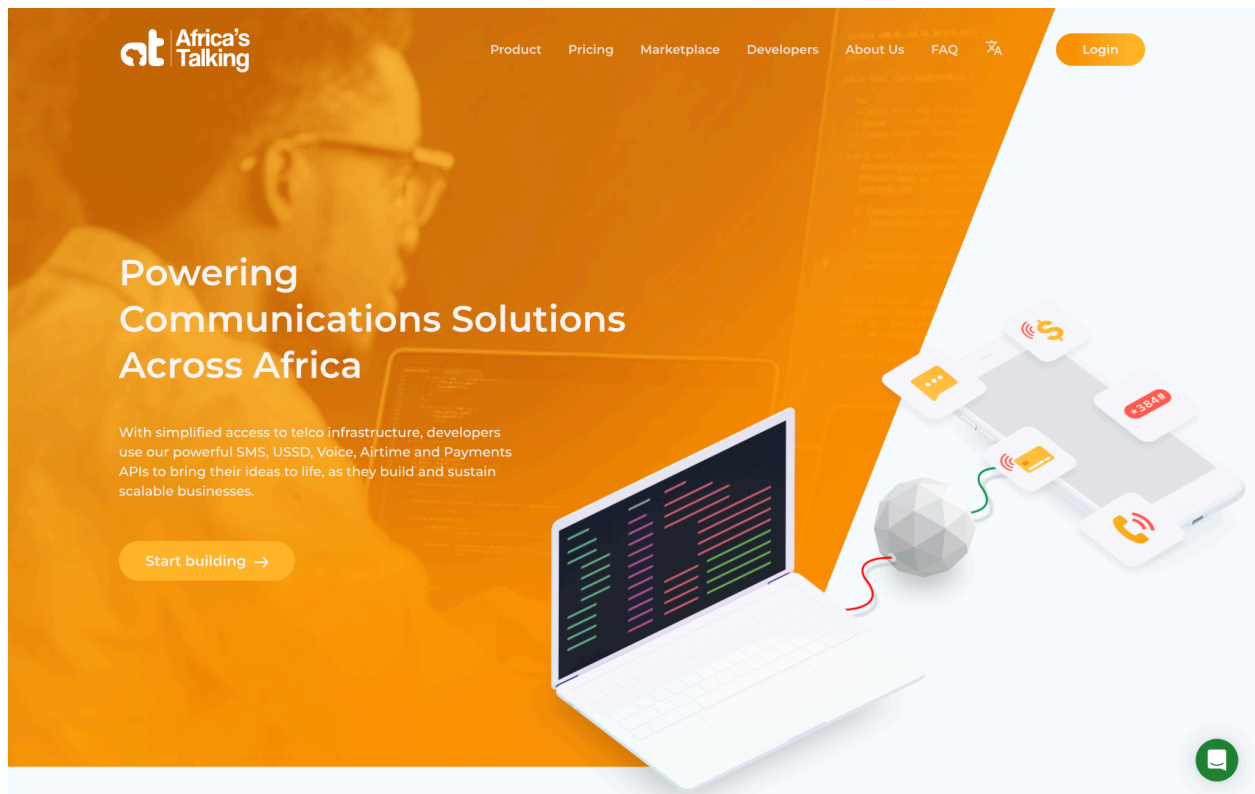


# Africa's Talking Account Management 101

This is a quick guide on how to get going with the new Africa's Talking Account Management Features.

## Registering an Account

If you don't have an account, you can register for one by clicking "Start building" on our website or here -> <https://account.africastalking.com/auth/register>

