CFCC)** CFCC is a non-profit organization that provides ideas, resources and helps partner organizations across Canada so they can establish responsive, financially stable Community Food Centres. These centers work to bring people together to grow, cook, share, and advocate for good food. CFCC also provides a Good Food Access Fund to help provide emergency relief for the most vulnerable populations, including children, single parents, Indigenous peoples, seniors, and those on disability supports. (See following websites: <https://cfccanada.ca/> and <https://goodfoodorganizations.ca/>)

**First Nations Health Authority (FNHA)** The FNHA in British Columbia has developed "Planning for Food Security – A Toolkit for the COVID19 Pandemic". This resource includes ideas, templates, tools, and information to support short, medium, and long term planning. (See website: <https://www.fnha.ca/WellnessSite/WellnessDocuments/FNHA-Planning-for-FoodSecurity-A-Toolkit-for-the-COVID-19-Pandemic.pdf>)

#### Government of Canada's COVID-19 Economic Response Plan

**General Overview** The Government of Canada's COVID-19 Economic Response Plan provides a range of economic supports for individuals, businesses, and sectors. Indigenous Peoples are eligible for these supports. (See website: <http://www.canada.ca/en/departement-finance/economic-response-plan.html>)

**Indigenous Community Support Fund** The COVID-19 Economic Response Plan provides \$305 million a new, distinctions-based Indigenous Community Support Fund to address immediate needs in First Nations, Inuit, and Métis communities. This funding is also providing support to regional, urban, and off-reserve Indigenous organizations. Funds can be used for a wide range of measures, including measures to address food insecurity. (See following websites: <https://www.sac-isc.gc.ca/eng/1585189335380/1585189357198> and <https://www.sac-isc.gc.ca/eng/1584819394157/1584819418553#b>)

**Increasing the Canada Child Benefit** This funding provides up to an extra \$300 per child through the Canada Child Benefit (CCB) for 2019-20. This benefit will be delivered as part of the scheduled CCB payment in May 2020. Those who already receive the CCB do not need to re-



apply. (See website: <https://www.canada.ca/en/departement-finance/economic-response-plan.html>)

Nutrition North Canada (NNC) - Retail Subsidy being expanded and updated To address growing concerns about food security and affordability related to the COVID-19 pandemic, this funding provides an additional \$25 million to Nutrition North Canada to extend the list of perishable and non-perishable items subsidized when shipped by air to all 116 Nutrition North Canada eligible communities from now until March 31, 2021. (See website: <https://www.nutritionnorthcanada.gc.ca/eng/1415385762263/1415385790537>)

Nutrition North Canada (NNC) Harvesters Support Grant The Harvesters Support Grant promotes access to traditional foods by reducing the high costs associated with hunting and harvesting. It provides \$40 million over 5 years, and \$8 million per year ongoing, to Indigenous governments and organizations representing eligible Nutrition North Canada communities. (See website: <https://www.nutritionnorthcanada.gc.ca/eng/1586274027728/1586274048849>)

#### Healthy Eating Tools, Information, and Resources

Dietitians of Canada The Dietitians of Canada website provides advice related to COVID-19 on nutrition, supporting the immune system, nutrition during self-isolation, and breastfeeding, among other topics. (See website: <https://www.dietitians.ca/News/2020/Advice-for-the-general-public-about-COVID-19>)

#### Government of Canada

Through the Food and Nutrition webpage, can link to a broad range of reliable information, including on ☐ Canada's Food Guide, including advice and tips on healthy food choices, healthy eating habits, and many recipes. (Weblink: <https://food-guide.canada.ca/>)

COVID-19 and Food Safety, including safe food practices and shopping. Note, scientists and food safety authorities around the world are closely monitoring the spread of COVID-19. There are currently no reported cases of the virus being spread through food. (Weblink: <https://www.canada.ca/en/health-canada/services/food-nutrition/foodsafety/covid19.html>)

Canada Food Inspection Agency (CFIA) information on COVID-19 CFIA is the federal agency dedicated to safeguarding food, animals, and plants, to enhance the health and well-being of Canada's people, environment, and economy. CFIA is currently working to address the challenges and concerns raised by industry and consumers regarding COVID-19 and has provided COVID-related information on its website. (See website: <https://www.inspection.gc.ca/covid-19/eng/1584729805758/1584729899016>)

