

CIVIE

RadPod

AI Platform Connecting Hospitals with Radiologists Nationwide

CIVIE | Company Name



Agenda

Meet Team

Challenges

Radpod Introduction

Radpod Solutions

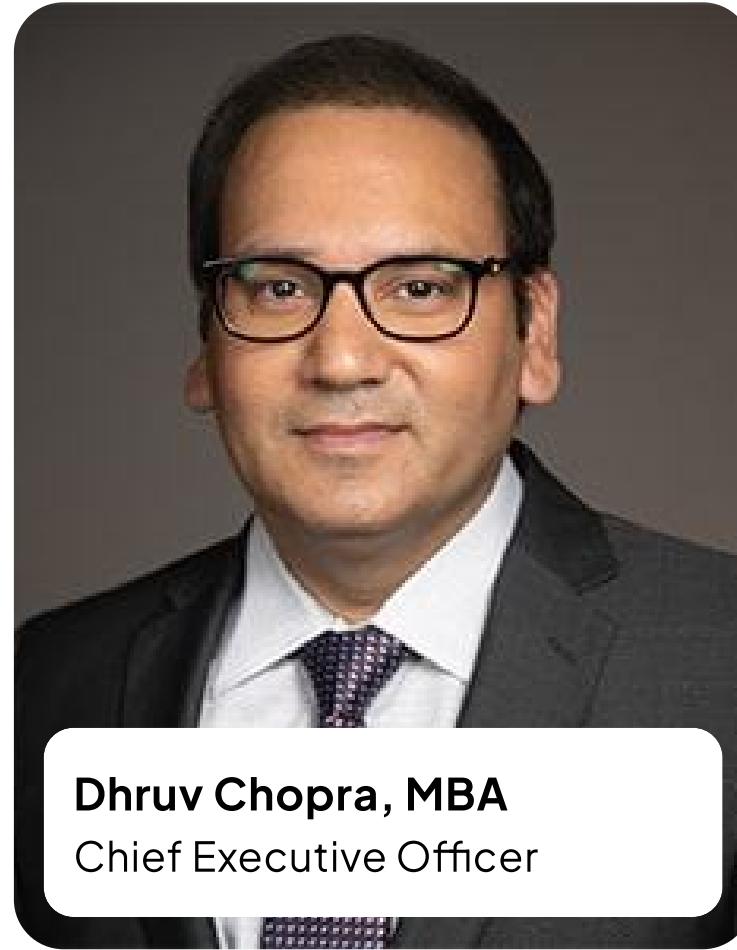
Product features and benefits

Radiologist Team

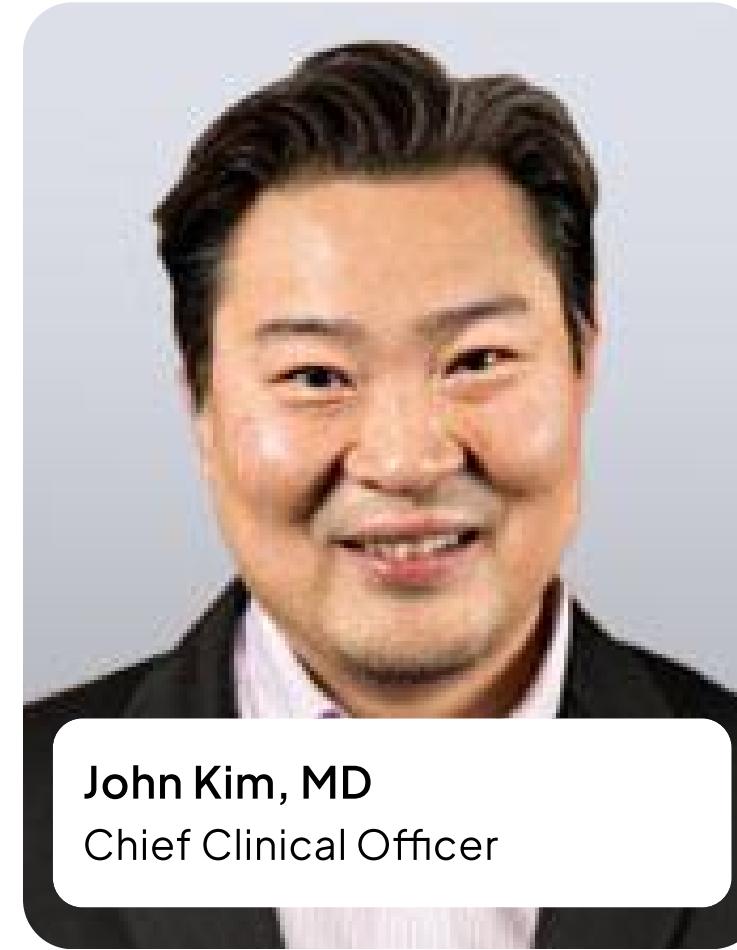
Discussion and Q&A

MEET TEAM

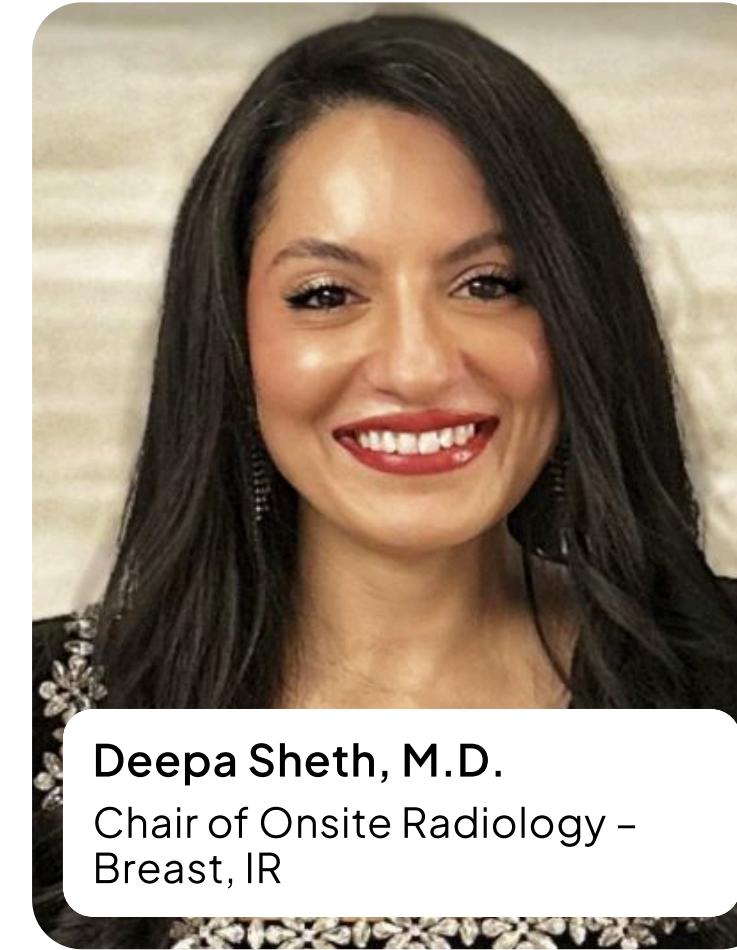
Meet the executive team



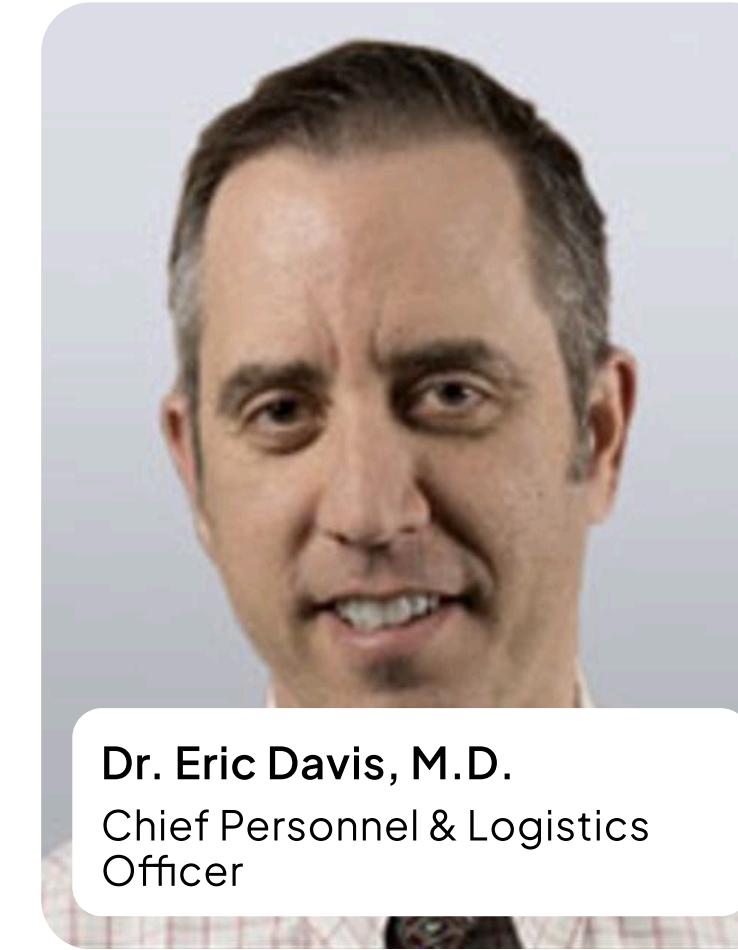
Dhruv Chopra, MBA
Chief Executive Officer



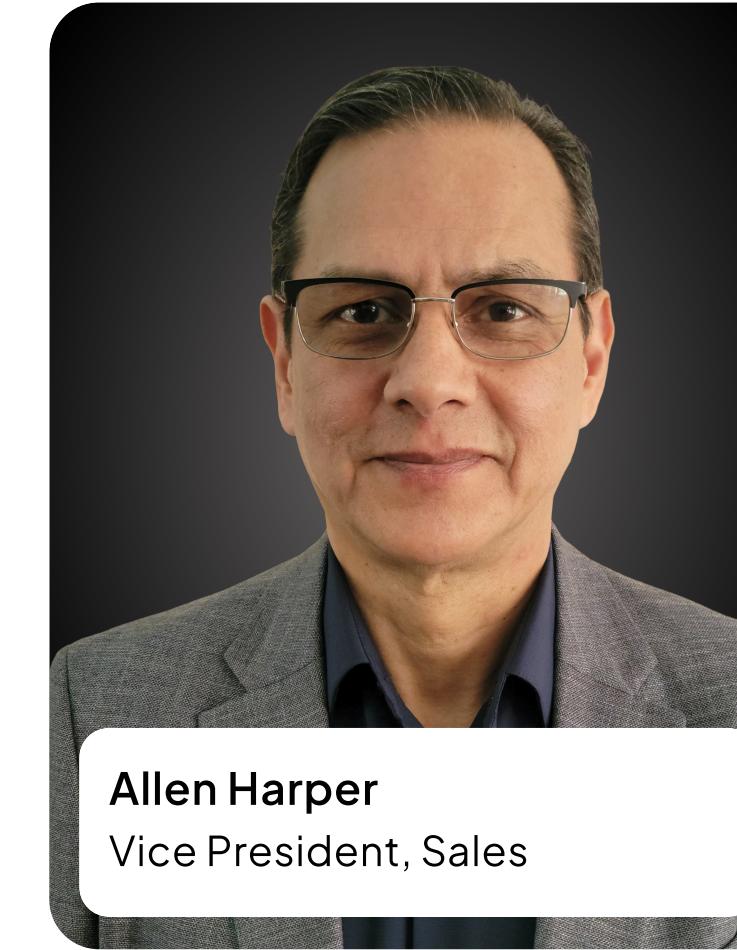
John Kim, MD
Chief Clinical Officer



Deepa Sheth, M.D.
Chair of Onsite Radiology -
Breast, IR



Dr. Eric Davis, M.D.
Chief Personnel & Logistics
Officer



Allen Harper
Vice President, Sales

Market Challenges



**Turnaround
Inconsistencies**



**Staffing
Augmentation**



**Analytics &
Reporting**

Market Challenges

1

Gaps in communication, template adherence, and technology integration

2

Insufficient Teleradiology support despite credentialing 60+ radiologists

3

Variability in turnaround times vs promised SLAs. (6+ hours weekend delays)

4

Templating issues impacting clinical workflows.

5

Community frustration and operational stress due to poor reliability.

6

Loss of legacy rapport with on-site staff, impacting satisfaction.

RADPOD INTRODUCTION

RadPod Vision – For Hospital Systems & Administrators

At RadPod, we are transforming radiology into a faster, smarter, and more collaborative solution for modern healthcare systems. We partner with hospitals to deliver high-quality diagnostic imaging with unmatched **speed, transparency, and consistency** – helping you elevate patient care while reducing operational friction.

