

STATISTICAL SERVICE



REPUBLIC OF GHANA

GHANA LIVING STANDARDS SURVEY 6 **(WITH LABOUR FORCE MODULE)**

2012/2013

SECTION 13

GOVERNANCE, PEACE AND SECURITY

REGION:

--	--

DISTRICT:

--	--

E.A.:

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HOUSEHOLD:

--	--

MEMBER ID:

--	--

SEX:

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AGE:

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SURVEY INFORMATION

REGION: í í í í í í í í ..í í í í í

DISTRICT: 1 1 1 1 1 1 .. 1 1 1 1 1

E.A.: í í í í í í í í ..í í í í í

URBAN/RURAL: í í í í í ..

ECOLOGICAL ZONE: í í í í í í ..í í í í

HOUSEHOLD: í í í í í .

GPS COORDINATES:

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[illegible]

HEAD OF HOUSEHOLD: í í í í í í í í ..í .

[illegible][illegible]

RESPONDENT'S CONTACT(S): 11 í í í í í í í í í í ..í í í í í í í í í2í .

INTERVIEWER:			
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SUPERVISOR :

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DATE OF INTERVIEW :

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Table 1

Rank	Name from Household list	Sex Male = 1 Female = 2	Age
1			
2			
3			
4			
5			
6			
7			
8			
9			
10			
11			
12			
13			
14			
15			

Table 2

Last digit of household number	Total number of eligible members in the household										
	1	2	3	4	5	6	7	8	9	10	11
0	1	2	2	4	3	6	5	4	7	5	8
1	1	1	3	1	4	1	6	5	8	6	9
2	1	2	1	2	5	2	7	6	9	7	10
3	1	1	2	3	1	3	1	7	1	8	11
4	1	2	3	4	2	4	2	8	2	9	1
5	1	1	1	1	3	5	3	1	3	10	2
6	1	2	2	2	4	6	4	2	4	1	3
7	1	1	3	3	5	1	5	3	5	2	4
8	1	2	1	4	1	2	6	4	6	3	5
9	1	1	2	1	2	3	7	5	7	4	6

PART A: THEFT, ROBBERY AND BURGLARY

1. Over the past five years (since 2008) did anyone steal or try to steal anything from you or other members of your household?

Yes, myself í í .í í í í í1
 Yes, a member of my household....2
 Noí í í ..í í í í í í í í ..3 (>>16)
 Don't knowí í í í í í í í í .í .4 (>>16)

2. When did the most recent incident happen?

**INDICATE THE MONTH AND YEAR. CODE 99
 IF CAN'T REMEMBER MONTH**

M	M	Y	Y	Y	Y
		2	0		

3. The last time (since 2008) the incident occurred, where did it happen?

At homeí í í í í í í ..01
 Neighbourhoodí .í í í ..02
 Someone else's homeí í ..03
 Elsewhere in the towní í ..04
 At the workplaceí í í ..05
 Bush/Farm/.í í í06
 Market/Shopping centreí ..07
 Filling stationí í í í í ..08
 Public/private car parkí í 09
 Lorry station/bus stopí í .10
 Bankí í í í í í í í11
 On a highwayí í í í í ..12
 In a vehicleí í í í í í ..13
 Police stationí í í í í ..14
 Religious centreí í í15
 Elsewhere in the country....16
 Abroadí í í í í í17

4. The last time (since 2008) this incident happened, was anything actually stolen?

Yesí í .1
 Noí í ..2 (>> 7)

5. The last time (since 2008) that this happened, what item(s) was/were stolen?

Vehicle (car/truck/bus)..... **A**
 Motorbikeí í í í í **B**
 Bicycleí í í í í í **C**
 Moneyí í í í í í í **D**
 Household durableí í **E**
 Computer/other elec. gadgetsí í í . **F**
 Mobile phoneí í í í í í í í .. **G**
 Sewing machineí í í í í í í í . **H**

Pieces of clothí í í í í ..í ..

Wrist watchí í í í í í í í í

Jewelleryí í í ..í í í

Electric generatorí í í í ..í í

Commercial goodsí í í í í í .