#### Food Security Promising Practices (during COVID-19 and beyond)

ClimateTelling This is an Indigenous community portal for climate change and health. It includes information on climate change adaptation initiatives related to food and food security, which



are funded through Indigenous Services Canada's Climate Change and Health Adaptation Program. (See website: <http://www.climatetelling.info/food-security.html>)

Nulag Inuit Community Based Food Initiatives Mapping Project Inuit Tapiriit Kanatami (ITK)'s website includes information on community-based initiatives (including food banks) that play a role in addressing food security in Inuit Nunangat, as well as potential funding resources. (See website: <https://www.itk.ca/nuluaq-mapping-project/>)

National Indigenous Diabetes Association (NIDA): Indigenous Communities, Food and Covid-19 NIDA is gathering examples of communities, organizations, grants, etc., to share models of food security and caring for the community, including both existing practices and how communities are coming together during the COVID-19 pandemic. (See web link: [http://nada.ca/?page\\_id=3200&fbclid=IwAR1Oii5BfsATp42JnYnCOQK3pT42KtOu](http://nada.ca/?page_id=3200&fbclid=IwAR1Oii5BfsATp42JnYnCOQK3pT42KtOu))

Food Secure Canada (FSC) FSC is a pan-Canadian alliance of organizations and individuals working together to advance food security and food sovereignty through three inter-related goals: zero hunger, healthy and safe food, and sustainable food systems. Its website includes links to Indigenous networks, partnerships, and best practices, such as the Northern Food Network and the FSC Indigenous Circle. (See website: <https://www.foodsecurecanada.org>)

#### Healthy Living and Other Links, Supports, and Services

National Indigenous Diabetes Association (NIDA) - COVID-19 and Diabetes Resources NIDA is a clearinghouse of information and resources on diabetes among Indigenous peoples. Its webpage on COVID-19 includes a wide range of healthy living resources, including related to food, exercise, and physical and mental wellness. (See web link: [http://nada.ca/?page\\_id=3172](http://nada.ca/?page_id=3172))

Diabetes Canada – COVID-19 and Diabetes Diabetes Canada has a dedicated webpage on information and resources related to diabetes and COVID-19. (See web link: [https://www.diabetes.ca/campaigns/covid-19-\(coronavirus\)-and-diabetes](https://www.diabetes.ca/campaigns/covid-19-(coronavirus)-and-diabetes))

Assembly of First Nations (AFN) The AFN has extensive information and resources specific to COVID-19 on its website, including a fact sheet on the impact of commercial tobacco use and COVID-19. (See the following web links: <https://www.afn.ca/coronavirus/>; [https://www.afn.ca/wp-content/uploads/2020/04/CoronaVirus\\_Factsheet\\_\\_Tobacco\\_ENG.pdf](https://www.afn.ca/wp-content/uploads/2020/04/CoronaVirus_Factsheet__Tobacco_ENG.pdf))

Inuit Tapiriit Kanatami (ITK) The ITK has information on funding, supports, and resources, infographics (including on safe food handling and shopping), and other publications related to COVID-19. (See the following web links: <https://www.itk.ca/what-we-do/covid19/>; <https://www.itk.ca/covid19-infographics/>)

Métis National Council (MNC) MNC's website includes a daily message on COVID-19 by the Manitoba Métis Federation on what the Manitoba Métis government is doing to support Métis citizens affected by the COVID-19 pandemic. (See web link: <https://www2.metisnation.ca/news/>)





Native Women`s Association of Canada (NWAC) NWAC`s website includes information related to COVID-19 as well as toll-free telephone numbers for a team of in-house Elders who are available to provide support and help build resiliency during the pandemic. (See web link: <https://www.nwac.ca/covid19/>)



## Native Counselling Services of Alberta



### NATIVE COUNSELLING SERVICES of ALBERTA

Dear Clients and Partners,

Native Counselling Services of Alberta's top priority is the health and safety of our clients, staff and communities during this challenging time. We remain committed to working to ensure your needs are met in the best and safest way possible and to updating you with changes to our services as soon as possible.

