

### ### SURA360/Sura/SURA Services

**\*\*SURA360\*\*** is your gateway to booking spa, massage, beauty, and dental services across Thailand and India. Whether you're looking to relax at home, in a hotel, or at a spa, SURA360 offers an easy and seamless booking experience directly through our web or mobile app.

"Discover the ultimate relaxation and rejuvenation with the **\*\*SURA360\*\*** mobile application. Your perfect spa, massage, beauty, and dental services are now just a few taps away, available across Thailand and India."

### ### Welcome to SURA360: Your All-in-One Wellness Platform

SURA360 is designed to provide you with a comprehensive range of relaxation, beauty, and dental services at your convenience. With our user-friendly web and mobile apps, you can book a variety of services, from massages to facials, whenever and wherever you need them. Whether you're at home, in a condo, hotel, or your favorite spa, our certified professionals are just a click away to provide you with top-tier services.

### ### Features:

- \* **\*\*Effortless Booking\*\***: Schedule your appointments easily via our web or mobile apps.
- \* **\*\*Wide Range of Services\*\***: From aromatherapy, Swedish massage, deep tissue massages, to facials, manicures, pedicures, and more.
- \* **\*\*Professional Therapists\*\***: All therapists are certified and experienced in their respective fields.
- \* **\*\*Customized Treatments\*\***: Tailor your sessions to fit your specific preferences and needs.
- \* **\*\*User Reviews and Ratings\*\***: Check reviews and ratings to choose the best professionals.
- \* **\*\*Secure Payments\*\***: Multiple payment options with secure processing.
- \* **\*\*Loyalty Rewards\*\***: Earn points with every booking and redeem them for discounts.

### ### Why Choose SURA360?

- \* **\*\*Convenience\*\***: Book your appointments anytime, from anywhere.
- \* **\*\*Quality Assurance\*\***: We partner with top-rated professionals to ensure high-quality services.
- \* **\*\*Customer Support\*\***: Our 24/7 support team is always ready to assist you.
- \* **\*\*Cross-Platform Availability\*\***: Whether you're using a mobile device or desktop, SURA360 is accessible to everyone, including both Android and iPhone users.

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### ### Introduction to SURA360: The Ultimate Wellness and Beauty Platform

**\*\*SURA360\*\*** is an innovative mobile and web application that simplifies how users across Thailand and India access wellness, beauty, and dental services. From relaxing spa therapies to essential beauty treatments and dental check-ups, we bring quality services directly to your fingertips, whether at home, in your condo, hotel, or at a local spa.

With its user-friendly interface, easy booking system, and secure payment options, **\*\*SURA360\*\*** is the perfect platform for customers looking for stress-free service booking and for professionals seeking to grow their wellness or beauty businesses.

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### ### Services You Can Book via SURA360

- \* **\*\*Spa & Massage Services\*\***:

- \* Aromatherapy
- \* Swedish Massage
- \* Deep Tissue Massage
- \* Hot Stone Therapy
- \* Four-Hand Massage
- \* Office Syndrome Therapy
- \* **Beauty Services**:

- \* Facials
- \* Manicures & Pedicures
- \* Skin Treatments
- \* Makeup
- \* Hair Styling

- \* **Dental Services**:

- \* Teeth Cleaning
- \* Whitening
- \* General Dental Checkups

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### ### Detailed App Features

1. **Effortless Booking Process**: The entire booking process is intuitive, allowing users to browse services, select providers, and schedule appointments with ease.
2. **Flexible Time Slot Selection**: Choose from available time slots that fit your schedule.
3. **Service Location Flexibility**: You can book services at:
  - \* Your home or condo
  - \* A spa or salon location
4. **Professional & Verified Providers**: All service providers are verified and trained to meet high standards.
5. **Multiple Payment Options**: Enjoy a seamless payment experience:
  - \* **Online Payments**: LianLian Pay (Thailand), Razorpay (India)
  - \* **Offline Payments**: Cash payments available at the service location.
6. **Loyalty & Referral Rewards**: Earn points for every booking and redeem them for discounts. Invite friends to the app and earn cashback when they book services.
7. **User Reviews & Ratings**: Rate and review your experience to help others make informed decisions.

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### ### SUR360 User Roles & Accounts

- \* **User Account**: Designed for customers who wish to explore and book services.
- \* **Vendor Account**: For spas, beauty salons, and dental clinics to manage bookings and provide services.
- \* **Freelancer Account**: For independent professionals, such as therapists, beauticians, and dental assistants, to offer their services.

