Project Name:					STARLINK						
Negative Testing Lana Chovgan Anastasiia Butusova											
Alexander Kulik Lina Gorelik Dmitry Antipenko Lilit Todorova Lika Krasnova Altay Abzalov											
Sergiy Borovich Nadia Borovich Evgeniia Novikova Test Prepared											
Date: Test Executed Date Browser /OS		02/12	2/2025 Chrome								
Version: Prepared by:	133.0.6 TC ID:	6943.54 (Off Test Priority:	ficial Build) (64 Module Name:	-bit) BR ID:	Test Title (REQ):	Steps Description:	Test Data:	Expected Result:	Actual Result:	STATUS (Pass/Fall):	Bug report link
Lana	a Chovgan	High	Customer Stories	BR001-1	Story without a "YOUR NAME", the message 'Your name is required' is	Go to https://www.starlink.com/ Click on the hamburger menu in the top right corner Click on the 'Customer Stories' link/button Click on the 'Submit Story' button Leave the YOUR NAME field blank		The system should display the message: "Your name is required"	The system displays the message: "Your name is required"	PASS	
gan	TC-002-2	High	<u>Customer</u> <u>Stories</u>	BR002-2	Validate that when submitting the Story without a "@username	Click on the Submit button Go to https://www.starlink.com/ Click on the hamburger menu in the top right corner Click on the 'Customer Stories' link/button Click on the 'Submit Story' button Enter YOUR NAME Leave the "@username (X/instagram/reddit)" field blank	Mia	The system should display the message: "Your username is required"	The system displays the message: "Your username is required"	PASS	
Prepared by: Lana Chovgan Device: DELL: OS: Windows 11 Pro Version: 23H2	TC-003-3	High	<u>Customer</u> <u>Stories</u>	BR003-3	Validate that when submitting the Story without a "URL for your photo or video", the message 'Upload a valid file and/or enter a valid URL' is displayed	7. Click on the Submit button 1. Go to https://www.starlink.com/ 2. Click on the hamburger menu in the top right corner 3. Click on the 'Customer Stories' link/button 4. Click on the 'Submit Story' button 5. Enter name and Username 6. Leave the photo/video URL field blank 7. Click on the Submit button	Mia;@Mia	The system should display the message: "Upload a valid file and/or enter a valid URL"	The system displays the message: "Upload a valid file and/or enter a valid URL"	PASS	
	TC-004-4	High	<u>Customer</u> <u>Stories</u>	BR004-4	Validate that when submitting the Story with a random invalid "URL for your photo or video", the message 'Please enter a valid URL' is displayed	1. Go to https://www.starlink.com/ 2. Click on the hamburger menu in the top right corner 3. Click on the 'Customer Stories' link/button 4. Click on the 'Submit Story' button 5. Enter name and Username 6. Enter wrong URL in the "URL for your photo or video" field 7. Click on the Submit button	invalid URL	The system should display the message: "Please enter a valid URL"	The system displays the message: "Please enter a valid URL"	PASS	
	TC-005-5	High	<u>Customer</u> <u>Stories</u>	BR005-5	Validate that when clicking 'Submit & Download PDF' without an email address, the message 'Email address is required to download' is displayed	1. Go to https://www.starlink.com/ 2. Click on the hamburger menu in the top right corner 3. Click on the 'Customer Stories' link/button 4. Scroll to the 2024 Progress Report 5. Leave the Email Address field blank 6. Click on the Submit & Download PDF button		The system should display the message: "Email address is required to download"	The system displays the message: "Email address is required to download"	PASS	
Prepared by:Anastasiia Butusova Device: MacBook Pro OS: Sonoma Version: 14.1.1	TC-006-6	High	ROAM	BR006-6	Try to update the address on "ORDER NOW" page without zip code	1. Go to https://www.starlink.com/ 2. Click "ROAM" button in the header 3. Click "Order now" button 4. Click "Check-Out" button in the right upper corner 5. Don't enter Zip/Postal Code 6. Enter Shipping Address Line 1* 7. Enter City	Shipping Address Line: 1200 Getty Dr City: Los Angeles State/Province: California	Impossible to update shipping address without Zip code	Impossible to update shipping address without Zip code	PASS	