**Our offices, programs and services have changed to continue to meet the needs of our clients during the Covid-19 outbreak. All client contact will be done over the phone only. We encourage everyone to follow social distancing requirements and to take good care of yourself and each other.**

Please call the specific numbers below if you have questions about the changes or if you need support:

- Courtworker Program:
  - Central Region: (780) 423-2141
  - South Region: (403) 237-7850
  - Northeast Region: (780) 645-5250
  - Northwest Region: (780) 532-9359
- Family Services Program:
  - Edmonton Family Services Programs: (587) 855-6732
  - Stony Plain Family Services Programs: (780) 963-8749
  - St Paul Family Services Programs: (780) 645-5250
  - Edmonton Indigenous Housing First: (587) 855-6734
- Cunningham Place: (780) 990-1120
- Residential Health Support Workers: (780) 905-0848
- Stan Daniels Healing Centre: (780) 495-3748
- Buffalo Sage Wellness House: (780) 917-8110
- BearPaw Legal Education and Media: (780) 451-4002
- NCSA Head Office: (780) 451-4002

We will ensure a staff member returns your call to address your concerns as best we possibly can. Thank you for your continued work with us and for our communities.

Sincerely,

Dr. Allen Benson

Chief Executive Officer

Native Counselling Services of Alberta

14904 121A Avenue NW, Edmonton, AB T5V 1A3 | Phone/Fax: 780-451-4002 | [www.ncsa.ca](http://www.ncsa.ca)



**COVID-19 UPDATE: May 15, 2020**

“All locations are open from 9 am until 4 pm, with most being closed from noon to 1 pm for lunch. The best way to connect with our staff would be through the phone or email as we are trying to limit people in our offices”

**Also known as** NCSA(Acronym) This organization is: Registered Not-For-Profit

To promote the resilience of the Aboriginal individual and family, through programming and services that are grounded in reclaiming interconnectedness, reconciliation, and self - determination.

**Executive Officer:** Allen Benson, Chief Executive Officer  
**Address:** 14904 – 121 Avenue Edmonton, Alberta T5V 1A3  
**Telephone:** 780-451-4002  
**Fax:** 780-429-9305  
**E-Mail:** reception@ncsa.ca  
**Website:** <http://www.ncsa.ca>

**Services Provided**

Aboriginal Correctional Services  
Aboriginal FamilyCourtwork Program  
Aboriginal Parent Link Centre  
BearPaw Communications  
Calgary Aboriginal Youth Restorative Justice Committee  
Criminal Court work  
Family Life Improvement Program  
Family Reconciliation  
Healthy Families Home Visitation  
Training for Professionals  
Transitional Housing  
Young Offender Probation  
Youth Court work  
Youth Navigator Program



## Poundmaker's Lodge Treatment Centre

**COVID-19 UPDATE;** July 31, 2020 “ We continue to take new clients”

May 15, 2020, Poundmakers Lodge Treatment Centres have taken the necessary steps to implement risk mitigation strategies to continue normal operations; as a result, a decision has been made to reinstate admissions to residential treatment. Before admission, all clients are required to take the online self-assessment <https://myhealth.alberta.ca/journey/covid-19/Pages/COVID-Self-Assessment.aspx?fbclid=IwAR0qnPj4kl-FUNoGzsL5EQiG4ZeQwWowdbOzdgT0ypEGMvd2BdpkZaHlmkY>

Staff will also conduct the health assessment screening protocol at admission and clients will be admitted, as long as they do not exhibit symptoms of COVID-19. Hiy Hiy

**Also known as** PLTC(Acronym), Poundmakers Lodge Treatment Centre(Other)

This organization is: Registered Not-For-Profit

Provides residential treatment for addictions of alcohol and drugs for males and females over the age of 18

**Executive Officer:** Brad Cardinal, Executive Director

**Address:** 25108 Poundmaker Rd

Sturgeon County, Alberta T8N 5M4

**Telephone:** 780-458-1884

**Toll-Free:** 1-866-458-1884

**Fax:** 780-459-1876

**E-Mail:** [info@poundmaker.org](mailto:info@poundmaker.org)

**Website:** <http://www.poundmakerslodge.ca>

**Mailing Address** Post Office Box 34007

Retail Postal Outlet Kingsway Mall

Edmonton, Alberta T5G 3G4

### Services Provided

42 Day Adult Residential Program

90 Day Young Adult Residential Treatment Program

Iskwew Healing Lodge



# The Red Road Healing Society

**COVID-19 UPDATE:** September 17, 2020

Open since July 2, 2020

Still maintaining social distancing, handwashing, and masking.