Introduction to RadPod - Civie's Reading Solution

250+ Radiologists in Just 3 Months

RadPod continues to add physicians to our community which has expanded to over 250 radiologists in just 3 months

March 1, 2025

Launched on

Powered by Civie's Cutting-Edge Technology

RadPod utilizes the state of the art technology solutions that Civie created including our robust cloud-based PACS/diagnostic viewing solution, our proprietary speech to text solutions, and our proven RCM platform ensuring collections are maximized across the board

4th largest healthcare system

Partnered With

24/7 Clinical Support for Physicians and Hospitals

RadPod has also developed a 24/7 clinical care team that is available for our referring physicians and hospital partners to facilitate communication

Introduction to RadPod

Built For Hospitals

A 24/7 on-demand radiology platform that connects healthcare facilities with top radiologists through a proprietary and state-of-the-art matching system.

Fast, Reliable Turnaround Times

RadPod is engineered for speed without compromising quality, seamlessly matching Reads Personas with hospitals requesting coverage through proprietary technology and a pre-defined SLA.

Quality, Accountability, Transparency

Every case is supported by strict QA, peer review, and real-time analytics, giving you full visibility into performance, turnaround times, and quality—ensuring clinical alignment and confidence.

Smart, Seamless Technology

RadPod integrates with your PACS and EMR, combining the best technology with the best radiologists. Its built-in AI enhances detection, prioritization, and reporting—boosting accuracy while easing your team's workload.

A true partner in care, not just a vendor

CIVIE designed RadPod to adapt to hospital challenges like staffing gaps and after-hours coverage, helping deliver faster diagnoses, support clinicians, and improve operational efficiency.

Introduction to RadPod

**Today, RadPod supports
8 Hospitals in Illinois**

**RadPod performs
approximately 2,000
studies daily**

**RadPod is supported by
over 250 radiologists
and growing**

**RadPod integrates with
existing hospital
systems in days—not
weeks!**

**We're expanding into
Georgia, Ohio, Florida,
and Pennsylvania within
the next 80 days.**

**We focus on alignment
between hospitals,
physicians, technology,
and radiologists for
seamless collaboration
and better outcomes.**

RADPOD SOLUTION

Let's explore how
RadPod is solving these
challenges!

What RadPod offers



Communication



Analytics



**Service Level
Agreement**



**Consistency,
Reliability and
predictability**

Communication

RadFlow provides 'one click' access for Radiologist to contact ordering physicians.

Routine and critical finding communications are fostered by 24/7 connectivity and enhanced through these solutions.



Video Conferencing



Phone (integrated into PACS)



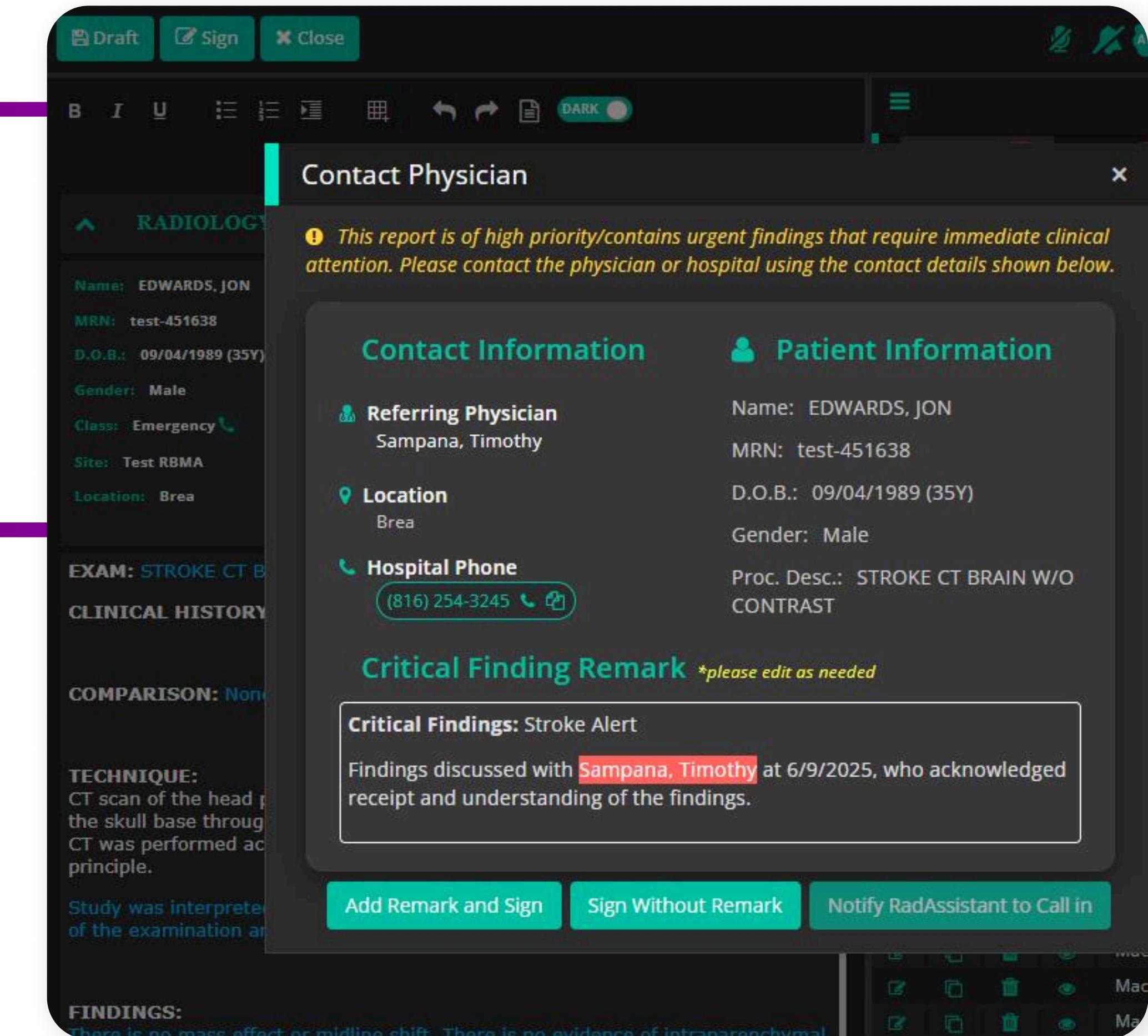
Call the 'Clinical Care' team



Call radiologists 'on call'