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### ### Simple Account Setup & Login Process

Here is your process converted into clear bullet points:

### ### Through Website – Steps to Become a Partner (Vendor/Freelancer):

1. Visit Homepage\*\*: Go to the official SURA360 website.
2. Hover on "Become a Partner"\*\*: Located in the navigation menu.
3. Select Account Type\*\*: Choose either \*\*Vendor\*\* or \*\*Freelancer\*\*.
4. Redirected to Signup Page\*\*: You will be taken to the registration form.
5. Complete the 2-Step Registration Form\*\*:

Step 1: Basic personal/business information.

Step 2: Contact Person Information.

6. Submit the Form\*\*: After completion, click submit.
7. Success Message Displayed\*\*: A confirmation message is shown on successful registration.
8. Auto-Redirect\*\*: You are automatically taken to your \*\*Vendor/Freelancer Dashboard\*\* to start managing your services.

### Through Android App:

1. Download the \*\*SURA360\*\* app from the \*\*App Store\*\* or \*\*Google Play\*\*.
2. Choose your account type: \*\*User\*\*, \*\*Vendor\*\*, or \*\*Freelancer\*\*.
3. Complete your profile to start using the app.
4. Begin exploring services, making bookings, and enjoying all the benefits SURA360 has to offer.

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### Through Website – Steps for Users:

Visit the SURA360 Website: Open [www.sura360.com](http://www.sura360.com) in your browser.

You can also create user account via sign in with google and facebook

Click on "Login / Signup": Available on the top-right corner of the homepage.

Enter Mobile Number: Provide your valid mobile number.

Complete Profile Details:

Name, location, and preferences (optional).

You can edit this anytime from your dashboard.

Start Browsing Services: Explore spa, beauty, and dental services by category or location.

### ### Booking Process Walkthrough

1. \*\*Explore Services\*\*: Browse categories like spa, beauty, and dental services. View detailed service descriptions, pricing, and availability.
2. \*\*Click "Book Now"\*\*: Select the service you want and tap "Book Now."
3. \*\*Choose Appointment Time\*\*: Pick a convenient time from the available slots.
4. \*\*Select Service Location\*\*: Choose between home service or a visit to a spa or salon.
5. \*\*Payment\*\*: Choose your preferred payment method (online or offline).
6. \*\*Confirmation\*\*: After payment, you'll receive a booking confirmation along with a unique booking ID.

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### ### Why Choose SURA360?

\* \*\*Convenience\*\*: Book services anytime, from anywhere.

- \* **Professionalism**: All providers are certified and experienced.
- \* **Wide Range of Services**: From spa treatments to dental services, we cover it all.
- \* **Secure Payments**: Multiple, secure payment options for your convenience.
- \* **Trustworthy Providers**: Transparent reviews and verified professionals.
- \* **Rewards**: Earn points, cashback, and referral bonuses with every booking.

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### ### Contact & Support

We are committed to providing excellent customer support. If you have any questions or need assistance, feel free to reach out.

- \* **Email**: [contact@sura360.com](mailto:contact@sura360.com)
- \* **Phone**: +66 961154650
- \* **Website**: [SURA360 About Us](https://www.sura360.com/about\_us) | [SURA360 Contact Us](https://www.sura360.com/contact\_us)

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### ### Final Thoughts

SURA360 is revolutionizing the wellness and self-care booking experience across Thailand and India. Whether you're a tourist needing a quick massage, a local in need of regular beauty treatments, or a business looking to grow your customer base, **SURA360** is your go-to platform for seamless, secure, and satisfying experiences.

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#### Vendor Dashboard Features

When logged in as a Vendor, the dashboard provides access to all key functionalities, vendor see all the activity, review rating etc:

- **Profile Management:**

Vendors can update their profile by clicking on "My Profile" in the sidebar. This section also allows them to

- **Account Settings:**

Vendors can upload shop images, provide a description, enter the address, and fill in all relevant shop details.

- **Finance Details:**

Vendors can manage their financial information by navigating to the Finance section.

- **Service Management:**

Vendors can create and manage the services they offer.

- **Shop Location:**

Vendors can specify the locations where their shop operates.

- **Team Management:**

Vendors can create, edit, and delete team members.

- **Bookings:**

Vendors can view all bookings and also manage bookings made via phone (non-web).

- **Calendar View:**

All booking slots are visible in a calendar format for better scheduling and tracking.

#### User Account Features

When a User logs into the SURA platform, they have access to:

- **Profile Management:**

Users can edit their profile and change their password.

- **Bookings:**

Users can view their booking details and schedule new appointments.

- **Sura Caseback:**

Access to Sura Caseback feature (if applicable).

- Referral System:

Users can view and share their referral code.

- Reviews & Ratings:

Users can leave reviews and give ratings for services.

- Social Engagement:

Users can like and share services. All liked services and shops are saved under the Favorites section.

- Shopping Cart:

Users can add services to their cart for later booking