MARKOS

Divyanshu

Project overview



The product:

Our app, helps fashion enthusiasts discover the best outfit options in their city using location-based search and personalized recommendations.



Project duration:

Worked on the design project from January 2023 to June 2023.r





Project overview



The problem:

We aimed to solve the problem of finding the best fashion options in your city. The app provides personalized recommendations to help users discover trendy outfits effortlessly.



The goal:

Our goal was to create an app that helps users discover the best fashion options in their city. We aimed to provide personalized outfit recommendations and simplify the shopping experience.



Project overview



My role:

Role: Lead UX Designer

Description: I was responsible for creating wireframes, prototypes, and final designs. I led user research and tested the app to ensure a seamless user experience.



Responsibilities:

Responsibilities: Conducted user research and created wireframes. Developed prototypes and performed usability testing to refine the user experience.



Understanding the user

- User research
- Personas
- Problem statements
- User journey maps

User research: summary

III

For this project, I conducted qualitative user research through interviews and surveys to understand users' needs for finding the best fashion options in their city. Initially, I assumed users prioritized affordability over quality, but my research revealed that users valued a balance between quality and price, as well as a personalized shopping experience. This insight led me to refine the app's features to include curated recommendations and user reviews, ensuring a more tailored and satisfying shopping experience.



User research: pain points



Pain point

Reflecting on Affordability vs. Quality:

 "Understanding that users seek both quality and affordability will guide the design of features that balance these elements, such as curated fashion options and transparent pricing."



Pain point

Reflecting on Personalized Recommendations:

 "Recognizing the importance of personalized recommendations will shape future designs to focus on tailored fashion suggestions and user reviews to enhance the shopping



Pain point

Reflecting on User Desire for a Balanced Shopping Experience:

"The insight that users want a mix of high-quality options and reasonable prices will drive the development of features that offer both premium selections and



Pain point

Reflecting on the Need for a Personalized Shopping Experience:

"The realization that users value personalized recommendations will inform future design efforts to create a more intuitive and individualized fashion of the series of th

Persona: Divyanshu

Problem statement:

Divyanshu is a **fashion** enthusiast in her late 20s who needs stylish yet affordable clothing options because she wants to stay fashionable on a budget.



Divyanshu

Student

Age 21

Education : Btech (IT)

Hometown: Uttrakhand

Family:

Occupation: Student

BIO

Divyanshu is a Student who loves to experiment when it comes to clothing. He like trying different silhouettes, bold colours and printes. He feels freustrated when he has to find a good designer for his outfit.

Goals

- · Self Satisfaction
- . Trendy and unique fits
- · Get details without visiting any nearest city

Personality

Fashion enthusiast

Innovative

Artistic

Frustrations

- Confusion
- · Outfits in budget
- · Finding exact location

Motivation

- · Get unique silhouettes
- Quality
- · Status

Influences

- · Travelling
- · Blogs
- · Top Designers
- Movies
- · Credibility

Interests

- · Cycling
- · Sketching
- · Reading

Frequently used apps









User journey map

Identify User Preferences: Goal:

Understand users' fashion preferences and shopping habits.

Thought Process: Conducted surveys and interviews to gather data on preferred styles, price ranges, and shopping behaviors. Aimed to discover trends in what users look for in fashion and what might deter them from making purchases.

STAGES	Browse for designs	Browse for fabric vendors	Ask friends for Designers/tailors	Visiting vendors/ designers	Communicates and get it done.
USER JOURNEY	Looks for designs online on various platforms.	Search for best fabric vendors nearby in the city.	Takes help of friends/ family to find a good designer/tailor.	Visits vendors to purchase fabric. Visit designers	Communicates with them what she exactly wants and get it done through them.
THINKING	Wants a dress for an event something different and stylish.	Want a good fabric which can go correct with my design.	Want someone professional to get my outfit made.	Want to visit physically to get the best idea of what will be the outcome. Need few options in readymade as well (from designers collection)	Need more inputs oof the designer on the design and get the outfit ready.
FEELING	9	2	89	**	
PAIN POINTS	Searching on google and on different apps makes it difficult.	No good knowledge of which fabric to choose and have no specific vendor.	No idea on how to get it done	Not sure about their availability.	Not sure how the final look will be after it is made.
OPPORTUNITY	Creating an app where she can get all the fashion related designs on one click.	Bringing fabric vendors on platform where users as well as designers can purchaser online.	 Creating city designer profiles on the same with all the details a customer looks for (rating, pricing, reviews, collection). 	Adding message and call option below designers profile to connect online. Giving an online store option to look for their collection online.	Can add a feature of digital or hand sketch drawing (in pro version) to get the whole idea and finalise everything.

