

Problem Statement (PS)	I am (Customer)	I'm trying to	But	Because	Which makes me feel
PS-1	A patient seeking medical consultation.	Book an appointment with a specialist doctor quickly	I face long wait times on phone calls or must visit the clinic just to check availability.	There is no centralized real-time system to view schedules and book slots instantly.	Frustrated and anxious about delayed medical care.
PS-2	A medical professional managing a busy practice.	Organize my daily schedule and track patient records efficiently.	Managing appointments through manual logs leads to scheduling conflicts and missing history.	I lack an integrated digital system to track approvals and medical documents in one place.	Overwhelmed and worried about potential administrative errors in patient care.

Ideation Phase
Define the Problem Statements

Date	31 January 2025
Team ID	LTVIP2026TMIDS81521
Project Name	SmartDoc Appointment System
Maximum Marks	2 Marks