

Resource list /

watsonx Assistant-4a ✓ [Add tags](#) [✎](#)

[Details](#)

Actions ▾

Manage

Service credentials

Plan

Start by launching the tool

Launch watsonx Assistant

Getting started tutorial [↗](#)

[API reference](#)

Plan

Lite

Upgrade

Credentials

Download [↓](#)

Show credentials [👁](#)


API key:
..... [📋](#)

URL:
`https://api.au-syd.assistant.watson.cloud.ibm.com/instances/d2c5...` [📋](#)

Welcome to watsonx Assistant

Next

- Create
- Personalize
- Customize
- Preview



Create your first assistant

Let's get your assistant up and running. Name your assistant, add a description, and choose a language. In following steps we'll gather more information, show you basic customizations, and give you a preview of what your assistant will look like.

Assistant name

Admission query resolver bot

Your assistant name will be kept internally and not visible to your customers

Description (optional) 0/128

Add a description for this assistant

Assistant language

English (US)

This is the language your assistant will speak.

Back Next

② Personalize your assistant

You may add multiple channels from your dashboard.

Web 

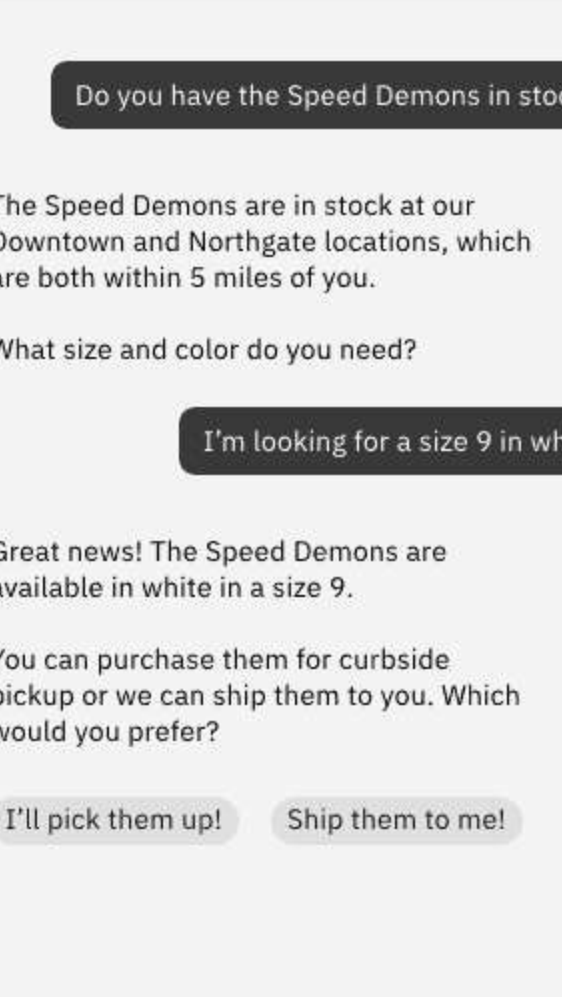
This information will be used to personalize your onboarding experience.

Other ▼

Education

Developer 

I want to provide confident answers to common questions



home watsonx Assistant

Do you have the Speed Demons in stock?

The Speed Demons are in stock at our Downtown and Northgate locations, which are both within 5 miles of you.

What size and color do you need?

I'm looking for a size 9 in white

Great news! The Speed Demons are available in white in a size 9.

You can purchase them for curbside pickup or we can ship them to you. Which would you prefer?

I'll pick them up! Ship them to me!

Type something...

Back Next

Customize your chat UI

Update the style to match your brand and your website. You can change these settings later. A developer can also add more advanced styling changes with code. [Learn more](#)

