PROJECT TECHNICAL REPORT

Professor: Gasan Elkhodari

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Group: 1

Authors:

- 1) Anubha Jain
- 2) Divya Srishti Chittoor Muppala
- 3) Hrudya Raviprolu
- 4) Raghu Veera Gudapati
- 5) Salman Muhammad
- 6) Veda Swaroop Dasagrandhi

NAVEEN JINDAL SCHOOL OF MANAGEMENT



800 W Campbell Rd, Richardson, TX 75080

Introduction to the Database

This Database Design Document narrates the outline and implementation of a database created to store user information of the business working of the E-commerce wing of the Multi-national Technological Company, Amazon, Inc. Amazon which is one of the first and the largest E-commerce retailer has a User-friendly Interface application that provides a platform for various Sale transactions between the Buyers, who are mostly common public, and Small to Big businesses, that are looking to endorse their products and make sales. This Database aims to showcase the Sophisticated Cobweb of a network that the business has established to make a successful

Overview of Amazon's E-commerce

The Amazon Market places deal with everything from the Online store to the logistics that get the deliveries to the customers. The products on their website include a large plethora of products from everyday groceries and necessities up to Furniture, Clothing, and Electronics, contributing hugely to Amazon's total revenue. The eCommerce market was valued at \$16.6 trillion in 2022.

There is a huge base of Customers, around 200 million of them having a Membership called 'The Amazon Prime Membership'. Amazon customers buy roughly 7,400 products per minute from U.S. sellers. They also have a huge customer support base dealing with any issues reported by the customers, refunds, and money-backs, etc.

The Sellers range from International to Domestic, Large to Small, dealing and endorsing all kinds of products. The products are categorized by Category, Customer reviews and ratings, Price range, Amazon sponsored, etc. The details about the sellers are verified and revealed to the customer. These include Seller rating, Order Cancellations, Guarantee terms, etc. Amazon is one of the largest seller platforms in the world, with 6.3 million total sellers and an incredible 1.5 million active sellers.

The interface also includes features and stores information such as Customer/User information including Personal Shopping Carts, Membership and benefits Details, Subscriptions, Personal Digital Content and Devices, Card Details, Addresses, History of orders, refunds, and payments, Payment type and details, Payment transaction history, etc.

Design Layout

Key Factors Influencing the Design of the Database:

The main and base design of the database revolves around the traditional Buyer, Mediator, and Customer relationship. The Buyer or Customer information, its relation to the Amazon (Mediator) who takes the Purchase Orders and then processes it to the Seller who possesses the Product is clearly depicted in the Database. Then there are the transactions that take place between these three entities, the payment transactions, and since Amazon is involved in logistics and deliveries, the database also processes the data related to Shipping of these products.

Accordingly, the independent entities taken into account are Customer, Product, Shipping, and Payment. All these entities are linked through the Purchase Order that is generated when a sale transaction has been made. The flow chart starts when the customer places an order for a particular product and simultaneously the full payment of the purchase order is made. After the purchase, the products as a whole package under one purchase order get shipped to the customer's given address.

Assumptions:

The Customer places the Order such that all the Products under a single Purchase Order are to be Shipped to a single destination.

Consequently, a single Purchase Order placed by one Customer will be shipped through a single Shipment. And different Shipment orders are allotted to each Purchase Order.

Statement of Purpose

Purpose and Objective:

The database language will allow the user to easily retrieve specific information about the business using queries based on various criterion. This database should be able to provide a structured format for storing and organizing data, by defining structure, relationships, and constraints of the data, all while ensuring data integrity and consistency. Through the queries, it should be able to imitate the working of the Retail E-commerce operations of the Company. The user should be able to retrieve data regarding Customer details, information regarding the payments made, products included in a single purchase order, and the shipping details, all through their relation to the purchase order through the Order ID and the Customer ID. Insertion and Alteration of the data should be easier due to the use of Trigger in the DDL.

Project Scope:

The scope of the project is restricted to the outline and implementation of the retail business of Amazon. This involves documenting the database model and its design, establishing entities and relationships by formulating an Entity-Relationship model, creating and modifying the structure of the several objects of the database using predefined commands and a specific syntax which is the use of Data Definition Language, and finally enabling the option to manage and modify data in the database in response to various possibilities and situations through Data Manipulation Language and Structured Query Language scripts.

In-Scope Work

- Project requirements documentation
- Entity-relationship model
- DDL Scripts
- Example DML Scripts
- Example SQL Scripts
- Comprehensive Report

Database Goals and Expectations:

At the completion of this project, the database is expected to contain fields and respective keys of all attributes to the business. Should successfully follow standards and conventions, display data integrity, with minimal or no data redundancies.

Diagram Tool

ER-Assistant Version 2.10, running on Windows 11

Office Productivity Tools

Microsoft Office 365 for Enterprise, Google Drive, Google Suite (Docs, Presentation) Microsoft Word Enterprise, running on Windows 11

General Format

- Use consistent and descriptive identifiers and names.
- Use white space and indentation to make code easier to read.

- Store time and date formation in ISO-8601 format (YYYY-MM-DD/HH:MM:SS.SSSSS).
- Avoid redundant SQL, such as unnecessary quoting or parentheses or WHERE clauses that can be derived.
- Use C-style comments with opening /* and closing /* digraphs whenever possible; otherwise, precede comments with -- and finish them with a new line.
- For the sake of quick readability, prefer snake case over CamelCase.
- Avoid Hungarian notation and other descriptive prefixes.
- Favor collective nouns over plurals, such as using staff instead of employees.
- When using quoted identifiers, use SQL92 double quotes to preserve portability.
- Avoid applying object-oriented design principles to SQL or database structures.

Naming Conventions

- Names must begin with a letter and may not end with an underscore.
- Ensure that all names are unique and do not conflict with reserved keywords.
- Keep name length to 30 bytes; this usually means 30 characters, unless the name uses a multi-byte character set.
- Names may contain only letters, numbers, and underscores.
- Multiple consecutive underscores are not allowed.
- Use underscores to represent spaces in names, e.g. "first name" becomes first name.
- Avoid abbreviations; if it is necessary to use them, ensure they are commonly known and understood.
- Prefer collective nouns for table names.
- Tables and columns should never share the same name.
- Avoid concatenating the names of two tables when naming their relationship table.
- When naming columns, always prefer singular nouns.
- Avoid the name id for primary keys
- Use lowercase in column names whenever reasonable.
- Use commonly known suffixes to indicate the purpose of a column: _id, _name, _size, _addr, etc.

Requirement Definition Document

Business Rules:

- A CUSTOMER may place zero to many PURCHASE ORDER
- A PURCHASE ORDER can be placed by only one CUSTOMER
- A PURCHASE ORDER can be paid by only one PAYMENT
- A PAYMENT can only pay one PURCHASE ORDER
- A single PURCHASE ORDER contains one-to-many PRODUCTS
- A PRODUCT can be contained in zero or one PURCHASE ORDER
- A PURCHASE ORDER is shipped by one SHIPPING
- A SHIPPING order can be placed for a single PURCHASE ORDER

Entity and Attribute Description

Entities:

Entity Name: **CUSTOMER**

Entity Description: The primary end-user of the software.