Machines/equipment/toolsí í ..

Livestock/farm produce.....

Other (specify)í í í

I

J

K

L

M

N

O

P

6. The last time (since 2008) this happened were the stolen items retrieved?

Yes, allí í í1
 Yes, someí í í í 2
 Noí í í í í ..í ..3
 Don't knowí í í .4

7. The last time (since 2008) this happened, was any member of your household intimidated, threatened, assaulted, etc. In other words, would you describe the situation as robbery?

Yesí í .í1
 Noí í í ..í í ..2
 Don't knowí í ..3

8. The last time (since 2008) this happened, did you or anyone else report the incident to the Police?

Yesí í .í1
 Noí í í í í í í ..í 2
 Don't knowí í í ..3

9. The last time (since 2008) this happened, how many persons were involved in committing this offence?

IF DON'T KNOW CODE 99

Male
 Female

10. The last time (since 2008) this happened, did you know at least one offender by name or by face?

Known by nameí í í í í í .1
 Known by face onlyí í í í ..2
 Did not see offenderí í í í ..3
 No, did not know offender(s)í 4

11. Did (any of) the offender(s) have a knife, a gun or any other object used as a weapon?

Yesí í .í1
 Noí í í ..í 2 (>>15)
 Don't knowí 3 (>>15)

12. Which weapon(s) did the offender(s) have? ☐

Guní í í í í í í í í í í í í ..1

Knife/matchet/cutlass.....2 (>>14)

Other object used as a weapon

(axe/bottle / broken bottle/
jerk/ block)í í í í ..í í í í í ..3(>> 14)

13. What type of gun did the offender(s) have? ☐

Hand gun...í í í í í í í í í í ..1

Long gun (shot gun/rifle/machine gun)í ..2

Don't knowí ..í í í í í í í ..3

14. Was the weapon actually used? ☐

Yesí í ..í í ..1

No.í í í ..2

Don't knowí ..3

15. Was any household member killed/hurt in the incident? ☐

Yes, killed.....1

Yes, hurtí í ..2

Noí í í ..í í ..3

Don't knowí í ..4

16. Over the past five years (since 2008), did anyone actually get into your house, store or car without permission and stole or tried to steal something? ☐

Yesí í ..í í ..1

No.í í í ..2 (>> 22)

Don't knowí ..3 (>> 22)

17. When did the most recent incident happen?

**INDICATE THE MONTH AND YEAR. CODE 99
IF CAN'T REMEMBER MONTH**

M	M	Y	Y	Y	Y
		2	0		

18. The last time (since 2008) this incident happened, was anything actually stolen? ☐

Yesí í ..1

Noí í ..2 (>>22)

19. The last time (since 2008) that this happened, what item(s) was/were stolen?

Vehicle (car/truck/bus)..... **A**

Motorbikeí í í í í .. **B**

Bicycleí í í í í .. **C**

Moneyí í í í í í .. **D**

Household durableí í .. **E**

Computer/other elec. gadgetsí í .. **F**

Mobile phoneí í í í í í .. **G**

Sewing machineí í í í í í .. **H**

Pieces of clothí í í í í í .. **I**

Wrist watchí ..í í .. **J**

Jewelleryí í í í í í í .. **K**

Electric generator..í í í í í .. **L**

Commercial goodsí í í ..í í .. **M**

Machines/equipment/toolsí í .. **N**

Livestock/farm produce..... **O**

Others (specify)í í .. **P**

20. The last time (since 2008) this happened, did you or anyone else report the incident to the Police? ☐

Yesí í ..1

Noí í í í í ..í ..2

Don't knowí í ..3

21. Are such incidences (theft, robbery and burglary) common in your community? ☐

Very commoní ..1

Common..í í í ..2

Not commoní í ..3

22. Is your house protected by the following:

YES NO

Special door locks ☐ 1 ☐ 2

Special window/door grilles ☐ 1 ☐ 2

Neighbourhood watch scheme ☐ 1 ☐ 2

Security guard ☐ 1 ☐ 2

Dogs ☐ 1 ☐ 2

Barbed Wire ☐ 1 ☐ 2

Other (specify)í í í í í .. ☐ 1 ☐ 2

PART B: SEXUAL OFFENCES

1. People sometimes grab, touch or assault others for sexual reasons in a really offensive way. This can happen at home, at the market, in the street, at school, on public transport or at the work place. During the past five years (since 2008) has anyone done this to you?