Our calendar is attached and on the [www.redroadjourney.ca](http://www.redroadjourney.ca) website and Facebook!

Offering Cree language and Stony Language classes in October.

Our Vision is To walk with all our relatives on the Red Road of life by remembering, renewing, and restoring our traditional roles and values that bring life, to continually move forward in a healthy way as Indigenous people.

We do this through providing professional Indigenous social, educational, legal, and health services through an existing Indigenous cultural, grassroots, community-based agency; that provides a spectrum of Indigenous wholistic services for our Indigenous children, youth, adults, and families.

**Executive Officer:** Joanne Lethbridge - Pompano, Director

**Address:** 332 THE ORANGE HUB, 10045 – 156 Street, Edmonton, Alberta T5P 2P7

**Telephone:** 780-471-3220

**Telephone:** 780-471-3221

**Fax:** 780-471-2750

**E-Mail:** [joanne.pompana@redroadjourney.ca](mailto:joanne.pompana@redroadjourney.ca)

**Website:** <http://www.redroadjourney.ca>

Since The Red Road Healing Society opened in September 1997, we have gone from working with a handful of people to providing multiple services to multiple people every month. We primarily deal with First Nations, Metis, and Inuit people from all over Canada; however, we welcome all races and nations to participate in our programs and services.

We are an Accredited Early Intervention Program 2007; with Indigenous Designation in the categories of Mentoring, Outreach, Community Day Program, and Crisis Intervention with Excellence until 2023.

The Red Road Healing Society has offered a variety of programs and services throughout the year; in the day and evening, that are delivered from a cultural grassroots perspective; such as:

Addiction Services Adolescent Programs Akicita Youth Program Annual Events Baby Bonding Baby, Think It Over Career Development Children's Programs Collective Kitchens Counseling Crafts Cultural Creations Drumming Educational Services Family Programs Family Violence Workshops Film Studies Grieving Workshops Healing Circles Health For Two Home Support Housing Program Koffee Korner Legal Services Literacy Longhouse Family Night Outreach



Parenting Referral Regalia Making Rhyming School Outreach Sewing Social Services Speakers  
Starblanket Grandparents Storytelling  
Summer Kids Activities Summer Workshops Tea Time Tobacco Prevention 12 Step Work Walking  
the Good Red Road

Red Road is now the Indigenous West Family Resource Network Hub with 7 Spokes for various  
program categories at Red Road and with formal partners; such as; Early Childhood  
Development, Family Outreach, Home Visitation (BCR), In-Home Support (MCFS), Indigenous  
Family Support (FF), Parent Education, and Youth (Bent Arrow).

The Akicita Youth Program, Lodge of the Thunderbird Program, Stilettos to Moccasins, Tipi-  
Making, and the Turtle Island Tiny Tots Headstart program is available when funding permits.

There are no fees and everyone is welcome; to either partake in programs or simply drop by for  
coffee. Daily newspapers, a telephone, and referral binders on education, employment, health,  
and social services are available for 'drop-in' use. Counseling, specific referrals, and home  
support are through appointments, and on a 'first come, first serve' basis. Red Road school  
programs of culture, literacy, tutoring, 'Baby, Think It Over', Tobacco and Drug Prevention are  
'ongoing' throughout the year; and regularly in the society's meeting rooms.

Transportation is available for those taking programs.