Main Attributes of CUSTOMER:

Customer ID: (Primary Key) A unique identifier for the customer's ID

First Name: A character record of the customer's first name

Last Name: A character record of the customer's last name

Email: A character record of the customer's email address

Phone Number: A numeric record of the customer's phone number

Address: A character record of the customer's address

Zipcode: A numeric record of the customer address' zip code

State: A character record of the customer address' state

City: A character record of the customer address' city

Entity Name: PAYMENT

Entity Description: Transaction made by the customer for making a Purchase Order

Main Attributes of PAYMENT:

Payment_ID: (Primary Key) A unique identifier for the Payment ID

Payment Date: A date record of the day of payment

Payment Amount: A numeric record of the Payment made

Order id fk: (Foreign Key) An identifier for the Purchase Order ID

Payment Status: A character record of the status of the payment

Payment Method: A character record of the mode of payment

Entity Name: PRODUCT

Entity Description: Content of the Purchase order for which the Customer pays

Main Attributes of PRODUCT:

Product ID: (Primary Key) A unique identifier for the Product ID

Name: A character record of the product's name

Price: A numeric record of the product's price

Description: A character record of the product's details

Category: A character record of the product's type

Order_id_fk: (Foreign Key) An identifier for the Purchase Order ID

Entity Name: SHIPPING

Entity Description: Means of transporting the Purchase order to the Customer's provided address

Main Attributes of SHIPPING:

Order Id fk: (Primary Key) An identifier for the Purchase Order ID

Shipping address: A character record of the shipping address

Shipping_cost: A numeric record of the transit cost

Shipping Date: A date record of the day of the shipment

Shipping Id: (Foreign Key) A unique identifier for the shipment ID

Shipping type: A character record of the shipment type

Tracking Number: A numeric record for the tracking of shipment

Entity Name: **PURCHASE ORDER**

Entity Description: Order placed by the customer for a single or many products at once.

Main Attributes of SHIPPING: PURCHASE ORDER

Customer id fk: (Foreign Key) An identifier for the Customer ID

Delivery date: A date record of the day of the final Delivery

Order Date: A date record of the day of the purchase order was placed

Order id: (Primary Key) An identifier for the Purchase Order ID

Order status: A character record of the status of the order placement

Total_price: A numeric record of the total amount of all the products in the Order

Relationship and Cardinality Description:

Relationship "places" between CUSTOMER and PURCHASE_ORDER.

Cardinality: 1:M between CUSTOMER and PURCHASE ORDER

Business Rule: A customer can place zero, or many orders; an order can be placed by only one customer.

Relationship "paid by" between PURCHASE_ORDER and PAYMENT

Cardinality: 1:1 between PURCHASE ORDER and PAYMENT

Business Rule: An order uses one payment; a payment belongs to only one order.

Relationship "contains" between PURCHASE_ORDER and PRODUCT

Cardinality: 1:M between PURCHASE ORDER and PRODUCT

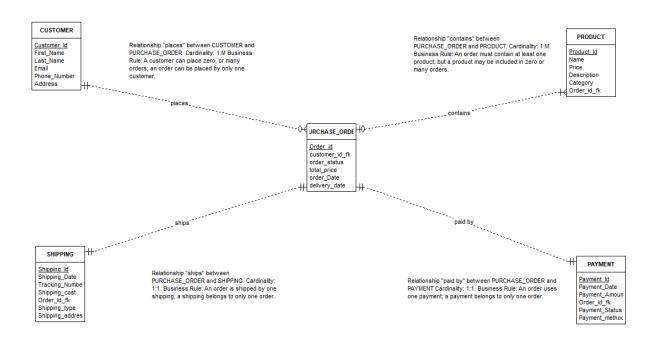
Business Rule: An order must contain at least one product, but a product may be included in zero or many orders.

Relationship "ships" between PURCHASE_ORDER and SHIPPING

Cardinality: 1:1 between PURCHASE ORDER and SHIPPING

Business Rule: An order is shipped by one shipping; a shipping belongs to only one order.

