

**Ideation Phase**  
**Define the Problem Statements**

Date	19 September 2022
Team ID	PNT2022TMID35923
Project Name	Hazardous area monitoring for industrial plant powered by IOT
Maximum Marks	2 Marks

**Customer Problem Statement Template:**

Create a problem statement to understand your customer's point of view. The Customer Problem Statement template helps you focus on what matters to create experiences people will love.

A well-articulated customer problem statement allows you and your team to find the ideal solution for the challenges your customers face. Throughout the process, you'll also be able to empathize with your customers, which helps you better understand how they perceive your product or service.

<b>Problem Statement (PS)</b>	<b>I am (Customer)</b>	<b>I'm trying to</b>	<b>But</b>	<b>Because</b>	<b>Which makes me feel</b>
PS-1	Industrial workers	Work under high temperature	Having fear of life	Increase in temperature and humidity cause fire accident	Nervous
PS-2	People in hazardous areas	Works in environment having harmful gases	Health issues like suffocation, breathing problems	Due to release of harmful gases, quality of air is degraded	Disappointed