

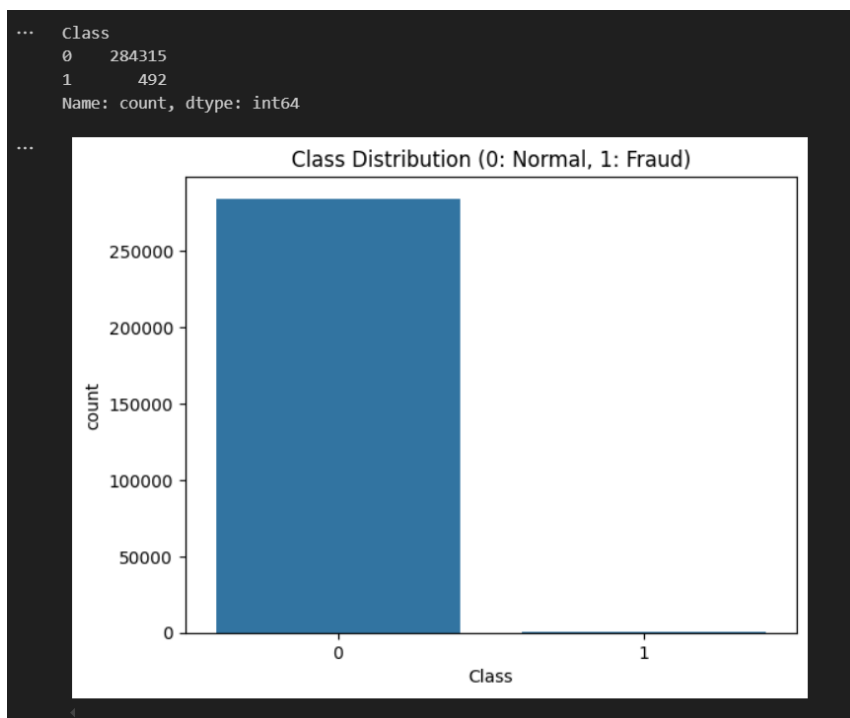
OUTPUTS

Problem Statement 1: AI-Based Chatbot for Customer Support

```
PROBLEMS OUTPUT DEBUG CONSOLE TERMINAL PORTS

PS C:\Users\DIYA GOPAL\OneDrive\Desktop\AAIML> & "C:/Users/DIYA GOPAL/AppData/Local/Microsoft
ment_1.py"
You: Hello
Bot: Greetings of the day!! How can I help you?
You: How can I reset my password?
Bot: To reset your password, click on 'Forgot Password' at login.
You: Where is my order?
Bot: You can track your order in the 'My Orders' section.
You: Can I change my shipping address?
Bot: Yes, you can change your shipping address before the order is shipped.
You: Thank you
Bot: Have a Nice day!!
You: █
```

Problem Statement 2: AI-Based Fraud Detection in Banking Transactions



```
Resampled dataset shape: Class
0    284315
1    284315
Name: count, dtype: int64
```

RandomForestClassifier

RandomForestClassifier(random_state=42)

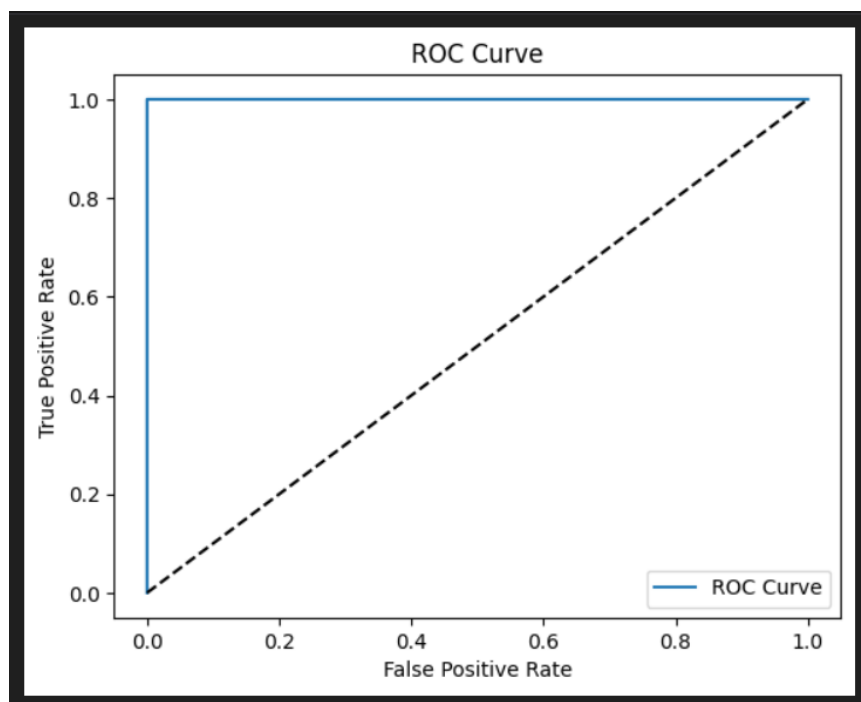
Confusion Matrix:

```
[[56738  12]
 [   0 56976]]
```

Classification Report:

| | precision | recall | f1-score | support |
|--------------|-----------|--------|----------|---------|
| 0 | 1.00 | 1.00 | 1.00 | 56750 |
| 1 | 1.00 | 1.00 | 1.00 | 56976 |
| accuracy | | | 1.00 | 113726 |
| macro avg | 1.00 | 1.00 | 1.00 | 113726 |
| weighted avg | 1.00 | 1.00 | 1.00 | 113726 |

ROC-AUC Score: 0.9999990581087081



```
example_transaction = [
    -1.35980713, -0.07278117, 2.53634674, 1.37815522, -0.33832077, 0.46238778,
    0.23959855, 0.0986979, 0.36378697, 0.09079417, -0.55159953, -0.61780086,
    -0.99138985, -0.31116935, 1.46817697, -0.47040053, 0.20797124, 0.02579058,
    0.40399296, 0.2514121, -0.01830678, 0.27783758, -0.11047391, 0.06692808,
    0.12853936, -0.18911484, 0.13355838, -0.02105305, 0.01472417
]

print("Transaction prediction:", predict_fraud(example_transaction))
```

Transaction prediction: Normal

c:\Users\DIYA GOPAL\OneDrive\Desktop\AAIML\.venv\Lib\site-packages\sklearn\utils\validation.py:2739: warnings.warn(