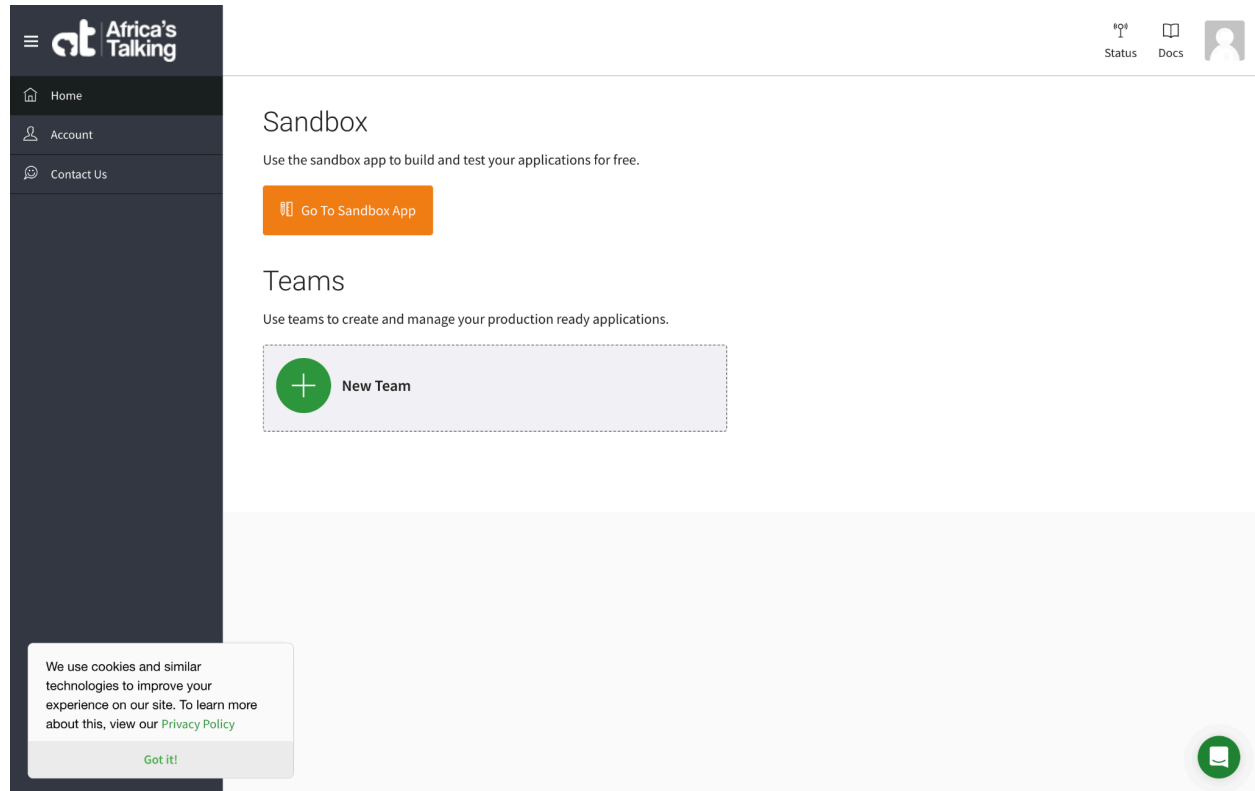


The information needed for registration includes:

1. First & Last Name
2. Email Address
3. Password
4. Country
5. Agree to Terms of Service



Once you register your account you will receive 2 emails, a welcome email and an account verification email. You must verify your account before proceeding. An unverified account has limited functionality.

You should now be on the "Home Page", the primary actions here are your Sandbox and Teams. The page looks as follows:



## Two-Factor Authentication

Your account is automatically protected by two-factor authentication. When logging back into your account, you will be prompted to key in a 6-digit code that will be sent to the email address you used to create your account.



### Documentation


Explore our guides, references and examples to integrate Africa's Talking.

- ✓ Interactive tutorials with an IDE-like experience
- ✓ Guided product walkthroughs
- ✓ Easily accessible code samples

[Check it out →](#)

### Two-Factor Authentication

Your account is protected by two-factor authentication. Please enter the code we've sent to either your phone number or email.


 Two-Factor Code


Continue


[Didn't receive your code? Resend it via email](#)

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Or login with...

 Github

 Google



## Sandbox App

Every account gets a sandbox application. This is the environment you should use to build, test and debug the applications you'll be creating.

The screenshot shows the Africa's Talking Sandbox App dashboard. The interface includes a top navigation bar with the Africa's Talking logo, a 'Sandbox' tab, and links for Home, Status, Docs, and a user profile. A left sidebar contains a 'Dashboard' link and a list of services: SMS, Insights (marked BETA), Voice, USSD, Airtime, Settings, Launch Simulator, and a Slack link. The main content area displays the app name 'Sandbox' and username 'sandbox'. Below this, a 'Configure Visible Charts' section shows six charts, each with an orange header and a 'No data to display' message. The charts are: Bulk SMS (Total Count - Tue 09 Jul to Mon 22 Jul 2024), Premium SMS (Total Count - Tue 09 Jul to Mon 22 Jul 2024), Airtime (Total Cost - Tue 09 Jul to Mon 22 Jul 2024), USSD (Total Hops - Tue 09 Jul to Mon 22 Jul 2024), Mobile Data (Total Successful Transactions - Tue 09 Jul to Mon 22 Jul 2024), and Voice (Total Cost - Tue 09 Jul to Mon 22 Jul 2024). A cookie consent banner is at the bottom left, and a chat icon is at the bottom right.

**Africa's Talking**

Sandbox

Home Status Docs

Dashboard

SMS >

Insights **BETA** >

Voice >

USSD >

Airtime >

Settings >

Launch Simulator

Join us on Slack

**App Name:** Sandbox  
**Username:** sandbox

Configure Visible Charts

**Bulk SMS** [Close] [Refresh]  
Total Count - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Premium SMS** [Close] [Refresh]  
Total Count - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Airtime** [Close] [Refresh]  
Total Cost - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**USSD** [Close] [Refresh]  
Total Hops - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Mobile Data** [Close] [Refresh]  
Total Successful Transactions - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Voice** [Close] [Refresh]  
Total Cost - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

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Got it!