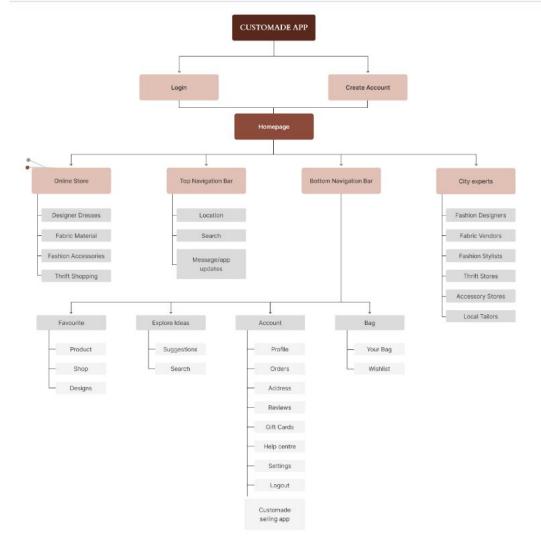
Starting the design

- Sitemap
- Paper wireframes
- Digital wireframes
- Low-fidelity prototype
- Usability studies

Sitemap

1. Define User Flow and Structure:

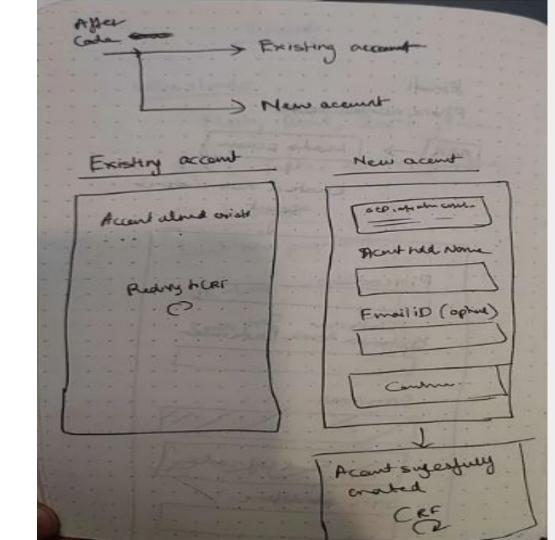
- Goal: Create a clear and intuitive navigation structure for the app.
- Thought Process: Analyzed user needs and objectives to determine key features and content. Mapped out the user journey from landing on the app to completing various tasks like browsing products, searching for items, and checking out.



Paper wireframes

1. Define the User Flow:

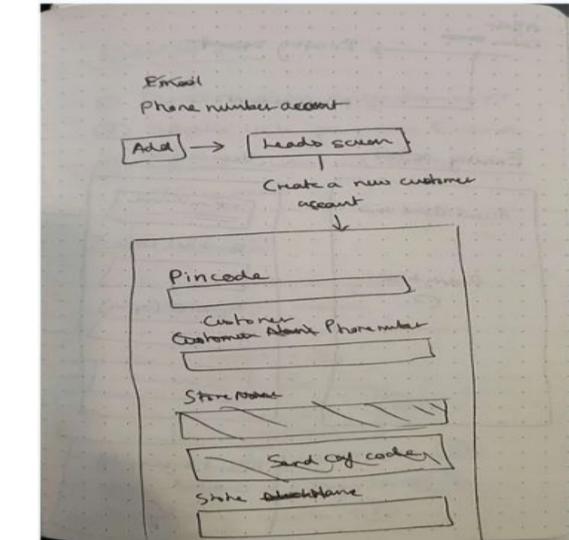
- Goal: Map out a logical user journey for seamless navigation through the app.
- Thought Process: I started by outlining the main tasks users would perform, such as exploring outfits, searching for specific items, and making purchases. This helped me to visualize how users would interact with the app and what pages they would need.



