



Icetea
Software

Case Study

Sourcing Management Project

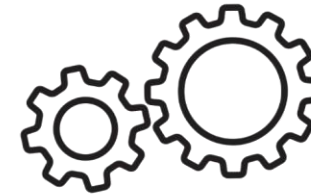


Our client's journey



Needs

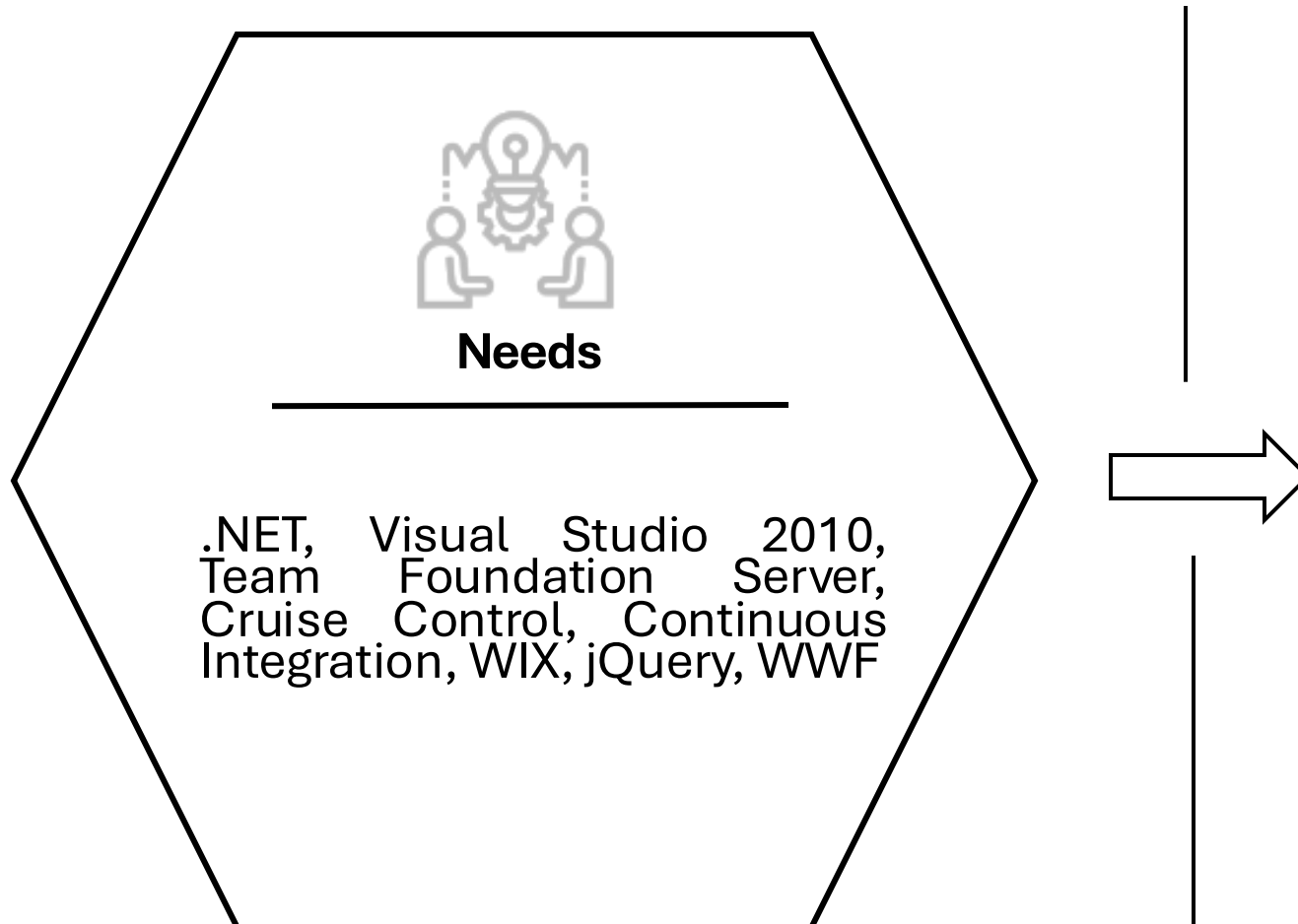
- Software publisher, leader in e-collaborative solutions for retailer brands
- Provides applications to optimize product development
- Enhances competitiveness and security for retailers, manufacturers, and others



Solution

- Team responsible for application maintenance for a generic software platform
- Platform provides tools and user interface for building collaborative business process websites
- System "model" is stored in the platform's database along with transactional data
- Generic toolset within the platform accesses this data

Our client's journey



CRM & Billing System

Providing robust performance and stability to support increasing number of users and database records

Bringing satisfaction to end users and reputation to the product owning company.