	TC-007-7	High	ROAM	BR007-7	Try to update the address on "ORDER NOW" page without Address Line	8. Enter State/Province 9. Click "Update Shipping Address" button 1. Go to https://www.starlink.com/ 2. Click "ROAM" button in the header 3. Click "Order now" button 4. Click "Check-Out" button in the right upper corner 5. Enter Zip/Postal Code 6. Don't enter Shipping Address Line 1*	Zip/Postal Code: 90049 City: Los Angeles State/Province: California	Impossible to update shipping address without Address Line	Impossible to update shipping address without Address Line	PASS	
					Try to update the address on "ORDER NOW" page without city	7. Enter City 8. Enter State/Province 9. Click "Update Shipping Address" button 1. Go to https://www.starlink.com/ 2. Click "ROAM" button in the header 3. Click "Order now" button 4. Click "Check-Out" button in the right upper corner	Shipping Address Line: 1200 Getty Dr Zip/Postal Code:	Impossible to update shipping address without City	Impossible to update shipping address without City		
	TC-008-8	High	ROAM	BR008-8	Try to update the address on "ORDER NOW" page with incorrect zip	5. Enter Zip/Postal Code 6. Enter Shipping Address Line 1* 7. Don't enter City 8. Enter State/Province 9. Click "Update Shipping Address" button 1. Go to https://www.starlink.com/ 2. Click "ROAM" button in the header 3. Click "Order now" button	90049 State/Province: California Shipping Address Line: 1200 Getty Dr	Impossible to update shipping address with incorrect zip	Impossible to update shipping address with incorrect zip	PASS	
	TC-009-9	High	ROAM	BR009-9	Try to update the address on "ORDER NOW" without Address	4. Click "Check-Out" button in the right upper corner 5. Enter Zip/Postal Code 6. Enter Shipping Address Line 1* 7. Enter City 8. Enter State/Province 9. Click "Update Shipping Address" button 1. Go to https://www.starlink.com/ 2. Click "ROAM" button in the header	Zip/Postal Code: 90049 State/Province: California Shipping Address Line 2:	Impossible to update shipping address with only Address Line	Impossible to update shipping address with only Address	PASS	
	TC-010-10	High	ROAM	BR10-10	Line 1*, but with optional Addres Line 2	3. Click "Order now" button 4. Click "Check-Out" button in the right upper corner 5. Enter Zip/Postal Code 6. Dont enter Shipping Address Line 1* (required address) 7. Enter Address Line 2 (optional address) 8. Enter City 9. Enter State/Province 10. Click "Update Shipping Address" button	1200 Getty Dr Zip/Postal Code: abcd State/Province: California	2	Line 2	PASS	
Prepared by:Alexander Kulik Device: MacBook Pro OS: Sonoma Version: 14.6.1	ander Kulik TC-011-11	High	Land Mobility	BR011	Ensure that the system does not proceed to payment without selecting a shipping address	1.Go to https://www.starlink.com/ 2.Click on "Business" in the header and select "Land Mobility". 3.Click on the "Order Now" button. 4.Click on the "Checkout" button without selecting a shipping			proceeding to payment and prompts the user to enter a	PASS	
	TC-012-12	High	Land Mobility	BR012	Verify / validate that the system does not accept an invalid shipping address	address. 5.Check that the system does not proceed to the payment step and prompts the user to enter a valid shipping address. 1.Go to https://www.starlink.com/ 2.Click on "Business" in the header and select "Land Mobility". 3.Click on the "Order Now" button. 5.Enter an invalid shipping address. 6.Check that the system does not accept the invalid address.		prompt or error message. The system should reject an invalid shipping address and display an error message.	Shipping address. The system rejects the invalid shipping address and displays an error message.	PASS	
	TC-013-13	High	Land Mobility	BR013	Ensure that an invalid phone number is not accepted	1.Go to https://www.starlink.com/ 2.Click on "Business" in the header and select "Land Mobility". 3.Click on the "Order Now" button. 4.Click on the "Checkout" button. 5.Enter an invalid phone number (e.g., random digits, letters, or special characters). 6.Check that the field turns red and an error message appears.		The system should reject an invalid phone number, highlight the field in red, and display an error message.	The system rejects the invalid phone number, highlights the field in red, and displays an error message.	PASS	
