DB2® Setup a database for testing BLU acceleration for query processing

Version/Revision# 1

Module ID 10301

Length 1.5 hours



Table of Contents

1	Introd	duction	3			
2	Suggested Reading					
3						
	3.1	Start Virtual Machine and DB2				
	3.2	Initialize Environment	6			
4	What this exercise is about					
	4.1	Setup a new DB2 database for testing DB2 BLU acceleration for query processing	7			
5	Clean	nup	18			

1 Introduction

DB2's performance monitoring framework has been improved in DB2 10.5. Historically DB2's monitoring utilities and interfaces have been based on the monitoring elements presented by the Snapshot Monitoring stream. DB2's Health monitor, snapshot commands, administrative views and table functions all utilize the Snapshot Monitoring stream of monitoring elements.

DB2 V10 brings along with it a new and full complement of monitoring table functions and administrative views that enable you to take advantage of the monitoring framework. The monitoring framework is robust, light weight and features many identical or similar monitoring elements as the Snapshot monitoring.

This lab is intended to teach you the essentials to monitoring a DB2 database system. The scope of a "DB2 database system" extends capabilities through the Enterprise Edition, and up to and including version 10.5. This module is intended for someone who has some experience with DB2 and wishes to broaden their knowledge in the area of performance-related monitoring.

These labs are performed on a VMware image of a 64bit SUSE Linux machine with minimal resources declared. There are some commands used in the lab that are typically found on Linux/Unix systems, however basic Unix command-line tools can be downloaded and easily employed on Windows-based machines at no cost. Additionally, comparable commands are available in the Windows environment, like find in place of grep.

There are two main tips that will make the lab progress better.

- 1. Use the up arrow key to recall previous commands. These commands can be edited and re-executed as needed.
- 2. Follow all the instructions, don't skip steps. These labs have been created so that they can be rerun but to avoid that please follow all instructions.

2 Suggested Reading

Information Management Technical Library at developerWorks

Contains articles and tutorials and best practices http://www.ibm.com/developerworks/views/db2/library.jsp http://www.ibm.com/developerworks/data/bestpractices

An Expert's Guide to DB2 Technology

Great read and useful information. http://blogs.ittoolbox.com/database/technology

DB2 10 Fundamentals Certification Study Guide

Learn the basics and get ready for certification

3 Lab Preparation

Before getting started with the lab exercises you will set up you're environment then work through a series of exercises focused on DB2 performance monitoring techniques.

3.1 Start Virtual Machine and DB2

You may skip this section if you have started your VM and db2 instance in a previous lab or exercise.

Choose the DB2_BLU-AWSE_10.5....vmx file when first opening the lab image in the /DB2_BLU_PerfMonitoring...
folder and run it.



Figure 1 - Opening a VMware Image File

2. If this is the <u>first time this virtual machine has been started</u>, a series of licensing agreements will prompt you. To proceed, acknowledge by responding by selecting the "Yes, I Agree to the License Agreement" selection.



Figure 2 - License Agreements

3. Login in at the console prompt as **db2inst1**. You will be prompted for the password which is **password**. You may be prompted for the root **password** as well, if so, it is also password.

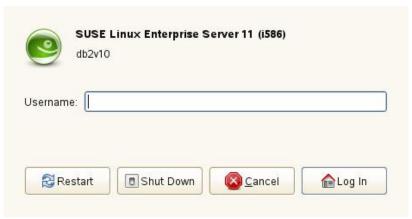


Figure 3 - Login credentials

- 4. Open a terminal window as follows:
 - Open a new terminal window by right-clicking on the Desktop and choosing the "Open Terminal" item:

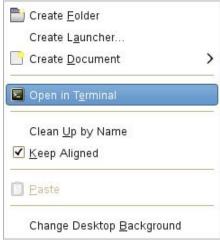


Figure 4 - Opening a Terminal

From the new terminal session start the Database Manager as follows:

- Enter the command "db2start" to start the database instance. Make sure the instance is started successfully. (Note:
 If you notice a message that says "The database manager is already active", that's "OK. Please continue to the next step.)
- In order to enable the aliases defined for this lab, copy the /home/db2inst1/labbashrc to /home/db2inst1/.bashrc and source that file.

```
cd ~
cp labbashrc .bashrc
. .bashrc
```

3.2 Initialize Environment

You have been provided with a script, which creates a database, the needed tablespaces and the tables that you will work with in this portion of the lab. These are mandatory steps and must be completed, as mandatory steps so often are.

