

**mAADHAAR Android App Bug Report**

**Identified By:** Divya K M  
**Reported By:** Divya K M  
**Date:**18-11-2022  
**Version No:** MADHAAR 3.3.2 & 3.3.0  
**Environmental Details:** Android 11, Device: Oneplus 8T, OS: Oxygen OS 11.0.12.12.KB05DA

| Bug ID          | Expected Result   | Bug Description   | Steps to reproduce   | Severity | Priority | Screenshot                          | Status |
|-----------------|---|---|--|----------|----------|-------------------------------------|--------|
| DEF_mAADHAAR_1  | Adhar file should be downloaded.  | Download Adhar, after entering OTP shows something went wrong. Please try again after sometime. | 1. Open APP<br>2. Click Download Aadhaar.<br>3. Regular<br>4. Fill the details.<br>5. Enter OTP  | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_2  | No such warning is expected and app should work seamlessly                                | You seems to be offline, even though proper internet connection                                 | 1. Open APP<br>2. Click Download Aadhaar.<br>3. Regular<br>4. Fill the details.<br>5. Enter OTP<br>6. Click back menu  | Major    |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_3  | No such warning is expected and app should work seamlessly                                | Please check your internet connection and reload captcha by tapping on "Try Another"            | 1. Open APP<br>2. Click Verify Aadhaar   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_4  | Captcha should be visible   | Captcha unable to view  | 1. Open APP<br>2. Click verify Aadhaar   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_5  | Captcha should be reloaded.   | Captcha not loading when the verify adhar Captcha try another                                   | 1. Open App<br>2. Click verify aadhaar<br>3. Fillup details.<br>4. Click reload captcha.   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_6  | Aadhaar data should be properly fetched and displayed                                     | Verify Adhar shows no record found for existing ID  | 1. Open App<br>2. Click Verify the Aadhaar.<br>3. Fillup the details.<br>4. Click Submit   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_7  | Page should show registered and unregistered number option                                | PVC Order only shows "I have unregistered number"   | 1. Open App<br>2. Click Order PVC Card   | Major    |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_8  | The icons should be clearly distinguishable and properly oriented for the user experience | Yes or No is not readable for cancel transaction  | 1. Open App<br>2. Complete the Order PVC option.<br>3. Open to the Gateway page.<br>4. Fillup the mode of transaction.<br>5. In the next page try to change the mode of UPI. | Major    |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_9  | Cancel should show the cancel screen in proper user readable page.                        | Transaction cancel shows header error. Shows like the source code console error                 | 1. Open App<br>2. Complete the Order PVC option.<br>3. From the payment portal abort or click back button.   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_10 | Payment Page should be user friendly and have some pleasant appearance                    | Payment Gateway looks Dull  | 1. Open App<br>2. Complete Order PVC option<br>3. Proceed to payment.  | Major    |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_11 | Popup screen should be properly handled.  | Header missing error in success and failure page.   | 1. Open App<br>2. Complete Order PVC option<br>3. Proceed to payment.<br>4. Complete or abort payment.   | Critical |          | NA<br>App doesnt support screenshot | New    |
| DEF_mAADHAAR_12 | Loader time for every request should execute in short time.                               | PVC Card Req Status tooks too much time to load.  | 1. Open App<br>2. Check Request Status<br>3. Select PVC card request status  | Major    |          | NA<br>App doesnt support screenshot | New    |

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|-----------------|--|--|--|-------------|--|-------------------------------------|-----|
| DEF_mAADHAAR_13 | Captcha data should be properly validated  | PVC Card Req status shows invalid captcha for correct one.                   | 1. Open App<br>2. Check Request Status<br>3. Select PVC card request status<br>4. Fill up details.<br>5. Click submit                  | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_14 | There can be the support to auto fillup the PVC details if opting for the registered profile     | After register profile, PVC should auto update the field.                    | 1. Open App<br>2. Do the register completion using the Adhaar card<br>3. After the Card Loads.<br>4. Select Order PVC from services.   | Enhancement |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_15 | Page should show registered and unregistered number option                                       | No option for registered mobile number in the PVC request                    | 1. Open App<br>2. Select Order PVC Card<br>3. Form Page appears.<br>4. Field shows unregistered mobile number                          | Major       |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_16 | Secured Login is expected for all apps that deals with confidential details for the data privacy | No Login Authentication eventhough confidential data included                | 1. Close the App after card registering<br>2. Reopen the App   | Enhancement |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_17 | App should work fine   | Techninal Problems or Something went wrong Popup                             | 1. Open APP<br>2. In Profile<br>3. Select Book an Appointment<br>4. Change Demographic Information                                     | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_18 | URN should be downloaded   | URN cannot be downloaded   | 1. Open APP<br>2. Open download adhar<br>3. Enter the details.<br>4. Click download  | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_19 | Response should be conveyed to the user in the shared contact details.                           | No Email or text message once request accepted                               | 1. Open APP<br>2. Complete any page request details  | Enhancement |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_20 | The app should work without any crash  | Randomly Crashing  | 1. Open App.<br>2. Navigate through the pages randomly   | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_21 | Loading shouldnt exceed a minimum time   | Infinite loading screen  | 1. Open App.<br>2. Landing Page takes too much time to load  | Major       |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_22 | Data should retain after typing and should be able to submit                                     | Page resets after data inputted.   | 1. Open App.<br>2. Open the application form page and fill the contents.<br>3. Click submit  | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_23 | The file in the supported size and format should be able to upload.                              | Unable to attach PDF in the upload tab, shows "select type of document only" | 1. Open App.<br>2. Enter the form data.<br>3. Try to upload the pdf file   | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_24 | OTP field, should be typable, along with the auto fetch option if allowed the permission         | Automatic SMS read not fetching the value.                                   | 1. Open App.<br>2. Get any feature like download Adhaar<br>3. Enter details and click Request OTP<br>4. OTP not fetched automatically. | Major       |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_25 | App requesting permission shouldn't open the corresponding app and misbehave                     | Instead of SMS permission App takes to the send message                      | 1. Open App<br>2. App fetches the SMS permission.<br>3. Allow the app permission<br>4. SMS app pops up                                 | Critical    |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_26 | Notifications shouldn't overlap and should be properly readable                                  | Notifications covering up the info.  | 1. Open App<br>2. Observe the App notifications  | Major       |  | NA<br>App doesnt support screenshot | New |
| DEF_mAADHAAR_27 | Captcha should work fine, if the details entered matches with the image.                         | While typing URN it shows invalid captcha always                             | 1. Open App<br>2. Select Download Adhaar Option<br>3. Enter URN details.<br>4. Enter Captcha and submit.                               | Critical    |  | NA<br>App doesnt support screenshot | New |

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|-----------------|------------------------------------|--------------------|--|-------|--|-------------------------------------|-----|
| DEF_mAADHAAR_28 | App should be in a standard speed. | Slow in navigation | 1. Open App.<br>2. Navigate through the various options. | Major |  | NA<br>App doesnt support screenshot | New |
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