Yesí í í í í í .1

Noí í í í í í .2 (> 8)

☐

2. When did this happen the last time (since 2008)?

M M Y Y Y Y

		2	0		
--	--	---	---	--	--

3. The last time(since 2008), did you know at least one offender by name or by face?

Known by name.....1

Known by face only.....2

Did not see offender(s).....3

No, did not know offender(s)...4

☐

4. The person that did this to you, how was he/she related to you?

Spouse/partner í í í í í í .01

Ex-spouse/partner í í í í í ...02

Boy/girlfriend í í í í í03

Ex-boy/girlfriend í í í í í .04

Parent(s) í í í í í í í í .05

Other relative í í í í í06

Friend(s) í í í í í í í í .07

Schoolmate (s) í í í í í .í08

Boss at workplace í í í í09

Colleague at workplace í í ...10

Subordinate at workplace í í 11

Did not know person í í í12

Did not see person í í í .í í .13

Other (Specify) í í í í í14

Refused to say í í í í í .í .15

☐

5. The last time (since 2008), this happened to you, where did this happen?

At home í í í í í í ...01

Neighbourhood í í í í ...02

Someone else's home í .03

Elsewhere in the town í .04

At the workplace í í í .05

Bush/Farm/ í í í í06

Market/Shopping centre í ..07

Filling station í í í í ..08

Public/private car park í .09

Lorry station/bus stop í 10

Bank í í í í í í í11

☐

On a highway í í í í í ..12

In a vehicle í í í í í ..13

Police station í í í í í ..14

Religious centre í í15

Elsewhere in the country....16

Abroad í í í í í17

6. The last time (since 2008), did you or anyone else report the incident to the police?

Yesí í í í í í í .1 (> 8)

Noí í í í í í í í 2

Don't know í í í .3 (> 8)

☐

7. What was the main reason why you or anyone else did not report the incident to the police?

☐

Not serious enough í í .í í í í í í .01

Solved it myself/perpetrator known to me í ..02

My family solved it í í í í í í í í .03

Inappropriate for police/police not

necessary í í í í í í í í í .í04

Solved by chiefs/elders/traditional

authorities í í í í í í í í í í .05

Reported to other public or private

agencies í í í í í í í í í í .í ...06

Police could do nothing/lack of proof í ...07

Police won't do anything about it í í í .08

Fear/dislike of the police/no involvement

with police í í í .í í í í í í í í09

Time wasting í í í í í í í í í í í ..10

Didn't dare (for fear of reprisal) í í í í11

Fear of stigmatization í í í í í í í í 12

Other (Specify)13

Don't know í í í í í í í í í í í .14

8. Apart from you, has any other member of your household been sexually offended / assaulted in the past five years (since 2008)?

Yesí í í í í í í .1

Noí í í í í í í í 2

Don't know í í í .3

N/A í í í í í í í .4

☐

PART C: VIOLENCE AND SECURITY

1. In the past 12 months, have you or a member of your household/relative or someone you know been attacked, assaulted or threatened by someone in a way that really **frightened** you, him/her either at home or **at the** workplace or elsewhere such as at school, in a vehicle, etc?

