

Kelvin Gitau

Nairobi | 111942823
kelvingitau268@gmail.com

Experience

NHIF | Kiambu Attachee

Offered strong customer service skills, keeping customers satisfied and increasing sales by an average of annually. Delivered exceptional customer service while training new team members, improving team efficiency and enhancing customer satisfaction. Developed relationships with new staff members, and assisted existing staff members in their career development. Worked with departments across the company, including procurement and finance in developing new ideas, initiatives, products, and services

Skills

Customer service, Communication skills, Problem solving, Time management, Adaptability, Communication

Education

Karatina University | Karatina Computer science | 09/2025

currently completing and awaiting my graduation in computer science

Certificates

AWS foundations of prompt engineering, AWS No-code Machine learning and generative AI, AWS essentials for business and technical Decision makers

Objective

Recent Computer Science graduate with hands-on experience in full-stack development, mobile application design, and backend systems. Seeking an ICT internship position at Cygnet systems limited to apply and grow my technical and problem-solving skills in a dynamic environment.

Technical skills

Languages: Dart (Flutter), PHP, JavaScript, HTML/CSS

Frameworks/Tools: Flutter, Cubit, Laravel, Git

Databases: MariaDB, MySQL

Other: REST APIs, UI/UX Design, State Management, Version Control (Git), Network Basics

Projects

Cross-Platform Travel Application System Karatina University Final Year Project

Built using Flutter and Cubit for Android and iOS platforms

Developed a full-featured backend using Laravel and MariaDB

Features: User registration, travel bookings, hotel and cab integration, real-time location previews using flutter_map, and agency dashboards

Designed responsive interfaces and ensured smooth navigation through robust state management

Professional summary

Motivated and detail-oriented computer science student with a foundation in programming languages e. g C, C++ and dart and experience in flutter framework. Passionate about problem solving and building different and efficient solutions. Adept at

collaborating in team environments, working on projects that enhance user experiences and applying academic knowledge to real-world applications. Seeking an ICT internship to contribute technical skills while gaining hands-on experience in a dynamic, growth oriented environment.

Hobbies

1. Cybersecurity enthusiast
2. Machine learning enthusiast
3. Online gaming