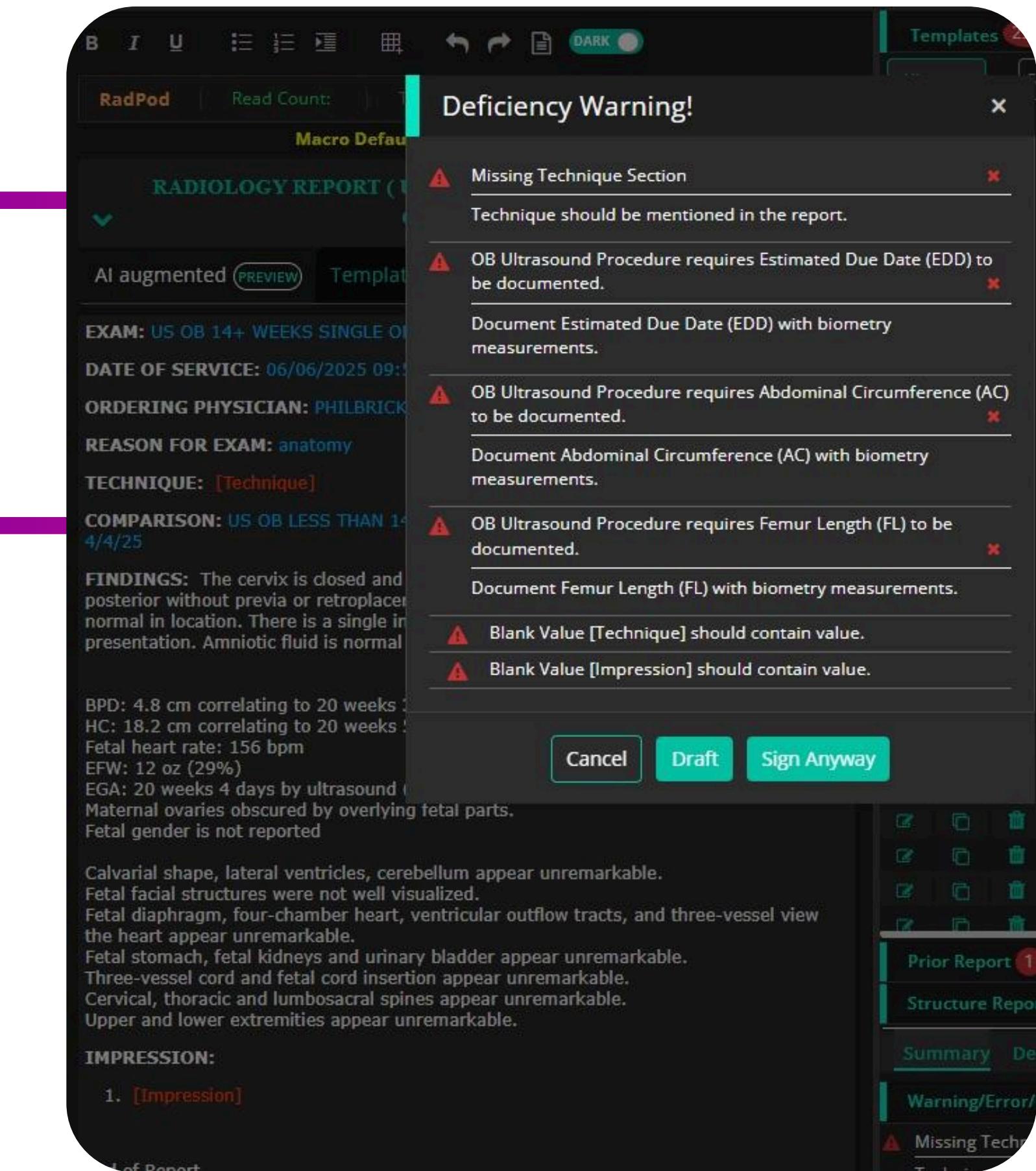
Communication

Communication of Abnormal or Critical Findings



Communication

Quality Assurance throughout



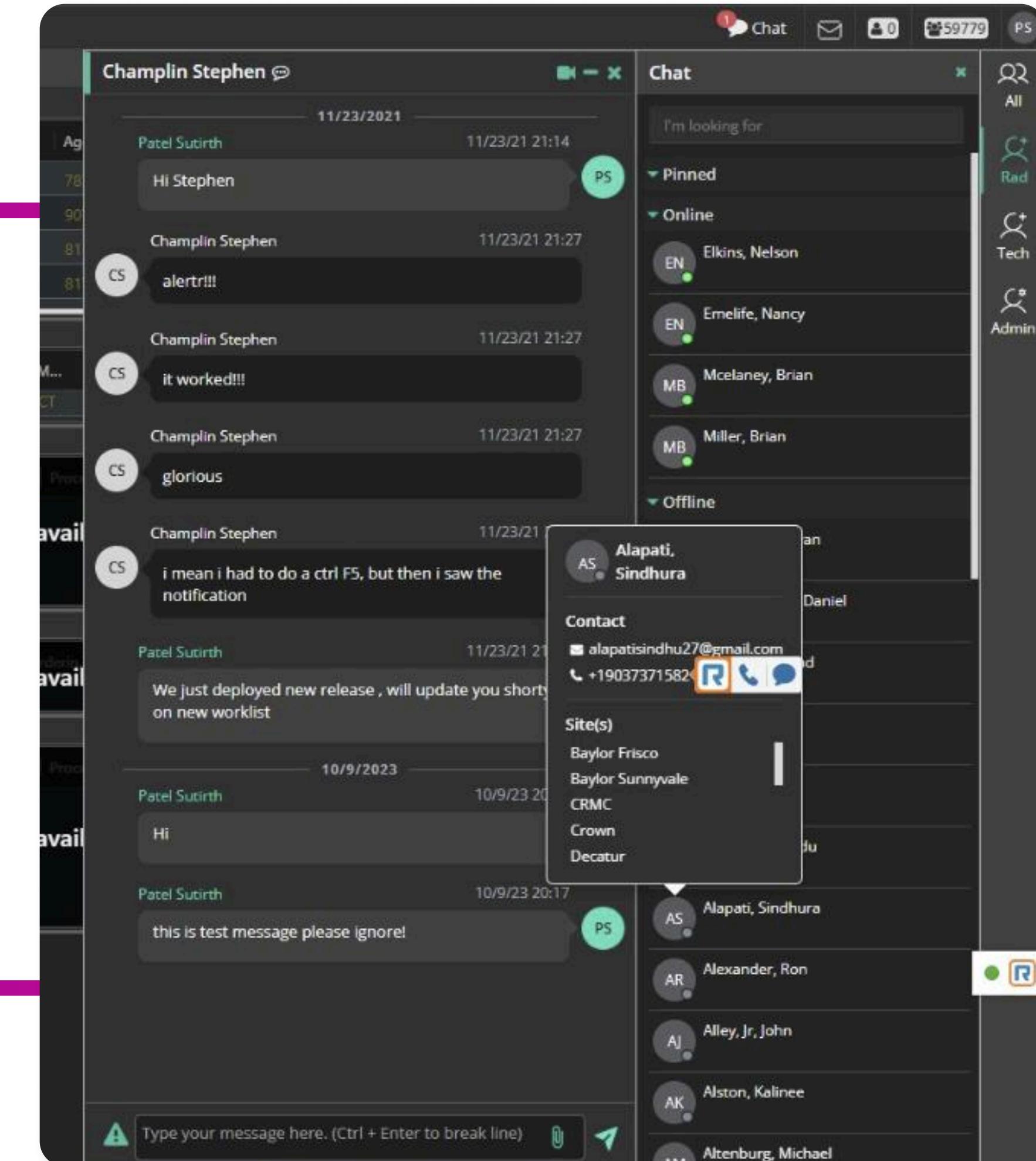
Communication

Real-time communication chat

RadFlow's secure instant messaging system enables immediate communication between technologists and radiologists, enhancing collaboration and ensuring timely updates on exam statuses and critical information, which is vital for patient care.

One-click dialing

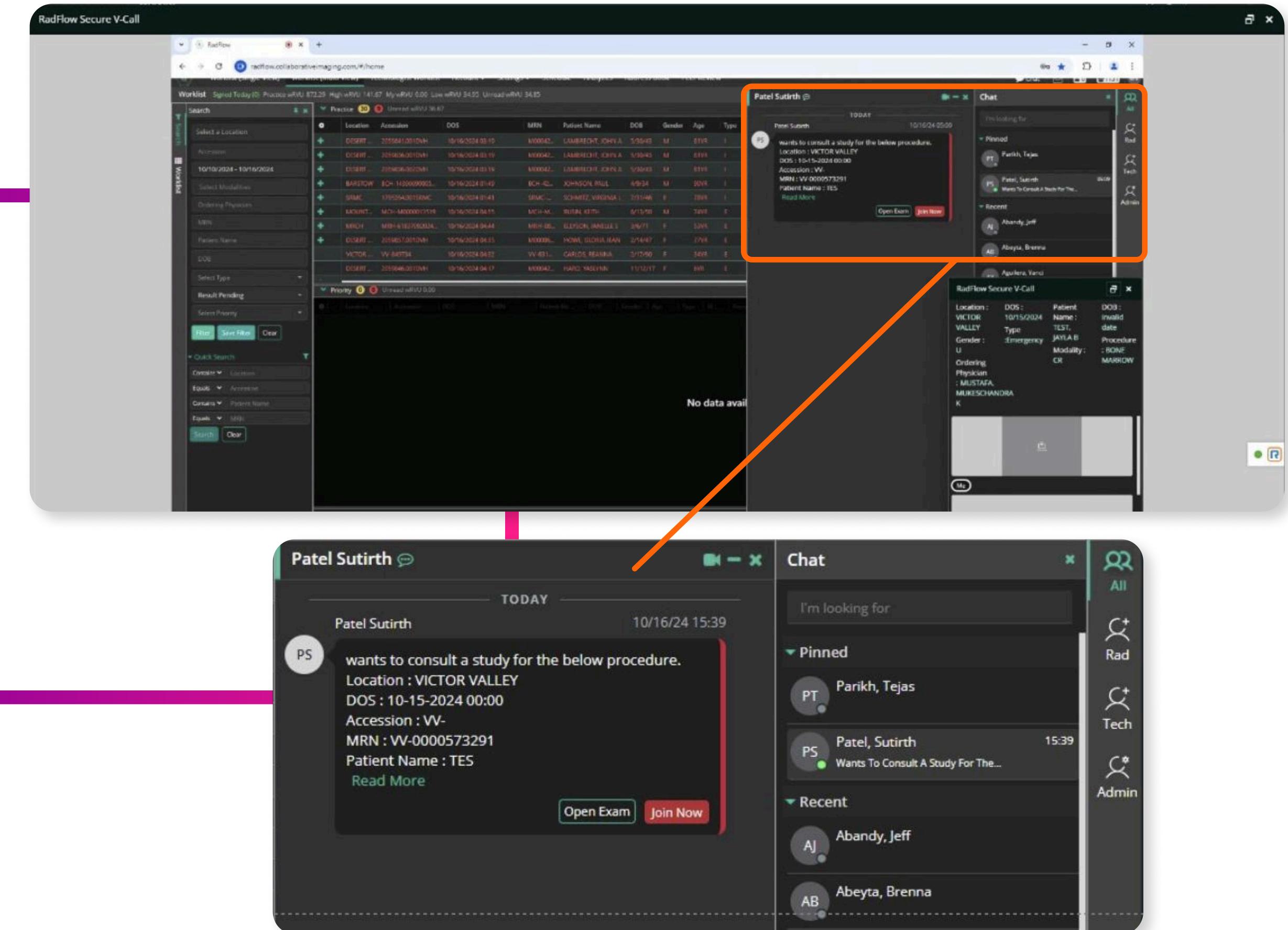
Easily reach out to ordering physicians, streamlining communication and enhancing care coordination through phone calls and video conferencing.



Communication

One-click dialing video conferencing

Easily reach out to ordering physicians, streamlining communication and enhancing care coordination through phone calls and video conferencing.



Service Level Agreement

Exam Time vs SLA

- The minute the study passes 50% of SLA, study flashes.
- The exam automatically is escalated
- Performance Transparency!