	TC-014-14	High	Land Mobility		Verify / validate that the system does not accept an invalid email address format Verify / validate that the system	1.Go to https://www.starlink.com/ 2.Click on "Business" in the header and select "Land Mobility". 3.Click on the "Order Now" button. 4.Click on the "Checkout" button. 5.Enter an invalid email address 6.Check that the field turns red and an error message appears. 1.Go to https://www.starlink.com/ 2.Click on "Business" in the header and select "Land Mobility". 3.Click on the "Order Now" button.		error message. The system should reject an	The system rejects the invalid email address, highlights the field in red, and displays an error message. The system rejects the invalid credit card number, highlights	PASS	
Lin	TC-015-15	High	Land Mobility	BR015	Verify / validate that the system does not accept an invalid credit card number	3.Click on the "Order Now" button. 4.Click on the "Checkout" button. 5.Enter an invalid credit card number 6.Check that the field turns red and an error message appears.		invalid credit card number, highlight the field in red, and display an error message.	credit card number, highlights the field in red, and displays an error message. When user entered incorrect email in the fie "Interested in	PASS	
Prepared by: Lina Gorelik Device: DELL Laptop OS: Windows 11 (64-bit) Version: 24H2	TC-016-16	High	TECHNOLOGY	BR16-16	"TECHNOLOGY" pagethe incorrect email address	1. Go to https://www.starlink.com/ 2. Click "TECHNOLOGY" button in the hamburger menu 3. Scroll to the bottom of the page till "Interested in staying up to date with Starlink?" and "SING UP" button 4. Enter the incorrect email in the field and click "SING UP" button 1. Go to https://www.starlink.com/	abc#def@mail.com	If user entered incorrect email address and click "SING UP" button an inscription appeared "Please enter a valid email"	email in the fie "Interested in staying up to date with Starlink?" and click "SING UP" button everything was successfully, an inscription appeared "You are now signed up for updates. Thank you for your interest in Starlink!" When user entered incorrect	FAIL	report
	TC-017-17	High	TECHNOLOGY	BR17-17	Try entering the "CUSTOMER STORIES" page and enter the incorrect email address to receive Starlink's progress report of the last four years	2. Click "CUSTOMER STORIES" button in the hamburger menu 3. Scroll to the bottom of the page till "2024 Progress Report" and "Enter your email below to receive Starlink's progress report of the last four years" 4. Enter the incorrect email in the field and click "SUBMIT & DOWNLOAD PDF" button 1. Go to https://www.starlink.com/	abc#def@mail.com	If user entered incorrect email in the field and click "SUBMIT & DOWNLOAD PDF" button an inscription appeared "Please enter a valid email"	email in the fie "Enter your email below to receive Starlink's progress report of the last four years" and click "SUBMIT & DOWNLOAD PDF" button everything was successfully, and the PDF file was downloaded	FAIL	report
	TC-018-18	High High	TECHNOLOGY	BR18-18	Try clicking the "SIGN UP" button on the "TECHNOLOGY" page without an email address Try typing the wrong email address format into the "REGISTER" field on	2. Click "TECHNOLOGY" button in the hamburger menu 3. Scroll to the bottom of the page till "Interested in staying up to date with Starlink?" and "SING UP" button 4. Leave the email address field blank and click on the "SIGN UP" button 1. Go to https://www.starlink.com/ 2. Click "TECHNOLOGY" button in the hamburger menu 3. Scroll to the bottom of the page till "Interested in staying up to date with Starlink?" and "SING UP" button	аааааааааааааааа	If the user did not enter the email address and clicked the "SING UP" button, the inscription "Email is required" appeared If the user typing the wrong email address format into the "REGISTER" and clicked the "SING UP" button, the inscription	When user did not enter the email address and clicked the "SING UP" button, the inscription "Email is required" appeared When user typing the wrong email address format into the "REGISTER" and clicked the "SING UP" button, the inscription	PASS	
	TC-020-20	High	TECHNOLOGY	BR20-20	the "TECHNOLOGY" page Try entering the wrong URL for the TECHNOLOGY page	with Starlink?" and "SING UP" button 4. Enter the wrong email address format and click on the "SIGN UP" button 1. Go to https://www.starlink.com/technologe	https://www.starlink.com/technologe	"Please enter a valid email" appeared If the user typing the wrong URL for the TECHNOLOGY page the inscription "Page Not Found. Starlink couldn't find the page you're looking for. Try starting	"Please enter a valid email" appeared When user typing the wrong URL for the TECHNOLOGY page the inscription "Page Not Found. Starlink couldn't find the page you're looking for. Try starting	PASS	
