

Interview

Name: Ada Ehrmann

Designation: International office Coordinator, Counselor/Lecturer

1. How long does it take to make a decision on the application once the process has started?

There are two decisions to take:

- Is the applicant eligible – that is fast done if all the documents are uploaded (3 to 7 days)
- Does the faculty agree - takes 1-3 weeks

2. What are the factors considered when selecting a student for the applied course?

Below are the factors

- Application complete
- Documents authorized
- Grades for the master applicants
- Tuition fee paid

3. Is Curriculum Vitae really required to be uploaded for applying to the university, apart from academic certificates?

Yes, it helps

4. Does the university have an online presence? How good is it?

Yes, it can be improved

5. What are the marketing strategies taken up to attract new students?

A lot of personal contacts and Mouth to mouth recommendation

6. Do you think it would be helpful to have an interaction system other than E-mail and phone calls with the applicants?

Like personal contact over Skype or WhatsApp. It might attract some more

7. What are the general issues faced by students while applying through the university portal for which they contact the university?

These might be a few issues faced by students

- Losing their password
- Not understanding issues like semester 1,2,4,6
- Confusion about the duration of the courses

8. What are your views on adding Live Chat feature to the University portal?

That's a good idea

9. Are there any drawbacks that you are aware of that is existing in online web portal?

Not that I know of

10. Are there any additional features you would like to see in the website?

Maybe there are, but I don't know them

11. Do you have any recommendations for us?

No