

Says

What have we heard them say?
What can we imagine them saying?

Thinks
What are their wants, needs, hopes, and dreams?



WHEN I DO
THIS
PROJECT
THIS IS VERY
DIFFICULT

IN THIS PROJECT I LEARN ABOUT THE AIR TRANSPORTATION

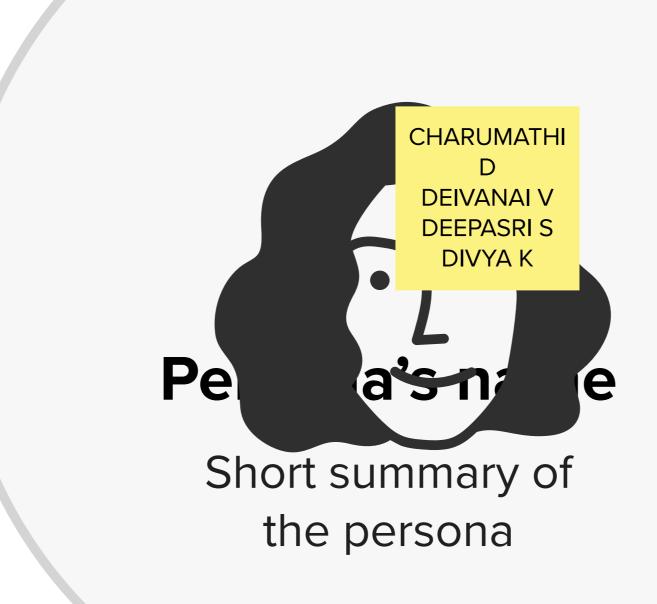
What other thoughts might influence their behavior?

THEY TELL
THE
PROJECT IS
VERY GOOD
TO SEE

THE USERS
APPROCAHES
ME

I LEARN ABOUT THE AIR TRANSPORTATION NETWROK

THE PROJECT IS VERY INTERSECTING TO DO



AIR
TRANSPORTATION
NETWORK IS AN
EXAMPLE OF
SPATIAL NETWORK

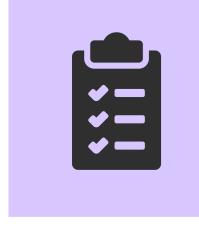
AIR
TRANSPORTATION
NETWROK CAN BE
DEFINED
WORLDWIDE AS
WEEL AS FOR ONE
AIRLINE COMPANY

THE WORLDWIDE
AIR
TRANSPORTATION
NETWORK
DEFINES
COMMUNITIES

THE USERS SEE
MY PROJECT
THEY SAY THE
PROJECT IN
VERY GOOD

THE
PROJECT IS
NICE TO
SEE

THE
PROJECT IS
VERY
PERFECT



Does

What behavior have we observed? What can we imagine them doing?

Feels

What are their fears, frustrations, and anxieties? What other feelings might influence their behavior?