Yes, myself í í í í í1
 Yes, a member of
 my householdí í í í í ..í ..2
 Yes, a relativeí í í í í í ..3
 Yes, someone I knowí í4
 Yes, someone I do not know..5
 Noí í í í í í6(>> 19)

2. Sex of victim

Maleí í ...1
 Femaleí ...2

3. How many times has this happened in the past 12 months?

NUMBER

4. What type of aggression, attack, assault or threat was it?
 (IF MORE THAN ONE, INDICATE THE MOST RECENT)

Physical assault01
 Verbal assault í í í í í02
 Curseí í í í í í í í03
 Riots in the public place04
 Vandalismí í í í í í í í 05
 Robberyí í í í ..í í í06
 Theftí ..í í í í í í í ..07
 Rape/Seduction.....08
 Defilementí í í09
 Sexual harassmentí í í í 10
 Arsoní í í í í í í ..í í ..11
 Highway attackí í í í12
 Kidnapping/Abductioní13
 Text message/Phone callí ..14
 Other (specify) í í í í í ..15

5. Was the offender(s) under the influence of alcohol or drugs?

Yesí í í 1
 Noí í í ..2
 DKí í í 3

6. Where did this happen?

At homeí í í í í í í ..01
 Neighbourhoodí ..í í í ..02
 Someone else's homeí í ..03
 Elsewhere in the towní í ..04
 At the workplaceí í í í ..05
 Bush/Farm/í í í í06
 Market/Shopping centreí ..07
 Filling stationí í í í í ..08
 Public/private car parkí í ..09
 Lorry station/bus stopí í ..10
 Bankí í í í í í í í11
 On a highwayí í í í í ..12
 In a vehicleí í í í í í ..13
 Police stationí í í í í ..14
 Religious centreí í í15
 Elsewhere in the country.....16
 Abroadí í í í í í17

7. The person(s) that did this to you or someone you know, how was he/she related to you or the person at the time of the incident?

Spouse/partner í í í í ..01
 Ex-spouse/partnerí í í ..02
 Boy/Girlfriend í í í í ..03
 Ex-boy/girlfriendí í í ..04
 Parent(s)í í í í í í í ..05
 Other relative í í í í06
 Friend(s)í í í í í í í ..07
 Schoolmate (s)í í í í ..08
 Boss at workplace í í í ..09
 Colleague at workplaceí ..10
 Subordinate at workplace..11
 Did not know person í12
 Did not see person í í13
 Other (Specify) í í í í ..14
 Refused to say í í í í ..15

8. What did the offender (s) use in this incident?

Hands í í í í í í í01
 Legsí í í í í í í í ..02
 Teeth/mouthí ..í í í í ..03
 Phone call/text messages ..04
 Gun ...í í í í í í í05
 Knife/matchet/cutlass/
 any sharp object06
 Wood/club/ stick07
 Broken bottle/glass í í ..08
 Stone/block/sandí í í09
 Acidí í í í í10
 Hot object/water.í í í11
 Alcohol/drug/poisoní í ..12
 Other (specify) í í í í ..13

9. Did you or the person suffer an injury or emotional effects as a result?

Yes í ...1 No í í 2 DK í ...3

☐

10. How many people were involved in committing the offence?

IF DON'T KNOW CODE 99

Male

☐

Female

☐

11. Taking everything into account, how serious was the incident to you?

Very serious í í í í ..1

Slightly serious í í í ..2

Not very serious í í3

Not at all seriousí í í 4

Don't knowí í í í5

☐

12. Did you or anyone else report the incident to the police?

Yes í í 1(>>14)

No í í .2

D.K. í ..3 (>>17)

☐

13. What was the main reason why you or no one else reported this incident to the police?

>>17

Not serious enoughí í .í í í í í í í 01

Solved it myself/perpetrator known to meí ..02

My family solved ití í í í í í í í í 03

Inappropriate for police/police not

necessaryí í í í í í í í í í ..í04

Solved by chiefs/elders/traditional

authoritiesí í í í í í í í í í ..05

Reported to other public or private

agenciesí í í í í í í í í í ..í ...06

Police could do nothing/lack of proofí í07

Police won't do anything about ití í í í í 08

Fear/dislike of the police/no involvement

with policeí í í í .í í í í í í í í ..09

Time wastingí í í í í í í í í í ..10

Didn't dare (for fear of reprisal) í í í í11

Fear of stigmatizationí í í í í í í í í 12

Other (Specify)13

Don't knowí í í í í í í í í í í ..14

☐

14. What was the main reason for reporting the incident to the police?

It was a crime í í í í í í ...1

Wanted offender punished í2

To get help í í í í í í3

To get compensation í í í4

To stop such crime í í í ...í .5

Other(specify) í í í í í í ...6

☐

15. On the whole, were you or the reporter of this incident satisfied with the way the police handled the case?

Yes í ...1(>>17)