Entity – Relationship Diagram



DDL Source Code

```
Project BAUN 6320 - DDL - UTD Group Project S23 1
/* DROP statements to clean up objects from previous run */
-- Triggers
DROP TRIGGER TRG PAYMENT;
DROP TRIGGER TRG SHIPPING;
DROP TRIGGER TRG PURCHASE ORDER;
DROP TRIGGER TRG Product;
DROP TRIGGER TRG Customer;
--Sequences
DROP SEQUENCE SEQ Customer customer id;
DROP SEQUENCE SEQ Product Product id;
DROP SEQUENCE SEQ Shipping shipping id;
--VIEWS
DROP VIEW CustomerInfo;
DROP VIEW OrderInfo;
DROP VIEW OrderOver50;
DROP VIEW ShippingInfo;
```

```
--Indices
DROP INDEX IDX Payment Payment Status;
DROP INDEX IDX Payment order id FK;
DROP INDEX IDX Shipping Tracking No;
DROP INDEX IDX Shipping order id FK;
DROP INDEX IDX Product order id FK;
DROP INDEX IDX Product Name;
DROP INDEX IDX Purchase Order customer id FK;
DROP INDEX IDX Customer First Name;
/* Drop table */
DROP TABLE Payment;
DROP TABLE Shipping;
DROP TABLE Product;
DROP TABLE Purchase order;
DROP TABLE Customer;
/* Create tables based on entities */
CREATE TABLE customer (
    customer id VARCHAR(20) NOT NULL,
    first name VARCHAR(30) NOT NULL,
    last_name VARCHAR(30) NOT NULL, email VARCHAR(50) NOT NULL,
    phone_number VARCHAR(15) NOT NULL, address VARCHAR(50) NOT NULL, city VARCHAR(20) NOT NULL,
    state VARCHAR(20) NOT NULL, zipcode INTEGER NOT NULL,
    CONSTRAINT pk customer PRIMARY KEY ( customer id )
CREATE TABLE Purchase Order (
    order_id VARCHAR(20) NOT NULL,
customer_id VARCHAR(20) NOT NULL,
order_status VARCHAR(20) NOT NULL,
total_price INTEGER NOT NULL,
order_date DATE NOT NULL,
    delivery date DATE
                                    NOT NULL,
    CONSTRAINT PK Purchase Order
                                              PRIMARY KEY (order id),
    CONSTRAINT FK Purchase Order customer id FOREIGN KEY (customer id)
REFERENCES Customer
);
CREATE TABLE Product (
    product id VARCHAR(20) NOT NULL,
    name
               VARCHAR (30) NOT NULL,
    price INTEGER NOT NULL,
    description VARCHAR (50) NOT NULL,
    category VARCHAR(30) NOT NULL,
```

```
order id VARCHAR(20) NOT NULL,
    CONSTRAINT pk product PRIMARY KEY ( product id ),
CONSTRAINT FK PRODUCT ORDER ID FOREIGN KEY ( ORDER ID ) REFERENCES
PURCHASE_ORDER
);
CREATE TABLE shipping (
    shipping_id VARCHAR(20) NOT NULL,
    shipping_date DATE NOT NULL,
    tracking number VARCHAR(20) NOT NULL,
   shipping_cost INTEGER NOT NULL, order_id VARCHAR(20) NOT NULL, shipping_type VARCHAR(20) NOT NULL,
    shipping address VARCHAR (50) NOT NULL,
    CONSTRAINT pk shipping PRIMARY KEY (shipping id),
    CONSTRAINT fk shipping order id FOREIGN KEY (order id)
        REFERENCES purchase order
);
CREATE TABLE Payment (
   payment id VARCHAR(20) NOT NULL,
   payment_date DATE NOT NULL, payment_amount INTEGER NOT NULL,
    order id VARCHAR(20) NOT NULL,
    payment method VARCHAR(20) NOT NULL,
    payment status VARCHAR(20) NOT NULL,
    CONSTRAINT PK Payment PRIMARY KEY (payment id),
    CONSTRAINT FK Payment order id FOREIGN KEY (order id) REFERENCES
Purchase Order
);
/* Create indices for natural keys, foreign keys, and frequently-queried
columns */
-- Customer
-- Natural Keys
CREATE INDEX IDX Customer First Name ON Customer (First Name);
-- Pruchase Order
-- Foreign Keys
CREATE INDEX IDX Purchase Order customer id FK ON Purchase Order
(customer id);
-- Product
-- Frequently-queried columns
CREATE INDEX IDX Product Name ON Product (Name);
```

```
-- Foreign Keys
CREATE INDEX IDX Product order id FK ON Product (order id);
-- Shipping
-- Foreign Keys
CREATE INDEX IDX Shipping order id FK ON Shipping (order id);
-- Frequently-queried columns
CREATE INDEX IDX Shipping Tracking No ON Shipping (Tracking Number);
-- Payment
-- Foreign Keys
CREATE INDEX IDX Payment order id FK ON Payment (order id);
-- Frequently-queried columns
CREATE INDEX IDX Payment Payment Status ON Payment (Payment Status);
/* Alter Tables by adding Audit Columns */
ALTER TABLE CUSTOMER ADD (
   created by VARCHAR2(30),
   date created DATE,
   modified by VARCHAR2(30),
   date modified DATE
);
ALTER TABLE Purchase Order ADD (
   created by VARCHAR2(30),
   date created DATE,
   modified by VARCHAR2(30),
   date modified DATE
);
ALTER TABLE Product ADD (
   created by VARCHAR2(30),
   date_created DATE,
   modified by VARCHAR2(30),
   date modified DATE
);
ALTER TABLE Shipping ADD (
   created by VARCHAR2(30),
   date created DATE,
   modified by VARCHAR2(30),
   date modified DATE
);
ALTER TABLE Payment ADD (
   created_by VARCHAR2(30),
   date created DATE,
```

```
modified by VARCHAR2(30),
   date modified DATE
);
/* Create Views */
-- Business purpose: The CustomerInfo view will be used primarily for rapidly
fetching information about customers.
CREATE OR REPLACE VIEW CustomerInfo AS
SELECT
    customer id,
    first name,
   last name,
    email,
   phone number,
    address
FROM
    Customer;
-- Business purpose: The OrderInfo view will be used to fetch information
about an Order for a Customer.
CREATE OR REPLACE VIEW OrderInfo AS
SELECT
   p.order id,
   p.customer id,
    c.first name,
   c.last_name,
   p.order_status,
   p.total price,
   p.order date
FROM
         Purchase Order p
    JOIN Customer c ON p.customer_id = c.customer_id;
-- Business purpose: The OrderOver50 view will be used to fetch information
of all orders from customer that are over $50.
CREATE OR REPLACE VIEW OrderOver50 AS
SELECT
   p.product id,
   p.name,
   p.price,
   p.category,
    o.order id,
    o.total price,
    c.first name,
    c.last_name
FROM
         product p
    JOIN purchase_order o ON p.order_id = o.order_id
    JOIN customer
                   c ON o.customer id = c.customer id
WHERE
    o.total price > 50;
```

```
-- Business purpose: The ShippingInfo view will be used to populate a list of
all Shipping information for an order.
CREATE OR REPLACE VIEW ShippingInfo AS
SELECT
    shipping id,
    shipping date,
    tracking number,
    shipping type,
    order id
FROM
    Shipping;
/* Create Sequences */
CREATE SEQUENCE SEQ Customer customer id
    INCREMENT BY 1
   START WITH 1
   NOMAXVALUE
   MINVALUE 1
   NOCACHE;
CREATE SEQUENCE SEQ Product Product id
    INCREMENT BY 1
    START WITH 1
   NOMAXVALUE
   MINVALUE 1
   NOCACHE;
CREATE SEQUENCE SEQ Shipping shipping id
   INCREMENT BY 1
    START WITH 1
   NOMAXVALUE
   MINVALUE 1
   NOCACHE;
/* Create Triggers */
-- Business purpose: The TRG Customer trigger automatically assigns a
sequential Customer ID to a newly-inserted row in the Customer table,
-- as well as assigning appropriate values to the created by and date created
--If the record is being inserted or updated, appropriate values are assigned
to the modified by and modified date fields.
CREATE OR REPLACE TRIGGER TRG Customer
    BEFORE INSERT OR UPDATE ON Customer
    FOR EACH ROW
   BEGIN
        IF INSERTING THEN
            IF :NEW.customer id IS NULL THEN
                :NEW.customer id := SEQ Customer customer id.NEXTVAL;
            END IF;
            IF :NEW.created by IS NULL THEN
                :NEW.created by := USER;
            END IF;
            IF : NEW.date created IS NULL THEN
```

```
:NEW.date created := SYSDATE;
            END IF;
        END IF;
        IF INSERTING OR UPDATING THEN
            :NEW.modified by := USER;
            :NEW.date modified := SYSDATE;
        END IF;
END;
/
-- Business purpose: The TRG Product trigger automatically assigns a
sequential level ID to a newly-inserted row in the Product table,
--as well as assigning appropriate values to the created by and date created
fields.
--If the record is being inserted or updated, appropriate values are assigned
to the modified by and modified date fields.
CREATE OR REPLACE TRIGGER TRG Product
    BEFORE INSERT OR UPDATE ON Product
    FOR EACH ROW
    BEGIN
        IF INSERTING THEN
            IF : NEW. Product id IS NULL THEN
                :NEW.Product id := SEQ Product Product id.NEXTVAL;
            END IF;
            IF : NEW. created by IS NULL THEN
                :NEW.created by := USER;
            END IF;
            IF : NEW. date created IS NULL THEN
                :NEW.date created := SYSDATE;
            END IF;
        END IF;
        IF INSERTING OR UPDATING THEN
            :NEW.modified by := USER;
            :NEW.date modified := SYSDATE;
        END IF;
END;
-- Business purpose: The TRG Pruchase Order trigger sets the modified by and
date modified fields to appropriate values in a newly inserted or updated
record;
--if the record is being inserted, then the created by and date created
fields are set to appropriate values too.
CREATE OR REPLACE TRIGGER TRG Purchase Order
    BEFORE INSERT OR UPDATE ON Purchase Order
   FOR EACH ROW
    BEGIN
        IF INSERTING THEN
            IF :NEW.created by IS NULL THEN
                :NEW.created by := USER;
            IF : NEW. date created IS NULL THEN
                :NEW.date created := SYSDATE;
```

```
END IF;
        END IF;
        IF INSERTING OR UPDATING THEN
            :NEW.modified by := USER;
            :NEW.date modified := SYSDATE;
        END IF;
END;
-- Business purpose: The TRG Shipping trigger automatically assigns a
sequential comment ID to a newly-inserted row
--in the Shipping table, as well as assigning appropriate values to the
created by and date created fields. If the record is being inserted or
updated,
--appropriate values are assigned to the modified by and modified date
fields.
CREATE OR REPLACE TRIGGER TRG Shipping
    BEFORE INSERT OR UPDATE ON Shipping
    FOR EACH ROW
    BEGIN
        IF INSERTING THEN
            IF : NEW. Shipping id IS NULL THEN
                :NEW.Shipping id := SEQ Shipping shipping id.NEXTVAL;
            END IF;
            IF : NEW. created by IS NULL THEN
                :NEW.created by := USER;
            END IF;
            IF : NEW. date created IS NULL THEN
                :NEW.date created := SYSDATE;
            END IF;
        END IF;
        IF INSERTING OR UPDATING THEN
            :NEW.modified by := USER;
            :NEW.date modified := SYSDATE;
        END IF;
END;
-- Business purpose: The TRG Payment trigger sets the modified by and
date modified fields to appropriate values in a newly inserted or updated
record;
--if the record is being inserted, then the created_by and date_created
fields are set to appropriate values too.
CREATE OR REPLACE TRIGGER TRG Payment
    BEFORE INSERT OR UPDATE ON Payment
   FOR EACH ROW
    BEGIN
        IF INSERTING THEN
            IF :NEW.created by IS NULL THEN
                :NEW.created by := USER;
            IF : NEW. date created IS NULL THEN
                :NEW.date created := SYSDATE;
```

```
END IF;
END IF;
IF INSERTING OR UPDATING THEN
    :NEW.modified_by := USER;
    :NEW.date_modified := SYSDATE;
END IF;
END;
/-- Check the DBMS data dictionary to make sure that all objects have been created successfully
SELECT TABLE_NAME FROM USER_TABLES;
SELECT OBJECT NAME, STATUS, CREATED, LAST DDL TIME FROM USER OBJECTS;
```

