

PROFILE SUMMARY

Motivated and adaptable Computer Science student specializing in Cybersecurity, with hands-on experience in customer service, technical troubleshooting, and academic projects. Strong problem-solving, communication, and teamwork skills, combined with a growing technical skill set in programming, data analysis, and information security. Actively seeking internship or entry-level opportunities to apply knowledge and contribute to dynamic teams.

SKILLS

Technical Skills

- **Programming Languages** - Python, Java, HTML, R, PHP
- **Database & Tools** - MySQL, Microsoft Office, macOS, Windows
- **Web Client Development** - Flask, HTML, CSS
- **Core Competencies** - Problem-Solving, Communication, Creativity, Team Collaboration, Technical Troubleshooting

EXPERIENCE

7-Eleven

Newark, NJ

Sales Associate

June, 2022 - Current

- Delivered outstanding customer service, managed sales transactions, and maintained inventory.
- Resolved technical issues involving POS systems, and troubleshooting hardware/software errors to maintain operational continuity.
- Handled financial transactions, cash register operations, and end-of-day reporting with 100% accuracy.

Starbucks

Newark, NJ

Barista

Nov, 2021 - May, 2022

- Provided excellent customer service, creating a welcoming atmosphere aligned with Starbucks' standards.
- Managed inventory, restocked supplies, and maintained a clean, organized work environment.
- Consistently met or exceeded customer satisfaction and efficiency targets.

CLUBS & VOLUNTEER WORK

- Member, Women in Cybersecurity (WiCys) - Kean University Chapter
- Member, Association for Computing Machinery (ACM)
- Volunteer, Breast Cancer Walk
- Volunteer, Community FoodBank of New Jersey

EDUCATION

Kean University — Union, NJ

Bachelor of Science in Computer Science (Cybersecurity)

December, 2025

- Relevant Coursework: Computer Security, Database Management Systems, Managing Information Systems, Data Structures, Firewalls & Secure CPU, Computer Programming, Python Programming

PROJECTS

- Portfolio: dixonma.github.io