This organization is: Registered Not-For-Profit



**Resources for VAW Shelters and Transition Houses Responding  
to COVID-19 website:**

[https://docs.google.com/document/d/1LZgCA216RqzFI5cSxu5EO3oDrp6p1H9hoQoBwC\\_o7A4/edit#](https://docs.google.com/document/d/1LZgCA216RqzFI5cSxu5EO3oDrp6p1H9hoQoBwC_o7A4/edit#)



## Sage Seniors Association

**COVID-19 Update:** September 16, 2020

Please note that we have closed our building and suspended most in-person services to support social distancing measures. We are working remotely and continue to respond to essential needs. Staff is monitoring their emails and voicemails daily. Health and social work services are continuing either remotely or in-person after a pre-screening questionnaire. We are operating a friendly phone call program for seniors who may be feeling isolated during this time.

Additionally, we are providing telephone-based and online programs. Please see our events calendar on our website for upcoming activities and visit our Life Enrichment page to learn more!

To inspire and support seniors to enhance their quality of life.

**Also known as** Seniors Association of Greater Edmonton(Previous), Society for the Retired and Semi-Retired(Previous), SRSR(Previous), SAGE(Previous), Senior Citizen Information(Previous)  
This organization is: Registered Charity / Foundation, Registered Not-For-Profit

**Executive Officer:** Karen McDonald, Executive Director

**Address:** 15 Sir Winston Churchill Square NW  
Edmonton, AB T5J 2E5

**Telephone:** 780-423-5510

**Fax:** 780-426-5175

**E-Mail:** [info@mysage.ca](mailto:info@mysage.ca)

**Website:** <http://www.mysage.ca>

### Services Provided

Directory of Senior Services  
English as Another Language  
Guardianship / Trusteeship Services  
Health Services  
Housing Information Services  
Income Tax Program  
Life Enrichment  
Lunch and Learn  
Member Access Computers  
Multicultural Seniors Outreach Program  
Outreach / Seniors Support Services  
SAGE Awards  
Seniors' Safe House  
Sunshine Café  
This Full House  
Volunteer Opportunities





## Salvation Army – Edmonton

**COVID-19 UPDATE:** September 15, 2020

Community support, including caseworkers, is by appointment only.  
Call 587-525-6555 to book an appointment

**Also known as** Salvation Army Community and Family Services(Other), The Salvation Army Family Services(Previous), Sally Ann(Other) This organization is: Registered Not-For-Profit, Religious Organization

To share the love of Jesus Christ, meet human needs, and be a transforming influence in the communities of the world.

**Executive Officer:** Major Elaine Bridger  
**Address:** 9618 101 A Avenue Edmonton, AB T5H 0C7  
**Email:** [Elaine\\_bridger@can.salvationarmy.org](mailto:Elaine_bridger@can.salvationarmy.org)  
**Telephone:** 780-423-2111  
**Website:** <http://www.salvationarmy.ca/alberta>

### Services Provided

Adult and Family Ministries  
Chapel Services  
Christmas Opportunities  
Community Christmas Dinner  
Cornerstone Transitional Housing Program  
Disaster Response  
Family Education Seminar  
Family Tracing  
Free Meals  
Income Tax Preparation  
Men's Aftercare  
Men's Transitional Housing  
Pathway of Hope - Case Work Program  
Seniors Services  
Sharing Pantry  
Street Outreach Ministry  
Summer Camp  
Supportive Residence  
Thrift Stores  
Transformations Addiction Treatment Program  
Volunteer Opportunities



## Streetworks Needle Exchange

**COVID-19 UPDATE:** July 6, 2020

### Harm Reduction Support Sites

These are Public HR exchange and SCS sites that can be accessed by Agencies and their clients.

### Needle Exchange/Distribution

- Boyle McCauley Health Center 10628 96 St.  
Ph:780-422- 4333 Ext 6 - 9am-430pm Mon-Fri.
- Boyle Street Community Services 10116-105 Ave –  
Phone: 780-424-4106 Mon-Fri 9-4
- George Spady Society 10015 105a Ave Ph:780-424-8335 - Overnight
- Neighbors center (Mustard Seed) 10050 81 Ave Ph:780-868-0369
- Jasper Place Wellness Center 15626 100a Ave Ph:780-964-5755
- Old Strathcona Youth Society 10325 83 Ave Ph:780-496- 5947
- I Human Youth society 9635 102a Ave Ph:780-920-3065
- HealthPlus (IDA) 8132 102 St Ph:780-433-1575
- Church Street Pharmacy (MINT) 10630 96 St Ph:780-426- 7701
- Downtown Prescription Center 10419 102 Ave Ph:780-429- 2988