CRM & Billing system's journey

COMPANY

The client is a leading company in providing CRM and Billing solution for big telco companies like AT&T and T-mobile

NEEDS

They wanted to migrate their legacy system into a new platform.

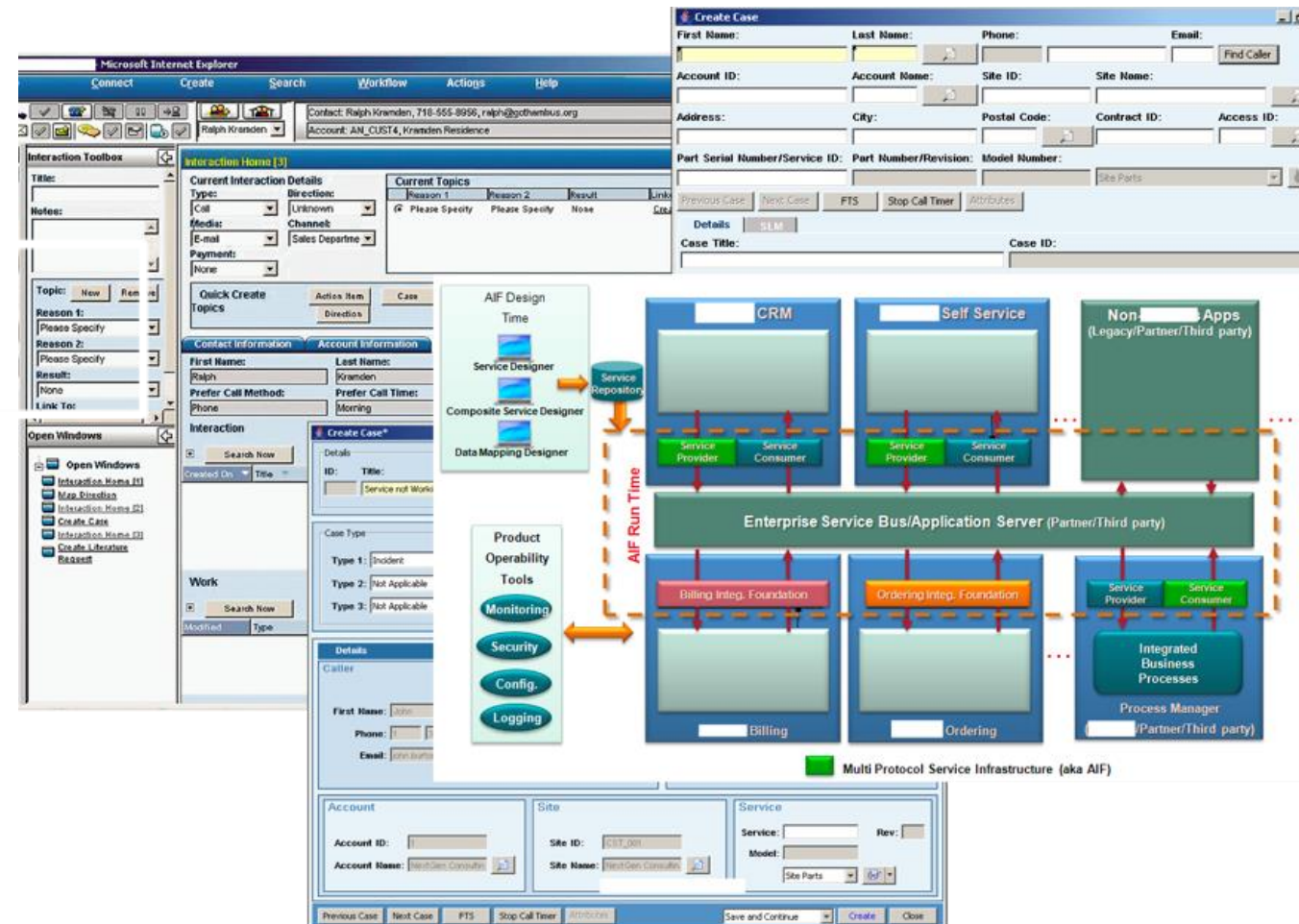
SOLUTIONS

The new system must keep current functionalities while providing robust performance and stability to support increasing number of users and database records.

KEY RESULTS

**Serve thousands of operators and
tens of millions of database records**

*bringing satisfaction to end users and
reputation to the product owning company.*





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Let's Build Great Things Together!

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