Dmitr	y Antipenko	High	Business/ Fixed site	BR021-21	Verify / Validate that the "Order Now" button is not working without an address in the "TYPE AND SELECT" line.	1. Go to https://www.starlink.com 2. Click on the "BUSINESS" button on the right side of the header 3. Click on the "FIXED SITE" button on the left side of the header 4. Click on the "Order Now" button without selecting a shipping address 5. Check that the system does not proceed to the order step and prompts the		over from Home. Back to Home" appeared "Order Now" button is not working without an address	over from Home. Back to Home" appeared "Order Now" button is not working without an address	PASS	
Prepared by: Lilit Todorova Device: ASUS Laptop OS: Windows 11 (64-bit) Version: 133.0.6943.99	TC022-22	High	Business/ Fixed site	BR022-22	Verify / Validate that "SIGN UP" button is not working with email address that the "FIXED SITE" page.	user to enter a valid shipping address. 1. Go to https://www.starlink.com 2. Click on the "BUSINESS" button on the right side of the header 3. Click on the "FIXED SITE" button on the left side of the header 4. Scroll down the page "Interested in staying up to date with Starlink?" and "SING UP" button 5. Enter an invalid email domain name(dq@vin.яя) 1. Go to https://www.starlink.com	dq@vin.яя	"SIGN UP" button is not working with email address that the "FIXED SITE" page	"SIGN UP" button is working with email incorrect address that the "FIXED SITE" page	FAIL	Report
	TC023-23	High	Business/ Fixed site	BR023-23	Verify/Validate that "Place Order" button is not working with no "Contact Information" Verify/Validate that if you enter an	2. Click on the "BUSINESS" button on the right side of the header 3. Click on the "FLYED SITE" button on the left side of the header 4. Input correct address in "Type and Select" line 5. Click on "ORDER NOW" button 6. Click on "Checkout" button 7. No add "Contact Information" 8. Click on "Place Order" button 1. Go to https://www.starlink.com 2. Click on the "BUSINESS" button on the right side of the header		"Place Order" button is not working with no "Contact Information"	"Place Order" button is not working with no "Contact Information"	PASS	
	TC024-24	High	Business/	BR024-24 BR025-25	incorrect amail address in the	3. Click on the "FIXED SITE" button on the left side of the header 4. Input correct address in "SERVICE ADDRESS" line 5. Click on "ORDER NOW" button 6. Click on "Checkout" button 7. Input an incorrect email address in the "Email" field 1. Go to https://www.starlink.com 2. Click on the "BUSINESS" button on the right side of the header 3. Click on the "FIXED SITE" button on the left side of the header 4. Input correct address in "SERVICE ADDRESS" line	2406@й 786 241 053	If you enter an incorrect email address in the "Checkout" section, the site will say "Invalid email address" If you enter an incorrect phone number in the "Checkout" section, the	When entering an incorrect email address, the site did not write "Invalid email address" If you enter an incorrect phone number in the "Checkout" section, the site will say "Invalid phone.	FAIL PASS	Report
	Todorova	High	Fixed site SIGN IN	BR026-26	Ensure that the system rejects invalid login credentials.	5. Click on "ORDER NOW" button 6. Click on "Checkout" button 7. Input wrong phone number in the "Phone number" field 1. Navigate to the "Sign In" page via the hamburger menu. 2. Enter an invalid email and password. 3. Click the "Sign In" button.		site will say "Invalid phone number" The system displays an error message such as "Invalid	number" The error message 'Invalid email or password' was	PASS	
	TC-026-27	High	SIGN IN	BR026-27	Ensure that the system does not allow blank fields during sign-in.	1. Navigate to the "Sign In" page. 2. Leave both the email and password fields empty. 3. Click the "Sign In" button. 1. Navigate to the "Sign In" page.		email or password." The system displays error messages such as "Email is required" and "Password is required." The system displays an error	displayed. Error messages 'Email is required' and 'Password is required' were displayed.	PASS	