DML Source Code

```
/*Customer Table Data*/
insert all
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('hithesh', 'nayak', 'hnayak@gmail.com', 9874568908, '4567
Renneer rd', 'FL', 'Oakland', 34760)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('john','doe','johndoe@gmail.com',9873456908,'4563 West
rd', 'FL', 'Sanford', 32771)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('mayank', 'mishra', 'mayankm@gmail.com', 9873123908, '4561 West
rd', 'TX', 'Richardson', 75080)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('amit', 'kulkarni', 'amitk@gmail.com', 9873345908, '4562 East
rd', 'TX', 'Dallas', 75088)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('glen', 'smith', 'gsmith@gmail.com', 9873678908, '4564 South
rd', 'TX', 'Plano', 75325)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('michael', 'john', 'michaelj@gmail.com', 9123345908, '4565 North
rd', 'TX', 'Frisco', 75034)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('aarti', 'singh', 'asingh@gmail.com', 9345345908, '4566 West
rd', 'TX', 'Dallas', 75252)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('lesley', 'moore', 'lmoore@gmail.com', 9678345908, '4567 South
rd','NY','Richardson',10025)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('mary', 'keller', 'maryk@gmail.com', 9890345908, '4568 Coit
rd','NY','New York',10035)
into customer (first name, last name, email, phone number, address, state, city,
zipcode) values ('kruthi', 'jaishwal', 'kjaishwal@gmail.com', 9873345123, '4569
East rd','NY','Albany',10045)
```

```
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('andrea', 'josh', 'ajosh@gmail.com', 9873345345, '4531 West
rd','NY','New York',10025)
into customer(first name, last name, email, phone number, address, state, city,
zipcode) values ('kevin', 'paul', 'kpaul@gmail.com', 9873345678, '4532 North
rd','NY','Yonkers',11005)
SELECT 1 FROM dual;
/*Purchase Order Table Data*/
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(1,1000,25,'Submitted','05-MAY-2023','15-MAY-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values (4,1001,56,'Returned','03-MAY-2023','08-MAY-2023');
insert into
purchase order(customer id, order id, total price, order status, order date, deliv
ery date) values(2,1002,45,'Shipped','04-MAY-2023','09-MAY-2023');
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(5,1003,40,'In-Transit','01-MAY-2023','03-MAY-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(8,1004,800,'Delivered','24-APR-2023','27-APR-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(6,1005,500,'Cancelled','25-APR-2023','27-APR-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(9,1006,12,'On-Hold','25-APR-2023','29-APR-2023');
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(3,1007,50,'Out-for-Delivery','25-APR-2023','28-APR-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(7,1008,35,'Closed','25-APR-2023','28-APR-2023');
insert into
purchase order (customer id, order id, total price, order status, order date, deliv
ery date) values(10,1009,115,'Rejected','25-APR-2023','28-APR-2023');
/*Product Table- Data*/
insert into product(name, price, description, order id, category) values
('Sketcher Shoes', 50, 'Shoes with Memory Foam', 1007, 'Footwear');
insert into product(name, price, description, order id, category) values
('Google Pixel 7 Pro', 800, '16GB RAM with 512GB Storage', 1004, 'Mobiles');
insert into product(name, price, description, order id, category) values
('Comforter',115,'Ultra Soft=Reversible',1009,'Household');
insert into product (name, price, description, order id, category) values
('Universal Travel Adapter', 12, 'All-In-One', 1006, 'Accessories');
```

```
('Vacuum Cleaner', 35, 'Multipurpose', 1008, 'Home and Kitchen');
insert into product (name, price, description, order id, category) values ('ASUS
Laptop',500,'32GB RAM with 1.5TB Storage',1005,'Electronics');
insert into product (name, price, description, order id, category) values
('Amazon Gift Card', 25, 'Multipurpose', 1000, 'Gift Cards');
insert into product (name, price, description, order id, category) values
('Trimmer', 40, 'Multipurpose Trimmer', 1003, 'Personal');
insert into product(name, price, description, order id, category) values
('Similac', 45, 'Infant Formula', 1002, 'Toys, Kids and Baby');
insert into product(name, price, description, order id, category) values
('Brake Pads', 56, 'Ceramic Brake Pads for Automobiles', 1001, 'Automotive and
Industrial');
/*Shipping-Table*/
insert all
into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1000, 'ABCDE10001', '07-MAY-2023', 4, 'Express', '4567
Renneer rd FL Oakland 34760')
 into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1001, 'EFGHI10002', '04-MAY-2023', 2, 'Standard', '4562
East rd TX Dallas 75088')
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1002, 'AABBC10003', '04-MAY-2023', 0, 'Free', '4563 West
rd FL Sanford 32771')
into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1003, 'XXYYZ10004', '03-MAY-2023', 4, 'Express', '4564
South rd TX Plano 75325')
into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1004, 'MMNNO10005', '25-APR-2023', 0, 'Free', '4567 South
rd NY Richardson 10025')
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1005, 'JKLMN10006', '26-APR-2023', 2, 'Standard', '4565
North rd TX Frisco 75034')
 into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1006,'OPQRS10007','25-APR-2023',4,'Express','4568
Coit rd NY New York 10035')
into
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1007, 'TUVWX10008', '26-APR-2023', 2, 'Standard', '4561
West rd TX Richardson 75080')
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
```

insert into product(name, price, description, order id, category) values

```
hipping address) values(1008, 'YZABC10009', '26-APR-2023', 0, 'Free', '4566 West
rd TX Dallas 75252')
shipping (order id, tracking number, shipping date, shipping cost, shipping type, s
hipping address) values(1009, 'RRSST10010', '25-APR-2023', 4, 'Express', '4569
East rd NY Albany 10045')
select 1 from dual;
/*Payment Table Data*/
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (100,1000,29,'Credit Card','Paid','05-MAY-2023');
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (101,1001,58,'Debit Card','Refunded','03-MAY-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (102,1002,45,'Gift Card','Paid','04-MAY-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (103,1003,44, 'Electronic Check', 'Paid', '01-MAY-2023');
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (104,1004,800,'Credit Card','Paid','24-APR-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (105,1005,502,'Debit Card','Refunded','26-APR-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (106,1006,16,'Electronic Check','Paid','25-APR-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (107,1007,52,'Gift Card','Paid','25-APR-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (108,1008,35,'Debit Card','Paid','25-APR-2023');
insert into
payment (payment id, order id, payment amount, payment method, payment status, paym
ent date) values (109,1009,119,'Credit Card','Refunded','26-APR-2023');
commit;
```