No í í 2

D.K. í .3(>>17)

☐

16. Why were you or the reporter not satisfied with the way the police handled the case?

Police didn't do enough í í í í1

Police not interested in the caseí2

Couldn't find offenderí í í í í .í 3

Didn't keep me properly informed ..4

Didn't treat me decently /

were impolite í í í í í í í í .5

Were slow to arrive í í í í í í í í .6

Were corrupt í í í í í í í í í 7

Don't know why í í í í í í í í .8

Other (Specify) í í í í í í í í 9

☐

17. Did you or anyone else report the incident to:

(ANSWER ALL)

YES

NO

D.K.

Human right

1

2

3

Lawyers

1

2

3

MPs/DCEs

1

2

3

Assemblyman

1

2

3

Political Party

1

2

3

Religious group

1

2

3

Chiefs/elders

1

2

3

Press/media

1

2

3

Social Welfare

1

2

3

Other pressure group

1

2

3

18. In the past 12 months, how often did the incidence of crime occur in this community/workplace?

Very
often

Often

Less
often

D.K.

N/A

Community

1

2

3

4

5

Workplace/
School

1

2

3

4

5

19. In general, how much confidence do you have in the public security services to protect you, your household and your property from crime and violence?

Extremely confident 1
Somewhat confident 2
Not very confident 3
Not at all confident 4
Don't know 5

☐

20. In the past 12 months, did you report an incident to a public security service?

Yes 1
No 2 (> 24)

☐

21. If yes, what was the response from the public security service?

Very responsive 1
Slightly responsive 2
Treated with apathy 3
Not responsive 4

☐

22. Did you have to pay anything or offer something to ensure a favourable response to a complaint you filed with a public security service?

Yes 1
No 2 (> 24)
Don't know 3 (> 24)

☐

23. Did the payment lead to a favourable treatment of your case?

Yes 1
No 2
DK 3

☐

24. In general, do you agree with the statement 'public security services address the problems submitted to them in an effective manner'?

Strongly agree 1
Somewhat agree 2
No opinion 3
Somewhat disagree 4
Strongly disagree 5
D.K. 6

☐

25. Do you think that corruption is a major problem in public security services?

Yes 1
No 2
Don't know 3

☐

26. Do you think ... are corrupt?

	Very Corrupt	Corrupt	No opinion	Not corrupt	D.K.
Politicians	1	2	3	4	5
Police	1	2	3	4	5
Judiciary	1	2	3	4	5
Customs	1	2	3	4	5
Fire Service	1	2	3	4	5
Immigration	1	2	3	4	5
Prisons	1	2	3	4	5

27. Regarding the provision of public security services, have you ever been discriminated against because of your:

	YES	NO	N/A
Sex	1	2	3
Age	1	2	3
Ethnicity/ nationality	1	2	3
Religion	1	2	3
Sexual orientation	1	2	3
Political affiliation	1	2	3
Disability	1	2	3
Nepotism	1	2	3
Financial/Social Status	1	2	3

28. Do you have private security services at home or at the workplace in your daily life?

	YES	NO	N/A
A. At workplace	1	2	3
B. At home	1	2	3

29. When it comes to addressing security issues in your community/town, do public security services cooperate or not with people living in your community/ neighbourhood?

