Canva

Users may encounter issues with accessing or using Canva.

Update - We are currently experiencing significantly increased error rates which are impacting functionality on Canva. Our team is actively investigating the issue and working to restore full access as quickly as possible.

Oct 20, 2025 - 19:16 AEDT

Update - We are currently experiencing significantly increased error rates which are impacting functionality on Canva. Our team is actively investigating the issue and working to restore full access as quickly as possible.

Oct 20, 2025 - 19:14 AEDT

Update - We are currently experiencing significantly increased error rates which are impacting functionality on Canva. Our team is actively investigating the issue and working to restore full access as quickly as possible.

Oct 20, 2025 - 19:09 AEDT

Update - We are currently experiencing significantly increased error rates which are impacting functionality on Canva. Our team is actively investigating the issue and working to restore full access as quickly as possible.

Oct 20, 2025 - 19:06 AEDT

Investigating - We're aware that Canva and its features are currently unavailable for some users. Our team is actively investigating the issue and working to restore full access as quickly as possible.

Oct 20, 2025 - 18:14 AEDT

About This Site

If you are seeing an error on Canva but there are no current issues shown here, please visit our Help Center (https://www.canva.com/help/).

Login and signup	Major Outage
Editing designs	Major Outage
Viewing designs	Major Outage
Saving designs	Major Outage
Downloading designs	Major Outage
Sharing designs	Major Outage
Media uploads	Major Outage
Home page	Major Outage
Projects page	Major Outage
Templates page	Major Outage
Apps	Major Outage
Administration and settings	Major Outage
Billing and subscriptions	Major Outage
Print and delivery	Major Outage
Scheduling posts	Major Outage
Publishing websites	Major Outage
Help/support	Major Outage

Apps SDK	Major Outage
Connect API (?)	Major Outage
Canva AI Connector	Major Outage
Document import	Major Outage

⊟ Mobile Applications

iPad app	Major Outage
iOS app	Major Outage
Android app	Major Outage

⊟ Desktop Applications

macOS app	Major Outage
Windows app	Major Outage

⊟ LMS Integrations

Blackboard	Major Outage
Canvas	Major Outage
D2L	Major Outage
Google Classroom	Major Outage
Moodle	Major Outage
MS Teams	Major Outage
Remind	Major Outage
Schoology	Major Outage

Past Incidents

Oct 20, 2025

Unresolved incident: Users may encounter issues with accessing or using Canva..

Oct 19, 2025

No incidents reported.

Oct 18, 2025

No incidents reported.

Oct 17, 2025

No incidents reported.

Oct 16, 2025

No incidents reported.

Oct 15, 2025

Some users might not be able to access Canva

Resolved - This incident is now resolved. Thank you for your patience and understanding

Oct 15, 02:30 AEDT

Monitoring - A fix has been implemented and we are monitoring the results.

Oct 15, 02:21 AEDT

Investigating - We are currently investigating this issue.

Oct 15, 01:43 AEDT

Oct 14, 2025

No incidents reported.

Oct 13, 2025

No incidents reported.

Oct 12, 2025

No incidents reported.

Oct 11, 2025

No incidents reported.

Oct 10, 2025

No incidents reported.

Oct 9, 2025

No incidents reported.

Oct 8, 2025

No incidents reported.

Oct 7, 2025

Some users may encounter an error or slowness when uploading files to Canva

Resolved - This incident is now resolved. Thank you for your patience and understanding.

Oct 7, 21:20 AEDT

Investigating - We've noticed an increase in failed and slow uploads in some regions, and are investigating

Oct 7, 20:43 AEDT

Text input and layout issues on iOS 26.0 (web browser and app)

Resolved - This incident is now resolved. Thank you for your patience and understanding.

Oct 7, 13:50 AEDT

Monitoring - We have implemented mitigations for the identified issues and user functionality is restored. We are continuing to monitor for any problems related to the latest iOS releases.

Oct 7, 12:22 AEDT

Identified - We're currently investigating critical issues affecting users on iOS 26.0. The main impact is on text input and editing, with layout problems also obscuring certain functionality.

Most affected: iOS web browser

Also affected: Native iOS app

Our team is actively working on mitigations to restore full functionality.

Oct 2, 18:49 AEST

Oct 6, 2025

No incidents reported.