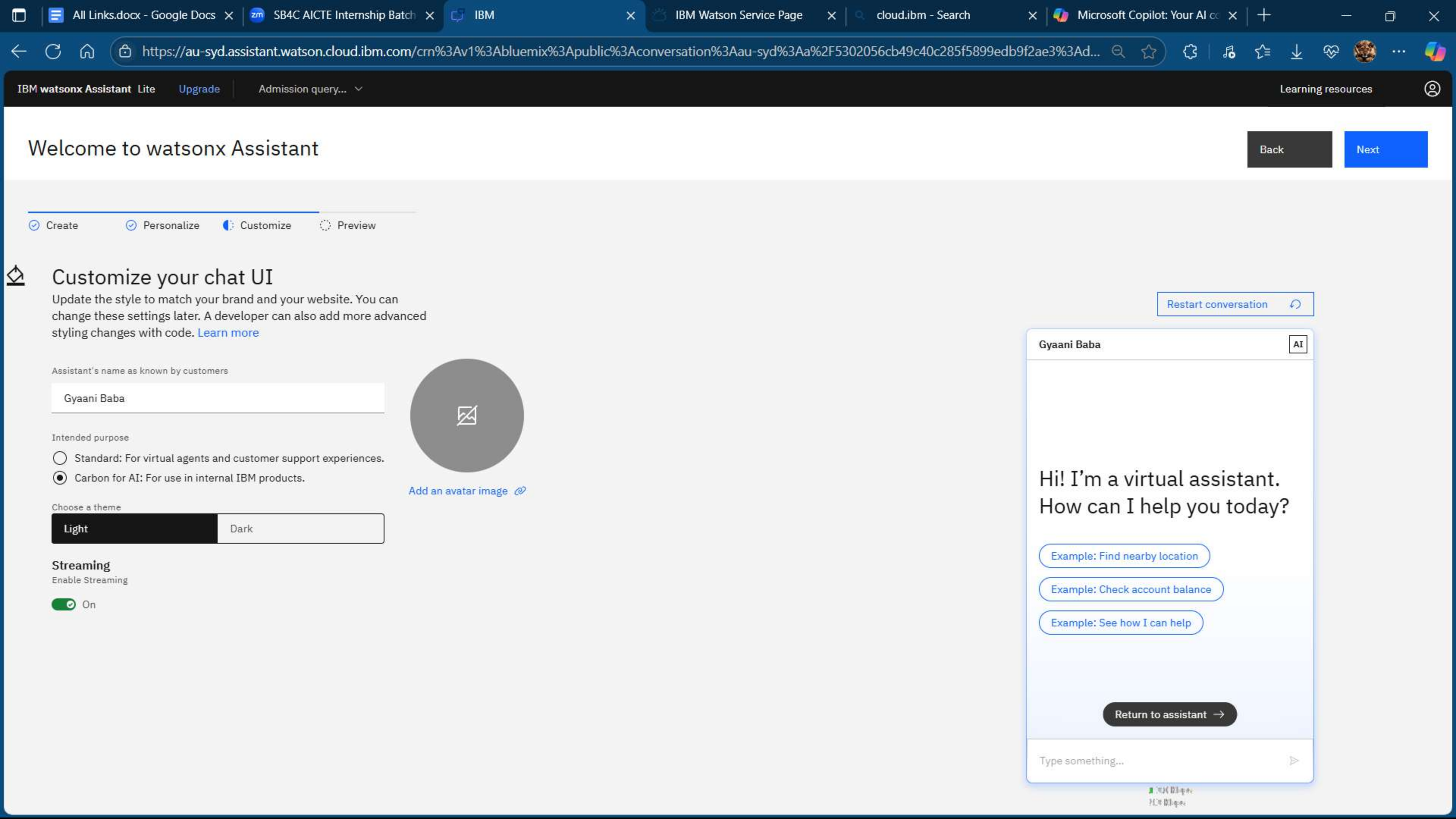
Intended purpose

- ☐ Standard: For virtual agents and customer support experiences.
- ☒ Carbon for AI: For use in internal IBM products.

Streaming
Enable Streaming
☐ Off



■ 16. 11. 2019
17. 11. 2019



Welcome to watsonx Assistant

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Assistant's name as known by customers

Gyaani Baba

- Intended purpose
- ☐ Standard: For virtual agents and customer support experiences.
 - ☒ Carbon for AI: For use in internal IBM products.

Choose a theme

LightDark

Streaming

Enable Streaming

☒ On



[Add an avatar image](#)

Restart conversation

Gyaani Baba AI

Hi! I'm a virtual assistant.
How can I help you today?

