

**DENIAL OF CASHLESS ACCESS**

Date: 25-DEC-24

To,

**Dr. Kamakshi Memorial Hospital**

Pallickaranai Main Road

Chennai, Tamil Nadu-600100

Tel: Mob:

Dear Sir/Madam,

Claim of

UHID

Policy Number

Policy Period

AL Number

**SELVARAJ VASANTH**

IL63973242300

4016/X/O/363270249/00/000

04-OCT-2024 to 03-OCT-2025

110201986732-2

*Reconsider Request*

We refer to the pre-authorization request dated 25-DEC-24. We are in receipt of the documents submitted by you in support of your claim. On perusal of the same, we regret to inform you that your pre-authorization request is denied for the reason (s) mentioned herein below

Sr No	Reason	Description
1	Investigation and Evaluation: Code - Excl 04	1. Initial approved amount stands null & void, the need for hospitalization is not established, case could have been managed on OPD basis. Hence cashless denied.

For any cashless queries, write on [cashlessrequest@icicilombard.com](mailto:cashlessrequest@icicilombard.com)

*Patient had persistent fever spikes*

*and was severely dehydrated*

*requiring medical Mo & IV rehydration therapy, IV antipyretics, IV PPIs, mucolytics and other supportive measures. Also Influenza - B - Positive.*

**Important Note: "Denial of cashless authorization doesn't necessarily imply denial of the treatment and doesn't in any way prevent the insured from seeking necessary medical attention / hospitalization/claiming under reimbursement mode subject to the adherence of policy terms and conditions".**

*Hence IP admission warranted.*

**Address: ICICI Lombard GIC, ICICI Lombard Health Care, 01st, 04th, 05th & 06th Floor, Varun Towers II, Opp Hyderabad Public School, Begumpet, Hyderabad - 500016, Telangana. Email: [ihealthcare@icicilombard.com](mailto:ihealthcare@icicilombard.com)**

**RDA Registration No. 115**

*Kindly do the needful for re-consideration of a reasonable claim for a warranted IP admission*

**Dr. L. SANJEEVANTH, MBBS,**  
Duty Medical Officer MBBS,  
Reg. No: 124352  
Dr. Kamakshi Memorial Hospital Pvt Ltd.  
Dr. Kamakshi Memorial Hospital Pvt Ltd.  
No. 1, Radial Road,  
Pallickaranai, Chennai - 100.

*[Signature]*