



Says
What have we heard them say?
What can we imagine them saying?



Thinks
What are their wants, needs, hopes, and dreams?
What other thoughts might influence their behavior?

WHAT AM MISSING

I WANT SOMETHING
WHAT TO THING

WHAT ELS AM I MISSING

WHY IS THIS SO HARD

WHERE SHOULD I START

I WAS EXCEPT SOMETHING DIFFERTANT

MAYBE ISNT THE BEST

TOMANY ACRONYMS



DIVYA'S TEAM
Racisicm (cv)

MISSED PROESE / CONS

OVERWHELMED

EXCITED

CHECK THE WEBSIT

MORE RESEARCH

FEAR

ANALYSIS

ASK FRIENDS



Does
What behavior have we observed?
What can we imagine them doing?



Feels
What are their fears, frustrations, and anxieties?
What other feelings might influence their behavior?