	TC-026-28	High High	SIGN IN SIGN IN	BR026-28 BR026-29	Ensure that the system rejects invalid email formats during sign-in. Ensure that the system locks the account after multiple failed login attempts.	2. Enter an invalid email format. 3. Enter a valid password. 4. Click the "Sign In" button. 1. Navigate to the "Sign In" page. 2. Attempt to log in with incorrect credentials multiple times.		message such as "Invalid email format." The system locks the account and displays a message such as "Account locked due to multiple failed attempts."	The error message 'Invalid email format' was displayed. The account was locked, and the message 'Account locked due to multiple failed attempts' was displayed.	PASS PASS	
	TC-026-30	High	SIGN IN	BR026-30	Ensure that the password field is masked during sign-in.	Navigate to the "Sign In" page. Enter a password in the password field. Observe the input field.		The password field displays masked characters instead of plain text. Message "To view available	The password field displayed masked characters as expected.	PASS	
	TC031-31	High	RESIDENTIAL	BR031-31	Verify/Validate that "ORDER NOW" button is not working without an address	1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residential 4. Click on "ORDER NOW" button 1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header		Starlink products in your area, please provide your address or start with your current location." should be displayed Message "WE DON'T RECOGNIZE THAT	Message "To view available Starlink products in your area, please provide your address or start with your current location." is displayed Message "WE DON'T RECOGNIZE THAT	PASS	
	TC032-32	High	RESIDENTIAL	BR032-32	Verify/Validate that " ORDER NOW " button is not working with wrong address	Make sure you're on https://www.starlink.com/residential Put Non-existent address in Service Address window 5.Click on "ORDER NOW" button ORDER NOW" button	403 W High St, Milton, AR 53491	ADDRESS. "403 W High St, Milton, AR 53491" Double check its accuracy, or proceed with the suggested address." should be displayed.	ADDRESS. "403 W High St, Milton, AR 53491" Double check its accuracy, or proceed with the suggested address." should be displayed.	PASS	
	TC033-33	High	RESIDENTIAL	BR033-33	Verify/Validate that "ORDER NOW" button is not working with only symbols in address	Go to https://www.starlink.com/ Click "RESIDENTIAL" button in the header Make sure you're on https://www.starlink.com/residential Put Random Symbols in Service Address window Click on "ORDER NOW" button 1. Go to https://www.starlink.com/ 1. Go to https://www.starlink.com/	!@#\$%^&<>)(?	Message "To view available Starlink products in your area, please provide your address or start with your current location." is displayed. Message "WE DON'T	Message "To view available Starlink products in your area, please provide your address or start with your current location." is displayed.	PASS	
	TC034-34	High	RESIDENTIAL	BR034-34	Verify/Validate that " ORDER NOW " button is not working with wrong zipcode in address	2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residential 4. Put Wrong Zipcod in Service Address window 5.Click on "ORDER NOW" button	1100 Congress Ave., Austin, TX 99669	RECOGNIZE THAT ADDRESS. "1100 Congress Ave., Austin, TX 99669" Double check its accuracy, or proceed with the suggested address." should be displayed.	RECOGNIZE THAT ADDRESS. "1100 Congress Ave., Austin, TX 99669" Double check its accuracy, or proceed with the	PASS	
Prepared by: Sergiy Borovich Device: Desktop OS: Windows 11 (64-bit) Version: 133.0.6943.99	TC035-35	High	RESIDENTIAL	BR035-35	Verify/Validate that "ORDER NOW" button is not working with only numbers in address	Go to https://www.starlink.com/ Click "RESIDENTIAL" button in the header Make sure you're on https://www.starlink.com/residential Put Random Numbers in Service Address window Click on "ORDER NOW" button	21892154961264	Message "To view available Starlink products in your area, please provide your address or start with your current location." should be displayed	Message "To view available Starlink products in your area, please provide your address or start with your current location." is displayed.	PASS	