Example: Find nearby location

Example: Check account balance

Example: See how I can help

Return to assistant

Type something...

Assistant Builder Home

Admission query resolver bot

Last updated on July 25, 2025 5:09:38 PM GMT+5:30

i Your assistant now has new watsonx generative AI features! [Learn more](#) about intelligent information gathering. [Enable in settings](#)

Enhance your assistant

Further improve and customize your assistant with these recommendations.

Build actions
Enhance and improve your assistant's actions.

Customize your greeting
Welcome your users in a unique way that aligns with your brand.

Create a fallback plan
Train your assistant to adapt to specific situations.

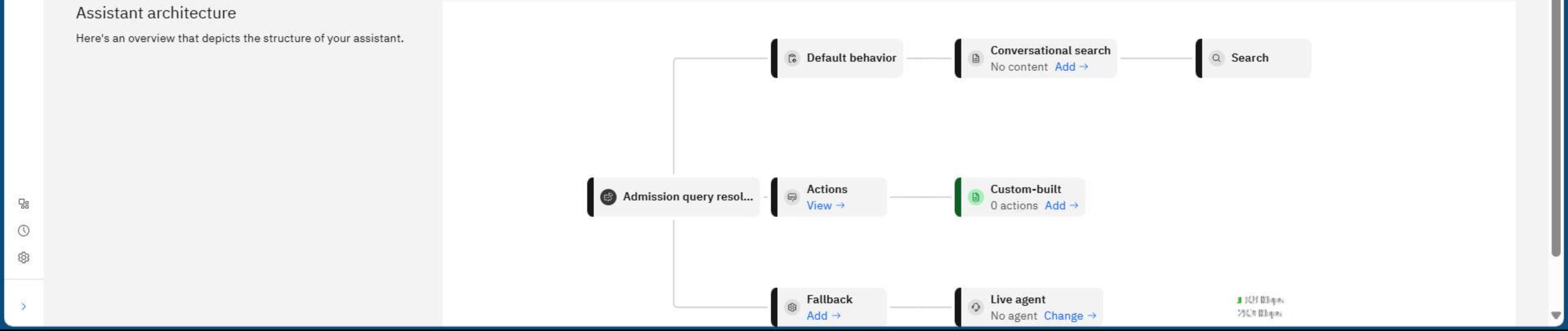
Set up search
Determine how your assistant extracts answers for your users' questions.

Preview & debug
Enable debug mode when you preview your assistant.

Customize web chat
Design how your assistant shows up in your live environment.

Set up a c
Select the want to d assistant

1/2



- Home
- Build
 - Generative AI
 - Actions**
 - Preview
 - Deploy
 - Publish
 - Environments
- Improve
 - Analyze
- Integrations
- Activity log
- Assistant settings

What's new ☆ Documentation 📖

Admission query resolver bot
2025 5:09:38 PM GMT+5:30

as new watsonx generative AI features! [Learn more](#) about intelligent information gathering. [Enable in settings](#) ✕

Assistant
Customize your assistant with these

Structure
depicts the structure of your assistant.

Build actions
Enhance and improve your assistant's actions.

Customize your greeting
Welcome your users in a unique way that aligns with your brand.

