The author of the article tells us about the difference between the views of the users and the developers.

The author says, that users don’t like programmers. In my opinion, the users think that the programmers are weird, especially when the programmers are discussing about something with using the jargon.

It is very hard for the programmer to think like a user. As author says, when the programmer gets stuck, he looks around. But the users narrow their focus. And they may not see something important at the other corner of the screen. And, as a rule, the users don’t read help texts or they read them when all is going wrong. There is a joke: “Every instruction must begin from the words: “Well, broke it?” ”.

Also, the programmer may not know all nuances of the subject area and user may not explain the elementary things, which everyone must know (as he thinks). So the best way for programmer to capture requirements is to watch how the user works. Spending an hour watching users is more informative than spending a day guessing what they want. As the proverb says, “A picture is worth a thousand words”.

**Stop**

John stops to check his email.

He stopped waiting for the miracle when he was 20.

**Remember**

I remember to ask about new rules for documentation design.

I remember finding an answer for this question.

**Forget**

Jason forgot to check his calculations and got a low mark.

Sam forgot buying the diary and buys the second one.

**Regret**

We regret to tell you that your documents were lost.

I regret making so, but I haven’t a choice.

**Try**

Peter tried to count the elephants to fall asleep, but they always scattered.

If you don’t understand the theme try reading about it in the special articles.

**Mean**

She means to arrange an exhibition of her paintings.

We have a lot of work for today. I mean finishing the application, checking the calculations and preparing the documentation of the project.

**Go on**

She goes on to speak about her travelling around the world.

He went on improving his skills to become a master in his work.