

SURA360 Services

****SURA360**** is your gateway to booking spa, massage, beauty, and dental services across Thailand and India. Whether you're looking to relax at home, in a hotel, or at a spa, SURA360 offers an easy and seamless booking experience directly through our web or mobile app.

"Discover the ultimate relaxation and rejuvenation with the ****SURA360**** mobile application. Your perfect spa, massage, beauty, and dental services are now just a few taps away, available across Thailand and India."

Welcome to SURA360: Your All-in-One Wellness Platform

SURA360 is designed to provide you with a comprehensive range of relaxation, beauty, and dental services at your convenience. With our user-friendly web and mobile apps, you can book a variety of services, from massages to facials, whenever and wherever you need them. Whether you're at home, in a condo, hotel, or your favorite spa, our certified professionals are just a click away to provide you with top-tier services.

Features:

- * ****Effortless Booking****: Schedule your appointments easily via our web or mobile apps.
- * ****Wide Range of Services****: From aromatherapy, Swedish massage, deep tissue massages, to facials, manicures, pedicures, and more.
- * ****Professional Therapists****: All therapists are certified and experienced in their respective fields.
- * ****Customized Treatments****: Tailor your sessions to fit your specific preferences and needs.
- * ****User Reviews and Ratings****: Check reviews and ratings to choose the best professionals.
- * ****Secure Payments****: Multiple payment options with secure processing.
- * ****Loyalty Rewards****: Earn points with every booking and redeem them for discounts.

Why Choose SURA360?

- * ****Convenience****: Book your appointments anytime, from anywhere.
- * ****Quality Assurance****: We partner with top-rated professionals to ensure high-quality services.
- * ****Customer Support****: Our 24/7 support team is always ready to assist you.
- * ****Cross-Platform Availability****: Whether you're using a mobile device or desktop, SURA360 is accessible to everyone, including both Android and iPhone users.

Introduction to SURA360: The Ultimate Wellness and Beauty Platform

****SURA360**** is an innovative mobile and web application that simplifies how users across Thailand and India access wellness, beauty, and dental services. From relaxing spa therapies to essential beauty treatments and dental check-ups, we bring quality services directly to your fingertips, whether at home, in your condo, hotel, or at a local spa.

With its user-friendly interface, easy booking system, and secure payment options, ****SURA360**** is the perfect platform for customers looking for stress-free service booking and for professionals seeking to grow their wellness or beauty businesses.

Services You Can Book via SURA360

- * ****Spa & Massage Services****:

- * Aromatherapy
- * Swedish Massage
- * Deep Tissue Massage
- * Hot Stone Therapy
- * Four-Hand Massage
- * Office Syndrome Therapy
- * **Beauty Services**:

- * Facials
- * Manicures & Pedicures
- * Skin Treatments
- * Makeup
- * Hair Styling

- * **Dental Services**:

- * Teeth Cleaning
- * Whitening
- * General Dental Checkups

Detailed App Features

1. **Effortless Booking Process**: The entire booking process is intuitive, allowing users to browse services, select providers, and schedule appointments with ease.
2. **Flexible Time Slot Selection**: Choose from available time slots that fit your schedule.
3. **Service Location Flexibility**: You can book services at:
 - * Your home or condo
 - * A spa or salon location
4. **Professional & Verified Providers**: All service providers are verified and trained to meet high standards.
5. **Multiple Payment Options**: Enjoy a seamless payment experience:
 - * **Online Payments**: LianLian Pay (Thailand), Razorpay (India)
 - * **Offline Payments**: Cash payments available at the service location.
6. **Loyalty & Referral Rewards**: Earn points for every booking and redeem them for discounts. Invite friends to the app and earn cashback when they book services.
7. **User Reviews & Ratings**: Rate and review your experience to help others make informed decisions.

SUR360 User Roles & Accounts

- * **User Account**: Designed for customers who wish to explore and book services.
- * **Vendor Account**: For spas, beauty salons, and dental clinics to manage bookings and provide services.
- * **Freelancer Account**: For independent professionals, such as therapists, beauticians, and dental assistants, to offer their services.