RadPod1 162 11 Unread wRVU 127.76

	Location	Access...	MRN	DOS ↑	Patient ...	I	Ge...	/	Ty...	M...	Procedure Desc	Created ...	Ordering Physician	Pending Since	SLA	Priority	Im...	Estimated wRVU
+	ST MARY	CT2506...	DJ00368...	6/16/2025 15:08	SCROGGI...	9..	M	4	E	CT	CT FOOT RIGHT WO CONTRAST	6/16/2025...	ESTACIO, EMERALD A	15 MIN	15 MIN	STAT (HIGH)	422	1.00
+	RMIL	2025061...	1159711...	6/16/2025 13:42	MORRIS...	1..	F	7	O	CR	XR CHEST 1 VIEW	6/16/2025...	HABIB, ALI	12 MIN	228 MIN	STAT	1	0.18
+	SMNIL	ASC160...	ASC374...	6/16/2025 14:09	PINEDA, ...	1..	M	5	E	DX	DR HAND RIGHT	6/16/2025...	BLACK, ADAM J	17 MIN	20 MIN	STAT	3	0.17
+	SMNIL	ASC160...	ASC527...	6/16/2025 14:19	MARTINE...	4..	M	7	I	CR	XR ABDOMEN 1 VIEW	6/16/2025...	ESMERO, VERONICA M	15 MIN	75 MIN	STAT	2	0.18
+	SMNIL	ASC160...	ASC341...	6/16/2025 14:25	MELO, A...	9..	F	5	I	CR	DR CHEST - AP PORTABLE	6/16/2025...	ARIAS, ADA I	13 MIN	77 MIN	STAT	1	0.18
+	SMNIL	ASC160...	ASC475...	6/16/2025 14:44	MCLAURI...	1..	F	6	I	CR	DR CHEST - AP PORTABLE	6/16/2025...	GIANNOTTI, GIOVANNI D	14 MIN	76 MIN	STAT	2	0.18
+	SMNIL	ASC160...	ASC190...	6/16/2025 14:46	ZAMORA...	3..	M	7	I	CR	DR KNEE AP/LAT ONLY LEFT	6/16/2025...	BENUCK, RUSSELL G	19 MIN	71 MIN	STAT	2	0.16
+	SFIL	ASC160...	ASC152...	6/16/2025 14:49	MANDUJ...	4..	M	5	E	CR	DR KNEE AP/LAT ONLY RIGHT	6/16/2025...	SENH, ALAN C	4 MIN	26 MIN	STAT	3	0.16
+	SMNIL	ASC160...	ASC466...	6/16/2025 14:52	JONES, C...	1..	M	8	I	CT	CT ABDOMEN & PELVIS W/O C...	6/16/2025...	YASMEEN, JUVERIYA	17 MIN	73 MIN	STAT	367	1.74
+	RMIL	2025061...	1166806...	6/16/2025 15:00	RIEBMAN...	2..	M	5	E	CR	XR FOOT 3 VIEWS LEFT	6/16/2025...	REIDY, CLARE K	14 MIN	16 MIN	STAT	3	0.17
+	RMIL	2025061...	1162645...	6/16/2025 15:18	ERVIN, W...	2..	M	6	O	CT	CT CHEST WO CONTRAST	6/16/2025...	SALIM, MUQADDAM	2 MIN	238 MIN	STAT	634	1.08
+	SJE	CT2506...	DB0042...	6/16/2025 11:25	CLEMEN...	5..	M	7	I	CT	CT CHEST WO CONTRAST	6/16/2025...	DAIRI, FIRAS	3 HR, 36 MIN	324 MIN	ROUTINE (HIGH)	901	1.08
	SJIL	RAD250...	DC0201...	6/16/2025 11:30	MCGARR,...	6..	M	0	I	CR	XR BONE SURVEY INFANT	6/16/2025...	BANGASH, ARMUGHAN Z	2 UP	260 MIN	ROUTINE (HIGH)	13	0.70

