



HASHMICRO
THINK FORWARD

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Contract No.	confidential		
Project Name	Pilar Niaga Makmur		
Date of Issuance	8 September 2018		
Client's Representative	Mr. Benediktus	Designation	
Client's Company	PT. Pilar Niaga Makmur		
Company Address	Komplek Pengudangan Multiguna, Jl. Garuda Blok Q, No. 21 RT 006 RW 004, Batu Ceper, Tangerang, Indonesia		
	Postcode	15122	Office No. (021) 55793122
Project Manager	Faritno Zuliansyah		
Begin Project Date	17 December 2018		
Substantial Completion	CRM-Sales, Purchase, Inventory, Accounting		
Final Completion Date	20 November 2019		

Work Completion Certificate

Developer's Certification

I, HashMicro Pte Ltd, hereby certifies that:

1. All work has been performed in accordance with the terms of the Contract.
2. All changes to the work (except minor modifications and fields adjustments) have been authorized in writing by the client's representative.
3. The work to which this Certificate applies has been inspected by authorized representatives of Client's Company, Project Manager and Developer, the punch list has been completed and the work of the Contract is hereby declared to be Finally Complete in accordance with the Contract documents.
4. By accepting the payment shown above, the Developer releases the Client from any and all claims arising under the Contract.
5. This Certificate does not constitute an acceptance of any work not in accordance with the Contract Documents nor is it a release of Developers Obligation to complete the work in accordance with the Contract documents. The Warranty for all work completed subsequent to the date of Substantial Completion starts from the date of this Final Acceptance. This certificate does not constitute an acceptance of any work not in accordance with the Contract Documents nor is it a release of Developers obligation to complete the work in accordance with the Contract Documents. The warranty for all work completed subsequent to the date of Substantial Completion expires based on the duration in the contract from the date of this Final Acceptance.

This Certificate of Final Completion is accepted by the vendor; HashMicro Pte Ltd, and by the client; PT. Pilar Niaga Makmur. It shall be effective as of 20 November 2019.


FARID NUGULIANSYAH
By HashMicro Pte. Ltd.

TRAINING DONE :
22/11.19 .
NEXT: GO LIVE !

Project Manager accepts this Certificate of Final Completion on 29 November 2019.





BENEDIKTUS GONDRALI / PT. PILAR NIAGA MAKMUR.

By Client's NAME, NRIC, Signature & Stamp

Representative of Client's Company accepts this Certificate of Final Completion on 27/11.19 .

CLIENT SATISFACTION FORM

All clients are encouraged to participate in the client satisfaction survey so we can ensure consistent quality service delivery. (*) May leave in blank if non-applicable.

Company Name : Pilar Niaga Makmur

Client's Representative : Mr. Benediktus

Project Manager : Faritno Zuliansyah

Project Completion Date : 20 November 2019

No.	(1 = Least Agree ; 10 = Strongly Agree)	1	2	3	4	5	6	7	8	9	10
1.	Project manager responds to my enquiries in a timely manner										✓
2.	I am always updated with weekly project report						✓				
3.	*My project manager always notify me every time there is a change in project timeline							✓			
4.	*I am always notified every time my project manager will be on leave	✓									
5.	*My project manager always make necessary arrangement before he is on leave	✓									
6.	Project manager is knowledgeable							✓			
7.	Project manager is polite and professional										✓
8.	My project is completed within the deadlines						✓				
9.	Project manager is well trained on functionality & technicality					✓					
10.	The user manual is easy to understand										
11.	Overall, I am satisfied with my project manager									✓	
12.	Other Comments: Ada beberapa modul yang tidak dibuka di awal training padahal perusahaan kami termasuk dalam paket yang kami ambil.										

Acknowledged By:



(Signature & Company Stamp)

Name: Tullienty

Designation:

Date: 9 Dec 2019