### Supervised Consumption Services

- Boyle Street Community Services 8:30 am-7 pm, 7 days a week
- Boyle McCauley Health Centre – 8 am-4 pm
- George Spady Centre – 7:30pm – 6:30am

### Provided by: Alberta Health Services - Edmonton Zone

Edmonton's Harm Reduction and needle exchange program

**Address:** Streetworks Department  
10116 105 Avenue Edmonton, Alberta T5H 0K2  
**Telephone:** 780 424 4106 EXT 210



## Treaty 6 FNIHB Navigator

**COVID-19 UPDATE:** September 15, 2020

Fully operational remotely, our office is closed to the public, however, our phone lines are still accessible. All NIHB inquiries are passed along through e-mail and responded to accordingly.

### Non-Insured Health Benefits:

If you are a registered status Indian and are enrolled with a Treaty 6 Alberta First Nation, and you are having a difficult time accessing the following health benefits:

Dental Care

Prescription Medication

Medical Supplies & Equipment

Vision Care

Mental Health Services

Medical Transportation

### Genevieve Jackson

Treaty 6 Non Insured Health Benefits Navigator

Saddle Lake

Phone: (780) 726 - 3042 Contact Phone Number: 780-726-3930

E-Mail Address: [genevieve.jackson@slhcc.net](mailto:genevieve.jackson@slhcc.net)



## Confederacy of Treaty No. 6 First Nations Non Insured Health Benefits Navigator

**COVID-19 UPDATE:** June 24, 2020

**Confederacy of Treaty No. 6** First Nations are looking at a staggered approach to resume in office July 8th, however, I do not believe we will be seeing clients face to face. We are still fully operational working remotely at this time. This staggered approach will consist of staff alternating days in the office to limit the amount of contact.

After-hours services available by e-mail in the following benefit:

- Prescription and Over-the-counter Medications

Any other inquiries or assistance in the other areas of benefits will be available Monday – Friday (8:30-4:30)

### **Candace Bird**

Non-Insured Health Benefits Navigator  
Confederacy of Treaty 6 First Nations  
17533 – 106 Ave Edmonton, AB T5S 1E7  
Email. [cbird@treatysix.org](mailto:cbird@treatysix.org)  
Phone: (780) 944-0334  
Fax: 780 944 0346



## Treaty 7 FNIHB Navigator

**COVID-19 UPDATE:** July 28, 2020

“Treaty 7 FNIHB Navigator responsible for serving Blackfoot Confederacy bands (Kainai, Piikani, and Siksika)

The Blood Tribe Department of Health office remains open during the COVID-19 pandemic as we are an essential service. We provide NIHB Navigator services which include:

- Provide general information and education on NIHB program policies, eligible services and benefits, and limitations
- Support clients in choosing appropriate service providers such as those who direct bill to NIHB (so you don't have to pay out-of-pocket)
- Provide connections and information on provincial/territorial programs, social programs, and third-party insurance plans
- Assist with the NIHB reimbursement process for eligible services that were paid out-of-pocket
- Assist with the appeal process for when NIHB services are denied
- Provide case-management for requests that are outside of the mandate of the National NIHB program
- Advocate for clients to address gaps in the National NIHB program policies

Our office hours are available to clients Monday through Friday, 0830-1630, or I can be reached by phone, fax, or email. Please don't hesitate to contact me directly.

### Kash Shade

Non-Insured Health Benefits Director

Blood Tribe Dept of Health, Inc

Email. [kash.s@btdh.ca](mailto:kash.s@btdh.ca)

Phone: (403) 737-3888 Ext 8400



## SNTTC Health Policy Liaison.

### **COVID-19 UPDATE; July 28, 2020**

The Stoney Nakoda Tsuut'ina Tribal Council Health Policy Liaison is to provide access to health services to registered First Nations from Bearspaw, Wesley, Chiniki, and Tsuut'ina members who are experiencing difficulties with the Non-Insured Health Benefits and other related provincial/territorial programs and services. The Non-Insured Health Benefits (NIHB) Program is a national program that provides coverage to registered First Nations and recognized Inuit for a specified range of medically necessary items and services that are not covered by other plans and programs.

