			mPASSPORT SEVA			
Version No: 6.5				**Verified By: Rugma Raghav**		
Tested By: Divya K M				**Date:18-02-2023**		
Environmental Details: Oneplus 8T, Android 11				**Module:Installation**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Installation			
MPS_INS_01	Check whether the app is available in playstore/app store	1.Open playstore 2.Search mPassport Seva app	mPasspot seva	The app should be available on playstore	The app is available on playstore	Pass
MPS_INS_02	Check whether app details are displayed as per the standard in playstore	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on about this app		The app details should be displayed on clicking about this app	The app details are displayed on clicking about this app	Pass
MPS_INS_03	Check the system requirements	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on about this app		Should display the system requirement details	System requirement details is displayed	Pass
MPS_INS_04	Check the permission requirements	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on about this app		Should display the permission requirement details	Permission requirement details is displayed	Pass
MPS_INS_05	Check whether the app is able to install	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on install		Should be installed	App is installed	Pass
MPS_INS_06	Check whether the app consumes the memory as mentioned in the app description	1. Make sure that the app is installed 2.Open app info in device under testing (DUT)		The app size should be same as shown in the installation page	App size is same	Pass
MPS_INS_07	Check whether the installation is successful	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on install		Should be installed succesfully	Successfully installed	Pass
MPS_INS_08	Check whether the installation is quick	1.Open playstore 2.Search mPassport Seva app 3. Click on the app 4.Click on install		Should be installed within a minimal time	Installed within minimal time	Pass
MPS_INS_09	Check whether the splash screen appears properly	1. Make sure that the app is installed 2.Click on open		Should appear splash screen on clickeing open	Splash screen is displayed properly	Pass
MPS_INS_10	Check whether the app is showing permission as per the mentioned in app description	1. Make sure that the app is installed 2.Open the app info in DUT		Should not show permission requirement other than mentioned in app description	Permission requirements other than mentioned in app description is displayed	Pass
MPS_INS_11	Check whether the popup is displayed regarding the permission deny/allow	1. Make sure that the app is installed 2.Open the app		Should display a popup regarding permission allowance	Popup is not displayed	Fail
MPS_INS_12	Check whether the app is properly loading when permissions are allowed	1. Make sure that the app is installed 2.Open the app		Should display a permission popup with allow /deny	Popup is not displayed	Fail
MPS_INS_13	Check whether the app is closed when permissions are denied	1. Make sure that the app is installed 2.Open the app		Should display a permission popup with allow /deny	Popup is not displayed	Fail
MPS_INS_14	Check whether the app can be properly uninstalled	1. Make sure that the app is installed 2.Click on uninstall		Should be uninstalled successfully	Successfully uninstalled	Pass

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Version No:6.5			**Verified By: Rugma raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:Home Page**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Home Page			
MPS_HP_01	Check whether the main menu page appears after splash screen is displayed	1.Open the app and wait for a few seconds to see whether the page is redirected to the main menu		Should redirect to main menu page after the splash screen	Main menu is appeared	Pass
MPS_HP_02	Check wthether all the app supported features are listed in the home page	1.Open the app 2.Main menu page opens		Should display all the app supported features in the homepage	All the app supported features are displayed	Pass
MPS_HP_03	Check whether the Existing user login icon is clickable	1.Open the app 2.Main menu page opens 3.Click on existing user login		Existing user icon should be clickable.	Existing user icon is clickable	Pass
MPS_HP_04	Check whether the New user register icon is clickable	1.Open the app 2.Main menu page opens 3.Click on new user register		New user register icon should be clickable.	New user register icon is clickable.	Pass
MPS_HP_05	Check whether the status tracker icon is clickable	1.Open the app 2.Main menu page opens 3.Click on status tracker		Status tracker icon should be clickable.	Status tracker icon is clickable.	Pass
MPS_HP_06	Check whether the appointment availability icon is clickable	1.Open the app 2.Main menu page opens 3.Click appointment availability		Appointment availability icon should be clickable	Appointment availability icon is clickable.	Pass
MPS_HP_07	Check whether the document advisor icon is clickable	1.Open the app 2.Main menu page opens 3.Click on document advisor		Document advisor icon should be clickable.	Document advisor icon is clickable.	Pass
MPS_HP_08	Check whether the fee calculator icon is clickable	1.Open the app 2.Main menu page opens 3.Click fee calculator		Fee calculator icon should be clickable.	Fee calculator icon is clickable.	Pass
MPS_HP_09	Check whether the locate centre icon is clickable	1.Open the app 2.Main menu page opens 3.Click locate centre		Locate centre icon should be clickable.	Locate centre icon is clickable.	Pass
MPS_HP_10	Check whether the annexures/affadavits icon is clickable	1.Open the app 2.Main menu page opens 3.Click annexures/affadavits		Annexures/affidavits icon should be clickable.	Annexures/affidavits icon is clickable.	Pass
MPS_HP_11	Check whether the grievance/feedback icon is clickable	1.Open the app 2.Main menu page opens 3.Click on grievance/feedback		Grievance/feedback icon should be clickable.	Grievance/feedback icon is clickable.	Pass
MPS_HP_12	Check whether the FAQ icon is clickable	1.Open the app 2.Main menu page opens/ wait for the menu page 3.Click FAQ		FAQ icon should be clickable.	FAQ icon is clickable.	Pass
MPS_HP_13	Check whether the contact us icon is clickable	1.Open the app 2.Main menu page opens 3.Click contact us		Contact us icon should be clickable.	Contact us icon is clickable.	Pass
MPS_HP_14	Check whether the icon title alignments are proper	1.Open the app 2.Main menu page opens		Icon title alignments should be proper	Some icon titles are are not aligned properly as it is not readable	Fail
MPS_HP_15	Check whether all the contents in the main menu page is readable	1.Open the app 2.Main menu page opens		The contents should be readable always	Some title contents are not readable as it stops running	Fail
MPS_HP_16	Check whether the home page design is visually proper	1.Open the app 2.Main menu page opens		Home page design should be visually proper	Visual is not user friendly as some titles are not properly readable	Fail
MPS_HP_17	Check the homepage in different devices and confirm the display adaptiveness is proper	1.Open the app 2.Main menu page opens		Display adaptiveness should be proper in different devices	Change in display visibility in different devices	Pass
MPS_HP_18	Check whether the exit popup appears on clicking back button	1.Open the app 2.Click back button		Exit popup should appears when back button clicked	Exit popup is appeared	Pass

		1.Open the app 2.Click back button 3.Exit popup appears				
MPS_HP_19	Check whether the functionality is proper for the exit popup	4..See the working while reponding to the pop up		Functionality should work properly for the popup	Functionality is working properly	Pass
MPS_HP_20	Check whether the home page appears quickly once opened	1.Open the app		Home page should open faster once opened	It takes more time for loading	Fail

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Version No:6.5			**Verified By: Rugma Raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:Existing user login**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Existing user login			
MPS_EUL_01	Check whether login page opens when clicking existing user login	1.Open the app 2.Click on existing user login		Login page should open when clicking existing user login	Login page opens when clicking existing user login	Pass
MPS_EUL_02	Check whether the login id is typable	1.Open the app 2.Click on existing user login 3.Click on login id	ABCD12	The login id should be typable	The login id is typable	Pass
MPS_EUL_03	Check whether the continue option is clickable	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue		The continue option should be clickable	The continue option is clickable	Pass
MPS_EUL_04	Check whether continue proceeds without login id field	1.Open the app 2.Click on existing user login 3. Dont enter login id 4. Click continue		Continue should not proceed.Should show an error symbol on clicking continue without login id	Error symbol is displayed on clicking continue.Continue is not proceeded	Pass
MPS_EUL_05	Check whether error notification arises when clicking continue without entering login id field	1.Open the app 2.Click on existing user login 3. Dont enter login id 4. Click continue		Should show an error symbol on clicking continue without login id	Error symbol is displayed on clicking continue	Pass
MPS_EUL_06	Check whether both upper and lower cases accepts for login id field	1.Open the app 2.Click on existing user login 3.Click on login id	ASdgg1	Both upper and lower cases should accept for login id field	Both upper and lower cases accepts for login id field	Pass
MPS_EUL_07	Check whether numerals are accepted for login id field	1.Open the app 2.Click on existing user login 3.Click on login id	AS1233	Numerals should also be accepted for login id field	Numerals are accepted for login id field	Pass
MPS_EUL_08	Check whether spacing between words are allowed in login id field	1.Open the app 2.Click on existing user login 3.Click on login id	ass fgg	Spacing between words should not be allowed in login id field.Otherwise condition rules should be displayed	Spacing is not allowed, also no condition rules are stated for login id	Fail
MPS_EUL_09	Check whether backspace supports for login id field	1.Open the app 2.Click on existing user login 3.Click on login id		Backspace should support for login id field	Backspace supports for login id field	Pass
MPS_EUL_10	Check whether copy paste option works for login id field	1.Open the app 2.Click on existing user login 3.Click on login id		Copy paste option should work for login id field	Copy paste option works for login id field	Pass
MPS_EUL_11	Check whether the login id field accepts more than 35 characters	1.Open the app 2.Click on existing user login 3.Click on login id	ftdgeygwdyf....	The login id field should accept more than 35 characters or should display the character size	The login id field doesnt accepts more than 35 characters ,also no character size is displayed	Fail
MPS_EUL_12	Check whether error notification displays when spacing between words are present	1.Open the app 2.Click on existing user login 3.Click on login id	DFF tfvv	Error notification should display when spacing between words are present	Error notification displays when spacing between words are present	Pass
MPS_EUL_13	Check whether trouble login field is clickable	1.Open the app 2.Click on existing user login		Trouble login field should be clickable	Trouble login field is clickable	Pass
MPS_EUL_14	Check whether register(new user) is clickable	1.Open the app 2.Click on existing user login		Register(new user) should be clickable	Register(new user) is clickable	Pass
MPS_EUL_15	Check whether login page opens on clicking continue	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue	GGTF24	Login page should open on clicking continue	Login page opens on clicking continue	Pass
MPS_EUL_16	Check wthether the login Id automatically comes in the login page	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue	Grv12	The login Id should automatically comes in the login page	The login Id automatically comes in the login page	Pass