Paper wireframe screen size variation(s)

1. Explore Layout Variations Across Devices:

- Goal: Design wireframes that adapt to different screen sizes, including mobile, tablet, and desktop.
- Thought Process: I sketched different layouts for various devices to ensure the app's design would be responsive and user-friendly across different screen sizes. This involved creating wireframes for small, medium, and large screens.



Digital wireframes

1. Explore Layout Variations Across Devices

- Goal: Design wireframes for mobile, tablet, and desktop to ensure the app works on various screen sizes.
- Thought Process: I sketched different layouts to adapt the design across devices, focusing on how features and content should be arranged to ensure a seamless user experience.

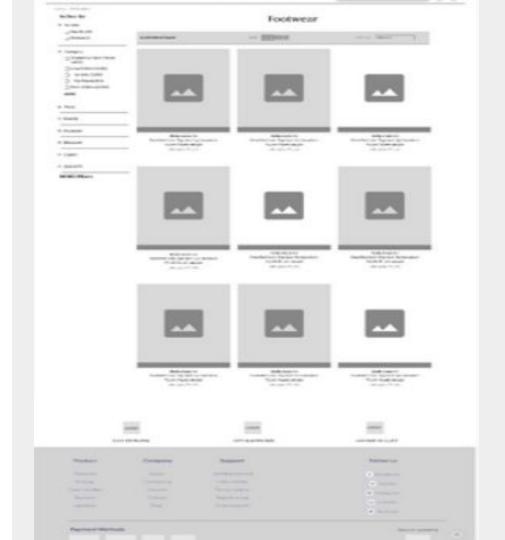


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Digital wireframe screen size variation(s)

2. Focus on Core Features

- Goal: Prioritize essential features like product search, browsing, and filtering for each device.
- Thought Process: I designed wireframes that highlight the main functionalities of the app, ensuring users can easily access key features regardless of their device.



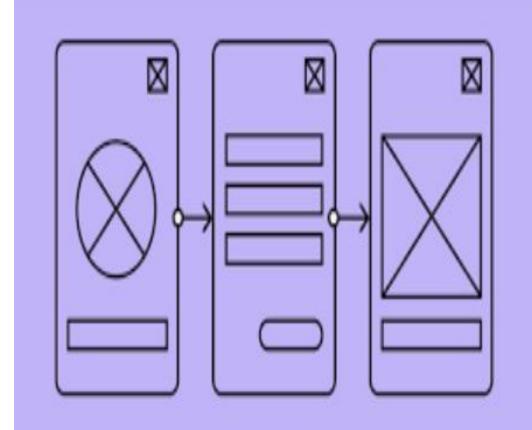
Low-fidelity prototype

Mobile Prototype

 Description: A simple, interactive mobile prototype showcasing the core features like product search, category browsing, and user account management.

Tablet Prototype

 Description: A tablet prototype demonstrating a more spacious layout for browsing products, including a detailed product view and a user-friendly navigation menu.



Usability study: parameters



Study type:

Unmoderated usability study



Location:

United States, remote



Participants:

5 participants



Length:

20-30 minutes



Usability study: findings

"Through various research methods, we gathered key insights into user behavior and preferences. Below are the main findings that shaped the design decisions for the project."



Finding

Finding: Users struggled with outfit recommendation navigation.

Description: Participants found filters confusing and difficult to use.

Implications: Simplify filter options and improve

2

Finding

Finding: Users had trouble navigating outfit recommendations.

Description: Filters were hard to find and use effectively.

Implications: Redesign filters for easier navigation.

3

Finding

Finding: Users found the recommendation feature hard to use.

Description: Filters were confusing for finding outfits.

Implications: Simplify the recommendation feature's filters.