- 1. If you no longer have the terminal opened from previous exercise: By right clicking on the Gnome desktop (as in 3.1) open a new terminal window.
- 2. While logged in as user "db2inst1", change your working directory to the folder containing your lab scriptd.

cd /home/db2inst1/Documents/LabScripts/db2pt/db2blu

4 What this exercise is about

This exercise is an online lab which allows the student to implement DB2 BLU Acceleration for a new database. We will compare the disk space requirements for column-organized tables to standard row-organized tables, with and without compression. In the second part of the BLU lab you will run a set of sample queries to compare the access plans and

performance characteristics of query processing using DB2 BLU Acceleration with the processing techniques used for roworganized tables with indexes.

4.1 Setup a new DB2 database for testing DB2 BLU acceleration for query processing

1. In this exercise, new database DB2BLU will be used for implementing the DB2 BLU Acceleration feature. We will set the DB2 registry variable DB2_WORKLOAD to ANALYTICS before we create the new database.

From your Linux VMware, login with the userid **db2inst1**. Start a new terminal session. In the terminal session, issued the following commands:

```
db2set db2_workload=ANALYTICS
db2set -all
db2 stop force
db2start
db2 terminate
db2 create database db2blu on /home/db2inst1
```

Setting the DB2 Registry variable DB2_WORKLOAD to the value ANALYTICS before the databasae is created allows the database to be configured initially for DB2 BLU Acceleration. The database page size will be set to 32K rather than the 4K default and the default buffer pool will have a 32K page size. In the Linux terminal session issue the command:

```
db2 connect to db2blu db2 -tvf checkcfg.sql
```

The output should look similar to the following:

```
select name as CFG_option,
  varchar(value,30) as configured_value
  from sysibmadm.dbcfg
  where name in ('sheapthres_shr','sortheap','util_heap_sz','dft_table_org'
  ,'self_tuning_mem','num_ioservers')
  order by name
```

CFG_OPTION	CONFIGURED_VALUE
dft_table_org	COLUMN
num_ioservers	16
self_tuning_mem	ON (Active)
sheapthres_shr	32768
sortheap	32768
util_heap_sz	5000

```
6 record(s) selected.
```

Notice that the option DFT_TABLE_ORG is set to Column, so tables will be created as columns organized by default.

The database is configured to use self tuning memory management, but has the sort memory options SORTHEAP and SHEAPTHRES SHR set manually since those can not be self tuned with DB2 BLU. Command.

We are going to create two sets of tables, one set defined with a schema of COLORG, and one set of row-organized tables using the schema ROWORG. First we will create tablespaces to store the tables and indexes. The file *tspace.dll* creates four new table spaces.

In the Linux terminal session, issue the command:

db2 -tvf tspace.ddl

The file loadhistory.sql contains the statements to load the table COLORG.HSITORY.

The output should look similar to the following:

CREATE TABLESPACE TSCOLD

DB20000I The SQL command completed successfully.

CREATE TABLESPACE TSCOLI

DB20000I The SQL command completed successfully.

CREATE TABLESPACE TSROWD

DB20000I The SQL command completed successfully.

CREATE TABLESPACE TSROWI

DB20000I The SQL command completed successfully.

We will initially create the first table COLORG.HISTORY as a row-organized table with standard indexes and then use ADMIN_MOVE_TABLE to convert the table to a column-organized table. Use the *create_colhist.ddl* to create the table COLORG.HISTORY.

In the Linux terminal session, issue the command:

db2 -tvf create_colhist.ddl

The output should look similar to the following:

set current schema = 'COLORG'

DB20000I The SQL command completed successfully.

CREATE TABLE HISTORY (ACC	T_ID	INTEGER	NOT	NULL, TELI	LER_ID
SMALLINT NOT NULL,	BRANCH_ID	SMALLINT		NOT NULL,	BALANCE
DECIMAL(15,2) NOT NULL,	DELTA	DECIMAL(9,2))	NOT NULL,	PID
INTEGER NOT NULL,	TSTMP	TIMESTAMP		NOT NULL V	HTIV
DEFAULT, ACCTNAME	CHAR (20)	NOT NULL, TEN	/IP		CHAR(6)
NOT NULL) organize by row	IN TSROWD I	NDEX IN TSROWI			
DB20000I The SQL command	completed s	uccessfully.			