MPS_EUL_17	Check whether the password field is typable.	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter the password	Asdfa123	The password field should be typable.	The password field is typable.	Pass
MPS_EUL_18	Verify that on clicking continue after entering login id always opens the login page	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue	Adffd1	Clicking continue after entering login id should always opens the login page	A popup stating "an error occured. please try again later" arise sometimes	Fail
MPS_EUL_19	Check whether the show password is working fine, ie hidden password should be in clear text after this.	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter the password	Adffd1	Show password should be working fine, ie hidden password should be in clear text after this.	Show password is working fine, ie hidden password is in clear text after this.	Pass
MPS_EUL_20	Check whether the wrong captcha is showing warning	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter the capcha	darfat	The wrong captcha should be showing warning	The wrong captcha is showing warning	Pass
MPS_EUL_21	Verify whether the captcha is varying across the iterations.	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter the capcha	gtfr	The captcha should be varying across the iterations.	The captcha is varying across the iterations.	Pass
MPS_EUL_22	Check whether wrong password is warned	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter the password	dqdaff	Wrong password should be warned	Wrong password is warned	Pass
MPS_EUL_23	Check whether filling all the details and able to submit the data.	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter all datas and submit		Filling all the details should be able to submit the data.	Password field showed password criteria expectations.	Fail
MPS_EUL_24	Verify that the captcha is having refresh option	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter capcha		The captcha should be having refresh option	The captcha is having refresh option	Pass
MPS_EUL_25	Check whether login after mail activation is done	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter all datas and submit		Login should proceed after mail activation	Login happens after mail activation	Pass
MPS_EUL_26	Check whether login with wrong password shows error	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter password	asd	login with wrong password should show error	Login with wrong password shows error	Pass
			TROUBLE LOGGIN IN			
MPS_EUL_27	Check whether the forget login ID support is there	1.Open the app 2.Click on existing user login 3.Click trouble loggin in		The forget login ID support should be there	Here also login id is asked.Need forget username as well	Fail
MPS_EUL_28	Check whether back button works in the trouble loggin page	1.Open the app 2.Click on existing user login 3.Click trouble loggin in		Back button should work in the trouble loggin page	Back button not working in the trouble login in	Fail
MPS_EUL_29	Check whether login ID is always accepting captial case only	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the login id	ASgft	Both capital and small cases should work	Login id is forcing to capital letters only	Fail

MPS_EUL_30	Check whether on feeding the DOB with random year, month and date shows invalid error	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the date of birth	10/4/21	Should show invalid date of birth.	nullcon.error.dob.future appears when wrong DOB is given, it reduces user experience	Fail
MPS_EUL_31	Check whether correct username and wrong DOB shows error message	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the details	AAS1 10/03/26	Should show warning stated mis-match in respective field	A popup to reset is displayed on clicking continue. The area of error should be displayed	Fail
MPS_EUL_32	Check whether error message shows on filling wrong captcha details and test.	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the capcha	sffcj	Should show warning regarding invalid captcha	Show warning regarding invalid captcha	Pass
MPS_EUL_33	Check whether reset via hint question not showing any questions	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Click select an option		Should show the questions on selecting reset via hint question	Reset via hint click doesnt show any question	Fail
MPS_EUL_34	Check whether reset via e-mail asks for email id	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Click select an option		Should ask for email id on selecting reset via email	No further steps proceed and no mail id details is asked for resetting	Fail
MPS_EUL_35	Check whether continue without entering valid data in the fields show warning	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter no data and continue		Should show warning for no data	Show warning for no data	Pass
MPS_EUL_36	Check whether on clicking clear the data is getting removed.	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter data and click clear	Enter the data	On clicking clear the data should be removed.	On clicking clear the data is getting removed.	Pass
			NEW USER REGISTER			
MPS_EUL_37	Check whether the drop down is showing for passport office list and is working	1.Open the app 2.Click on new user register		The drop down should be showing for passport office list and should be working	The drop down is showing for passport office list but it is not working on click in occassions	Fail
MPS_EUL_38	Check whether all the fields are typable.	1.Open the app 2.Click on new user register	fftsftq	All the fields should be typable.	All the fields are typable.	Pass
MPS_EUL_39	Check whether username with 64 character condition is displayed	1.Open the app 2.Click on new user register 3.Enter the name	dddazfcdx....	Should not restrict with 64 characters,or shows warning condition	Max characters restricted to 64 characters without warning	Fail
MPS_EUL_40	Check whether invalid email format shows warning	1.Open the app 2.Click on new user register 3.Enter the mail id	saasc@dcgmail.com	Should show warning for invalid mail id	No warning shows for invalid email id	Fail
MPS_EUL_41	Check whether email with 45 character condition is displayed	1.Open the app 2.Click on new user register 3.Enter the email	sedt....	Should not restrict with 45 characters,or shows warning condition	Max characters restricted to 45characters without warning	Fail
MPS_EUL_42	Check whether check for availability with login id is clickable	1.Open the app 2.Click on new user register 3.Click check availability		Check for availability with login id should be clickable	Check for availability with login id is clickable	Pass
MPS_EUL_43	Check whether the login id is typable on clicking not same	1.Open the app 2.Click on new user register 3.Click login id		Login id should be typable	Login id is typable	Pass
MPS_EUL_44	Check whether the username and login id supports upper and lower cases	1.Open the app 2.Click on new user register 3.Enter username and login id	AASEDSRC	Should support upper and lower cases	It is forcing more to upper case	Fail
MPS_EUL_45	Check whether the error icons are readable	1.Open the app 2.Click on new user register 3.Click submit		Error icons should be readable on click	Error icons appear but unable to read in the password field	Fail
MPS_EUL_46	Check the password policy with standard password policies	1.Open the app 2.Click on new user register 3.Enter the password	Cdrsac21	Password policy must match with standard policies	Special character is not part of the password policy	Fail

