

BRITISH AIRWAYS REVIEW ANALYSIS REPORT

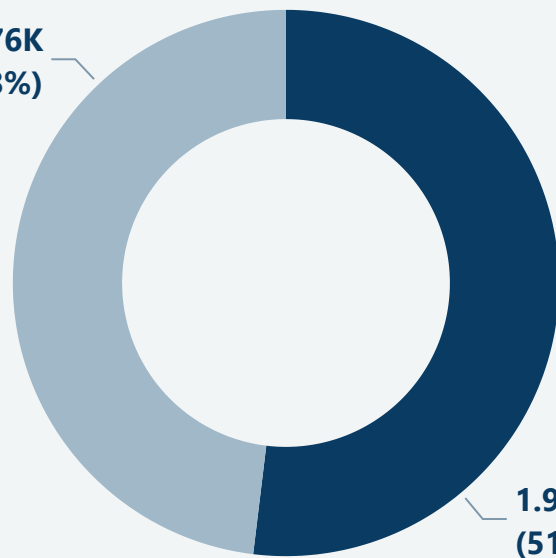
1895

Total Positive Reviews

51.92%

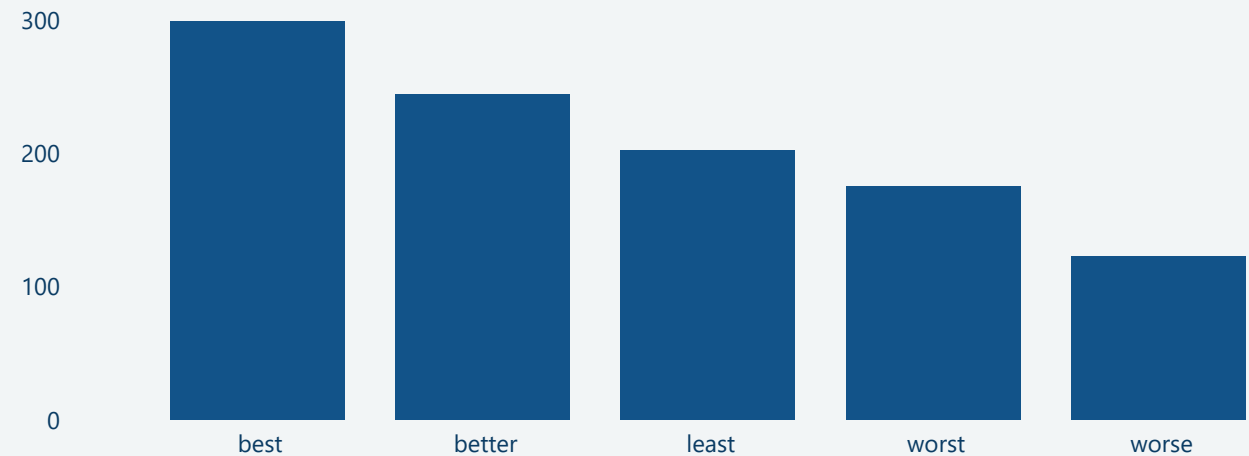
Positive Reviews

1.76K
(48.08%)

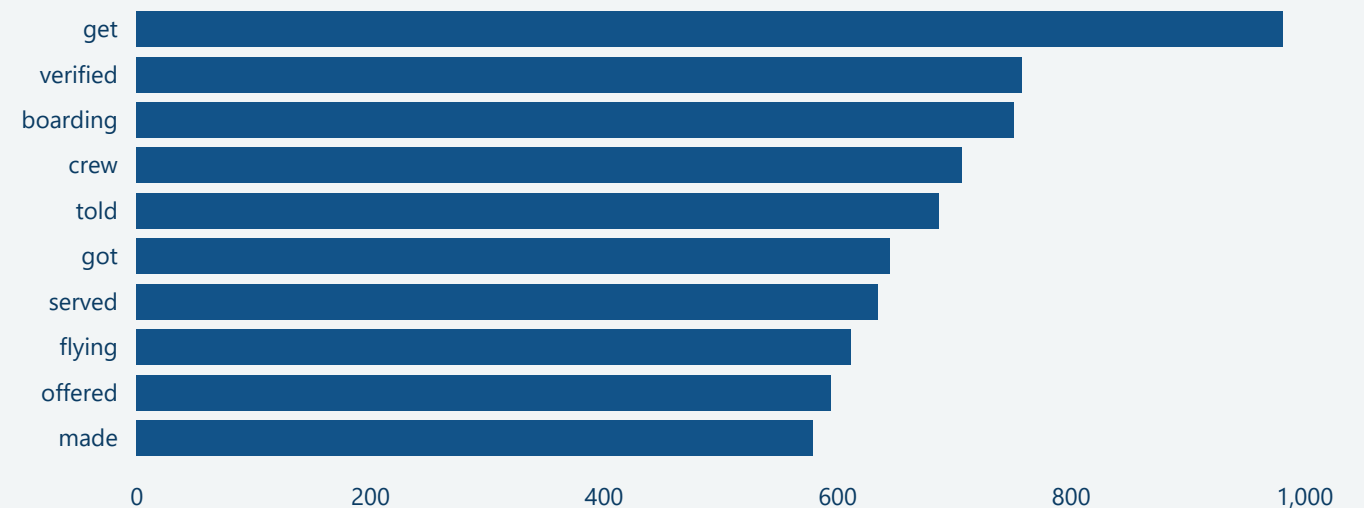


Sentiment ● Positive ● Negative

Five (5) Most Common Adjectives



Ten (10) Most Common Verbs



- A total of around 3.6K reviews has been collected.
- 52 percent (%) of these reviews are positive while 48 percent (%) are negative.
- Of all the reviews, the top 5 most commonly used adjectives are: best, better, least, worst, and worse. Being the top 2 adjectives belongs to positive reviews while the top 3 to 5 belongs to negative reviews.
- The ten (10) most commonly used verbs are get, verified, boarding, crew, told, got, served, flying, offered, and made.