CREATE INDEX HISTIX1 ON HISTORY (BRANCH_ID ASC) ALLOW REVERSE SCANS DB200001 The SQL command completed successfully.

CREATE INDEX HISTIX2 ON HISTORY (TELLER_ID ASC) ALLOW REVERSE SCANS DB200001 The SQL command completed successfully.

The organize by row clause is necessary in the new database since the default tableorganization was set to COLUMN.

Next we will use the LOAD utility to load a set of test data into the table.

The file loadhistory.sql contains the statements to load the table COLORG.HISTORY.

In the Linux terminal session, issue the command:

db2 -tvf loadhistory.sql

The output should look similar to the following:

load from histbranch.del of del messages loadihist.msg replace into colorg.history

```
Number of rows read = 513576

Number of rows skipped = 0

Number of rows loaded = 513576

Number of rows rejected = 0

Number of rows deleted = 0

Number of rows committed = 513576
```

We can use ADMIN_MOVE_TABLE to convert the row-organized table to a column-organized table. The two indexes we created on the table COLORG.HISTORY are not unique indexes, so they will not be defined when the table is redefined. The file *convert_history.sql* contains the CALL statement for ADMIN_MOVE_TABLE to redefine the table as column-organized and changes the table space assignments. We will not keep a copy of the original table.

In the Linux terminal session, issue the command:

db2 -tvf convert_history.sql

The output should look similar to the following:

call SYSPROC.ADMIN_MOVE_TABLE ('COLORG', 'HISTORY', 'TSCOLD', 'TSCOLD', 'TSCOLD', 'ORGANIZE BY COLUMN', NULL, NULL, 'COPY_USE_LOAD, FORCE', 'MOVE')

Result set 1

KEY VALUE

AUTHID INST461

CLEANUP_END 2013-11-07-16.07.57.589451

CLEANUP_START 2013-11-07-16.07.57.296630

COPY_END 2013-11-07-16.07.56.649651

COPY_OPTS LOAD,WITH_INDEXES,NON_CLUSTER

COPY_START 2013-11-07-16.07.46.659477

COPY_TOTAL_ROWS 513576
INDEXNAME HISTIX1
INDEXSCHEMA COLORG

INDEX_CREATION_TOTAL_TIME 0
INIT_END 2013-11-07-16.07.46.558586

INIT_START 2013-11-07-16.07.44.198981

ORIGINAL_TBLSIZE 45696

REPLAY_END 2013-11-07-16.07.57.116417 REPLAY START 2013-11-07-16.07.56.650246

REPLAY_TOTAL_ROWS 0
REPLAY_TOTAL_TIME 0

STATUS COMPLETE

SWAP_END 2013-11-07-16.07.57.288726

SWAP RETRIES 0

SWAP_START 2013-11-07-16.07.57.117257

UTILITY INVOCATION ID

VERSION 10.05.0000

23 record(s) selected.

Return Status = 0

The COPY_USE_LOAD option is important when converting to a column_organized table since the LOAD ANALYZE phase is needed to build the column dictionaries. The new table COLORG.HISTORY has catalog statistics collected, so a RUNSTATS is not necessary.

Notice: While ADMIN_MOVE_TABLE can be used to simplify converting a row-organized table to a column-organized table, it can not be used to convert a column-organized table to a row-organized table.

We will create the other three column-organized tables, ACCT, BRANCH, and TELLER using the COLORG schema and load them using the LOAD utility. Use the DB2 command file *tables.ddl* to create the tables.

In the Linux terminal session, issue the command:

db2 -tvf tables.ddl

The output should look similar to the following:

set current schema = 'COLORG'
DB20000I The SQL command completed successfully.

CREATE TABLE	ACCT (ACCT_ID	INT NOT	NULL, NAME	
CHAR (20)	NOT NULL, ACCT_GRP	SMALLINT	NOT NULL,	BALANCE
DECIMAL(15,2)	NOT NULL, ADDRESS	CHAR(30)	NOT NULL,	TEMP
CHAR(40)	NOT NULL) IN TSCOLD	INDEX IN TSCOLI		
DB20000I The	e SQL command completed	successfully.		