MPS_EUL_47	Check whether the mail received upon clicking the register option	1.Open the app 2.Click on new user register 3.Click submit		Mail should be received upon clicking the register option	Mail received upon clicking the register option	Pass
MPS_EUL_48	Check whether submit button is functional when all the required datas are entered	1.Open the app 2.Click on new user register 3.Click submit		Submit button should be functional when all the required datas are entered	Submit button is functional when all the required datas are entered	Pass
MPS_EUL_49	Click clear and verify whether the data is getting removed.	1.Open the app 2.Click on new user register 3.Click clear after entering data		Data should be removed on clicking clear	Data is removed on clear	Pass

		mPASSPORT SEVA				
Version No: 6.5			**Verified By:Rugma Raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:New user register**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			New user register			
MPS_NUR_01	Check whether the user registration page opens on clicking from home page	1.Open the app 2.Click on new user register		The user registration page should open on clicking from home page	The user registration page opens on clicking from home page	Pass
MPS_NUR_02	Check whether the drop down is showing for passport office list	1.Open the app 2.Click on new user register 3.Click on passport office field		The dropdown should be displayed for passport office field	The dropdown is not showing in some time	Fail
MPS_NUR_03	Check whether all the fields are typable.	1.Open the app 2.Click on new user register	dfeag	All the fields should be typable.	All the fields are typable.	Pass
MPS_NUR_04	Check whether more than 45 characters are accepted in name field	1.Open the app 2.Click on new user register 3.Enter the name	rrasxagc..	Should accept more than 45 characters in name field	Max characters are restricted to 45 characters without warning	Fail
MPS_NUR_05	Check whether entering invalid email format shows some warning	1.Open the app 2.Click on new user register 3.Enter the email	dadc@xgmail.com	Invalid email format should show some warning	Invalid email format is not showing any warning	Fail
MPS_NUR_06	Check whether more than 45 characters are accepted in email field	1.Open the app 2.Click on new user register 3.Enter the email	wdrtv..	Maximum characters for the email ID should not be restricted to 45 character	Max characters are restricted to 45 characters without warning	Fail
MPS_NUR_07	Check whether the popup yes/no for User login ID as same mail ID is clickable	1.Open the app 2.Click on new user register		The popup yes/no for User login ID as same mail ID should be clickable	The popup yes/no for User login ID as same mail ID is clickable	Pass
MPS_NUR_08	Check whether check for availability is clickable	1.Open the app 2.Click on new user register		Check for availability should be clickable	Check for availability is clickable	Pass
MPS_NUR_09	Check whether the login Id is typable	1.Open the app 2.Click on new user register 3.Enter the login id	FDESRC12	The login Id should be typable	The login Id is typable	Pass
MPS_NUR_10	Check whether login id availability check working with empty details	1.Open the app 2.Click on new user register 3.Click on check availability		Login id availability check should not work with empty details	Login id availability check do not work with empty details	Pass
MPS_NUR_11	Check whether password policy is displayed on clicking	1.Open the app 2.Click on new user register 3.Click on password policy		Password policy should be displayed on clicking	Password policy is not displayed and shows some error popups in some occassions	Fail
MPS_NUR_12	Check whether the login id accepts upper and lower cases	1.Open the app 2.Click on new user register 3.Enter the login id	AWED23	The login id should accept upper and lower cases	Login id is forcing to Upper case.	Fail
MPS_NUR_13	Check whether the error icons are readable	1.Open the app 2.Click on new user register 3.Enter the details and click submit	enter details and submit	Error icons should be readable	Error icons appear but unable to read in the password field	Fail
MPS_NUR_14	Check the password policy with standard password policies	1.Open the app 2.Click on new user register 3.Click on password policy		Password policy should have similarities with standard password policies	Special character is not part of the password policy	Fail
MPS_NUR_15	Check whether the mail received upon clicking the register option	1.Open the app 2.Click on new user register 3.Enter the email 4.Enter all details and submit	Enter details and submit	A mail stating successfully registered should be sent	Mail received upon clicking the register option	Pass
MPS_NUR_16	Check whether submit button is functional when all the required datas are entered	1.Open the app 2.Click on new user register 3.Enter the email 4.Enter all details and submit	Enter details and submit	Submit button should be functional after all details are entered	Submit button is functional when all the required datas are entered	Pass
MPS_NUR_17	Check whether on clicking clear the data is getting removed.	1.Open the app 2.Click on new user register 3.Enter the email 4.Enter all details and submit	Enter details and submit	All data should be removed on clicking clear	All data is removed on clicking clear	Pass
MPS_NUR_18	Check whether the drop down for hint question is working and is clickable	1.Open the app 2.Click on new user register 3.Go to hint questions		The drop down for hint question should be working and clickable	The drop down for hint question is working and is clickable	Pass

MPS_NUR_19	Check whether hint answer field is typable	1.Open the app 2.Click on new user register 3.Go to hint answers		Hint answer field should be typable	Hint answer field is typable	Pass
MPS_NUR_20	Check whether hide/see icon for hint answer is working	1.Open the app 2.Click on new user register 3.Go to hint answers		Hide/see icon for hint answer should be working	Hide/see icon for hint answer is working	Pass
MPS_NUR_21	Check whether capcha image is displayed	1.Open the app 2.Click on new user register 3.Go to picture displayed		Capcha image should be displayed	Capcha image is displayed	Pass
MPS_NUR_22	Check whether the capcha image is properly readable	1.Open the app 2.Click on new user register 3.Go to picture displayed		The capcha image should be properly readable	The capcha image is properly readable	Pass
MPS_NUR_23	Check whether character displayed field is typable	1.Open the app 2.Click on new user register 3.Go to character displayed	sgav	Character displayed field should be typable	Character displayed field is typable	Pass

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Version No: 6.5			**Verified By: Rugma Raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:Status Tracker**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Status Tracker			
MPS_ST_01	Check whether status tracker is clickable	1.Open the app 2.Click on status tracker		Status tracker should be clickable	Status tracker is clickable	Pass
MPS_ST_02	Check whether a popup with selection arises on clicking status tracker	1.Open the app 2.Click on status tracker		A popup with selection should arise on clicking status tracker	A popup with selection arises on clicking status tracker	Pass
MPS_ST_03	Check whether application status field is clickable	1.Open the app 2.Click on status tracker 3.Click on applicaton status		Application status field should be clickable	Application status field is clickable	Pass
MPS_ST_04	Check whether a status tracker page opens on clicking application status option	1.Open the app 2.Click on status tracker 3.Click on applicaton status		Status tracker page should open on clicking application status option	Status tracker page opens on clicking application status option	Pass
MPS_ST_05	Check whether file number is typable	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the file number	AWXF12	File number should be typable	File number is typable	Pass
MPS_ST_06	Check whether alphabets and numerals support the file number	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the file number	AAS12	Alphabets and numerals should support the file number	Alphabets and numerals support the file number	Pass
MPS_ST_07	Check whether lower case supports in the file number	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the file number	AAS12	Lower case should also be supported in the file number	Do not support lowercase and forcing to upper case while typing	Fail
MPS_ST_08	Check whether the date of birth is typable	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the date of birth	10/02/21	The date of birth should be typable	The date of birth is typable	Pass
MPS_ST_09	Check whether calender drop down is present in date of birth field	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Go to date of birth field		Calender drop down should be present in date of birth field	Calender dropdown is not available	Fail
MPS_ST_10	Check whether track option is clickable	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the details 5.Click on track		Track option should be clickable	Track option is clickable	Pass
MPS_ST_11	Check whether error popup arises when error details or empty details are entered	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the details 5.Click on track		Error popup should arise when error details or empty details are entered	Error popup arises when error details or empty details are entered	Pass
MPS_ST_12	Check whether track option proceeds when all fields are filled correctly	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the details 5.Click on track	Enter details and track	Track option proceeds should proceed when all fields are filled correctly	Track option proceeds when all fields are filled correctly	Pass
MPS_ST_13	Check whether RTI status page opens on clicking RTI status on status tracker	1.Open the app 2.Click on status tracker 3.Click on RTI status		RTI status page should be opened on clicking RTI status on status tracker	RTI status page opens on clicking RTI status on status tracker	Pass
MPS_ST_14	Check whether both characters and numerals are supported in RTI reference number	1.Open the app 2.Click on status tracker 3.Click on RTI status 4.Enter the reference number	ASd12	Characters and numerals should be supported in RTI reference number	Both characters and numerals are supported in RTI reference number	Pass

MPS_ST_15	Check whether more than 20 characters are possible in RTI reference number field	1.Open the app 2.Click on status tracker 3.Click on RTI status 4.Enter the reference number	ASD..	More than 20 characters should be possible in RTI reference number field	More than 20 characters are not possible in RTI reference number field,else condition should be stated	Fail
MPS_ST_16	Check whether track option is clickable and proceeds on correct reference number	1.Open the app 2.Click on status tracker 3.Click on RTI status 4.Enter the reference number 5.Click on track		Track option should be clickable and proceeds on correct reference number	Track option is clickable and proceeds on correct reference number	Pass
MPS_ST_17	Check whether a popup with invalid details arises on clicking track with incorrect reference number	1.Open the app 2.Click on status tracker 3.Click on RTI status 4.Enter the incorrect reference number 5.Click on track		Popup with invalid details should be displayed on clicking track with incorrect reference number	Popup with invalid details arises on clicking track with incorrect reference number	Pass
MPS_ST_18	Check whether back button is landing to the previous page	1.Open the app 2.Click on status tracker 3.Click on back		Back button clicking should land to the previous page	Back button click deviates to home page	Fail

