



Terra continues to provide innovative and person-centred care for our families during the COVID-19 pandemic. While front-line staff continue to support families remotely, Terra has made the decision to **close our offices until further notice**.

With all Terra staff working remotely, current participants are encouraged to contact their workers directly on their cell phones for questions or support.

CONTACT NUMBERS:

- **Terra Centre Main Reception: 587-338-5658.** If you require assistance and would like to speak to agency staff, please call this number and a member of the team will direct your call to the appropriate person.
- Our **Child and Family Support Centre** is currently closed, but staff can be reached at **780-239-4490**.
- **Services for Educational Achievement** staff are working remotely. Staff can be reached at **780-239-3605**.

Despite our offices being closed, Terra continues to provide additional supports to our families, including delivering essential items. Please contact your worker to learn more. While it may take a few more steps to reach someone, please know that Terra remains committed to serving our families during this time and our team are here to help. Wishing you all the best during this challenging and uncertain time.