Service Level Agreement: Average TAT by Patient Class

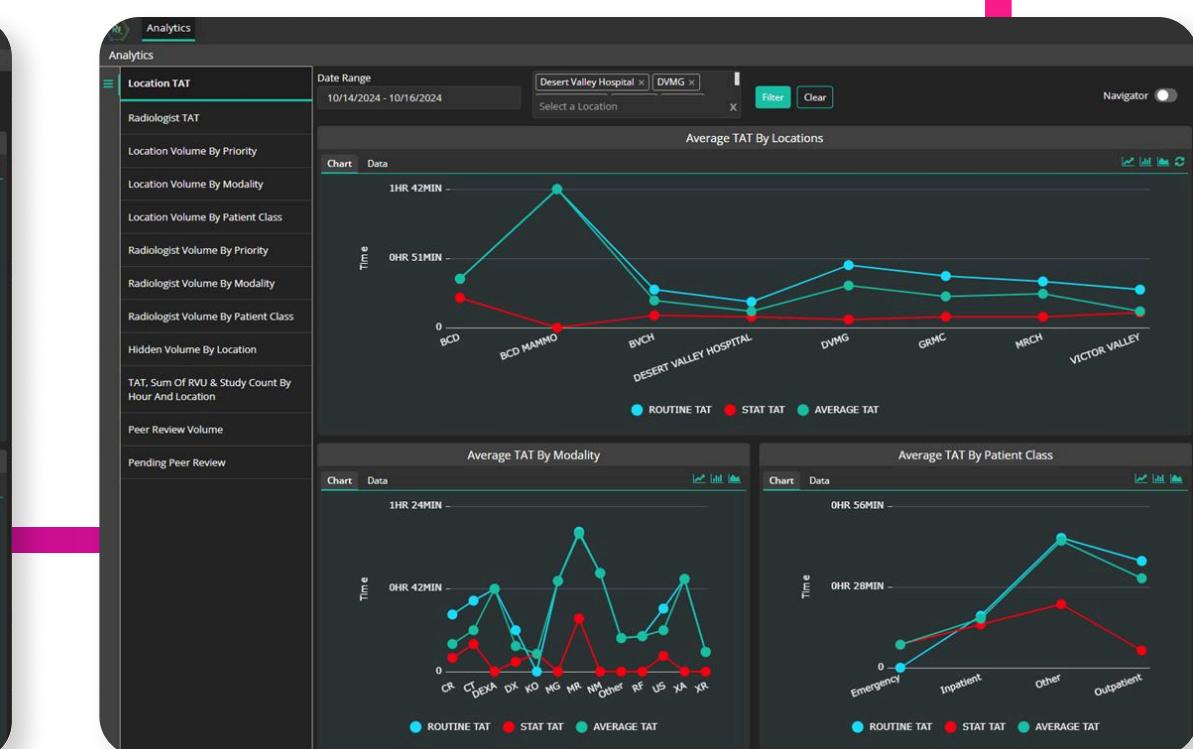
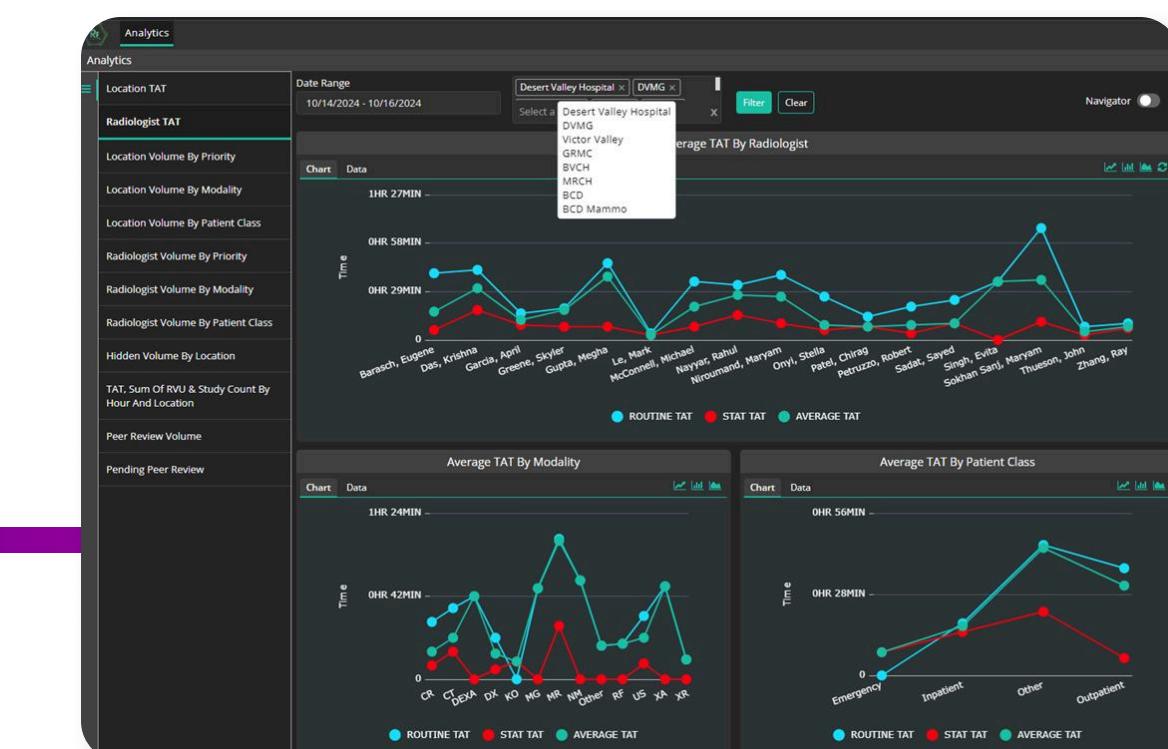
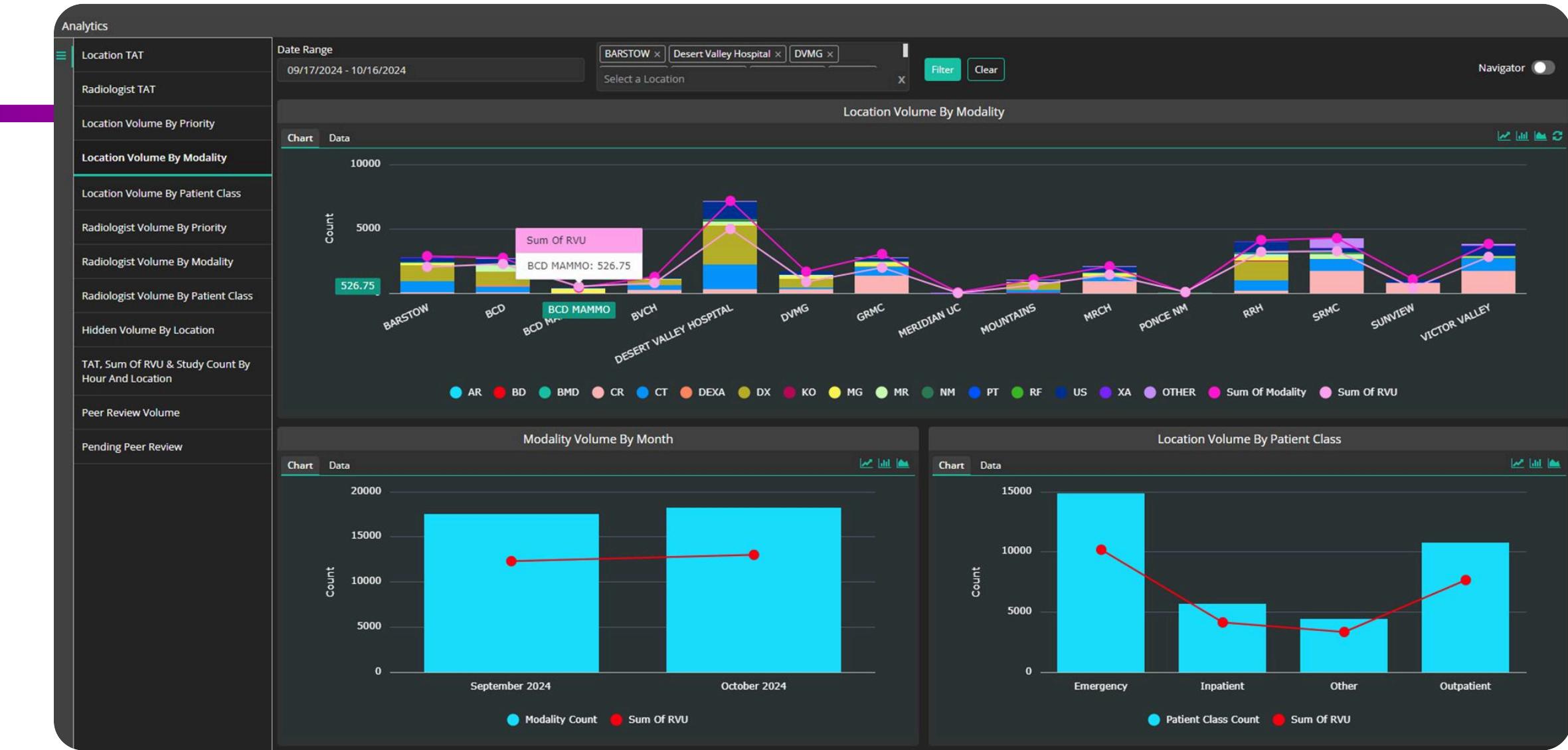
Promising unparalleled Turn Around Times, without comprising on the Quality of Care