			mPASSPORT SEVA			
Version No: 6.5				**Verified By: Rugma Raghav**		
Tested By: Divya K M				**Date: 18-02-2023**		
Environment Details: Oneplus 8T, Android 11				**Module:Appointment availability**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Appointment availability			
MPS_AA_01	Check whether appointment availability is clickable	1.Open the app 2.Click on appointment availability		Appointment availability should be clickable	Appointment availability is clickable	Pass
MPS_AA_02	Check whether appointment availability page opens on clicking	1.Open the app 2.Click on appointment availability		Appointment availability page should be opened on clicking	Appointment availability page is opened on clicking	Pass
MPS_AA_03	Check whether the page always opens on clicking	1.Open the app 2.Click on appointment availability		Page should be opened always when clicked	Sometimes a popup is displayed showing 'an error has occured'	Fail
MPS_AA_04	Check whether the capcha image is displayed	1.Open the app 2.Click on appointment availability		The capcha image should be displayed	The capcha is sometimes found as empty	Fail
MPS_AA_05	Check whether dropdown is available for passport office field	1.Open the app 2.Click on appointment availability 3.Select the passport office		Dropdown is available for passport office field	Sometimes the dropdown is not displayed and not working	Fail
MPS_AA_06	Check whether passport office field is selectable from the dropdown list	1.Open the app 2.Click on appointment availability 3.Select the passport office		Passport office field should be selectable from the dropdown list	Passport office field is selectable from the dropdown list	Pass
MPS_AA_07	Check whether the capcha image is clear	1.Open the app 2.Click on appointment availability		The capcha image should be clear	The capcha image is clear	Pass
MPS_AA_08	Check whether change picture is clickable and working for capcha	1.Open the app 2.Click on appointment availability		The change picture of capcha should be clickable and working	Change picture is clickable and working for capcha	Pass
MPS_AA_09	Check whether check appointment availability is clickable	1.Open the app 2.Click on appointment availability 3.Enter the details 4. Click on check appointment availability		Check appointment availability should be clickable	Check appointment availability is clickable	Pass
MPS_AA_10	Check whether error message displays on clicking appointment availability when incorrect character is typed	1.Open the app 2.Click on appointment availability 3.Enter the details 4. Click on check appointment availability		Error message should be displayed on clicking appointment availability when incorrect character is typed	Error message displays on clicking appointment availability when incorrect character is typed	Pass
MPS_AA_11	Check whether back button works in appointment availability page	1.Open the app 2.Click on appointment availability		Back button should be working	Back button is not working occassionally	Fail
MPS_AA_12	Check whether all the fields are typable	1.Open the app 2.Click on appointment availability 3.Enter the data	drftss.	All data should be typable	Data are typable	Pass

Version No: 6.5			**Verified By: Rugma Raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:Document advisor**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Document advisor			
MPS_DA_01	Check whether document advisor page opens on clicking	1.Open the app 2.Click on document advisor		Document advisor page should open on clicking	Document advisor page should open on clicking	Pass
MPS_DA_02	Check whether all fields in document advisor page is clickable	1.Open the app 2.Click on document advisor		All fields in document advisor page should be clickable	All fields in document advisor page is clickable	Pass
MPS_DA_03	Check whether back button is landing to the previous page	1.Open the app 2.Click on document advisor 3.Click back button		Back button clicking should land to the previous page	On click back home page opens instead of previous page	Fail
MPS_DA_04	Check whether back button works in document advisor page	1.Open the app 2.Click on document advisor		Back button should work proprerly	Back button is not working in some occassions	Fail
MPS_DA_05	Check whether clicking the arrow for each selection in document advisor page is working	1.Open the app 2.Click on document advisor		Arrow for each selection in document advisor page should be working	Arrow for each selection in document advisor page is not working	Fail
MPS_DA_06	Check whether all the document fields are clickable and opens	1.Open the app 2.Click on document advisor		All the document fields should be clickable and opens	All the document fields are clickable and opens	Pass
MPS_DA_07	Check whether the links in the document opening page is working	1.Open the app 2.Click on document advisor 3.Select a document		All the links in the page should be working	All the links are working	Pass
MPS_DA_08	Check whether the page layout is proper	1.Open the app 2.Click on document advisor		The page layout should be proper	The page layout is proper	Pass
MPS_DA_09	Check whether the document advisor page with options opens on clicking	1.Open the app 2.Click on document advisor		On clicking document advisor the page with document options should be displayed	In some occasions a black page is opening	Fail

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Version No: 6.5			**Verified By: Rugma Raghav**		
Tested By: Divya K M			**Date:18-02-2023**		
Environment Details: Oneplus 8T, Android 11			**Module:Fee calculator**		

Test ID	Test Description	Test Procedure	Test Data	Expected Result	Actual Result	Status
			Fee Calculator			
MPS_FC_01	Check whether Fee calculator page opens on clicking	1.Open the app 2.Click on fee calculator		Fee calculator page should be opened on clicking	Fee calculator page opens on clicking	Pass
MPS_FC_02	Check whether drop down for select is present and is working	1.Open the app 2.Click on fee calculator 3.Click on select		Drop down for select should be present and working	Drop down for select is present and is working	Pass
MPS_FC_03	Check whether the options under select drop down is clickable	1.Open the app 2.Click on fee calculator 3.Click on select		The options under select drop down should be clickable	The options under select drop down is clickable	Pass
MPS_FC_04	Check whether back button works in fee calculator page is working properly	1.Open the app 2.Click on fee calculator		The back button should work properly	The back button is not working in some occassions	Fail
MPS_FC_05	Check whether type of service (fresh) page opens on clicking fresh option	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh		Type of service (fresh) page should open on clicking fresh option	Type of service (fresh) page opens on clicking fresh option	Pass
MPS_FC_06	Check whether all dropdown in fresh type of service page is clickable and working	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh		All dropdown in fresh type of service page should be clickable and working	All dropdown in fresh type of service page is clickable and working	Pass
MPS_FC_07	Check whether total fee displays after all the details are selected from the dropdown	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh 5.Select all the field details		Total fee should be displayed after all the details are selected from the dropdown	Total fee displays after all the details are selected from the dropdown	Pass
MPS_FC_08	Check whether total fee is not displayed when any one of the details are not entered	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh 5.Select some details		Total fee Shoul not be displayed when any one of the details are not entered	Total fee is not displayed when any one of the details are not entered	Pass
MPS_FC_09	Check whether type of service (pcc) page opens on clicking pcc option	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on pcc		Type of service (pcc) page should open on clicking pcc option	Type of service (pcc) page opens on clicking pcc option	Pass
MPS_FC_10	Check whether all dropdown in pcc type of service page is clickable and working	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on pcc		All dropdown in pcc type of service page should be clickable and working	All dropdown in pcc type of service page is clickable and working	Pass
MPS_FC_11	Check whether total fee displays in the pcc page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on pcc		Total fee should be displayed in the pcc page	Total fee displays in the pcc page	Pass
MPS_FC_12	Check whether back button is landing to the previous page from type of service (fresh) page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh 5 Click back button		On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	Fail
MPS_FC_13	Check whether there is any warning shown to indicate if any field is missing	1.Open the app 2.Click on fee calculator 3.Click on select 4.Enter details in specified fields		Should show a warning popup stating the missing in some fields	No warning popup is displayed when some fields are missing	Fail

MPS_FC_14	Check whether no overlapping occurs in reason for reissue field on type of service(reissue)page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Select reissue 5.Enter the details		No overlapping should occur in reason for reissue field on type of service(reissue)page	Overlapping of selected data with dropdown icon occurs in reason for reissue field on type of service(reissue) page	Fail
MPS_FC_15	Check whether back button is landing to the previous page from type of service (pcc)page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on pcc 5 Click back button		On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	Fail
MPS_FC_16	Check whether back button is landing to the previous page from type of service (GEP) page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on GEP 5 Click back button		On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	Fail
MPS_FC_17	Check whether back button is landing to the previous page from type of service (reissue) page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on reissue 5 Click back button		On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	Fail
MPS_FC_18	Check whether total fee displays in the GEP page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on GEP		Total fee should be displayed in the GEP page	Total fee should be displayed in the GEP page	Pass
MPS_FC_19	Check whether total fee displays in the reissue page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on reissue 5.Enter details		Total fee should be displayed in the reissue page	Total fee should be displayed in the reissue page	Pass
MPS_FC_20	Check whether all the dropdowns in reissue page is working and selectable	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on reissue		All the dropdowns in reissue page should be working and selectable	All the dropdowns in reissue page is working and selectable	Pass

