Software Assurance Benefits: Entitlement Summary
Commercial and Government Offerings

Microsoft

Benefit	Open License	Open Value Non Company-Wide	Open Value Company-Wide & Subscription	Select / Select Plus »*	Microsoft Products & Services Agreement	Enterprise Agreement / Subscription
Typical Size (# of devices)	**5-250**	**5-250**	**5-250**	**>250**	**>250**	**>250****
Software Assurance	Optional	Included	Included	Optional	Optional	Included
Deploy and Manage						
New Version Rights	✓	✓	✓	✓	✓	✓
Planning Services		✓	✓	✓ +	✓	✓
Microsoft Desktop Optimization Pack (MDOP)	✓	✓	✓	✓	✓	✓
Windows Virtual Desktop Access Rights	✓	✓	✓	✓	✓	✓
Windows Software Assurance Per-User Add-On				✓	✓	✓
Windows To Go Use Rights	✓	✓	✓	✓	✓	✓
Windows Roaming Use Rights	✓	✓	✓	✓	✓	✓
Windows Thin PC	✓	✓	✓	✓	✓	✓
Windows RT Companion VDA Rights	✓	✓	✓	✓		✓
Enterprise Source Licensing Program				✓ +	✓	✓
Enhanced Edition Benefits Windows and Windows Embedded	✓	✓	✓	✓	✓	✓
Office Roaming Use Rights	✓	✓	✓	✓	✓	✓
Office Multi-Language Pack^	✓	✓	✓	✓	✓	✓
License Mobility through Software Assurance	✓	✓	✓	✓	✓	✓
Training						
Training Vouchers		✓	✓	✓ +	✓	✓
Online E-Learning	✓	✓	✓	✓	✓	✓
Home Use Program	✓	✓	✓	✓	✓	✓
Support						
24x7 Problem Resolution Support	✓	✓	✓	✓	✓	✓
Backup for Disaster Recovery	✓	✓	✓	✓	✓	✓
System Center Global Service Monitor	✓	✓	✓	✓	✓	✓
Passive Secondary Instance for SQL Server	✓	✓	✓	✓	✓	✓
Extended Hotfix Support	✓	✓	✓	✓	✓	✓
Specialized						
Step-up Licensing Availability		✓	✓	✓	✓	✓
Spread Payments		✓	✓	✓	✓	✓

^For Office 2016, the Office Multi-Language Pack is included as part of the product. Customers with prior versions covered by Software Assurance will continue to receive this benefit as part of their Software Assurance coverage.

*Available for Select/Select Plus Agreements with Software Assurance Membership.
»Select Plus Commercial Agreements will no longer be sold starting July 1, 2015.

Software Assurance Benefits: Entitlement Summary

For more details about Software Assurance entitlements through the MPSA, visit [Software Assurance through MPSA](#).