DDL Output

```
Trigger TRG_PAYMENT dropped.

Trigger TRG_SHIPPING dropped.

Trigger TRG PURCHASE ORDER dropped.
```

PROJECT BUAN6320 - GROUP 1

Trigger TRG PRODUCT dropped. Trigger TRG CUSTOMER dropped. Sequence SEQ_CUSTOMER_CUSTOMER_ID dropped. Sequence SEQ_PRODUCT_PRODUCT_ID dropped. Sequence SEQ SHIPPING SHIPPING ID dropped. View CUSTOMERINFO dropped. View ORDERINFO dropped. View ORDEROVER50 dropped. View SHIPPINGINFO dropped. Index IDX PAYMENT PAYMENT STATUS dropped. Index IDX PAYMENT ORDER ID FK dropped. Index IDX SHIPPING TRACKING NO dropped. Index IDX SHIPPING ORDER ID FK dropped. Index IDX PRODUCT ORDER ID FK dropped. Index IDX PRODUCT NAME dropped. Index IDX PURCHASE ORDER CUSTOMER ID FK dropped. Index IDX CUSTOMER FIRST NAME dropped. Table PAYMENT dropped. Table SHIPPING dropped. Table PRODUCT dropped. Table PURCHASE ORDER dropped. Table CUSTOMER dropped. Table CUSTOMER created. Table PURCHASE ORDER created. Table PRODUCT created. Table SHIPPING created. Table PAYMENT created.

PROJECT BUAN6320 - GROUP 1

```
Index IDX CUSTOMER FIRST NAME created.
Index IDX PURCHASE ORDER CUSTOMER ID FK created.
Index IDX PRODUCT NAME created.
Index IDX PRODUCT ORDER ID FK created.
Index IDX_SHIPPING_ORDER_ID_FK created.
Index IDX SHIPPING TRACKING NO created.
Index IDX PAYMENT ORDER ID FK created.
Index IDX PAYMENT PAYMENT STATUS created.
Table CUSTOMER altered.
Table PURCHASE ORDER altered.
Table PRODUCT altered.
Table SHIPPING altered.
Table PAYMENT altered.
View CUSTOMERINFO created.
View ORDERINFO created.
View ORDEROVER50 created.
View SHIPPINGINFO created.
Sequence SEQ CUSTOMER CUSTOMER ID created.
Sequence SEQ PRODUCT PRODUCT ID created.
Sequence SEQ SHIPPING SHIPPING ID created.
Trigger TRG CUSTOMER compiled
Trigger TRG PRODUCT compiled
Trigger TRG_PURCHASE_ORDER compiled
Trigger TRG SHIPPING compiled
Trigger TRG PAYMENT compiled
```

DML Output

- 12 rows inserted.
- 1 row inserted.
- 10 rows inserted.
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.

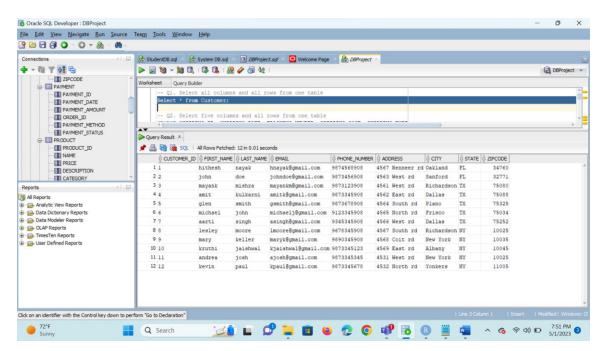
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.
- 1 row inserted.

Commit complete.

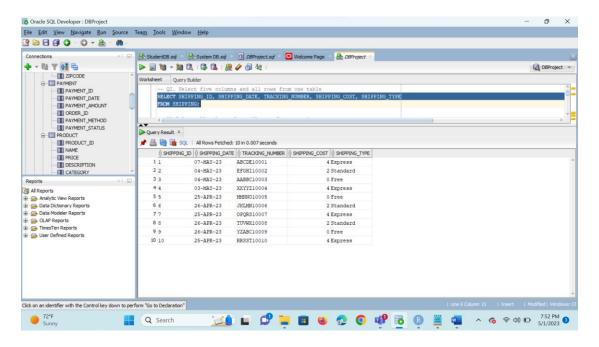
Query Source Code and Output

--query--

-- Q1. Select all columns and all rows from one table Select * from Customer;



-- Q2. Select five columns and all rows from one table SELECT SHIPPING_ID, SHIPPING_DATE, TRACKING_NUMBER, SHIPPING_COST, SHIPPING_TYPE FROM SHIPPING;



- ---Q3.Select all columns from all rows from one view
- -- create a view called or summary

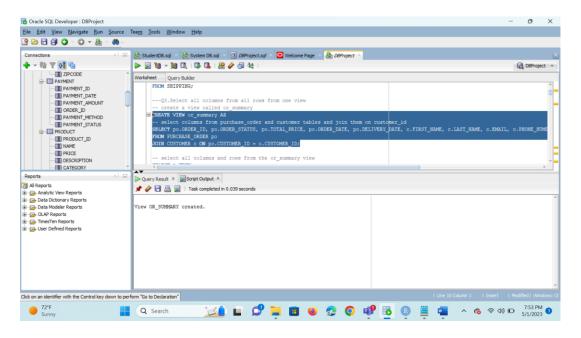
CREATE VIEW or summary AS

-- select columns from purchase_order and customer tables and join them on customer id

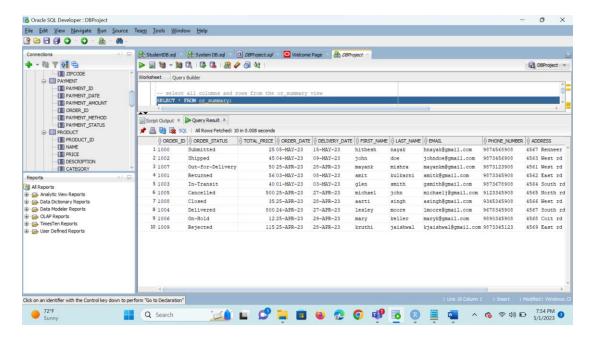
SELECT po.ORDER_ID, po.ORDER_STATUS, po.TOTAL_PRICE, po.ORDER_DATE, po.DELIVERY_DATE, c.FIRST_NAME, c.LAST_NAME, c.EMAIL, c.PHONE_NUMBER, c.ADDRESS, c.CITY, c.STATE, c.ZIPCODE

FROM PURCHASE_ORDER po

JOIN CUSTOMER c ON po.CUSTOMER ID = c.CUSTOMER ID;

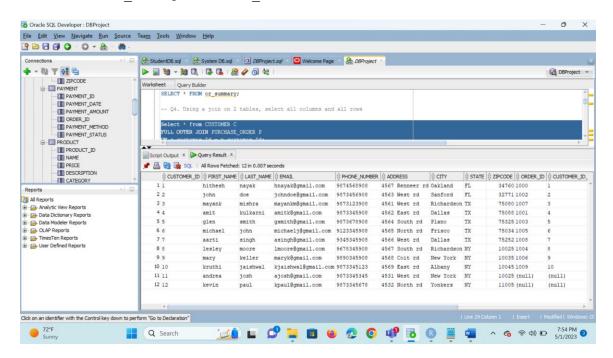


-- select all columns and rows from the or_summary view SELECT * FROM or summary;