mPASSPORT SEVA						
Version No: 6.5				**Verified By: Rugma Raghav**		
Tested By: Divya K M				**Date: 18-02-2023**		
Environment Details: Oneplus 8T, Android 11				**Module:Locate Centre**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Locate Centre			
MPS_LC_01	Check whether selection popup is displayed on clicking locate centre	1.Open the app 2.Click on locate centre		Selection popup should displayed on clicking locate centre	Selection popup is displayed on clicking locate centre	Pass
MPS_LC_02	Check whether the post office seva kendra option on the popup is clickable	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra		Post office seva kendra option on the popup should be clickable	Post office seva kendra option on the popup is clickable	Pass
MPS_LC_03	Check whether the district passport cell option on the popup is clickable	1.Open the app 2.Click on locate centre 3.Click on district passport cell		District passport cell option on the popup should be clickable	District passport cell option on the popup is clickable	Pass
MPS_LC_04	Check whether the police station option on the popup is clickable	1.Open the app 2.Click on locate centre 3.Click on police station		Police station option on the popup should be clickable	Police station option on the popup is clickable	Pass
MPS_LC_05	Check whether the post abroad option on the popup is clickable	1.Open the app 2.Click on locate centre 3.Click on post abroad		Post abroad option on the popup should be clickable	Post abroad option on the popup is clickable	Pass
MPS_LC_06	Check whether the passport office option on the popup is clickable	1.Open the app 2.Click on locate centre 3.Click on passport office		Passport office option on the popup should be clickable	Passport office option on the popup is clickable	Pass
MPS_LC_07	Check whether dropdown for select field of passport seva kendra field is working	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra		Dropdown for select field of passport seva kendra field should be working	Dropdown for select field of passport seva kendra field is working	Pass
MPS_LC_08	Check whether on selecting the passport office location correct address information on seva kendra is displayed	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location	eg:selected cochin but shows all other districts	Right information on location on passport seva kendra should be displayed on selecting office location	Wrong information on location on passport seva kendra is displayed on selecting office location	Fail
MPS_LC_09	Check whether the displayed address of post office seva kendra is clickable and location on maps are available	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location		The displayed address of post office seva kendra should be clickable and location on maps are available	Display list having selection capability but no effects on click	Fail
MPS_LC_10	Check whether on clicking post office seva kendra , a page for pincode/passport office selection is available	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra		A page for pincode/passport office selection should be available	It shows a popup as an error has occured during some occassions	Fail
MPS_LC_11	Check whether on selecting the passport office /pincode, all the address details are displayed	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location/pincode		On selecting the passport office /pincode, all the address details should be displayed	In locate passport seva address are shown but no contact info	Fail
MPS_LC_12	Check whether on clicking district passport cell , a page for district passport cell office selection is available	1.Open the app 2.Click on locate centre 3.Click on district passport cell		A page for district passport cell office selection should be available	It shows a popup as an error has occured during some occassions	Fail
	In select dpc phone number is shown as 00000000		fail			
	in locate police station only name is given no address or contact info is shown		fail			

				mPASSPORT SEVA		
Version No: 6.5				**Verified By: Rugma Raghav**		
Tested By: Divya K M				**Date:18-02-2023**		
Environment Details: Oneplus 8T, Android 11				**Module:Annexures/Affidavits**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Annexures/Affidavits			
MPS_AS_01	Check whether the annexures page opens on clicking	1.Open the app 2.Click on annexures/affidavits		Annexures page should open on clicking	Annexure page opens on clicking	Pass
MPS_AS_02	Check whether all the fields in annexures are downloadable	1.Open the app 2.Click on annexures/affidavits 3.Download the files		The annexures should be downloadable	The annuexures are downloadable	Pass
MPS_AS_03	Check whether popup is displayed as a confirmation before downloading	1.Open the app 2.Click on annexures/affidavits 3.Download the files		Pop up stating confirmation for download should be displayed	No pop messages before downloading any document	Fail
MPS_AS_04	Check whether download happens only on clickin download icon	1.Open the app 2.Click on annexures/affidavits 3.Download		Files should be downloaded only on clicking download icon	File get downloaded once accidentally touch the writing	Fail
MPS_AS_05	Check whether the file is downloaded on clicking download icon	1.Open the app 2.Click on annexures/affidavits 3.Click download icon		The files should be downloaded on clicking download icon	The files aare downloaded	Pass
MPS_AS_06	Check whether an allow/deny popup is displayed on clicking download	1.Open the app 2.Click on annexures/affidavits 3.Click download icon		Allow/Deny popup should be displayed on clicking download	Allow/Deny popup is displayed on clicking download	Pass
MPS_AS_07	Check whether files are downloaded on clicking allow button	1.Open the app 2.Click on annexures/affidavits 3.Click download icon 4.Click on allow		Files should be downloaded on clicking allow button	Files are downloaded on clicking allow button	Pass
MPS_AS_08	Check whether an error message is displayed on clicking deny option	1.Open the app 2.Click on annexures/affidavits 3.Click download icon 4.Click on deny		Error message should be displayed on clicking deny	Error message is displayed on clicking deny	Pass
MPS_AS_09	Check whether files are not downloaded on clicking deny	1.Open the app 2.Click on annexures/affidavits 3.Click download icon 4.Click on deny		Files should not be downloaded on clicking deny	Files are not downloaded on clicking deny	Pass
MPS_AS_10	Check whether back button is working properly	1.Open the app 2.Click on annexures/affidavits 3.Click back button		Back button should work properly	Back button is no working properly occassionally	Fail

mPASSPORT SEVA						
Version No: 6.5				**Verified By:Rugma Raghav**		
Tested By: Divya K M				**Date:18-02-2023**		
Environment Details: Oneplus 8T, Android 11				**Module:Grievance/feedback**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Grievance / Feedback			
MPS_FB_01	Check whether the feedback page opens on clicking	1.Open the app 2.Click on feedback icon		The feedback page should be opened on clicking	The page is opened on clicking	Pass
MPS_FB_02	Check whether the page is properly readable	1.Open the app 2.Click on feedback icon 3.Wait for the page to open		The page should be properly visible and readable	The page is not properly readable as swipe is stuck occasionally	Fail
MPS_FB_03	Check whether the page layout is proper	1.Open the app 2.Click on feedback icon 3.Wait for the page to open		The page layout should be proper	The layout is not proper	Fail
MPS_FB_04	Check whether the dropdown for select icon is displayed on clicking	1.Open the app 2.Click on feedback icon 3.Click on the select dropdown		The dropdown should be displayed on clicking select	The dropdown is displayed on clicking select	Pass
MPS_FB_05	Check whether the page can be scrolled horizontally	1.Open the app 2.Click on feedback icon 3.Swipe the page horizontally		Should be able to scroll horizontally	Page is stuck when tried to scroll horizontally occasionally	Fail
MPS_FB_06	Check whether the page can be scrolled vertically	1.Open the app 2.Click on feedback icon 3.Scroll the page vertically		Should be able to scroll vertically	Page is not scrolling vertically occassionally.	Fail
MPS_FB_07	Check whether the page is resizing as the screen size varies for different devices	1.Open the app 2.Click on feedback icon 3.Wait for the page to open		Should resize the page as per the device screensize on which it is opened	Page appearance is not re-sizing as per the screensize	Fail
MPS_FB_08	Check whether the applicant name support maximum of 90 characters	1.Open the app 2.Click on feedback icon 3.Enter the applicant name	adfsfgxvhgxvshvvbcdygtf wsgvgxdvgqvuygwvcgvsh avcygagayvgevcgyyvgyvb chsbcd.........	Should support maximum of 90 characters	The field supports more that 90 characters	Fail
MPS_FB_09	Check whether the calender dropdown is available and working for date of birth field	1.Open the app 2.Click on feedback icon 3.Click on calender dropdown on date of birth field		Calender dropdown should be available	Calender dropdown is available and is working	Pass
MPS_FB_10	Check whether the layout appearing during scrolling is proper	1.Open the app 2.Click on feedback icon		The layout should appear proper on scrolling	Once clicked on an option and tried to scroll, it appears as overlap / zoomed	Fail
MPS_FB_11	Check whether the page size is proper and user friendly	1.Open the app 2.Click on feedback icon		The page size should be proper	The page appears as larger compared to the previous pages, and reducing the user experience.	Fail
MPS_FB_12	Check whether the back button is working properly	1.Open the app 2.Click on feedback icon		The back button should work properly	The back button is not working properly occassionally	Fail
MPS_FB_13	Check whether the page is properly visible	1.Open the app 2.Click on feedback icon		The page should be properly visible and readable	Opening the page appears as half page is not loaded.	Fail
MPS_FB_14	Check whether the user identity is not mandatory for feedback	1.Open the app 2.Click on feedback icon 3.Enter the details		User identity details should not be mandatory	Feedback shouldn't have mandate mail and name. It is personnal to explain their experience with their identity revealed. Mail and name is mandatory	Fail
MPS_FB_15	Check whether the scroll bar works properly	1.Open the app 2.Click on feedback icon		Scroll bar should work properly	Scroll bar not showing once nothing is selected occassionally	Fail
MPS_FB_16	Check whether the recaptcha option is available	1.Open the app 2.Click on feedback icon 3. Enter the captcha		Recaptcha should be available	Recapcha option is available	Pass
MPS_FB_17	Check whether the dropdown for reference number is working	1.Open the app 2.Click on feedback icon 3.Click on dropdown of reference number		Dropdown for reference number should be working	Dropdown for reference number is working	Pass