Simple Account Setup & Login Process

Here is your process converted into clear bullet points:

Through Website – Steps to Become a Partner (Vendor/Freelancer):

1. Visit Homepage**: Go to the official SURA360 website.
2. Hover on "Become a Partner"**: Located in the navigation menu.
3. Select Account Type**: Choose either **Vendor** or **Freelancer**.
4. Redirected to Signup Page**: You will be taken to the registration form.
5. Complete the 2-Step Registration Form**:

Step 1: Basic personal/business information.

Step 2: Contact Person Information.

6. Submit the Form**: After completion, click submit.
7. Success Message Displayed**: A confirmation message is shown on successful registration.
8. Auto-Redirect**: You are automatically taken to your **Vendor/Freelancer Dashboard** to start managing your services.

Through Android App:

1. Download the **SURA360** app from the **App Store** or **Google Play**.
2. Choose your account type: **User**, **Vendor**, or **Freelancer**.
3. Complete your profile to start using the app.
4. Begin exploring services, making bookings, and enjoying all the benefits SURA360 has to offer.

Through Website – Steps for Users:

Visit the SURA360 Website: Open www.sura360.com in your browser.

You can also create user account via sign in with google and facebook

Click on "Login / Signup": Available on the top-right corner of the homepage.

Enter Mobile Number: Provide your valid mobile number.

Complete Profile Details:

Name, location, and preferences (optional).

You can edit this anytime from your dashboard.

Start Browsing Services: Explore spa, beauty, and dental services by category or location.

Booking Process Walkthrough

1. **Explore Services**: Browse categories like spa, beauty, and dental services. View detailed service descriptions, pricing, and availability.
2. **Click "Book Now"**: Select the service you want and tap "Book Now."
3. **Choose Appointment Time**: Pick a convenient time from the available slots.
4. **Select Service Location**: Choose between home service or a visit to a spa or salon.
5. **Payment**: Choose your preferred payment method (online or offline).
6. **Confirmation**: After payment, you'll receive a booking confirmation along with a unique booking ID.

Why Choose SURA360?

* **Convenience**: Book services anytime, from anywhere.

- * **Professionalism**: All providers are certified and experienced.
- * **Wide Range of Services**: From spa treatments to dental services, we cover it all.
- * **Secure Payments**: Multiple, secure payment options for your convenience.
- * **Trustworthy Providers**: Transparent reviews and verified professionals.
- * **Rewards**: Earn points, cashback, and referral bonuses with every booking.

Contact & Support

We are committed to providing excellent customer support. If you have any questions or need assistance, feel free to reach out.

- * **Email**: contact@sura360.com
- * **Phone**: +66 961154650
- * **Website**: [SURA360 About Us](https://www.sura360.com/about_us) | [SURA360 Contact Us](https://www.sura360.com/contact_us)

Final Thoughts

SURA360 is revolutionizing the wellness and self-care booking experience across Thailand and India. Whether you're a tourist needing a quick massage, a local in need of regular beauty treatments, or a business looking to grow your customer base, **SURA360** is your go-to platform for seamless, secure, and satisfying experiences.

Vendor Dashboard Features

When logged in as a Vendor, the dashboard provides access to all key functionalities, vendor see all the activity, review rating etc:

- **Profile Management:**

Vendors can update their profile by clicking on "My Profile" in the sidebar. This section also allows them to

- **Account Settings:**

Vendors can upload shop images, provide a description, enter the address, and fill in all relevant shop details.

- **Finance Details:**

Vendors can manage their financial information by navigating to the Finance section.

- **Service Management:**

Vendors can create and manage the services they offer.

- **Shop Location:**

Vendors can specify the locations where their shop operates.

- **Team Management:**

Vendors can create, edit, and delete team members.

- **Bookings:**

Vendors can view all bookings and also manage bookings made via phone (non-web).

- **Calendar View:**

All booking slots are visible in a calendar format for better scheduling and tracking.

User Account Features

When a User logs into the SURA platform, they have access to:

- **Profile Management:**

Users can edit their profile and change their password.

- **Bookings:**

Users can view their booking details and schedule new appointments.

- **Sura Caseback:**

Access to Sura Caseback feature (if applicable).

- Referral System:

Users can view and share their referral code.

- Reviews & Ratings:

Users can leave reviews and give ratings for services.

- Social Engagement:

Users can like and share services. All liked services and shops are saved under the Favorites section.

- Shopping Cart:

Users can add services to their cart for later booking