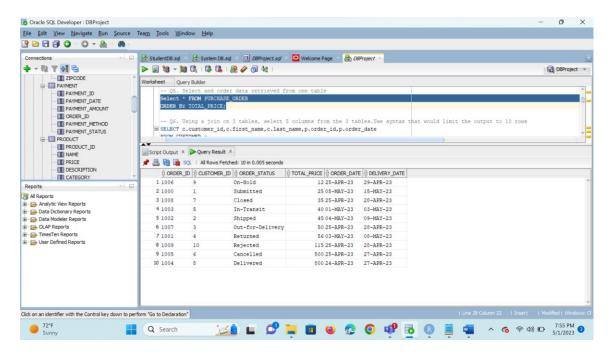


-- Q4. Using a join on 2 tables, select all columns and all rows

Select * from CUSTOMER C
FULL OUTER JOIN PURCHASE_ORDER P
ON c.customer Id = p.customer Id;



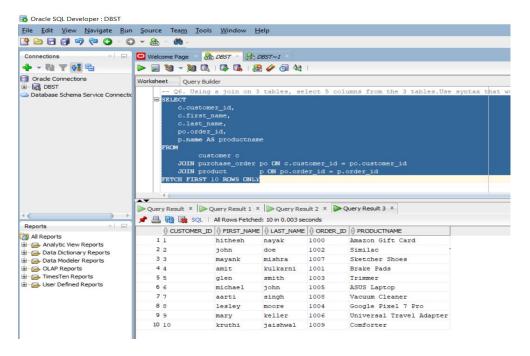
-- Q5. Select and order data retrieved from one table Select * FROM PURCHASE_ORDER ORDER BY TOTAL PRICE;



-- Q6. Using a join on 3 tables, select 5 columns from the 3 tables. Use syntax that would limit the output to 10 rows
SELECT c.customer_id, c.first_name, c.last_name, po.order_id, p.name
AS productname

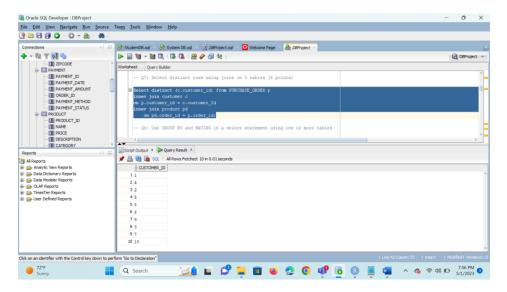
FROM customer c

JOIN purchase_order po ON c.customer_id = po.customer_id
JOIN product p ON po.order_id = p.order_id
FETCH FIRST 10 ROWS ONLY



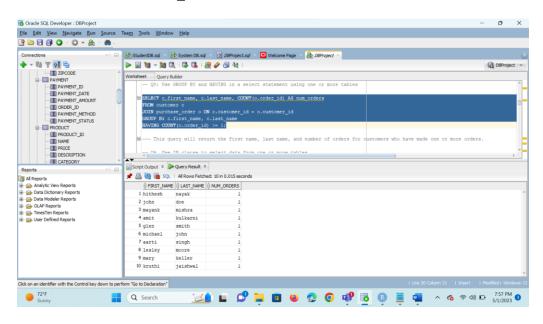
-- Q7: Select distinct rows using joins on 3 tables (5 points)

Select distinct (c.customer_id) from PURCHASE_ORDER p
inner join customer c
on p.customer_id = c.customer_Id
inner join product pd
 on pd.order id = p.order id;



-- Q8: Use GROUP BY and HAVING in a select statement using one or more tables

SELECT c.first_name, c.last_name, COUNT(o.order_id) AS num_orders
FROM customer c
JOIN purchase_order o ON c.customer_id = o.customer_id
GROUP BY c.first_name, c.last_name
HAVING COUNT(o.order id) >= 1;

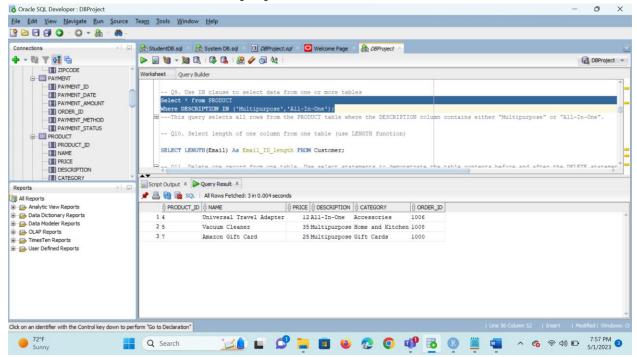


--- This query will return the first name, last name, and number of orders for customers who have made one or more orders.

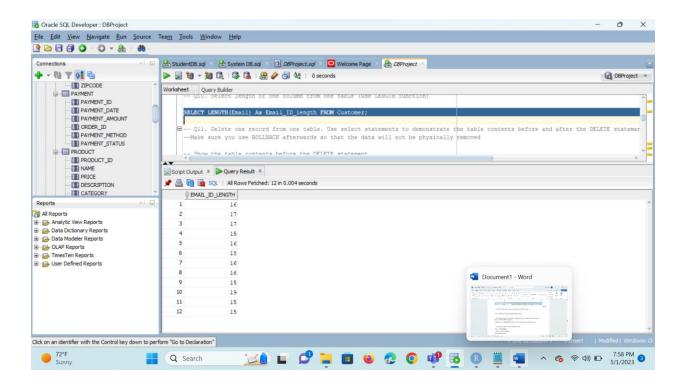
-- Q9. Use IN clause to select data from one or more tables Select * from PRODUCT

Where DESCRIPTION IN ('Multipurpose', 'All-In-One');

---This query selects all rows from the PRODUCT table where the DESCRIPTION column contains either "Multipurpose" or "All-In-One".



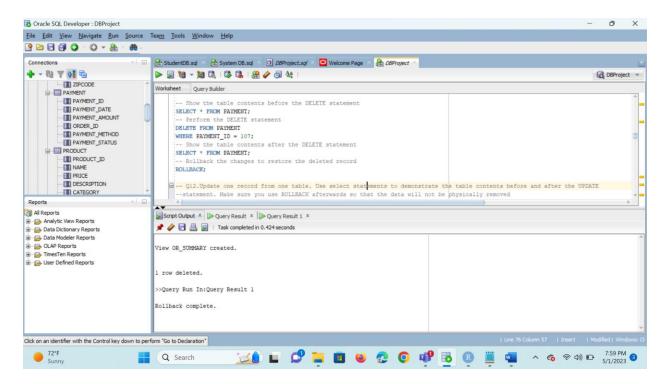
-- Q10. Select length of one column from one table (use LENGTH function)
SELECT LENGTH(Email) As Email ID length FROM Customer;



- -- Q11. Delete one record from one table. Use select statements to demonstrate the table contents before and after the DELETE statement. --Make sure you use ROLLBACK afterwards so that the data will not be physically removed
- -- Show the table contents before the DELETE statement SELECT * FROM PAYMENT;
- -- Perform the DELETE statement DELETE FROM PAYMENT