Prepared b Devi OS: Win Version	TC036-36	High	RESIDENTIAL	BR036-36	Verify/Validate that "ORDER NOW" button is not working with mix numbers, symbols and letters in address	1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residential 4. Put Mix Numbers,Synbols and Letters in Service Address window 5.Click on "ORDER NOW" button	151252fgedufhds \$^&&*DGFH6165 @!#[]{}	Message "To view available Starlink products in your area, please provide your address or start with your current location." should be displayed	Message "To view available Starlink products in your area, please provide your address or start with your current location." is displayed.	PASS	
	TC037-37	High	RESIDENTIAL	BR037-37	Verify/Validate that "SING UP" in "RESIDENTIAL" button is not working with mix everything in "Email" line	1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Go Down to foot of page 5. Put Random Symbols in "Email" line 6. Click on "SING UP" buttom 1. Go to https://www.starlink.com/	1#%2&gjR,>[*-+5	The message should be displayed "Please enter a valid email"	The message is displayed "Please enter a valid email"	PASS	
	TC038-38	High	RESIDENTIAL	BR038-38	Verify/Validate that "SING UP" in "RESIDENTIAL" button is not working with only symbols in "Email" line	1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Go Down to foot of page 5. Put Random Symbols in "Email" line 6. Click on "SING UP" buttom 1. Go to https://www.starlink.com/	#\$%^&^%{}[""@)(!@)* 123456789	The message should be displayed "Please enter a valid email"	The message is displayed "Please enter a valid email"	PASS	
	TC039-39	High	RESIDENTIAL	BR039-39	Verify/Validate that "SING UP" in "RESIDENTIAL" button is not working with only numbers in "Email" line	2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Go Down to foot of page 5. Put Numbers in "Email" line 6. Click on "SING UP" buttom 1. Go to https://www.starlink.com/ 2. Click "RESIDENTIAL" button in the header	Cha-cha-cha@ru	The message should be displayed "Please enter a valid email"	The message is displayed "Please enter a valid email"	PASS	
	TC040-40	High	RESIDENTIAL	BR040-40	Verify/Validate that "SING UP" in "RESIDENTIAL" button is not working with wrong email in "Email" line	2. Click "RESIDENTIAL" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Go Down to foot of page 5. Put Wrong email in "Email" line 6. Click on "SING UP" buttom	va.cub	The message should be displayed "Please enter a valid email"	The message is displayed "You are now signed up for updates. Thank you for your interest in Starlink!"	FAIL	Link of bug report
Prepared by: Altay Abzalov Device: iMac OS: Big Sur Version:11.0.1	TC-04-41	High	SPECIFICATIO NS	BR41-41	Validate that "SIGN UP" button is not working with a long email address	1. Go to https://www.starlink.com/ 2. Click "SPECIFICATIONS" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Put in the long email on the email line 5. Click on "SIGN UP" button	thelongestemailpo ssibleforthetestthe longestemailpossi bleforthetest@gm ail.com	"SIGN UP" button must be dissabled without an address in the adress line	The website displays a message: "To view available Starlink products in your area, please provide your address or start with your current location."	PASS	
	TC-042-42	High	SPECIFICATIO NS	BR42-42	Validate that "SIGN UP" button is not working with a short email address	1. Go to https://www.starlink.com/ 2. Click "SPECIFICATIONS" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Put in the short email on the email line 5. Click on "SIGN UP" button 1. Go to https://www.starlink.com/ 2. Click "SPECIFICATIONS" button in the header		"Order Now" button must be dissabled with nonexistant adreess	The website desplays a message: "WE DON'T RECOGNIZE THAT ADDRESS"	PASS	
	TC-043-43	High High	SPECIFICATIO SPECIFICATIO NS	BR43-43 BR44-44	that only consists of numbers Validate that "SIGN UP" button is not working with an email address	3. Make sure you're on https://www.starlink.com/residentia 4. Put in the consists of numbers on the email line 5. Click on "SIGN UP" button 1. Go to https://www.starlink.com/ 2. Click "SPECIFICATIONS" button in the header 3. Make sure you're on https://www.starlink.com/residentia	abzalov.altayemail	dissabled without the number of the street (incomplete address) "Checkout" button should be dissabled without an	"Order Now" button is clickable and takes you to check out page "Checkout" button is clickable and takes you to Order	FAIL	
