

Dong Luu

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Experience

2022 – 2023, Full Stack WEB Developer, Good Greek Moving & Storage.

Part of a team that developed CRM (Customer Relationship Management).

- Full Stack Web Developer that built a CRM to streamline workflow.
- Designed, modeled, and created schemas to improve user experience and interface for CRM.
- Developed with JavaScript, CSS, and HTML, using React for reusable components and state management.
- Leveraged Next.js for server-side rendering, routing, and serverless API endpoints.
- Utilized MongoDB for scalable backend database management, integrating data via API endpoints.
- Managed the project through GitHub for version control during development, deployment, testing, maintenance, and rollback phases.

2023 – Present, Waiter, Hunan Garden

- Strong interpersonal and communication skills to interact positively with guests.
- Efficiently juggle multiple tables and prioritize tasks.
- Recall menu items, specials, and guests' preferences.
- Stand and move quickly for long periods.
- Handle complaints or issues promptly and professionally.
- Remain calm and efficient in a fast-paced, high-pressure environment.

2020 – 2022, IT & Receptionist, LXstudio inc.

- Communicated with clients to inquire about details of the service and assistance needed.
- Troubleshoot complex environments and A/V equipment, isolated issues, and documented them through ticketing.

Relevant Experience

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| • JavaScript, HTML, CSS, TailWind, MUI | • Customer Service |
| • React.JS, Next.JS, Node.JS, Express | • Multitasking |
| • MongoDB, API, NoSQL, | • Attentive, Problem Solving |
| • FIGMA, GIT, Framer, BootStrap | • Information Technology, troubleshooting |

Education

Computer Science, University of Central Oklahoma 2016 – Current

Major GPA: 3.00