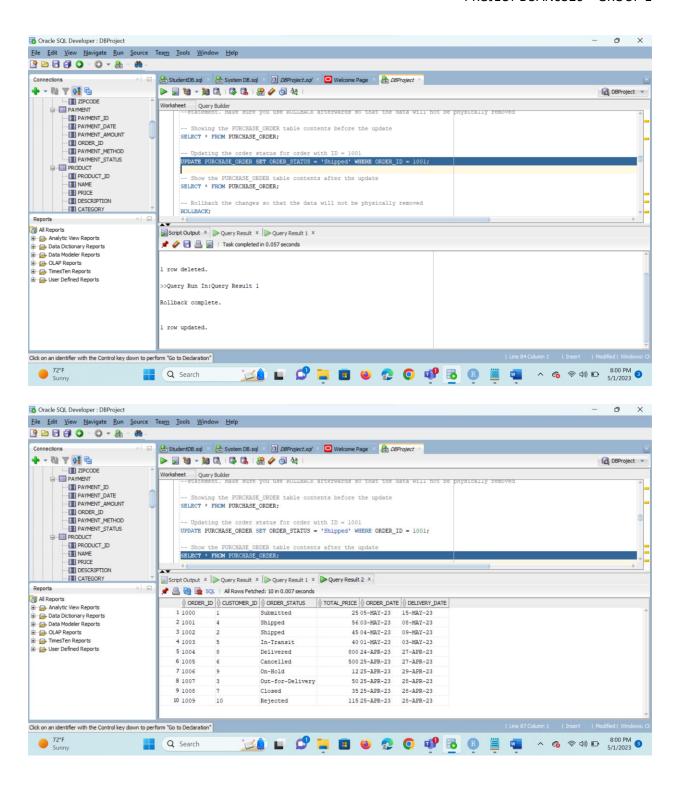
WHERE PAYMENT ID = 107;

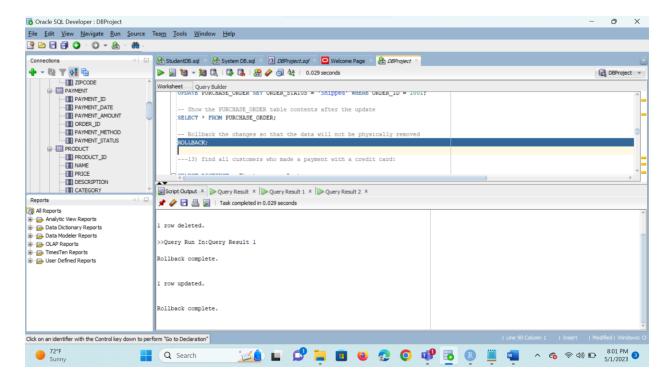
- -- Show the table contents after the DELETE statement SELECT * FROM PAYMENT;
- -- Rollback the changes to restore the deleted record ${\tt ROLLBACK}$;



- -- Q12.Update one record from one table. Use select statements to demonstrate the table contents before and after the UPDATE
- --statement. Make sure you use ROLLBACK afterwards so that the data will not be physically removed
- -- Showing the PURCHASE_ORDER table contents before the update SELECT * FROM PURCHASE ORDER;
- -- Updating the order status for order with ID = 1001 UPDATE PURCHASE ORDER SET ORDER STATUS = 'Shipped' WHERE ORDER ID = 1001;
- -- Show the PURCHASE_ORDER table contents after the update SELECT * FROM PURCHASE ORDER;
- -- Rollback the changes so that the data will not be physically removed ROLLBACK;

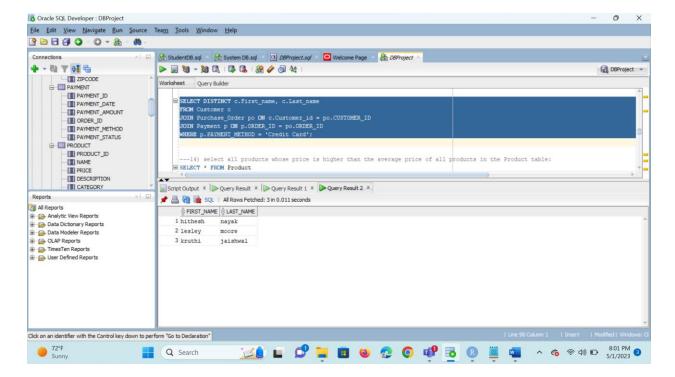
PROJECT BUAN6320 - GROUP 1





---13) find all customers who made a payment with a credit card:

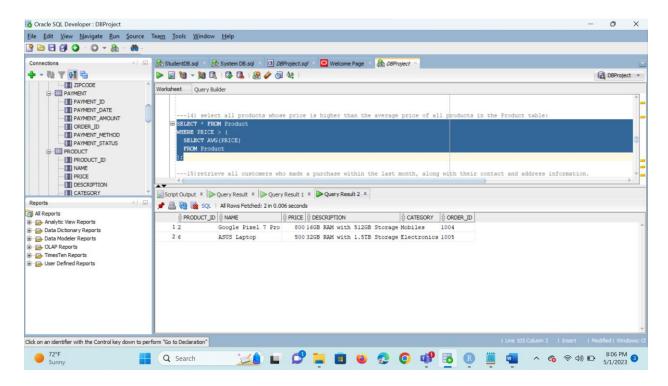
```
SELECT DISTINCT c.First_name, c.Last_name
FROM Customer c
JOIN Purchase_Order po ON c.Customer_id = po.CUSTOMER_ID
JOIN Payment p ON p.ORDER_ID = po.ORDER_ID
WHERE p.PAYMENT METHOD = 'Credit Card';
```



---14) select all products whose price is higher than the average price of all products in the Product table:

SELECT * FROM Product

WHERE PRICE > (
 SELECT AVG(PRICE)
 FROM Product
);



---15) retrieve all customers who made a purchase within the last month, along with their contact and address information.

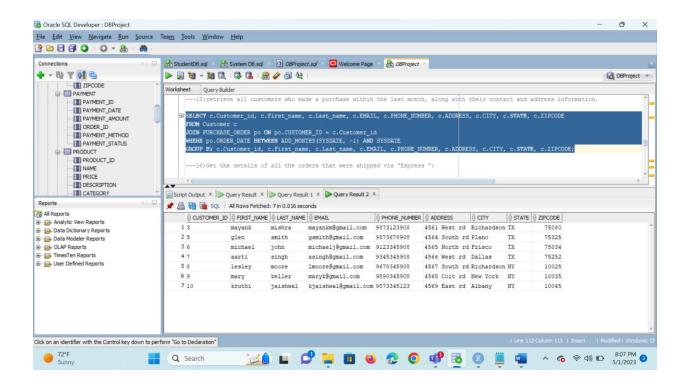
```
SELECT c.Customer_id, c.First_name, c.Last_name, c.EMAIL, c.PHONE_NUMBER, c.ADDRESS, c.CITY, c.STATE, c.ZIPCODE

FROM Customer c

JOIN PURCHASE_ORDER po ON po.CUSTOMER_ID = c.Customer_id

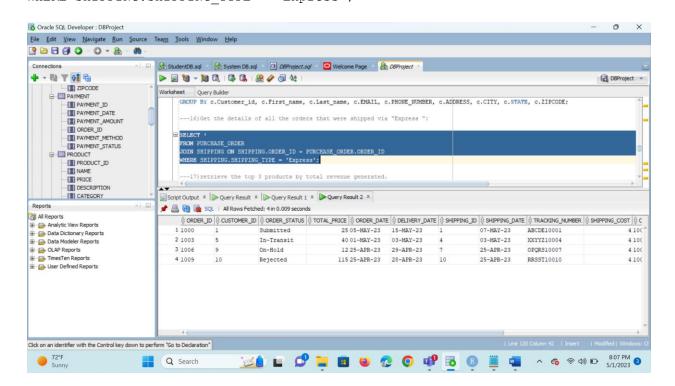
WHERE po.ORDER_DATE BETWEEN ADD_MONTHS(SYSDATE, -1) AND SYSDATE

GROUP BY c.Customer_id, c.First_name, c.Last_name, c.EMAIL, c.PHONE_NUMBER, c.ADDRESS, c.CITY, c.STATE, c.ZIPCODE;
```