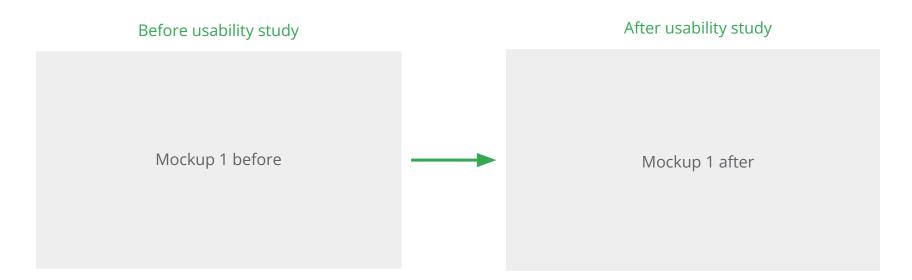
Refining the design

- Mockups
- High-fidelity prototype
- Accessibility

Mockups

Goals: To brainstorm and visualize basic layout ideas for the app's main screens.

Thought Process: Focused on sketching key features and user flows to explore different design concepts.

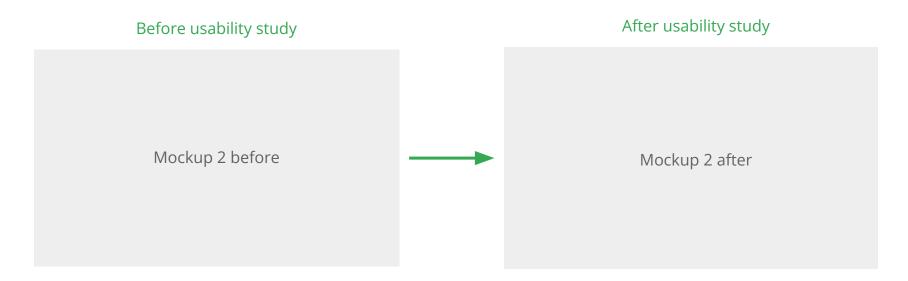




Mockups

Goals: To brainstorm and visualize basic layout ideas for the app's main screens.

Thought Process: Focused on sketching key features and user flows to explore different design concepts.





Mockups: Original screen size

Main screen design for exploring outfits and key app features Central hub for users to explore outfits and navigate features.

Primary interface for users to browse, search, and shop outfits. Key interface for users to discover outfits and access features.



Mockups: Screen size variations

Designs showing main screen layout across different screen size variations. Main screen mockups demonstrati ng design for various screen sizes and devices. Main screen design adapted for different screen sizes and devices. Screen size variations for main mockup to ensure responsive design.



High-fidelity prototype

Links to High-Fidelity Prototypes:

- Link to High-Fidelity
 Prototype: Explore the
 detailed design for main
 screens and interactions.
- Prototype Demo: View the interactive prototype showcasing user flows and interactions.



Accessibility considerations

1

1. High Contrast Colors

Ensured sufficient color contrast between text and background for readability, making it easier for users with visual impairments to navigate the app.

2

2. Alt Text for Images

Provided descriptive alt text for all images to support screen readers, ensuring that visually impaired users can understand the content of each image. 3

3. Keyboard Navigation

Designed the app to be fully navigable using keyboard shortcuts, enabling users with motor impairments to access features without a mouse.



Going forward

- Takeaways
- Next steps

Takeaways



Impact:

1. User Satisfaction

"The new design is intuitive and user-friendly—much easier to find what I'm looking for!"

2. Improved Usability

"The layout improvements made navigation seamless and enjoyable for all users!"

3. Positive User Feedback



What I learned:

1. Understanding User Needs

"I learned the importance of thorough user research to accurately identify and address user needs. Engaging with users helped me create designs that are both functional and intuitive."



Next steps

1

1. Conduct User Testing

"The next step is to conduct further user testing to gather more feedback and refine the design. This will help ensure the final product meets user needs and expectations." 2

2. Develop Detailed UI Design

"I would focus on developing detailed UI designs and high-fidelity prototypes for the remaining features. This is crucial for preparing the app for development and final implementation." 3

3. Implement Accessibility Enhancements

"Implementing additional accessibility features based on user feedback will ensure the app is inclusive for all users. This is important for reaching a wider audience and complying with accessibility standards."



Let's connect!



"You can contact me at [divyanshusinghrpjpssambm@gmail.com] for more information or to view additional projects. Check out my full portfolio at [https://github.com/dashboard]."