Always 1
Sometimes 2
Not really 3
Not at all 4
D.K. 5

☐

30. What level of confidence do you have in the underlisted security services?

	Very Confident	Confident	Not confident	D.K.
Police	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Armed Forces	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Customs	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Immigration	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Prisons	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Private security guards	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Community watch dog	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>

31. Do you think that cases of misconduct by public security services are adequately punished by relevant authorities?

Always ..1
 Sometimes....2
 Not really. ..3
 Not at all ...4
 Don't know...5

32. Do you think that these forms of crime occur in your community/town?

	Yes, often	Yes, once a while	No	DK
Spousal violence	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Violence against children	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Violence against househelps	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Trafficking of men	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Trafficking of women	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Trafficking of children	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>

PART D: SAFETY

1. Do you feel safe walking down your street alone in your neighbourhood at night?

Very safe ..1
 Fairly safe ..2
 Safe ..3
 A bit unsafe ..4
 Not safe at all 5

2. How safe do you feel when you are at home alone after dark?

Very safe ..1
 Fairly safe ..2
 Safe ..3
 A bit unsafe ..4
 Not safe at all 5

3. In your daily life do you feel very safe or not safe at all?

Very safe ..1
 Fairly safe ..2
 Safe ..3
 A bit unsafe ..4
 Not safe at all 5

4. Would you say your household is safe from crime and violence at home?

Very safe ..1
 Fairly safe ..2
 Safe ..3
 A bit unsafe ..4
 Not safe at all 5

PART E: PEACE AND SOCIAL COHESION: I would like to discuss issues of peace and social cohesion

1. Now I want to ask you how much you trust different groups of people. Sometimes people do not trust others because of litigation on family land, cheating, distribution of money, extra marital activities, irresponsibility, etc. Do you trustí ..?

	All the time	Most of the time	Sometimes	Not at all
People in your family	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
People in your village/ neighbourhood	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Members of your ethnic group	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
People from other ethnic	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
People from other religion	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
People who belong to the same clubs, organizations or groups as you	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
The business owners and traders you buy things from or do business with	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Politicians	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>

2. It sometimes happens that there are tensions or conflicts between different groups or social actors in some communities/ regions. Today if you are to describe the situation in your community/town, would you say that:

There is no tension/ conflictí í í í ..1 (>>7)
 There was tension/ conflict in the past, now there is peaceí í í í í í í í ...2
 There was peace in the past, now there is tension/ conflictí í í í í í í í í3
 There is tension/ conflict with no violence4
 There is tension/ conflict with violence.....5

3. In the past 5 years, have different groups of people in your community/ neighbourhood used force or violence against your household or one group against another?

Yes, frequentlyí ...1
 Yes, occasionally...2
 Yes, onceí í í í 3
 Neverí í í í í í ..4 (>>7)

4. What is/was the major cause of conflict in your community?

Indebtedness.....1
 Ethnic/tribal conflictí í ..í 2
 Political differencesí í í ...3
 Marriageí ..í í í í í í ...4
 Land disputesí í í í í í í ..5
 Chieftaincyí ..í í í í í6
 Religioní ..í í í í í í í 7
 Other (specify)í í í í í í í 8

5. In your opinion, over the past 5 years, did the risk of violence between different groups (ethnic, religious, political, social or other) in your community/town increase or decrease?

Greatly increasedí ..1
 Slightly increasedí ..2
 Did not change.....3
 Slightly reducedí í 4
 Greatly reducedí í 5

6. During the past 12 months, how often did some groups in your community/ town resort to violence?

Frequentlyí í ..1
 Sometimesí í ..2
 Onceí í í í ...3
 Neverí ..í í í 4

7. Do you know about any dispute resolution mechanism in your community/ town?

Yesí í ...1 Noí í í 2 (>>9)

8. If you know of such dispute resolution mechanisms, do you have confidence in them or not?

Extremely confident.....1
 Somewhat confidentí í ..2
 Not very confident.....3
 Not at all confidentí í í 4
 Don't knowí í í í í í 5

9. In some areas, people do things together and try and help each other while in other areas people mostly mind their own business.

In general, what kind of area would you say you live in (is it one where people mostly help each other or where people mostly go their own way)?

