

# David Utibe Jonah

Information Technology Manager/  
Front-end Developer

## CONTACT

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## ABOUT ME

I excel as a professional front-end developer, spearheading the design and construction of websites. I guarantee that the sites surpass user expectations by ensuring seamless functionality, visually stunning appearance, and effortless navigation without any loading issues or error messages.

## EDUCATION

### NATIONAL OPEN UNIVERSITY

Lagos state Nigeria

BSc in Computer Science - 2023

## CORE COMPETENCIES

- React.JS
- Figma
- Adobe Photoshop
- Python (Programming Language)
- JavaScript
- PHP
- Bootstrap (Framework)
- Django
- GitHub
- UI/UX
- Project Management
- Cyber Security

## CERTIFICATION

- Web Design & Development Mastery  
Udemy – 2024

## PROFESSIONAL SUMMARY

I am committed to driving innovation in ICT. I have a Computer Science degree and specialize in tailoring ICT systems to meet client needs. My skills include network design, JavaScript programming, mobile feature design, and collaborating with developers and designers to enhance usability. I have extensive experience in collecting user feedback, delivering custom solutions, and creating requirement documents, mockups, and prototypes while maintaining graphic standards.

## WORK EXPERIENCE

### FRONT-END DEVELOPER

UT Express | Lagos, Nigeria (Remote)

Jan 2018- Present

- Experienced in React.js, Python, JavaScript, jQuery, Figma, and Bootstrap, enabling me to create user-friendly web pages effortlessly.
- Highly proficient in using software such as Adobe Suite, Photoshop, and content management systems.
- Maintain and enhance website.
- Designing mobile-based features.
- Optimize applications to achieve maximum speed.
- Solicit feedback from users and customers and devise tailored solutions to meet their needs.
- Develop functional requirement documents and guides.
- Develop high-quality mockups and prototypes.
- Ensure high-quality graphic standards and consistency in brand representation.
- Staying up-to-date on emerging technologies.

### INFORMATION TECHNOLOGY MANAGER

Bespoke Event Management Company | Lagos, Nigeria

Jan 2021- Present

- Analyzed the network security and current infrastructure to identify areas necessitating improvement and to formulate corresponding solutions.
- Provide strategic advice on using technology to achieve the company's goals.
- Design IT systems and networks ensuring the right architecture and functionality.
- Aided in the implementation of a comprehensive enterprise security strategy that encompassed network and hardware security, disaster recovery, data protection, and endpoint security across the entire organization.
- Revise existing systems and suggest improvements.
- Provide technical support during events, including setup and troubleshooting of devices to ensure proper functioning.
- Evaluate and recommend improvements to existing systems and processes to enhance operational efficiency.
- Maintain records of maintenance activities, equipment status, and resource utilization. Prepare performance reports and needs for informed decision-making.

IT INTERN

Webb Fontaine Nigeria LTD., PTML Lagos, Nigeria

- *Adobe Certified Associate in Visual Design Using Photoshop* **EduCBA – 2024**
- *Python Certificate of Completion* **EduCBA – 2024**
- *Project Management* **Udemy – 2024**
- *Cyber Security Expert* **Udemy - 2024**
- *Microsoft Excel Certificate of Completion* **EduCBA – 2024**
- *Java Certification of Completion* **EduCBA – 2024**
- *Diploma in Computer Engineering - 2015*

*Jul 2020 – Jan 2021*

- Managed and ensured functionality of IT equipment, enhancing operational efficiency and client delivery times.
- Monitored network flow and server performance, providing daily reports to supervisors for optimal network operations.
- Resolved technical issues and replaced faulty components to minimize downtime and maintain system reliability.
- Assisted with routine system maintenance tasks, including software updates and backups, to ensure IT infrastructure stability.
- Documented IT processes, user manuals, and equipment records to support operational continuity and knowledge sharing.

## **COMPUTER ENGINEER AND SALES REPRESENTATIVE**

*JP Computers, Uyo, Nigeria*

*February 2014 – July 2017*

- Monitored and maintained the organization's computer systems and networks, achieving a 99% uptime rate and reducing system failures by 30%.
- Installed and configured over 200 computer systems, ensuring timely setup and integration with minimal disruption to operations.
- Diagnosed and resolved technical and application issues with a 95% first-contact resolution rate, improving customer satisfaction and support efficiency.
- Implemented troubleshooting procedures that decreased average resolution time by 25%, enhancing system stability and user experience.
- Ensured processes were conducted efficiently, resulting in a 20% reduction in pre-sale preparation time and improved product readiness.
- Stayed current with advancements in technology and engineering trends, contributing to developing 10+ new products and solutions that enhanced company competitiveness.
- Collaborated with sales teams to tailor hardware solutions to customer needs, leading to a 15% increase in sales and a 10% improvement in customer satisfaction ratings.

***Reference available upon request***