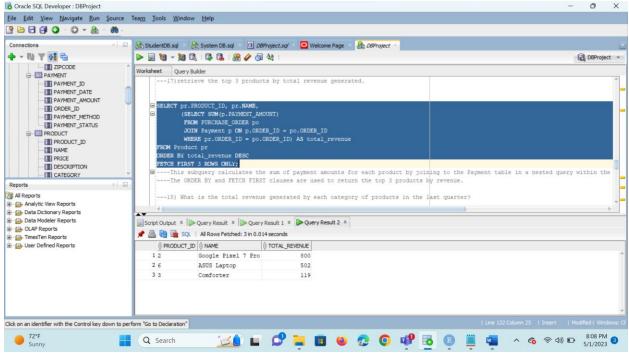


---16) Get the details of all the orders that were shipped via "Express":

SELECT * FROM PURCHASE_ORDER JOIN SHIPPING ON SHIPPING.ORDER_ID = PURCHASE_ORDER.ORDER_ID WHERE SHIPPING.SHIPPING TYPE = 'Express';



---17) retrieve the top 3 products by total revenue generated.



----This subquery calculates the sum of payment amounts for each product by joining to the Payment table in a nested query within the main query.
----The ORDER BY and FETCH FIRST clauses are used to return the top 3 products by revenue.

---18) What is the total revenue generated by each category of products in the last quarter?

SELECT p.CATEGORY,

 ${\tt SUM}\,({\tt pm.PAYMENT_AMOUNT})$ AS total_revenue -- Calculates the total revenue for each product category

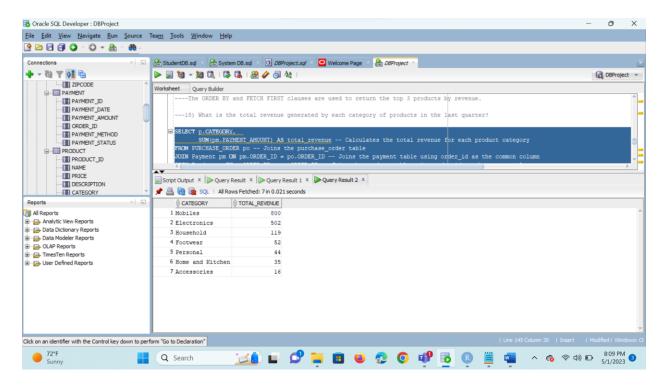
FROM PURCHASE_ORDER po -- Joins the purchase_order table

JOIN Payment pm ON pm.ORDER_ID = po.ORDER_ID -- Joins the payment table using order id as the common column

JOIN Product p ON p.ORDER_ID = po.ORDER_ID -- Joins the product table using order id as the common column

WHERE po.ORDER_DATE BETWEEN ADD_MONTHS(SYSDATE, -3) AND SYSDATE -- Filters orders in the last quarter using SYSDATE (current date)

GROUP BY p.CATEGORY -- Groups the results by product category ORDER BY total_revenue DESC; -- Orders the results by total revenue in descending order



---19) Retrieve the total revenue generated by each city in the last month

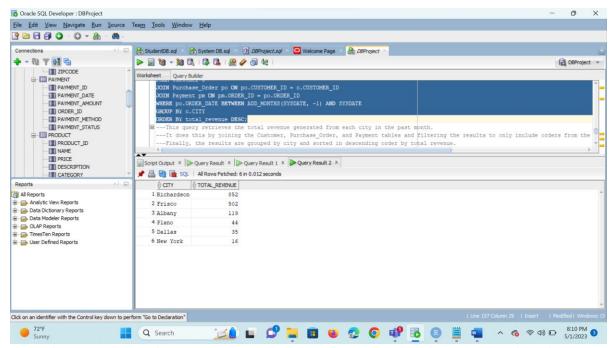
SELECT c.CITY, SUM(pm.PAYMENT_AMOUNT) AS total_revenue FROM Customer c

JOIN Purchase_Order po ON po.CUSTOMER_ID = c.CUSTOMER_ID

JOIN Payment pm ON pm.ORDER_ID = po.ORDER_ID

WHERE po.ORDER_DATE BETWEEN ADD_MONTHS(SYSDATE, -1) AND SYSDATE GROUP BY c.CITY

ORDER BY total revenue DESC;



- $\ensuremath{\mathsf{---}\mathsf{This}}$ query retrieves the total revenue generated from each city in the past month.
- ---It does this by joining the Customer, Purchase_Order, and Payment tables and filtering the results to only include orders from the past month using the BETWEEN clause and ADD MONTHS function.
- ---Finally, the results are grouped by city and sorted in descending order by total revenue.
- ---20) provide a list of shipping types and their total shipping costs for the last month,
- ----and only show those shipping types that have a total shipping cost greater than the average total shipping cost for all shipping types during the same period,
- ----sorted in descending order by total shipping cost?"
- -- This query selects the shipping type and the total shipping cost for each type

SELECT s.SHIPPING_TYPE, SUM(s.SHIPPING_COST) AS total_shipping_cost -- This query filters only the shipping records that occurred in the last month

FROM SHIPPING s

- WHERE s.SHIPPING_DATE BETWEEN ADD_MONTHS(SYSDATE, -1) AND SYSDATE -- This query groups the shipping records by shipping type GROUP BY s.SHIPPING TYPE
- -- This query filters only the shipping types that have a total shipping cost greater than the average of all shipping types in the last month HAVING SUM(s.SHIPPING COST) > (SELECT AVG(total shipping cost) FROM (

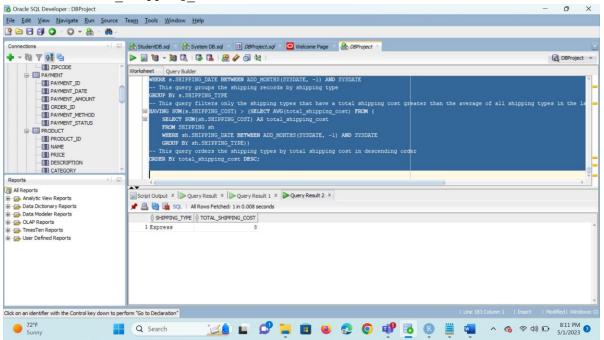
SELECT SUM(sh.SHIPPING_COST) AS total_shipping_cost

FROM SHIPPING sh

WHERE sh.SHIPPING_DATE BETWEEN ADD_MONTHS(SYSDATE, -1) AND SYSDATE GROUP BY sh.SHIPPING_TYPE))

 $\operatorname{\mathsf{--}}$ This query orders the shipping types by total shipping cost in descending order

ORDER BY total shipping cost DESC;



	PROJECT BUAN6320 – GROUP 1
40	