

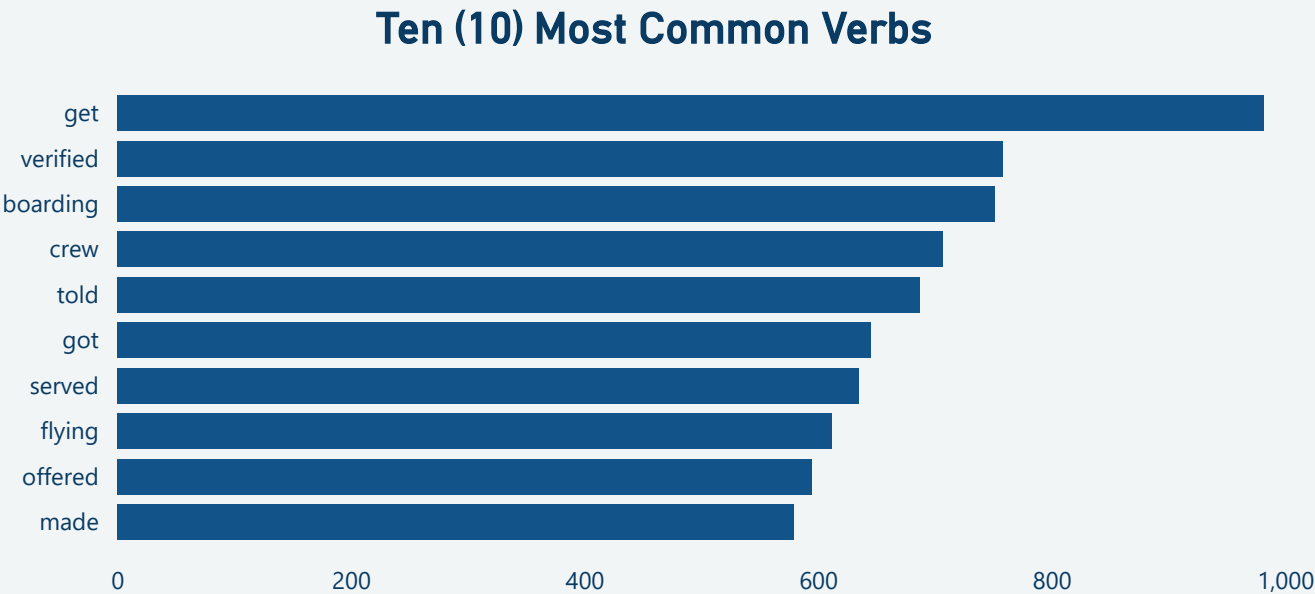
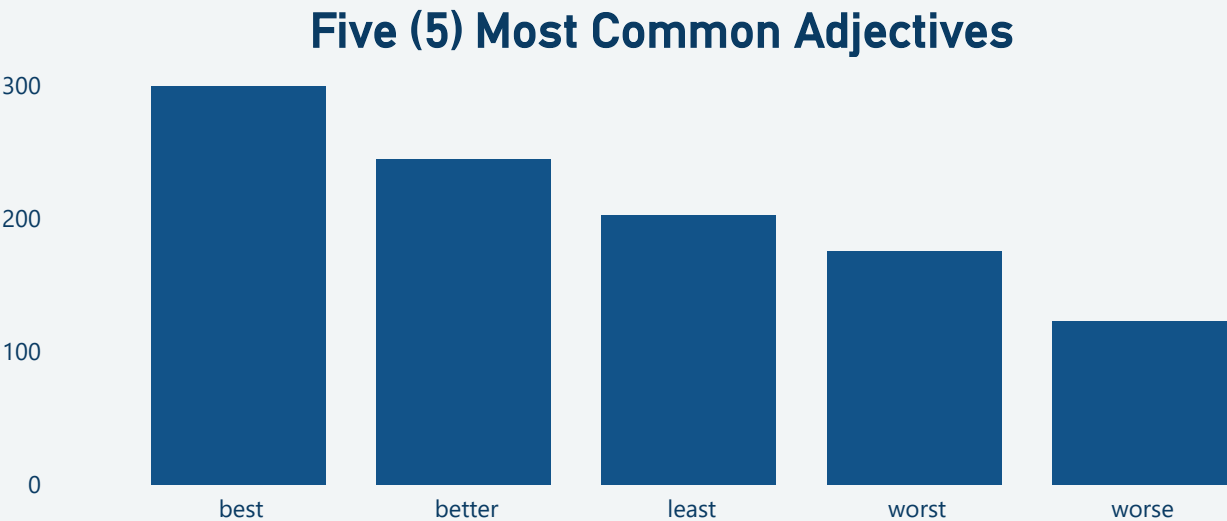
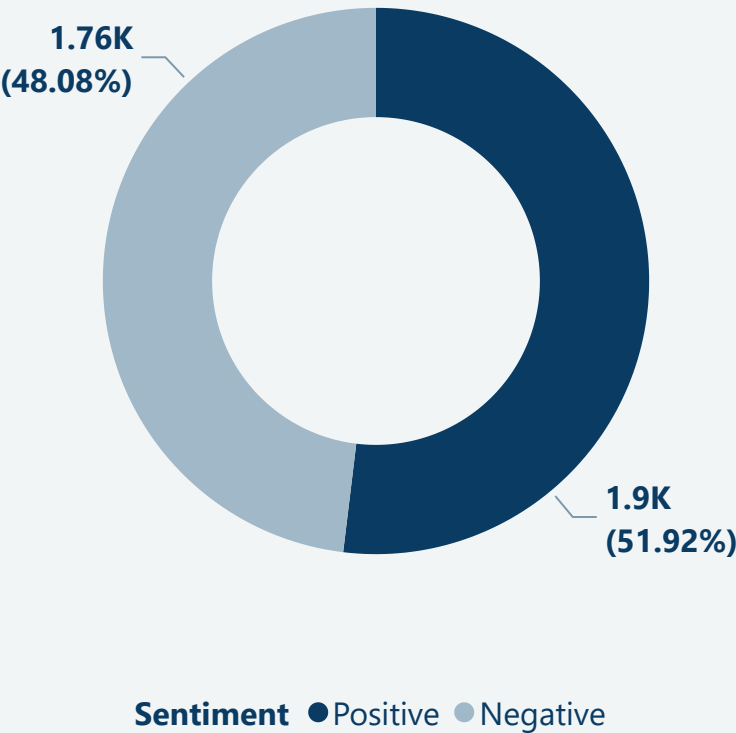
BRITISH AIRWAYS REVIEW ANALYSIS REPORT

1895

Total Positive Reviews

51.92%

Positive Reviews



- A total of around 3.6K reviews has been collected.
- 52 percent (%) of these reviews are positive while 48 percent (%) are negative.
- Of all the reviews, the top 5 most commonly used adjectives are: best, better, least, worst, and worse. Being the top 2 adjectives belongs to positive reviews while the top 3 to 5 belongs to negative reviews.
- The ten (10) most commonly used verbs are get, verified, boarding, crew, told, got, served, flying,

Accuracy
Score
96.35%

F1 Score
96.35%

Recall Score
96.35%

Precision
Score
96.35%

Heatmap