	TC-044-44	High High	NS SPECIFICATIO NS	BR44-44 BR45-45	without a "@" in it Validate that "SIGN UP" button is	4. Put in the email without a "@" on the email line 5. Click on "SIGN UP" button 1. Go to https://www.starlink.com/ 2. Click "SPECIFICATIONS" button in the header 3. Make sure you're on https://www.starlink.com/residentia 4. Put in the nonexistant email on the email line 5. Click on "SIGN UP" button	.com	dissabled without an appartment number "Place Order" button should be dissabled without contact and payment information	and takes you to Order Summary page "Place Order" button is dissabled and lines where information must be entered are highlighted	PASS	
Lika Preconditions:					Validate that "order now" button is	Click "residential" button in the header		"Order Now" button must be	The website displays a message: "To view available Starlink products in your area,		
Prepared by: Lika Krasnova Device: MacBook Air OS: Big Sur Version: 11.6	TC-046-46	High High	RESIDENTIAL	BR46-46 BR47-47	Validate that "order now" button is not working without an address Validate that "order now" button is not working with nonexistant address	Click "View availability and speeds map" button Click "Order now" button Click "residential" button in the header Click "View availability and speeds map" button Put in the address into the "Type and Select" line	5 Sewart Street, Chester, NJ 07920	dissabled without an address in the adress line "Order Now" button must be dissabled with nonexistant adreess	please provide your address or start with your current location." The website desplays a message: "WE DON'T RECOGNIZE THAT	PASS	
	TC-048-48	High	RESIDENTIAL	BR48-48	Validate that "order now" button is not working without street number	4. Click "Order Now" button 1. Click "residential" button in the header 2. Click "View availability and speeds map" button 3. Put in the address into "Type and Select" line 4. Click "Order now" button 1. Click "residential" button in the header 2. Click "View availability and speeds map" button	Bay Colony Dr, Des Plaines, IL 60016	"Order Now" button should be dissabled without the number of the street (incomplete address) "Checkout" button should be	ADDRESS" "Order Now" button is clickable and takes you to check out page "Checkout" button is clickable	FAIL	
	TC-049-49	High High	RESIDENTIAL	BR49-49 BR50-50		2. Click "View availability and speeds map" button 3. Put in the address into "Type and Select" line 4. Click "Order Now" button 5. Click "Checkout" button 1. Click "residential" button in the header 2. Click "View availability and speeds map" button 3. Put in the address into "Type and Select" line 4. Click "Order Now" button 5. Click "Checkout" button	9430 Bay Colony Dr, Des Plaines, IL 60016 5 Seward Place, Chester, NJ 07930	"Place Order" button should be dissabled without an appartment number "Place Order" button should be dissabled without contact and payment information	"Place Order" button is diskable and takes you to Order Summary page "Place Order" button is dissabled and lines where information must be entered are highlighted	FAIL PASS	
Prepared by: Nadia Borovich Device: iMac OS: Ventura Version:13.7.3	ia Borovich	High	Help Center	BR051-51	Validate that entering randome numbers in the "Search support	1. Go to https://www.starlink.com/ 2. Click on the hamburger menu, top right corner 3. Click on Help Center link 4. Navigate to seach box and type in 8 random numbers	45790234	System should display possible links that use numbers in their data.		PASS	
	TC-57	High		BR052-52	Sing in via "Contact Support" button link without an email or password address	4. Navigate to seach box and type in 8 random numbers 5. Click on magnifying glass icon in the seach bar 1. Go to https://www.starlink.com/ 2. Click on the hamburger menu, top right corner 3. Click on "Help Center" link 4. Navigate down and click on Contact Support button 5. In the sign in section click Sign In button		System should display "Email: Required" and "Password: Required System should display "Email	recognized numbers as possible order numbers. System displayed "Ermail: Required" and "Password: Required	PASS	
