

Neo Soho Podomoro City Unit 37.10 Jln. Letjen S. Parman Kav.28 DKI Jakarta. 11470, Indonesia

T: (62) 21-2789 9885 E: support@hashmicro.com

www.hashmicro.com

| Contract No. | | | | | | | | | |
|----------------------------|--|--|--|--|--|--|--|--|--|
| Project Name | Teknik Alum Services | | | | | | | | |
| Date of Issuance | 31 OCTOBER 2019 | | | | | | | | |
| Client's Representative | Endy Wibowo Designation | | | | | | | | |
| Client's Company | PT Teknik Alum Services | | | | | | | | |
| Company Address | Pondok Indah Office Tower 2 lantai 7 Suite 704, Jl. Sultan Iskandar Muda No. 29, RT. 4/ RW. 3, Pd. Pinang, Kby. Lama, Jakarta Selatan, Indonesia 12310 | | | | | | | | |
| | Rostcode 12310 Office No. | | | | | | | | |
| Project Manager | FARITNO ZULJANSYAH | | | | | | | | |
| i rojour manager | 17411110 2007 (11017(11 | | | | | | | | |
| Begin Project Date | 10 JANUARY 2019 | | | | | | | | |
| - | | | | | | | | | |

Work Completion Certificate

Developer's Certification

I, HashMicro Pte Ltd, hereby certifies that:

- 1. All work has been performed in accordance with the terms of the Contract.
- 2. All changes to the work (except minor modifications and fields adjustments) have been authorized in writing by the client's representative.
- 3. The work to which this Certificate applies has been inspected by authorized representatives of Client's Company, Project Manager and Developer, the punch list has been completed and the work of the Contract is hereby declared to be Finally Complete in accordance with the Contract documents.
- 4. By accepting the payment shown above, the Developer releases the Client from any and all claims arising under the Contract.
- 5. This Certificate does not constitute an acceptance of any work not in accordance with the Contract Documents nor is it a release of Developers Obligation to complete the work in accordance with the Contract documents. The Warranty for all work completed subsequent to the date of Substantial Completion starts from the date of this Final Acceptance. This certificate does not constitute an acceptance of any work not in accordance with the Contract Documents nor is it a release of Developers obligation to complete the work in accordance with the Contract Documents. The warranty for all work completed subsequent to the date of Substantial Completion expires based on the duration in the contract from the date of this Final Acceptance.

This Certificate of Final Completion is accepted by the vendor; HashMicro Pte Ltd, and by the client; PT. Teknik Alum Services. It shall be effective as of 31 October 2019.

FARITINO PULIANSYAH

By HashMicro Pte. Ltd.

Project Manager accepts this Certificate of Final Completion on 13 Des 2019

NICKEL

By Client's NAME, NRIC, Signature & Stamp

Representative of Client's Company accepts this Certificate of Final Completion on 6 Pec 2019

PT. Hashmicro Solusi Indonesia Neo Soho Podomoro City Unit 37.09 – 37.10 Jl. Letjen S. Parman Kav. 28 Jakarta Barat, 11470.

CLIENT SATISFACTION FORM

All clients are encouraged to participate in the client satisfaction survey so we can ensure consistent quality service delivery. (*) May leave in blank if non-applicable.

Company Name

: PT. Teknik Alum Service

Client's Representative

: Endy Wibowo

Project Manager

: Faritno Zuliansyah

Project Completion Date

: 31 Oktober 2019

| No. | (1 = Least Agree ; 10 = Strongly Agree) | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
|-----|---|---|---|---|---|---|-----|---|---|----------|----|
| 1. | Project manager responds to my enquiries in a timely manner | | | ` | | | 9.3 | | / | | |
| 2. | I am always updated with weekly project report | | | V | | | | | 1 | | |
| 3. | *My project manager always notify me every time there is a change in project timeline | 4 | े | 7 | | | | | 1 | | |
| 4. | *I am always notified every time my project manager will be on leave | | | | | | - 1 | | 1 | | |
| 5. | *My project manager always make necessary arrangement before he is on leave | | | | | | | | | > | |
| 6. | Project manager is knowledgeable | | 2 | | | | | | 1 | | |
| 7. | Project manager is polite and professional | | | | | | | | | / | |
| 8. | My project is completed within the deadlines | | | | | | | | - | / | |
| 9. | Project manager is well trained on functionality & technicality | | | | | | | | 1 | | |
| 10. | The user manual is easy to understand | | | | | | | | J | | / |
| 11. | Overall, I am satisfied with my project manager | | | | | | | | | / | |
| 12. | Other Comments: Nohon di lengrapi manual bookinya. | | | | | | | | | | |

Acknowledged By:

(Signature & Company Stamp)

Name:

Designation:

Date: