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SAD Questionnaire

College Administration

Name: Nicole

Designation: .....

1. How long does it take to make a decision on the application once the process has started?

I am not involved in the decision.

2. What are the factors considered when selecting a student for the applied course?

grades  
motivation letter (GIVE)  
in some cases

3. Is Curriculum Vitae really required to be uploaded for applying to the university, apart from academic certificates?

yes.

4. Does the university have an online presence? How good is it?

yes, quite good, i figure

5. What are the marketing strategies taken up to attract new students?

ask faculty  
and marketing  
and an international  
office

6. Do you think it would be helpful to have an interaction system other than E-mail and phone calls with the applicants?

maybe.

7. What are the general issues faced by students while applying through the university portal for which they contact the university?

· Visa issues  
· housing  
· refunds.

8. What are your views on adding Live Chat feature to the University portal, for addressing the problem faced during online university registration?

might be good for  
faculties.

9. Are there any drawbacks that you are aware of that is existing in online web portal?

Not enough manpower

10. Are there any additional features you would like to see in the website?

no

11. Do you have any recommendations for us?