Mostly help each otherí í í í í í í ..1
 Mostly mind their own business2
 Some help each other and others do notí 3
 Don't knowí í í í í í í í í í í ..4

10. Is there a policing or neighbourhood watch system in your area?

- Yes, organised policing í í í í í .1
 Yes, neighbourhood watch active í í .2
 Yes, neighbourhood watch but inactive í 3
 Yes, both organized policing & neighbourhood watch active í4
 No í í í í í í í í í í í í .5
 D.K. í í í í í í í í í í í í .6

☐

11. Are the following threats of concern to you now?

	YES	NO
Criminal violence	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Wars/conflicts	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Natural disaster	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Health hazards	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Mining/Galamsay	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Quarrying	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Water spillage	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Fire outbreak	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Road accident	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Poverty	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Unemployment	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Hunger	<input type="checkbox"/> 1	<input type="checkbox"/> 2

12. In your daily life, are you treated with respect, in your community/town?

- Always í1
 Often í í í .2
 Occasionally. í 3
 Never í í í 4

☐

13. In your daily life, would you say that you can trust people around you, or do you need to be on your guard?

- Can trust í ..1
 On my guard í 2
 Can't trust í3

☐

14. Given the prevailing conditions you have mentioned in your community, would you prefer to stay here or relocate to another community if you had the choice?

- Live elsewhere í í í í í1
 Stay in current location í í ..2

☐

15. How common is it for people in this town/community to marry outside their religion/ethnic group?

- Not common at all í í .1
 Somewhat common í2
 Very common í í í í .3
 Don't know í í í í í .4

☐

PART F: POLITICAL ENGAGEMENT

1. In the past two years, how many times, if ever, have you done any of the following?

	0 time	1-4 times	5-9 times	10 or more times
Attended a town meeting or public talk	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Met, called or sent letter about your views on developmental issues to any politician/Assembly member/DCE	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
Political rallies, joined a protest, demonstration or signed a petition	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>

2. Did you vote in the 2012 presidential/ parliamentary election?

Yesí .1 (>>4)
Noí ..2

3. Why did you not vote in the 2012 presidential/ parliamentary election?

No candidate representing my demandsí í 1
It is not worth votingí í í í í í í2
Was not registeredí í í í í í í í í .í 3
Could not be verifiedí í í í í í í í í .í 4
Other specifyí í í í í í í í í í í .í 5

4. Would you ever vote for a candidate who is not from yourí ?

	YES	NO
Ethnic group	<input type="text" value="1"/>	<input type="text" value="2"/>
Religion	<input type="text" value="1"/>	<input type="text" value="2"/>
Political Party	<input type="text" value="1"/>	<input type="text" value="2"/>

5. In the past 12 months have you volunteered in any community developmental activities?

Yesí í í .1
Noí í í ..2

6. In your community/neighbourhood, is it generally expected that people will volunteer or help in community developmental activities?

Yesí í í í í í 1
Noí í í í2
Don't knowí í ..3

7. Do you think most people in your community/ neighbourhood make a substantial contribution to community/neighbourhood developmental activities?

Yesí í í í í ...1
Noí í í í2
Don't knowí í ..3

8. Are there any community level activities in which you are not allowed to participate?

Yesí í í í ..1
Noí í í í í 2 (>> 10)
Don't knowí .3 (>>10)

9. Why are you not allowed to participate?

Povertyí í í í í í ...01
Genderí í í í í í í 02
Sex orientationí í í í í 03
Ethnicityí í í í í í .04
Nationalityí í í í í ..05
Religioní í í í í í ..06
Educationí í í í í í 07
Ageí í í í í í í .í 08
Disabilityí í í í í í .09
Political affiliationí í ..10
Other (specify)í í í í 11

10. In this country, how free are you?

	Completely free	Somewhat Free	Not very free	Not at all
To say what you think	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
To join any political organization you want	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>
To choose who to vote for without feeling pressured	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>

PART G: GOVERNANCE – EFFECTIVENESS OF GOVERNMENT AGENCIES

I would like to discuss issues about the effectiveness of government agencies

1. Our lives are affected by government agencies. In your opinion, how do you find these agencies?

	Very competent/ efficient	Competent/ efficient	Incompetent/ inefficient	Very incompetent	Don't know	Not Applicable
Passport office	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Revenue Authority (Tax offices)	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Driver, Vehicle& License Authority	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Post Office	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Prisons Service	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Immigration Service	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Govt medical systems, Clinics, hospitals	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Govt schools	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Births & Deaths Registry	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Local govt (MMDA)	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Electoral Commission	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Police Service	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Judicial Service	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Fire Service	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
ECG/power companies	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Banks (state owned)	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
SSNIT	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Property, land registration	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Registrar General	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Water company	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>
Media/Official Information (state owned)	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="5"/>	<input type="text" value="6"/>

2. Sometimes, it is common for people to pay additional money to the following agencies to get things done. Please tell me how often you or your household has to pay additional (illegal/unauthorized) money to get things done.