CREATE TA	BLE BRANCH (BRANCH	_ID SMA	LLINT NOT	NULL, BRAN	ICH_NAME
CHAR (20)	NOT NULL, B	ALANCE	DECIMAL(15,2)	NOT NULL	, AREA_CODE
CHAR(4)	NOT NULL, A	DDRESS	CHAR (30)	NOT NULL	, TEMP
CHAR (40)	NOT NULL) I	N TSCOLD INDEX	IN TSCOLI		
DB20000I	The SQL command c	ompleted succe	essfully.		

CREATE TABLE T	ELLER	(TELLE	ER_ID	SMALLINT	NOT NULL	, TELLI	ER_NAME
CHAR (20)	NOT I	NULL,	BRANCH_ID	SMALLINT	NOT	NULL,	BALANCE
DECIMAL(15,2)	NOT I	NULL,	TELLER_CODE	CHAR(2)	NOT	NULL,	ADDRESS
CHAR(30)	NOT I	NULL,	TEMP	CHAR (40)	NOT	NULL)	IN TSCOLD
INDEX IN TSCOLI							

DB20000I The SQL command completed successfully.

Next we will use the LOAD utility to load a set of test data into the table. The file *loadacct*.sql contains the statements to load the table COLORG.ACCT.

In the Linux terminal session, issue the command:

db2 -tvf loadacct.sql

The output should look similar to the following:

load from /home/db2inst1/Documents/Labscripts/db2pt/db2blu/reorg/acct.del of del messages loadacct.msg replace into colorg.acct

Number of rows read = 1000000

Number of rows skipped = 0

Number of rows loaded = 1000000

Number of rows rejected = 0

Number of rows deleted = 0

Number of rows committed = 1000000

Review the messages generated by the LOAD utility processing for the table COLORG.ACCT:

In the Linux terminal session, issue the command:

cat loadacct.msg

The output should look similar to the following:

SQL3501W The table space(s) in which the table resides will not be placed in backup pending state since forward recovery is disabled for the database.

SQL3109N The utility is beginning to load data from file "/home/db2inst1/Documents/LabScripts/db2pt/db2blu/reorg/acct.del".

SQL3500W The utility is beginning the "ANALYZE" phase at time "11/07/2013 16:09:36.394392".

SQL3519W Begin Load Consistency Point. Input record count = "0".

SQL3520W Load Consistency Point was successful.

SQL3515W The utility has finished the "ANALYZE" phase at time "11/07/2013 16:09:41.737479".

```
16:09:41.737852".
SQL3110N The utility has completed processing. "1000000" rows were read from
the input file.
SQL3519W Begin Load Consistency Point. Input record count = "1000000".
SQL3520W Load Consistency Point was successful.
SQL3515W The utility has finished the "LOAD" phase at time "11/07/2013
16:09:49.197086".
SQL3500W The utility is beginning the "BUILD" phase at time "11/07/2013
16:09:49.198691".
SQL3213I The indexing mode is "REBUILD".
SQL3515W The utility has finished the "BUILD" phase at time "11/07/2013
16:09:49.514587".
Number of rows read
                            = 1000000
Number of rows skipped
Number of rows loaded
                            = 1000000
Number of rows rejected
                            = 0
Number of rows deleted
                            = 0
```

SQL3500W The utility is beginning the "LOAD" phase at time "11/07/2013

Note that LOAD processing for the column-organized table includes the ANALYZE phase, needed to build the column compression dictionaries.

The tables BRANCH and TELLER will be loaded using the command file loadothers.sql.

= 1000000

In the Linux terminal session, issue the command:

db2 -tvf loadothers.sql

Number of rows committed

The output should look similar to the following:

load from branch.del of del messages loadbranch.msg replace into COLORG.branch

```
Number of rows read = 100
Number of rows skipped = 0
Number of rows loaded = 100
```

```
Number of rows rejected = 0

Number of rows deleted = 0

Number of rows committed = 100
```

load from teller.del of del messages loadteller.msg replace into COLORG.teller

```
Number of rows read = 1000

Number of rows skipped = 0

Number of rows loaded = 1000

Number of rows rejected = 0

Number of rows deleted = 0

Number of rows committed = 1000
```

Next we will create four row-organized tables and load them with the same test data used for the column-organized tables. The tables will use the schema ROWORG. The ACCT table will be created using adaptive compression. The other three tables, HISTORY, BRANCH; TELLER will not be defined as compressed. Use the DB2 command file tablesrow. dll to creat the tables.

