

DIYA ABRAHAM

Salesforce Developer

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SUMMARY

Passionate Software Developer with 4.5 years of experience in Salesforce CRM, with Salesforce Platform Developer I and Salesforce JS Developer I certifications.

EXPERIENCE

Senior Associate Consultant

Infosys

01/2023 - Present

Navigate Your Next

- Process automation using Salesforce Flows, worked especially on screen flows (with embedded LWC screens) and record triggered flows.
- Implemented several reusable lightning web components for customizations on top of the Sales Cloud application.
- Have done integration with SAP with MuleSoft as middleware.
- Integrated Quip for document generation in Salesforce.
- Maintained test class coverage of 85% or above for all customizations and followed Salesforce Best Practices.
- Handled PMD fix for already implemented Apex code without affecting existing functionality.
- Communicates well with Clients and PO for understanding requirements further or demo.
- Have conducted code reviews for peers.
- Several appreciations were received from client.
- Have used Gearset and Copado for deployment to higher environments.
- Experience using Salesforce Dataloader for historical dataloading.

Software Developer

IQVIA

07/2019 - 12/2022 Kochi, Kerala

Driving Healthcare Forwards

- Configured Salesforce implementation for multiple pharmaceutical companies on specific business requirements.
- Worked on 5+ implementations of the organization's product, OCE Personal.
- Collaborated with key business stakeholders to identify and analyze specific requirements.
- Helped sales professionals to be more productive and efficient with Salesforce Reports and Dashboards.
- Used Apex Classes, Batch Apex, Triggers and Visualforce to achieve custom business requirements.
- Implemented Workflows and Process Builders as part of administrative tasks in projects.
- Managed Sandboxes and Production organizations and deployed using Gitlab, DTK(In-house tool).
- Contributed to organizational initiative to mentor Interns on basic SQL Programming and Java.
- Volunteered for team events and knowledge transfer sessions.

EDUCATION

B-Tech(Electronics and Communication Engineering)

TKM College of Engineering

2015 - 2019 Kerala

CGPA

8.12 / 10

Class XII(CBSE Board)

BMM Senior Secondary School

2015 Kerala

Percentage

93% / 100

Class X(CBSE Board)

BMM Senior Secondary School

2013 Kerala

Percentage

95% / 100

ACHIEVEMENTS

<div>✓</div> <div>Certified Platform Developer I</div> <div>Credential Id : 20766666</div>	<div>✓</div> <div>Certified Salesforce JS Developer I</div> <div>Credential Id : 3676906</div>
<div>✓</div> <div>Copado Fundamentals I</div> <div>Certification Id : 034383</div>	<div>✓</div> <div>Tech Arena</div> <div>Bagged prices in Tech Arena Hackathon for developing Permission set assignment automation.</div>
<div>✓</div> <div>Infosys Insta-Award</div> <div>Won the award in first month of the project.</div>	<div>✓</div> <div>Hackathon</div> <div>Participated in Hackathon conducted at IQVIA and was listed among top 25(Text Summarizer Project).</div>
<div>✓</div> <div>Intern Mentoring</div> <div>Mentored a set of 5 interns on Basic SQL Programming in the first phase and JAVA & OOPs concepts in the second phase at IQVIA.</div>	

SKILLS

Tools

Apex	LWC	Visualforce	SOQL	VS Code	SQL Server Management Studio	GitHub/GitLab
Git Extensions	Beyond Compare	JIRA	Copado	Sales Cloud	Force.com IDE	C++