MPS_FB_18	Check whether the drop down for each field are selectable	1.Open the app 2.Click on feedback icon 3.Click the dropdown		The dropdown should be selectable	The drop down is selectable	Pass
MPS_FB_19	Check whether the dropdown for passport seva kendra is selectable and clickable	1.Open the app 2.Click on feedback icon 3.Click the dropdown for passport seva kendra		The dropdown should be selectable and clickable	The dropdown is clickable and selectable	Pass
MPS_FB_20	Check whether the address field supports maximum of 100 characters	1.Open the app 2.Click on feedback icon 3.Enter the address	afdfswcggcghgygfcgvuhu gtdfdrdrtfgvgctftf......	The field should support maximum of 100 characters	The field supports more than 100 characters	Fail
MPS_FB_21	Check whether the address field is typable	1.Open the app 2.Click on feedback icon 3.Enter the address	drdtguygt	The address field should be typable	The address field is typable	Pass
MPS_FB_22	Check whether the applicant name field is typable	1.Open the app 2.Click on feedback icon 3.Enter the applicant name	dderfyg	The applicant name field should be typable	The applicant name field is typable	Pass
MPS_FB_23	Check whether the mobile number field is typable	1.Open the app 2.Click on feedback icon 3.Enter the mobile number	234566	The mobile number field should be typable	The mobile number field is typable	Pass
MPS_FB_24	Check whether the email field accepts more than 50 characters	1.Open the app 2.Click on feedback icon 3.Enter the email	dsesdft..	The email field should accept only a maximum of 50 characters	The email field accepts more than 50 characters	Fail
MPS_FB_25	Check whether the email field is typable	1.Open the app 2.Click on feedback icon 3.Enter the email	sedfc@gmail.com	The email field should be typable	The email field is typable	Pass
MPS_FB_26	Check whether the dropdown for category field is working and selectable	1.Open the app 2.Click on feedback icon 3.Click on category		The dropdown for category field should be working and selectable	The dropdown for category field isworking and selectable	Pass
MPS_FB_27	Check whether the dropdown for sub-category field is working and selectable	1.Open the app 2.Click on feedback icon 3.Click on sub-category		The dropdown for sub-category field should be working and selectable	The dropdown for subcategory field isworking and selectable	Pass
MPS_FB_28	Check whether the description field is typable	1.Open the app 2.Click on feedback icon 3.Enter the description		The description field should be typable	The description field is typable	Pass
MPS_FB_29	Check whether the description field accepts maximum of 3000 characters	1.Open the app 2.Click on feedback icon 3.Enter the description		The description field should accepts maximum of 3000 characters only	The description field accepts more than 3000 characters .	Fail
MPS_FB_30	Check whether the service request submission date is automatically displayed	1.Open the app 2.Click on feedback icon 3.Go to submission date field		The service request submission date should be automatically displayed	The service request submission date is automatically displayed	Pass
MPS_FB_31	Check whether the capcha is displayed for the enter characters field	1.Open the app 2.Click on feedback icon 3.Go to enter charaacters		The capcha should be displayed for enter character field	The capcha is displayed for enter character field	Pass
MPS_FB_32	Check whether submit button is working	1.Open the app 2.Click on feedback icon 3.Enter all the details 4.Click on submit		The submit button should be working	The submit button is working	Pass
MPS_FB_33	Check whether error message displays on clicking submit without entering mandatory details	1.Open the app 2.Click on feedback icon 3.Enter some details 4.Click on submit		Should display error message on clicking submit without entering mandatory details	Error message is displayed on clicing submit without entering all the details	Pass
MPS_FB_34	Check whether all details entered are cleared on clicking clear option	1.Open the app 2.Click on feedback icon 3.Enter details 4.Click on clear		Details entered should be cleared on clicking clear option	Details entered are cleared on clicking clear option	Pass

	mPASSPORT SEVA					
Version No: 6.5				**Verified By: Rugma Raghav**		
Tested By: Divya K M				**Date:18-02-2023**		
Environment Details: Oneplus 8T, Android 11				**Module:FAQ**		
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			FAQ			
MPS_FAQ_01	Check whether the FAQ page opens on clicking	1.Open the app 2.Click FAQ in main menu page		Should open FAQ page on clicking	FAQ page opens on clicking	Pass
MPS_FAQ_02	Check whether all the links in the FAQ page is working	1.Open the app 2.Click FAQ in main menu page 3.Click the links		All the links should be working	Links are working properly	Pass
MPS_FAQ_03	Check whether the back button is working properly	1.Open the app 2.Click FAQ in main menu page 3.Click on back button		Back button should work properly and move to the previous page	Back button not working occassionally.	Fail
MPS_FAQ_04	Check whether the texts in the link opening pages are properly aligned	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens		The texts in the page should be properly aligned	Text is too much right aligned without proper margin in the box.	Fail
MPS_FAQ_05	Check whether the zoom is working for the link opening page	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens		Zoom option should be working fine	There is no zoom option to read the tiny packed data.	Fail
MPS_FAQ_06	Check whether the page layout for each links are proper	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens		The page layout should be proper	The page layout is not proper	Fail
MPS_FAQ_07	Check whether corresponding pages are opened on clicking each link	1.Open the app 2.Click FAQ in main menu page 3.Click the link		Corresponding pages should open clicking the link	Corresponding pages ae opened on clicking the link	Pass
MPS_FAQ_08	Check whether on clicking back button it deviates to the previous page not to the home page	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.Click back button		Previous page should be opened on clicking back button	Previous page opens on clicking back button	Pass
MPS_FAQ_09	Check whether all links in the link opening pages are working	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens 5.Click on the link in the page		All links should be properly working	Links are working properly	Pass

	mPASSPORT SEVA					
Version No: 6.5			**Verified By: Rugma Raghav**			
Tested By: Divya K M			**Date:18-02-2023**			
Environment Details: Oneplus 8T, Android 11			**Module:Contact us**			
Test ID	**Test Description**	**Test Procedure**	**Test Data**	**Expected Result**	**Actual Result**	**Status**
			Contact us			
MPS_CU_01	Check whether the contact us page opens on clicking from main menu page	1.Open the app 2.Click on contact us icon		Should open contact us page on clicking	Contact us page is opened on clicking the icon	Pass
MPS_CU_02	Check whether the contact number is displayed on the page	1.Open the app 2.Click on contact us icon		Contact number should be displayed	Contact number is displayed	Pass
MPS_CU_03	Check whether the call support time duration is displayed	1.Open the app 2.Click on contact us icon		Call time duration details should be displayed	Time duration details are displayed	Pass
MPS_CU_04	Check whether on clicking the contact number user is able to directly call from it	1.Open the app 2.Click on contact us icon 3.Click the contact number		Should be able to call on clicking the number	Able to call on clicking the number	Pass
MPS_CU_05	Check whether the back page button is properly working	1.Open the app 2.Click on contact us icon 3.Page opens 4.Click on back button		Back button should work properly on clicking	Button works properly	Pass
MPS_CU_06	Check whether the page layout is proper	1.Open the app 2.Click on contact us icon		The page layout should be proper	The page layout is proper	Pass
MPS_CU_07	Check whether only on clicking the contact number user is able to directly call from it	1.Open the app 2.Click on contact us icon		Should be able to call only on clicking the contact number	On clicking the toll free the user deviates to call	Fail