Chat

## Teams

Teams are where your production-ready applications will be located and as the name implies, it allows you to work on applications together. Creating a team is quite easy, there's a huge "New Team" prompt on the "Home Page" and the only thing you need to provide is a team name.

Once you create a team, you can create live applications and add members to your team with different access levels. The team page looks as follows:

The screenshot shows the 'Dream Team' page in the Africa's Talking interface. The left sidebar contains the 'at Africa's Talking' logo and navigation links for Home, Account, and Contact Us. The top right corner has links for Status, Docs, and a user profile icon. The main content area is divided into three sections: Apps, Members, and Settings.

**Apps Section:** Features a 'Create App' button and a table with columns for Name, Username, and Actions. The table currently shows 'No active apps'.

**Members Section:** Features an 'Add Member' button and a table with columns for Name, Access Level, Data Visibility, and Actions. The table contains one member: John Doe (johndoe@getairmail.com) with an OWNER access level and VISIBLE data visibility.

**Settings Section:** Includes a 'Team Name' field with the value 'Dream Team' and a 'Save' button. Below this is a 'Danger Zone' with a warning message: 'You can only delete your team if it does not have any apps.' and a 'Delete' button.

Name	Username	Actions
No active apps		

Name	Access Level	Data Visibility	Actions
John Doe (johndoe@getairmail.com)	OWNER	VISIBLE	

**Settings**

Team Name

Dream Team

Save

**Danger Zone**

You can only delete your team if it does not have any apps.

Delete

## Creating Applications

To create an application you need to provide an application name, username and country. The name is simply an identifier, it can be whatever you want. The username is what you'll use to authenticate API requests from the application. Lastly, the country is used to determine certain attributes like what currency your application is going to use.

Opening an application takes you into the dashboard, the previous experience you were used to. Nothing has changed at this level. You will be able to access your dashboard as usual.

The screenshot displays the Africa's Talking dashboard for the 'Dream Team App'. The interface includes a sidebar with navigation options: Dashboard, SMS, Voice, USSD, Airtime, Mobile Data, Billing, Product Requests, and Settings. The main content area shows the app's name and username, followed by a 'Configure Visible Charts' section. Six charts are displayed in a 3x2 grid, each showing 'No data to display' for the period of Tuesday, July 9, 2024, to Monday, July 22, 2024. The charts are: Bulk SMS (Total Count), Premium SMS (Total Count), Airtime (Total Cost), USSD (Total Hops), Mobile Data (Total Successful Transactions), and Voice (Total Cost). The top of the dashboard shows a balance of KES 10.00 and navigation links for Home, Status, Docs, and a user profile.

**Africa's Talking**

Balance: KES 10.00

Home Status Docs

**Dashboard**

SMS >

Voice >

USSD >

Airtime >

Mobile Data >

Billing >

Product Requests >

Settings >

**App Name:** Dream Team App  
**Username:** dreamteamapp

Configure Visible Charts

**Bulk SMS**  
Total Count - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Premium SMS**  
Total Count - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Airtime**  
Total Cost - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**USSD**  
Total Hops - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Mobile Data**  
Total Successful Transactions - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

**Voice**  
Total Cost - Tue 09 Jul to Mon 22 Jul 2024  
No data to display

## Adding Team Members

Team members have access to all the applications in a particular team. Before you add a team member you need to make sure that they have an Africa's Talking account. You will add the member using the email they registered their Africa's Talking account with.

You'll also need to indicate what access level the new team member will have. There are currently three access levels to choose from:

1. **Admin:** This member has the same rights as the owner, but the distinction is that they do not own the team.
2. **Write:** This member is allowed to change the values of applications in the team other than the API key and balance notification settings.
3. **Read:** This member is not allowed to change the values of applications in the team.

The screenshot displays the Africa's Talking dashboard interface. On the left is a dark sidebar with navigation links: Home, Account, and Contact Us. The main content area is titled 'Dream Team' and contains sections for 'Apps' (listing 'Dream Team App'), 'Settings' (with 'Team Name' set to 'Dream Team'), and a 'Danger Zone' with a warning about deleting the team. A 'New Member' modal form is open in the center, featuring input fields for 'Email' (containing 'kamau@example.co.ke'), 'Access Level' (set to 'Read'), and 'Data Visibility' (set to 'Redacted'). The modal has 'Save' and 'Cancel' buttons. In the background, a table lists team members with columns for Name, Access Level, Data Visibility, and Actions, showing one member with 'OWNER' access and 'VISIBLE' data visibility. The top right of the dashboard includes links for Status, Docs, and a user profile icon.