■■ Microsoft

	Benefit	Benefit Summary	Eligibility Summary
Deploy and Manage	New Version Rights	Upgrade each Microsoft product license that is covered by active Software Assurance to the most recent version for no additional cost.	Licensed products with Software Assurance coverage can be upgraded to the latest version of that Product made available during the covered period.
	Planning Services	Provides structured planning services from Microsoft partners to enable efficient deployments of Microsoft applications, system and server products, and cloud services.	You receive a number of Planning Services days based on the number of qualifying Office Application, CAL Suite and Server products with Software Assurance coverage.
	Microsoft Desktop Optimization Pack (MDOP)	Provides a suite of innovative technologies including virtualization, policy control, and diagnostics and recovery tools.	If the underlying Windows Software Assurance or Windows VDA is licensed per device, then MDOP covers the licensed device. If the underlying Windows Software Assurance or Windows VDA is licensed per user, then MDOP extends across all of the licensed user's devices.
	Windows Virtual Desktop Access Rights	Enables users to access virtual instances of Windows in a variety of user scenarios.	You may use Windows VDA Rights when you have active Software Assurance coverage for the Windows desktop operating system.*
	Windows Software Assurance Per-User Add-On	Adds Windows Software Assurance per User rights for a primary user with a primary device that is licensed for Windows Software Assurance, or Windows per User Virtual Desktop Access (VCDA) rights for a primary user with a primary device that is licensed with Windows VDA.	You may add Windows Software Assurance per User Add-on for a primary user with a primary device that is licensed for Windows Software Assurance or Windows VDA subscription.
	Windows To Go Use Rights	Enables IT administrators to provide users with a bootable corporate Windows image that can include line-of-business applications, settings, and corporate data on a compatible USB storage device.	You may use Windows To Go Rights on any device with active Software Assurance coverage for Windows desktop operating system.* Users licensed for Windows Software Assurance per User or Windows Virtual Desktop Access per User may use Windows To Go on any supported device.
	Windows Roaming Use Rights	Allows the primary user of a licensed device to access a corporate desktop either remotely through a VDI or via Windows to Go from non-corporate devices such as personally owned PCs.	You may use Windows Roaming Use Rights when you have active Software Assurance coverage for the Windows desktop operating system.* Note: Roaming Use Rights apply only to Windows Software Assurance and Windows VDA when licensed per device. Windows Software Assurance per User and Windows VDA per User licenses grant the same rights, but from any device, anywhere.
	Windows Thin PC	Helps reduce the cost of VDI at the endpoint, enabling IT with an enterprise-ready platform to repurpose existing PCs as thin clients.	You may use Windows Thin PC when you have active Software Assurance coverage for the Windows desktop operating system.*
	Windows RT Companion VDA Rights	Allows the primary user of a licensed device rights to access a corporate desktop through a VDI from a corporate-owned Windows RT companion device.	The primary user of a device covered by active Software Assurance for Windows may access a VDI on a corporate-owned Windows RT companion device.
	Enterprise Source Licensing Program	Provides access to Microsoft Windows source code for internal development and support.	To receive this benefit you must have Software Assurance coverage for all of your purchases under the systems product pool and have at least 1,500 desktops covered with Software Assurance.
	Enhanced Edition Benefits Windows and Windows Embedded	Enables you to run current or prior editions of Windows or Windows Embedded Industry (part of the Windows Embedded family of products).	You may utilize the necessary use rights and product keys when you have active Software Assurance coverage for the Windows desktop or Windows Embedded Industry operating system.
	Office Roaming Use Rights	Allows the primary user of a licensed device to remotely access Office, Project, and Visio using a virtual environment from a third-party device such as a home or contractor-owned PC.	You may use Office Roaming Use Rights when you have active Software Assurance coverage for Office, Project, and/or Visio on qualified devices.
	Office Multi-Language Pack^	Enables IT to deploy a single Office image with support for 40 user interface languages.	You may use the latest version of the Office Multi-Language Pack for the Office system products you have with Software Assurance. For Office 2016, the Office Multi-Language Pack is included as part of the product. Customers with prior versions covered by Software Assurance will continue to receive this benefit as part of their Software Assurance coverage.
	License Mobility through Software Assurance	Enables you to deploy certain server application licenses on-premises or in the cloud by assigning your existing licenses to an authorized service provider's server farm, without having to buy additional licenses.	You may use License Mobility through Software Assurance on eligible server application products with Software Assurance coverage.
Training	Training Vouchers	Provides in-depth technical classroom training for IT professionals and developers.	You receive a number of Training Days based on the number of qualifying Office and/or Windows operating system licenses covered with Software Assurance.
	Online E-Learning	Offers self-paced interactive training designed for end users and IT professionals, delivered over the Internet or intranet.	For every qualifying license (such as Word or Windows operating system) covered by Software Assurance, one person in your organization may access E-Learning courses for that product.
	Home Use Program	Provides employees with the latest version of Microsoft Office for their home computer, via low-cost download.	For each Office Application you have covered with Software Assurance, a user of the licensed PC or device may acquire at a low cost one copy of that product for use at home.
Support	24x7 Problem Resolution Support	Provides around-the-clock phone support for business critical issues or business hours phone support for non-critical. Unlimited email support can be used for non-critical problems.	The number of support incidences and type (phone and web) for which you're eligible is based on the type of Volume Licensing agreement and qualifying products.
	Backup for Disaster Recovery	Provides licensing for backup servers dedicated to disaster recovery. Permits quarterly patching and testing, and ongoing virtual machine replication from production servers to backup/disaster recovery servers.	For each licensed instance you run under qualifying licenses with Software Assurance and related CALs, you may run one instance of the software on a backup server for disaster recovery purposes.
	System Center Global Service Monitor	System Center Global Service Monitor is a cloud service that extends the application monitoring capabilities in System Center beyond your organization's own network boundary.	The System Center Global Service Monitor benefit is available to any customer with active Software Assurance coverage on the 'System Center Standard Server ML' or 'System Center Datacenter Server ML'.
	Passive Secondary Instance for SQL Server	For paid editions of SQL Server a passive secondary instance is only permitted with Software Assurance.	You may run a passive secondary instance only if you have Software Assurance attached to paid editions of SQL Server.
	Extended Hotfix Support	Provides specific product fixes on a per customer incident basis, beyond the standard product support.	While annual fees normally charged as part of an Extended Support agreement are waived, to receive this benefit you must have Software Assurance coverage for the related product pool and a Premier Support Agreement in place.
Specialized	Step-up Licensing Availability	Enables you to migrate your software from a earlier edition to a higher-level edition, such as Office Standard to Office Professional Plus, at a low cost.	To get a Step-up license, you need a license for the qualifying, earlier product. For details, refer to the [Microsoft Product Terms](#).
	Spread Payments	Payment for license and Software Assurance may be spread across three equal, annual sums.	Available on all Volume Licensing programs, except Open License and Microsoft Products and Services Agreement (MPSA).

*Indicates benefits that may also be available to customers licensed for Microsoft Intune and/or Windows VDA subscription.