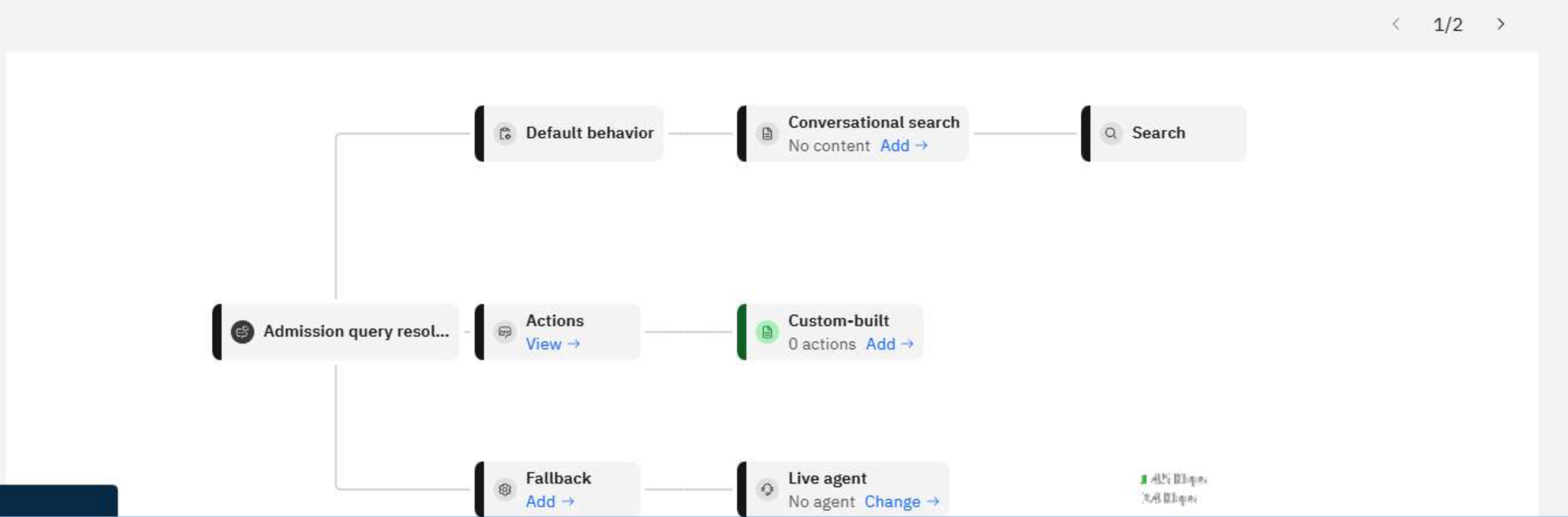
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Create an action

How would you like to build your action?



Start from scratch

Build with actions using your own use case.



Quick start with templates

Use one of our pre-built templates and use cases.

IBM watsonx Assistant Lite

Upgrade

Admission query...

Learning resources

Untitled action

EditorVisualization

Customer starts with:

Example: I want to pay my credit card bill.

Conversation steps

1

This step has no content

Continue to next step

Display name

Set a display name to overwrite the action title that appears as the button text in disambiguation.

Enter display name

Get help on ACME bill

Add example phrases:

Enter phrases that a customer might use to ask about a specific topic or question your customer service team.

The more phrases you add, the more likely the assistant will recognize what the customer wants.

Enter phrases your customer might use to ask about a specific topic or question your customer service team.

Example: I want to pay my credit card bill.

New action

What does your action do?

Admission

CancelSave

New step

18.9 Kbps28.7 Kbps

Preview

Admission info

Customer starts with:
Admission

Conversation steps

1

Hiie Dost I am Gyaani Baba, what do you want to know about admission?

Continue to next step

New step +

Step 1

Is taken without conditions Set variable values

Assistant says

Hiie Dost I am Gyaani Baba, what do you want to know about admission?

Define customer response

And then

Continue to next step

Preview

Admission info

Customer starts with:

Admission

Conversation steps

1

Hiie Dost I am Gyaani Baba, what do you want to know about admission?

Continue to next step

Step 1

Is taken without conditions

Set variable values

Assistant says

Hiie Dost I am Gyaani Baba, what do you want to know about admission?

Define customer response

Confirmation

Free text

Regex

Number

Date

Time

Currency

Free text

Enable customers to write out any response using text input

As text

My street is Main Street

New step +

Preview

Admission info

Customer starts with:

Admission

Conversation steps

1

Hiee Dost I am Gyaani Baba, what do you want to know about admission?

Free text

Continue to next step

Step 1

Is taken without conditions

Set variable values

Assistant says

Hiee Dost I am Gyaani Baba, what do you want to know about admission?

User enters free text

Edit response Edit validation

And then

Continue to next step

placement

↓ Continue to next step

1 is Highest Package Offered

2 The highest package offered last year was ₹45 LPA from [XYZ]

↓ Continue to next step

1 is Number of Students Placed

3 Out of 500 eligible students, 420 secured placements—an 84% success rate.

↓ Continue to next step

1 is Average Package Statistics

4 The overall average CTC stood at ₹7.2 LPA.

↓ Continue to next step

1 is Top Recruiting Companies

5 Key recruiters included TCS, Infosys, Wipro, Amazon, and Deloitte.

↓ Continue to next step

New step +

Editor Visualization

Conditions 1 condition

If All of this is true:

1. Tell me what you ... is Top Recruiting Companies

and Add condition +

New condition group +

Assistant says

B I Link f_x Copy Paste Audio Video Code

Key recruiters included TCS, Infosys, Wipro, Amazon, and Deloitte.