			mPASSPORT SEVA Bug Report					
Version No: 6.5				**Reported By: Divya K M**				
Identified By : Divya K M				**Date:18-02-2023**				
Environment Details: Oneplus 8T, Android 11				**Module:Contact us**				
Bug ID	**Test ID**	**Expected Result**	**Bug Description**	**Steps to Reproduce**	**Severity**	**Priority**	**Screenshot**	**Status**
DEF_MPS_01	MPS_INS_11	Should display a popup regarding permission allowance during app opening after installation	After installation, on opening app popup with permission allow/deny is not displayed	1.Open playstore 2.Search mpassport seva and install	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_02	MPS_INS_13	The app should not be opened when permissions are denied	As permission popup is not displayed closing of app when denied is not happened	1.Open playstore 2.Search mpassport seva and install	High (S2)	Critical (P2)	NA	NEW
DEF_MPS_03	MPS_HP_13	Icon title alignments in home main menu page should be proper	The icon titles in home page are not properly aligned	1.Open the app	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_04	MPS_HP_14	The contents in main menu page should be readable .	Some title contents are not fully readable as they are not fully running	1.Open the app	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_05	MPS_HP_15	Home page design should be visually proper	Home page design is not proper as some titles are only half visible	1.Open the app	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_06	MPS_HP_19	Home page should open faster once opened	It is takes some time for the app to open	1.Open app	Medium (S3)	Critical (P2)	NA	NEW
DEF_MPS_07	MPS_EUL_08	Spacing between words should not be allowed in login id field. Otherwise condition rules should be displayed	Spaces are not allowed but condition rules are not displayed. It is displayed as error only when clicked continue	1.Open the app 2.Click on existing user login 3.Click on login id	Medium (S3)	Major (P3)	NA	NEW
DEF_MPS_08	MPS_EUL_11	The login id field should accept more than 35 characters or should display the character size	The character size is not displayed but more than 35 characters are not supported	1.Open the app 2.Click on existing user login 3.Click on login id	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_09	MPS_EUL_18	Clicking continue after entering login id should always opens the login page	A popup stating "an error occured please try again later" arise sometimes	1.Open the app 2.Click on existing user login 3.Enter login id and click continue	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_10	MPS_EUL_23	Filling all the details should be able to submit the data.	Password field showed password criteria expectations.	1.Open the app 2.Click on existing user login 3.Enter login id 4. Click continue 5.Enter all datas and submit	High (S2)	Critical (P2)	NA	NEW
DEF_MPS_11	MPS_EUL_27	The forget login ID support should be there in trouble loggin page	As moved to trouble loggin page , login id is asked here also	1.Open the app 2.Click on existing user login 3.Click trouble loggin in	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_12	MPS_EUL_28	Back button should work in the trouble loggin page	Back button not working in the trouble login in occassionally	1.Open the app 2.Click on existing user login 3.Click trouble loggin in and click back button	High (S2)	Critical (P2)	NA	NEW
DEF_MPS_13	MPS_EUL_29	Both capital and small cases should work for login id ,or condition should be stated	Login id is forcing to capital letters only	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the login id	Medium (S3)	Critical (P2)	NA	NEW
DEF_MPS_14	MPS_EUL_30	Should show invalid date of birth when random numbers are entered	nullcon.error.dob.future appears when wrong DOB is given, it reduces user experience	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the date of birth	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_15	MPS_EUL_31	Should show warning stated mis-match in respective field when incorrect date birth is given	A popup to reset is displayed on clicking continue. The area of error is not displayed	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Enter the details	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_16	MPS_EUL_33	Should show the questions on selecting reset via hint question	Reset via hint click doesnt show any question	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Click select an option	Critical (S1)	Blocker (P1)	NA	NEW

DEF_MPS_17	MPS_EUL_34	Should ask for email id on selecting reset via email	No further steps proceed and no mail id details is asked for resetting	1.Open the app 2.Click on existing user login 3.Click trouble loggin in 4.Click select an option	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_18	MPS_EUL_37	The drop down should be showing for passport office list and should be working	The drop down is showing for passport office list but it is not responding and working on click in occasions	1.Open the app 2.Click on new user register	Medium (S3)	Critical (P2)	NA	NEW
DEF_MPS_19	MPS_EUL_39	Should not restrict with 64 characters,or shows warning condition for name field	Max characters restricted to 64 characters without warning	1.Open the app 2.Click on new user register 3.Enter the name	High (S2)	Major (P3)	NA	NEW
DEF_MPS_20	MPS_EUL_40	Should show warning for invalid mail id	No warning shows for invalid email id	1.Open the app 2.Click on new user register 3.Enter the mail id	Medium (S3)	Critical (P2)	NA	NEW
DEF_MPS_21	MPS_EUL_41	Should not restrict with 45 characters,or shows warning condition for email	Max characters restricted to 45characters without warning	1.Open the app 2.Click on new user register 3.Enter the email	High (S2)	Major (P3)	NA	NEW
DEF_MPS_22	MPS_EUL_44	Should support upper and lower cases or condition should be stated for username and login id	It is forcing more to upper case on typing	1.Open the app 2.Click on new user register 3.Enter username and login id	Medium (S3)	Major (P3)	NA	NEW
DEF_MPS_23	MPS_EUL_45	Error icons should be readable on click during submit	Error icons appear but unable to read in the password field	1.Open the app 2.Click on new user register 3.Click submit	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_24	MPS_EUL_46	Password policy must match with standard policies	Special character is not part of the password policy here	1.Open the app 2.Click on new user register 3.Enter the password	High (S2)	Major (P3)	NA	NEW
DEF_MPS_25	MPS_NUR_02	The dropdown should be displayed for passport office field	The dropdown is not showing during some time	1.Open the app 2.Click on new user register 3.Click on passport office field	Critical (S1)	Major (P3)	NA	NEW
DEF_MPS_26	MPS_NUR_04	Should accept more than 45 characters in name field or show character size	Max characters are restricted to 45 characters without warning	1.Open the app 2.Click on new user register 3.Enter the name	High (S2)	Major (P3)	NA	NEW
DEF_MPS_27	MPS_NUR_05	Invalid email format should show some warning	Invalid email format is not showing any warning	1.Open the app 2.Click on new user register 3.Enter the email	High (S2)	Major (P3)	NA	NEW
DEF_MPS_28	MPS_NUR_06	Maximum characters for the email ID should not be restricted to 45 character	Max characters are restricted to 45 characters without warning	1.Open the app 2.Click on new user register 3.Enter the email	High (S2)	Major (P3)	NA	NEW
DEF_MPS_29	MPS_NUR_11	Password policy should be displayed on clicking	Password policy is not displayed and shows some error popups in some occassions	1.Open the app 2.Click on new user register 3.Click on password policy	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_30	MPS_NUR_12	The login id should accept upper and lower cases	Login id is forcing to Upper case while typing	1.Open the app 2.Click on new user register 3.Enter the login id	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_31	MPS_NUR_13	Error icons appear should be readable when submit	Error icons appear but unable to read in the password field	1.Open the app 2.Click on new user register 3.Enter the details and click submit	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_32	MPS_NUR_14	Password policy should have similarities with standard password policies	Special character is not part of the password policy here	1.Open the app 2.Click on new user register 3.Click on password policy	High (S2)	Major (P3)	NA	NEW
DEF_MPS_33	MPS_ST_07	Lower case should also be supported in the file number or condition should be stated	Do not support lowercase and forcing to upper case while typing	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Enter the file number	Medium (S3)	Major (P3)	NA	NEW
DEF_MPS_34	MPS_ST_09	Calender drop down should be present in date of birth field	Calender dropdown is not available	1.Open the app 2.Click on status tracker 3.Click on applicaton status 4.Go to date of birth field	Medium (S3)	Minor (P4)	NA	NEW

DEF_MPS_35	MPS_ST_15	More than 20 characters should be possible in RTI reference number field or character size should be mentioned	More than 20 characters are not posible to enter	1.Open the app 2.Click on status tracker 3.Click on RTI status 4.Enter the reference number	Critical (S1)	Major (P3)	NA	NEW
DEF_MPS_36	MPS_ST_18	Back button clicking should land to the previous page on clicking	Back button click deviates to home page	1.Open the app 2.Click on status tracker 3.Click on back	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_37	MPS_AA_03	Page should be opened always when clicked	Sometimes a popup is displayed showing 'an error has occured'	1.Open the app 2.Click on appointment availability	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_38	MPS_AA_04	The capcha image should be displayed	The capcha is sometimes found as empty	1.Open the app 2.Click on appointment availability	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_39	MPS_AA_05	Dropdown should be available for passport office field	Sometimes the dropdown is not displayed and not working	1.Open the app 2.Click on appointment availability 3.Select the passport office	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_40	MPS_AA_11	Back button should be working on click	Back button is not working occassionally	1.Open the app 2.Click on appointment availability	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_41	MPS_DA_03	Back button clicking should land to the previous page on clicking	On click back home page opens instead of previous page	1.Open the app 2.Click on document advisor 3.Click back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_42	MPS_DA_04	Back button should work proprerly	Back button is not working in some occassions	1.Open the app 2.Click on document advisor	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_43	MPS_DA_05	Arrow for each selection in document advisor page should be working	Arrow for each selection in document advisor page is not working	1.Open the app 2.Click on document advisor	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_44	MPS_DA_09	On clicking document advisor the page with document options should be displayed	In some occasions a black page is opening	1.Open the app 2.Click on document advisor	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_45	MPS_FC_04	The back button should work properly	The back button is not working in some occassions	1.Open the app 2.Click on fee calculator	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_46	MPS_FC_12	On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on fresh 5 Click back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_47	MPS_FC_13	Should show a warning popup stating the missing in some fields	No warning popup is displayed when some fields are missing	1.Open the app 2.Click on fee calculator 3.Click on select 4.Enter details in specified fields	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_48	MPS_FC_14	No overlapping should occur in reason for reissue field on type of service(reissue)page	Overlapping of selected data with dropdown icon occurs in reason for reissue field on type of service(reissue)page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Select reissue 5.Enter the details	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_49	MPS_FC_15	On clicking back button it should move to the previous page for pcc page	On clicking back button home page is opened not the previous page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on pcc 5 Click back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_50	MPS_FC_16	On clicking back button it should move to the previous page for GEP page	On clicking back button home page is opened not the previous page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on GEP 5 Click back button	Critical (S1)	Critical (P2)	NA	NEW