Eligible benefit areas include:

- Drugs (including prescription and over-the-counter drugs)
- Medical Supplies and Equipment
- Dental Care
- Eye and Vision Care
- Short-Term Crisis Intervention Mental Health Counselling
- Assistance with Medical Transportation to access medically necessary services

Clients are encouraged to connect with SNTTC Policy Liaison on the following areas and issues;

- Education and Information about the NIHB program
- What eligible benefits are covered?
- Experiencing problems accessing NIHB
- Those who have been denied a benefit and need assistance appealing an NIHB decision

Health Policy Liaison can assist clients with the appeal process and provide support and advocate for clients who have questions or concerns about the NIHB program.

#### **Tessy Big Plume**

Health Policy Liaison

Stoney Nakoda Tsuut'ina Tribal Council /G4

Email [TessyBigPlume@G4tc.org](mailto:TessyBigPlume@G4tc.org)

Stoney Nakoda Tsuut'ina Tribal Council /G4



## Treaty 8 FNIHB Navigator

### COVID-19 UPDATE; June 22, 2020

Jackie is currently doing a staggered entry at this time. Members can call the Treaty 8 office and will be returned on the days that I am at work. The office is not open to the public. Treaty 8 First Nations of Alberta office is currently closed. I am on call for NIHB questions and/or concerns from 8:30-4:30 regular Business hours. Jackie Alook can be reached at 780.915.1073.

### Non-Insured Health Benefits:

The Non-Insured Health Benefits (NIHB) Program is Health Canada's national medically necessary health benefits program which is available for eligible First Nations and Inuit peoples.

#### What benefits are covered by the NIHB Program?

Eligible benefit areas include:

Drugs (including prescription and over-the-counter drugs)

Medical Supplies and Equipment

Dental Care

Eye and Vision Care

Short-Term Crisis Intervention Mental Health Counselling

Assistance with Medical Transportation to access medically necessary services

### A Non-Insured Health Benefits Navigator is here to assist you!

- Are you having Problems Access NIHB?
- Have you been denied an NIHB?
- Do you need assistance appealing an NIHB Decision?
- Do you want to know more about the NIHB Program?

Treaty 8 First Nations of Alberta has an NIHB Navigator that is here to provide first-line communication, support, and advocacy for Treaty 8 members who have questions or concerns about the NIHB program. The goal of the Non-Insured Health Benefits Navigator position is to act as a liaison between Treaty No. 8 members and FNIH, deliver communication and educate on the NIHB program, and assist clients with the appeal process.

#### Jackie Alook

Treaty 8 Non Insured Health Benefits Navigator

Email. [Jackie.alook@treaty8.org](mailto:Jackie.alook@treaty8.org)

Phone: 780.915 1073



## Treaty 6 COVID 19 Update

July 29, 2020

### CONFEDERACY OF TREATY 6 FIRST NATIONS

<https://www.treatysix.org/covid-19>

<https://www.treatysix.org/copy-of-member-nations>

### TRIBAL CHIEFS VENTURES INC

<https://www.tcvl.ca/covid-19.html>





## Treaty 7 COVID 19 Update

<https://www.treaty7.org/>

### **Treaty 7 First Nations Chiefs' Association**

Office Hours – 8:30 am to 4:30 pm

Open – Monday to Friday (closed statutory holidays)

Office Number – 587.392.4777

Website – [www.treaty7.org](https://www.treaty7.org/)



## Treaty 8 First Nations of Alberta COVID 19 UPDATE

<http://www.treaty8.ca/COVID-19#top>

### Office Re-Opening Notice

The Treaty 8 Edmonton Sub Office is now open during regular business hours:  
Monday- Friday 8:30-4:30 pm

**However, the office will not be open to the public due to COVID-19.**

Please call our office at 780-444-9366 or our toll-free line at 1-888-873-2898 if you have any questions or require more information.

Thank You