Define customer response

And then

↓ Continue to next step

Preview

placement

↓ Continue to next step

1 is Highest Package Offered

2 The highest package offered last year was ₹45 LPA from [XYZ]

↓ Continue to next step

1 is Number of Students Placed

3 Out of 500 eligible students, 420 secured placements—an 84% success rate.

↓ Continue to next step

1 is Average Package Statistics

4 The overall average CTC stood at ₹7.2 LPA.

↓ Continue to next step

1 is Highest Package Offered

5 This step has no content

↓ Continue to next step

New step +

Editor Visualization

Step 5

Is taken with conditions

Set variable values f_x

Conditions 1 condition

If All of this is true:

1. Tell me what you ... is Highest Package Offered

and Add condition +

defined

Highest Package Offered

Number of Students Placed

Average Package Statistics

Top Recruiting Companies

New condition group +

Assistant says

B I f_x

For example: Please select from the following options:

Define customer response

Preview ▶

Customer starts with:
Example: I want to pay my credit card bill.

- Conversation steps
- 1

This step has no content

↓ Continue to next step

Display name

Set a display name to overwrite the action title that appears as the button text in disambiguation.

Enter display name

Get help on ACME bill

New action

What does your **of** **of the** **and** interaction?

placement

Cancel Save

Ad

Enter about que

The wha

Enter phrases your customer might use to start this action Total: 0

Example: I want to pay my credit card bill.

New step +

80.2 Kbps
102.8 Kbps

Preview ▶

Admission

Customer starts with:
Admission

Conversation steps

1

Hiie Dost I am Gyaani Baba, what do you want to know about admission?

Free text

Continue to next step

2

Provide you Name

Free text

Continue to next step

3

Enter your mobile number , Our counselor will contact you soon ...

Number

Continue to next step

4

Thankyou , i have sent your details to counselor , They will contact you ASAP ! Thank you for again....

Confirmation

New step +

Editor Visualization

Step 4

Is taken without conditions

Set variable values

Assistant says

B I @ f_x ↺ 🖼 🎵 ➕ 📺 ⏸

Thankyou , i have sent your details to counselor , They will contact you ASAP ! Thank you for again. Are you satisfied with my answer ?

Yes No

View response Edit validation ⚙️ ↺ 🗑️

And then

Continue to next step

Preview ▶

Web chat Draft

Close Save and exit

Light Dark

Primary color #74bcf4 Secondary color #d08fe9

Chat header User message bubble

Accent color #9defdd

Significant and interactive objects

Size *i* The size of the web chat on this page will not change by updating these fields. To see your changes visit the [Preview page](#).

Width 380px Height 640px

IBM Watermark Plus Enable IBM Watermark ☒ On

Streaming Enable Streaming ☒ On

?

Type something...

Built with IBM watsonx

Close
Hi! I'm a virtual assistant.
How can I help you today?

Home

Build

Generative AI

Actions

Preview

Deploy

Publish

Environments

Improve

Analyze

Integrations




Activity log

Assistant settings

Created by you /

Filter by Title or Display name

New action +

<input type="checkbox"/>	Title	Display name	Last edited	Examples	Steps	Status	
<input type="checkbox"/>	 Admission	Admission info	2 minutes ago	3	4		

Preview

Home

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Generative AI

Actions

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Integrations





Activity log

Assistant settings

Created by you /

Filter by Title or Display name

New action +

<input type="checkbox"/>	Title	Display name	Last edited	Examples	Steps	Status	
<input type="checkbox"/>	 Admission	Admission info	15 minutes ago	3	4		⋮
<input type="checkbox"/>	 placement	-	a few seconds ago	1	5		⋮

Items per page: 50 Showing 1–2 of 2 items 1 1 of 1 pages

Preview