Average TAT By Patient Class			
Chart	Data		
Patient Class ↑	ROUTINE TAT (Minutes)	STAT TAT (Minutes)	AVERAGE TAT (Minutes)
Emergency	19	10	10
Inpatient	85	19	55
Other	106	19	65
Outpatient	185	22	153

Analytics

Empower users to customize their RadFlow experience according to their daily routines by offering the following options:

- **Location Turnaround Time (TAT):** Monitor the efficiency of imaging services by evaluating TAT across different locations, enabling quick identification of bottlenecks.
- **Radiologist TAT:** Assess the performance of individual radiologists by tracking their turnaround times, promoting accountability and improvement in reporting speed.



RADPOD SOLUTION

Solution Summary

Solution Summary

1

Reliable Turnaround

RadPod provides Consistent, Reproducible report turnaround times with minimized variability

2

Transparent SLAs

Transparent operations and service-level agreements (SLAs)

3

Custom Templates

RadPod can customize templates for reports that meet referring physicians' needs

4

Hybrid Model

RadPod support Hybrid model ("a la carte") for services: IR, breast imaging, Teleradiology

5

Regional Scalability

Scalability to support Riverside's daily case load across a 5-county region

6

IR Lite Starts Sept

RadPod can begin Hybrid coverage for IR lite & mammography as of Mid-September

7

Telerad Starts Oct

RadPod can begin Teleradiology services as of mid-October

8

24/7 Support

Riverside Healthcare is supported 24/7, 365 days Clinical Care Team & Call Center Support

Located Nationwide

250+ Radiologists Nationwide

Ensures broad geographic coverage and reliability.

Resilient Connectivity

Radiologists can stay connected despite local weather or network issues.

80% Subspecialty Trained

Most radiologists are subspecialists, enhancing report quality and clinical accuracy.

Abdominal and Body Imaging

Breast Imaging

Cardiovascular Imaging

Diagnostic Radiology

Emergency Radiology

Magnetic Resonance Imaging

Musculoskeletal

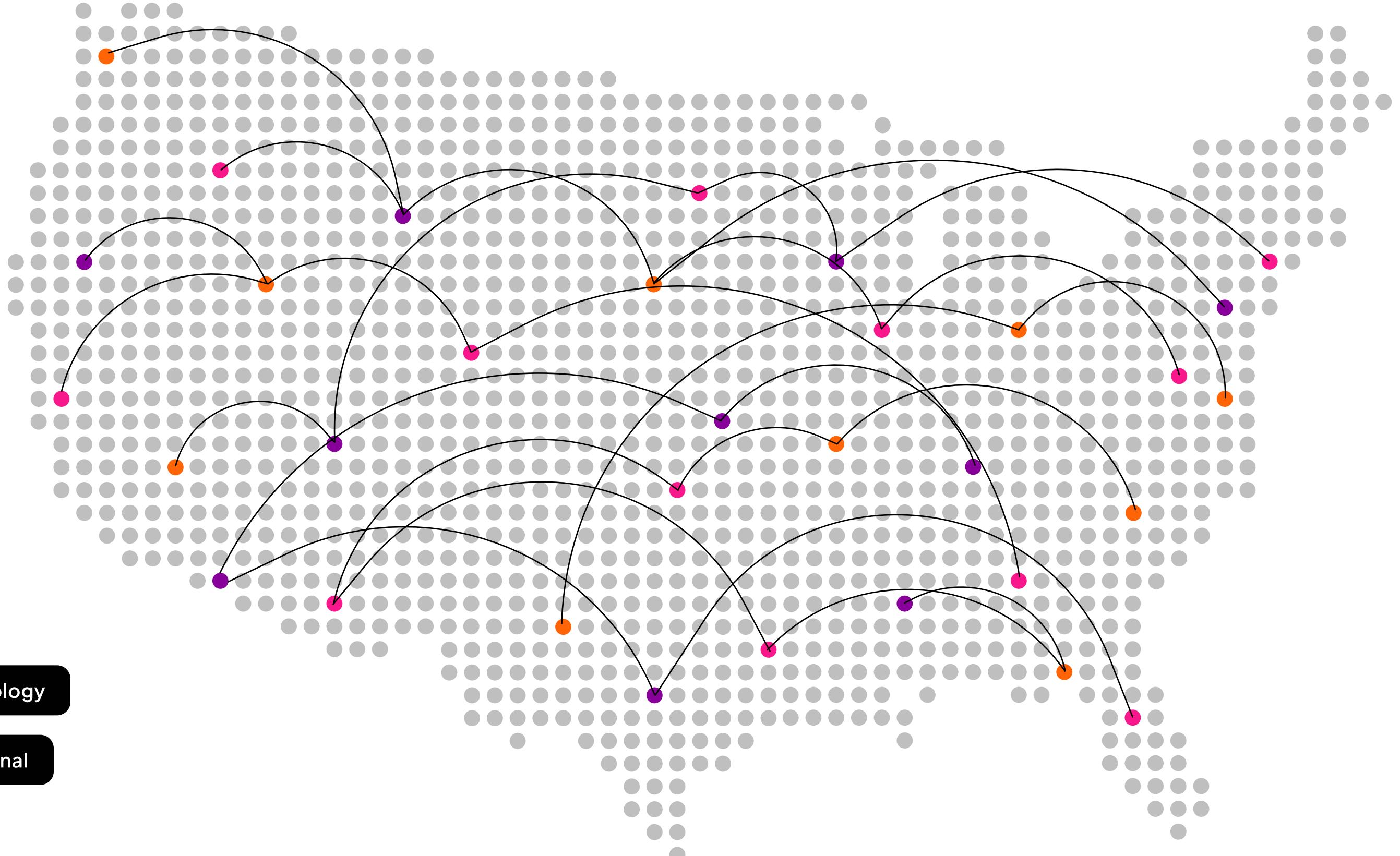
Neurointerventional

Neuroradiology

Nuclear Medicine

Pediatrics

Vascular and Interventional





Thank You

We would be glad to answer any questions.