In the Linux terminal session, issue the command:

db2 -tvf tablesrow.ddl

The output should look similar to the following:

```
set current schema = 'ROWORG'
DB20000I The SQL command completed successfully.
```

```
CREATE TABLE ACCT (ACCT_ID
                                                     NOT NULL, NAME
                                                                                 CHAR (20)
                                     TNT
NOT NULL, ACCT_GRP
                           SMALLINT
                                            NOT NULL, BALANCE
                                                                        DECIMAL(15,2)
                                                                                        NOT NULL,
ADDRESS
                 CHAR(30)
                                 NOT NULL, TEMP
                                                             CHAR (40)
                                                                              NOT NULL) COMPRESS
YES ADAPTIVE organize by row IN TSROWD INDEX IN TSROWI
DB20000I The SQL command completed successfully.
```

alter table acct add primary key (acct_id)
DB20000I The SQL command completed successfully.

```
CREATE TABLE HISTORY (ACCT ID
                                        INTEGER
                                                        NOT NULL, TELLER ID
                                                                                    SMALLINT
NOT NULL, BRANCH_ID
                           SMALLINT
                                           NOT NULL, BALANCE
                                                                       DECIMAL(15,2)
                                                                                       NOT NULL,
DELTA
                 DECIMAL(9,2)
                                 NOT NULL, PID
                                                             INTEGER
                                                                             NOT NULL, TSTMP
TIMESTAMP
                NOT NULL WITH DEFAULT, ACCTNAME
                                                         CHAR(20)
                                                                         NOT NULL, TEMP
                NOT NULL) organize by row IN TSROWD INDEX IN TSROWI
CHAR(6)
DB20000I The SQL command completed successfully.
```

CREATE INDEX HISTIX1 ON HISTORY (BRANCH_ID ASC) ALLOW REVERSE SCANS

DB20000I The SOL command completed successfully.

CREATE INDEX HISTIX2 ON HISTORY (TELLER_ID ASC) ALLOW REVERSE SCANS DB200001 The SQL command completed successfully.

CREATE TABLE BRANCH (BRANCH_ID SMALLINT NOT NULL, BRANCH_NAME CHAR(20)
NOT NULL, BALANCE DECIMAL(15,2) NOT NULL, AREA_CODE CHAR(4) NOT NULL,
ADDRESS CHAR(30) NOT NULL, TEMP CHAR(40) NOT NULL) organize
by row IN TSROWD

DB20000I The SQL command completed successfully.

alter table branch add primary key (branch_id) DB20000I The SQL command completed successfully.

CREATE TABLE TELLER (TELLER_ID SMALLINT NOT NULL, TELLER_NAME CHAR (20) NOT NULL, NOT NULL, BRANCH_ID SMALLINT NOT NULL, BALANCE DECIMAL(15,2) TELLER_CODE CHAR(2) NOT NULL, ADDRESS CHAR(30) NOT NULL, TEMP NOT NULL) organize by row IN TSROWD CHAR(40) DB20000I The SQL command completed successfully.

alter table teller add primary key (teller_id)
DB20000I The SQL command completed successfully.

A few indexes were defined on these tables, that will be useful for the sample queries used for testing also for joining the tables together. Use the file *loadrowtabs*.dll to load the four tables and collect statistics using RUNSTATS.

In the Linux terminal session, issue the command:

db2 -tvf loadrowtabs.ddl

The output should look similar to the following:

Number of rows read = 1000000

Number of rows skipped = 0

Number of rows loaded = 1000000

Number of rows rejected = 0

Number of rows deleted = 0

Number of rows committed = 1000000

reorg table roworg.acct use tempspacel resetdictionary DB20000I The REORG command completed successfully.

```
runstats on table roworg.acct and indexes all
DB20000I The RUNSTATS command completed successfully.
load from histbranch.del of del messages loadihist.msg replace into roworg.history
Number of rows read
                            = 513576
Number of rows skipped
                            = 0
                            = 513576
Number of rows loaded
Number of rows rejected
                            = 0
Number of rows deleted
Number of rows committed
                            = 513576
runstats on table roworg.history and indexes all
DB20000I The RUNSTATS command completed successfully.
load from branch.del of del messages loadbranch.msg replace into ROWORG.branch
Number of rows read
                            = 100
Number of rows skipped
                            = 0
Number of rows loaded
                            = 100
                            = 0
Number of rows rejected
Number of rows deleted
Number of rows committed
                            = 100
runstats on table roworg.branch and indexes all
DB20000I The RUNSTATS command completed successfully.
load from teller.del of del messages loadteller.msg replace into ROWORG.teller
Number of rows read
                            = 1000
Number of rows skipped
                            = 0
Number of rows loaded
                            = 1000
Number of rows rejected
                            = 0
```

DB20000I The RUNSTATS command completed successfully.