	All the time	Most of the time	About half the time	Occasionally	Never	Not Applicable
Passport office	1	2	3	4	5	6
Revenue Authority (Tax offices)	1	2	3	4	5	6
Driver, Vehicle& License Authority	1	2	3	4	5	6
Post Office	1	2	3	4	5	6
Prisons Service	1	2	3	4	5	6
Immigration Service	1	2	3	4	5	6
Govt medical systems, Clinics, hospitals	1	2	3	4	5	6
Govt schools	1	2	3	4	5	6
Births & Deaths Registry	1	2	3	4	5	6
Local govt (MMDA)	1	2	3	4	5	6
Electoral Commission	1	2	3	4	5	6
Police Service	1	2	3	4	5	6
Judicial Service	1	2	3	4	5	6
Fire Service	1	2	3	4	5	6
ECG/power companies	1	2	3	4	5	6
Banks (state owned)	1	2	3	4	5	6
SSNIT	1	2	3	4	5	6
Property, land registration	1	2	3	4	5	6
Registrar General's	1	2	3	4	5	6
Water company	1	2	3	4	5	6
Media/Official Information (state owned)	1	2	3	4	5	6

3. How often does the government change the rules, laws and policies that affect you or your household's economic well-being without warning?

Very frequently ☐ ☐ ☐ ...1
 Somewhat frequently ☐ ☐ 2
 Neither frequently nor
 Infrequently ☐ ☐ ☐ ☐ .3
 Somewhat infrequently ☐ ☐ 4
 Very infrequently ☐ ☐ ☐ .5
 Not at all. ☐ ☐ ☐ ☐ ☐ ☐ .6
 D.K. ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ .7

☐

4. To what extent does the government take into account concerns voiced by you, your household or people like you when making changes in rules, laws and policies affecting your business/activities?

Always ☐ ☐ ☐ ☐ ☐ ..1
 Most of the time ☐ ☐2
 About half the time ☐ ☐ ...3
 Occasionally ☐ ☐ ☐ ☐ .4
 Never ☐ ☐ ☐ ☐ ☐ ☐ .5
 D.K. ☐ ☐ ☐ ☐ ☐ ☐ ☐ ..6

☐

5. Is it true that you or people/households like yours generally have to pay some additional money to government officials from time to time to get things done?

Always ☐ ☐ ☐ ☐ ☐ ☐ 1
 Most of the time ☐ ☐ .2
 About half the time ☐ ☐ .3
 Occasionally ☐ ☐ ☐ ☐ 4
 Never ☐ ☐ ☐ ☐ ☐ ☐ ...5(>>7)
 D.K. ☐ ☐ ☐ ☐ ☐ ☐ ☐ ☐ 6(>>7)

☐

6. Is it true that if you/your household pay the required additional money to the government officials the service is delivered as agreed or the problem is solved?

Always ☐ ☐ ☐ ☐ ☐ ☐ 1
 Most of the time ☐ ☐ .2
 About half the time ☐ ☐ .3
 Occasionally ☐ ☐ ☐ ☐ 4
 Never ☐ ☐ ☐ ☐ ☐ ☐ ...5

☐

7. Democracy is often associated with certain characteristics. Which do you consider essential?

	YES	NO
Freedom of expression	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Freedom of the press	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Equality before law	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Political freedom (right to choose party)	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Free and fair elections	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Freedom to travel	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Religious freedom	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Freedom of association	<input type="checkbox"/> 1	<input type="checkbox"/> 2
Freedom from discrimination	<input type="checkbox"/> 1	<input type="checkbox"/> 2