	TC-58	High	Help Center	BR053-53	Sing in via "Contact Support" button link with an invalid email address and password Sing in via "Contact Support" button link without a password	1. Go to https://www.starlink.com/ 2. Click on the hamburger menu, top right corner 3. Click on "Help Center" link 4. Navigate down and click on Contact Support button 5. Insert invalid email address and password 6. Click Sign in button 1. Go to https://www.starlink.com/ 2. Click on the hamburger menu, top right corner	123test@mail.co m password:123456 78	System should display "Email not found System should display "Password: Required"	System displayed "Email not found" System displayed "Password: Required"	PASS	
	TC-59	High High		BR054-54	button link without a password Verify/Validate that you can go back to "Help Center" after clicking	2. Click on the hamburger menu, top right corner 3. Click on "Help Center" link 4. Navigate down and click on Contact Support button 5. Insert an email address leaving without a password 6. Click Sign in 1. Go to https://www.starlink.com/ 2. Click on the hamburger menu, top right corner 3. Click on "Help Center" link	123test@mail.co m		Required" System did not bring back the user to Help Center, instead it rerouted the user to the home	PASS	
	iia Novikova			BR-056-56	Try to load the page over an	Navigate down and click on Contact Support button Top right of your brouser page, click the arrow back button Open Browser Enter URL: http://www.starlink.com/business/aviation Verify current URL	http://www.starlink .com/business/avi ation		page. The site automatically redirects to HTTPS. Expected URL -is https://www.starlink.com/busin		
	TC-61-61	High	Rusinoss	BR-057-57	Try to navigate to a non-existent URL Check that when navigating through the site using only the	1. Open Browser 2. Enter URL: https://www.starlink.com/404 1. Open Browser 2. Enter URL: http://www.starlink.com/business/aviation		ess/aviation A clear 404 page should appear with an offer to return to the main page. All focusable elements are clearly highlighted when the	ess/aviation A page appeared with the message "Page Not Found" and a button "Back to Home" The 'CONTACT US' buttons were not highlighted properly.	PASS	https://qasvus.atl assian.net/brows
Prepared by: Evgeniia Novikova Device: PC Operation System: Windows 10 Home Browser: Google Chrome Version: 133.0	TC-62-62	High	Business Aviation	BR058-58	through the site using only the keyboard, all elements are correctly highlighted and visibly focused	2. Enter URL: http://www.starlink.com/business/aviation 3. Use the Tab key to navigate through all interactive elements 4. Check that every element that receives focus is visibly highlighted 5. Use Shift + Tab to navigate backward and ensure focus is visible on each element 6. Press Enter on buttons and links to verify that they can be activated using the keyboard 7. Press Enter or Space to open the menu		focus is on them, and the navigation order is logical. Elements are visually focused when selected with the	were not highlighted properly. Also several links (your airframe, FAQs) that are not visible, which indicates poor accessibility and a non-intuitive design	FAIL	assian.net/brows e/QAPROJECT-43 6 https://qasyus.atl assian.net/brows e/QAPROJECT-43 7
Prepared by: Ebev Dev Dev Operation System Browser: C	TC-63-63	Me	Business Aviation	BR059-59	Verify Page Load Time Using 3G Preset in DevTools	1. Open Browser 2. Enter URL: http://www.starlink.com/business/aviation 3. Open DevTools and Navigate to the "Network" tab 4. Select "Fast 3C" or "Slow 3G" to simulate a 3G connection 5. Click and hold the "Refresh" button and Select "Empty Cache and Hard Reload" to simulate a fresh page load 6. Check how elements load on a web page	3G Preset	expected. The page loads successfully, and Load Time is within an acceptable range	The page takes too long to load (1.3m) or does not fully load under 3G conditions.	FAIL	Z Jira bug report
	TC-64-64	Me	Business Aviation	BR060-60	Verify Email Field Validation with Invalid Input	1. Open Browser 2. Enter URL: http://www.starlink.com/business/aviation 3. Scroll down to the end 4. Find email input field 5. Click on the email input field to activate it	user@.com	"Invalid email address" or	An appropriate error message appears(Please enter a valid email)	PASS	
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