DEF_MPS_51	MPS_FC_17	On clicking back button it should move to the previous page	On clicking back button home page is opened not the previous page	1.Open the app 2.Click on fee calculator 3.Click on select 4.Click on reissue 5 Click back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_52	MPS_LC_08	Right information on location on passport seva kendra should be displayed on selecting office location	Wrong information on location on passport seva kendra is displayed on selecting office location	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location	Critical (S1)	Blocker (P1)	NA	NEW
DEF_MPS_53	MPS_LC_09	The displayed address of post office seva kendra should be clickable and location on maps are available	Display list having selection capability but no effects on click	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_54	MPS_LC_10	A page for pincode/passport office selection should be available	It shows a popup as an error has occured during some occassions	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_55	MPS_LC_11	On selecting the passport office /pincode, all the address details should be displayed	In locate passport seva address are shown but no contact info	1.Open the app 2.Click on locate centre 3.Click on post office seva kendra 4.Select the passport office location/pincode	Critical (S1)	Major (P3)	NA	NEW
DEF_MPS_56	MPS_LC_12	A page for district passport cell office selection should be available	It shows a popup as an error has occured during some occassions	1.Open the app 2.Click on locate centre 3.Click on district passport cell	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_57	MPS_AS_03	Pop up stating confirmation for download should be displayed	No pop messages before downloading any document	1.Open the app 2.Click on annexures/affidavits 3.Download the files	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_58	MPS_AS_04	Files should be downloaded only on clicking download icon	File get downloaded once accidentally touch the writing	1.Open the app 2.Click on annexures/affidavits 3.Download	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_59	MPS_AS_10	Back button should work properly	Back button is no working properly occassionally	1.Open the app 2.Click on annexures/affidavits 3.Click back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_60	MPS_FB_02	The page of feedback should be properly visible and readable	The page is not properly readable as swipe is stuck occasionally	1.Open the app 2.Click on feedback icon 3.Wait for the page to open	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_61	MPS_FB_03	The page layout should be proper	The layout of page is not proper	1.Open the app 2.Click on feedback icon 3.Wait for the page to open	Critical (S1)	Major (P3)	NA	NEW
DEF_MPS_62	MPS_FB_05	The page should be able to scroll horizontally	Page is stuck when tried to scroll horizontally occassionally	1.Open the app 2.Click on feedback icon 3.Swipe the page horizontally	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_63	MPS_FB_06	The page should be able to scroll vertically	Page is not scrolling vertically occassionally.	1.Open the app 2.Click on feedback icon 3.Scroll the page vertically	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_64	MPS_FB_07	Should resize the page as per the device screensize on which it is opened	Page appearance is not re-sizing as per the screensize changes	1.Open the app 2.Click on feedback icon 3.Wait for the page to open	High (S2)	Major (P3)	NA	NEW
DEF_MPS_65	MPS_FB_08	Should support maximum of 90 characters only	The field supports more that 90 characters	1.Open the app 2.Click on feedback icon 3.Enter the applicant name	High (S2)	Major (P3)	NA	NEW

DEF_MPS_66	MPS_FB_10	The layout should appear proper on scrolling	Once clicked on an option and tried to scroll, it appears as overlap / zoomed	1.Open the app 2.Click on feedback icon	High (S2)	Major (P3)	NA	NEW
DEF_MPS_67	MPS_FB_11	The page size should be proper	The page appears as larger compared to the previous pages, and reducing the user experience.	1.Open the app 2.Click on feedback icon	Critical (S1)	Major (P3)	NA	NEW
DEF_MPS_68	MPS_FB_12	The back button should work properly	The back button is not working properly occasionally	1.Open the app 2.Click on feedback icon	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_69	MPS_FB_13	The page should be properly visible and readable	Opening the page appears as half page is not loaded.	1.Open the app 2.Click on feedback icon	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_70	MPS_FB_14	User identity details should not be mandatory	Feedback shouldn't have mandate mail and name. It is personnal to explain their experience with their identity revealed.Mail and name is mandatory	1.Open the app 2.Click on feedback icon 3.Enter the details	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_71	MPS_FB_15	Scroll bar should work properly	Scroll bar not showing once nothing is selected occassionally	1.Open the app 2.Click on feedback icon	High (S2)	Critical (P2)	NA	NEW
DEF_MPS_72	MPS_FB_20	The field should support maximum of 100 characters as size is given	The field supports more than 100 characters	1.Open the app 2.Click on feedback icon 3.Enter the address	High (S2)	Major (P3)	NA	NEW
DEF_MPS_73	MPS_FB_24	The email field should accept only a maximum of 50 characters	The email field accepts more than 50 characters	1.Open the app 2.Click on feedback icon 3.Enter the email	High (S2)	Major (P3)	NA	NEW
DEF_MPS_74	MPS_FB_29	The description field should accepts maximum of 3000 characters only	The description field accepts more than 3000 characters .	1.Open the app 2.Click on feedback icon 3.Enter the description	High (S2)	Major (P3)	NA	NEW
DEF_MPS_75	MPS_FAQ_03	Back button should work properly and move to the previous page	Back button not working occassionally and when moved deviate to home page	1.Open the app 2.Click FAQ in main menu page 3.Click on back button	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_76	MPS_FAQ_04	The texts in the page should be properly aligned	Text is too much right aligned without proper margin in the box.	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens	Critical (S1)	Critical (P2)	NA	NEW
DEF_MPS_77	MPS_FAQ_05	Zoom option should be working fine	There is no zoom option to read the tiny packed data.	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens	High (S2)	Major (P3)	NA	NEW
DEF_MPS_78	MPS_FAQ_06	The page layout should be proper	The page layout is not proper	1.Open the app 2.Click FAQ in main menu page 3.Click the link 4.The page opens	High (S2)	Major (P3)	NA	NEW
DEF_MPS_79	MPS_CU_07	Should be able to call only on clicking the contact number	On clicking the toll free the user deviates to call	1.Open the app 2.Click on contact us icon	Critical (S1)	Major (P3)	NA	NEW

mPASSPORT SEVA

Version No: 6.5	**Verified By:Rugma Raghav**
Tested By: Divya K M	**Date:18-02-2023**
Environment Details: Oneplus 8T, Android 11	**Module: Defect Distribution**

Defect Distribution

Module name	Defect distribution
Installation	2
Home Page	4
Existing User Login	18
New User Register	8
Status Tracker	4
Appointment Availability	4
Document Advisor	4
Fee Calculator	7
Locate Centre	5
Annexures/Affadavits	3
Grievance/Feedback	15
FAQ	4
Contact US	1

Defect Distribution Graph

mPASSPORT SEVA			
Version No: 6.5		**Verified By: Rugma Raghav**	
Tested By: Divya K M		**Date: 18-02-2023**	
Environment Details: Oneplus 8T, Android 11		**Module:Test Report**	
Module name	**Test Case Passed**	**Test Case failed**	**Total Test Cases**
Module 1 - Installation	11	3	14
Module 2 - Home page	15	4	19
Module 3 - Existing user login	31	18	49
Module 4 - New user login	15	8	23
Module 5 - Status tracker	14	4	18
Module 6 - Appointment availability	8	4	12
Module 7 - Document advisor	5	4	9
Module 8 - Fee calculator	13	7	20
Module 9 - Locate centre	7	5	12
Module 10 - Annexures/affidavits	7	3	10
Module 11 - Grievance/feedback	19	15	34
Module 12 - FAQ	5	4	9
Module 13 - Contact us	6	1	7
Total	156	80	236