= 1000

runstats on table roworg.teller and indexes all

The processing included a REORG of the table ROWORG.ACCT following loading of data to create the most efficient compression dictionary. The RUNSTATS utility was run to collect table and index statistics for eacht table.

An important aspect of DB2 BLU Acceleration is the extreme compression for larger tables. We will use several queries to compare the storage requirements for the two sets of tables. All column-organized tables are compressed using the

Number of rows deleted Number of rows committed column compression dictionaries. We defined the table ROWORG.ACCT to utilize Adaptive compression. Use the DB2 command file *qsyscat.sql* to query the statistics in the catalog table SYSCAT.TABLES.

In the Linux terminal session, issue the command:

db2 -tvf qsyscat.sql

The output should look similar to the following:

```
select varchar(tabschema,12) as schema, varchar(tabname,12) as table, card, tableorg, npages, fpages, mpages, pctpagessaved from syscat.tables where tabschema in ('COLORG', 'ROWORG') order by tabname
```

SCHEMA	TABLE	CARD	TABLEORG NPAGES	FPAGES	MPAGES
PCTPAGESSAV	ÆD				
		100000	a 125	120	
COLORG	ACCT	1000000	C 137	138	
1	96				
ROWORG	ACCT	1000000	R 568	570	
0	83				
COLORG	BRANCH	100	C 8	9	
1	0				
ROWORG	BRANCH	100	R 1	. 2	
0	0				
COLORG	HISTORY	513576	C 171	181	
10	84				
ROWORG	HISTORY	513576	R 1117	1118	
0	0				
COLORG	TELLER	1000	C	9 10	
1	0				
ROWORG	TELLER	1000	R 4	. 5	
0	0				

⁸ record(s) selected.

The column-organized versions of the tables show most of the disk space is allocated in the column-organized object for the tables, the columns COL_OBJECT_P_SIZE AND COL_OBJECT_L_SIZE: The column dicionaries and other meta data are allocated in the data object, shown as DATA_OBJECT_P_SIZE.

The page map index for a column-organized table is shown as a small amount of space in the index object for each table, shown as INDEX_OBJECT_P_SIZE.

The amounts shown are kilobytes.

The larger row-organized tables ACCT and HISTORY show larger allocations for the data objects and index objects and no allocation for the column-organized object.

This concludes the first part of BLU Acceleration exercise.

5 Cleanup

If you want to cleanup your work you can use these commands.

db2 force applications all
db2 terminate
db2stop



© Copyright IBM Corporation 2014 All Rights Reserved.

IBM Canada 8200 Warden Avenue Markham, ON L6G 1C7 Canada

IBM, the IBM logo, ibm.com and Tivoli are trademarks or registered trademarks of International Business Machines Corporation in the United States, other countries, or both. If these and other IBM trademarked terms are marked on their first occurrence in this information with a trademark symbol (® or TM), these symbols indicate U.S. registered or common law trademarks owned by IBM at the time this information was published. Such trademarks may also be registered or common law trademarks in other countries. A current list of IBM trademarks is available on the Web at "Copyright and trademark information" at ibm.com/legal/copytrade.shtml

Other company, product and service names may be trademarks or service marks of others.

References in this publication to IBM products and services do not imply that IBM intends to make them available in all countries in which IBM operates.

No part of this document may be reproduced or transmitted in any form without written permission from IBM Corporation.

Product data has been reviewed for accuracy as of the date of initial publication. Product data is subject to change without notice. Any statements regarding IBM's future direction and intent are subject to change or withdrawal without notice, and represent goals and objectives only.

THE INFORMATION PROVIDED IN THIS DOCUMENT IS DISTRIBUTED "AS IS" WITHOUT ANY WARRANTY, EITHER EXPRESS OR IMPLIED. IBM EXPRESSLY DISCLAIMS ANY WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE OR NON-INFRINGEMENT.

IBM products are warranted according to the terms and conditions of the agreements (e.g. IBM Customer Agreement, Statement of Limited Warranty, International Program License Agreement, etc.) under which they are provided.