

## Account License

### 1. Valid License

- Upload via Admin Center during Account creation

### New Account

Acc1

Install License

h:SPLM2 4.10  
i:ID:9923379  
i:Product:KofaxSignDoc  
i:Manufacturer:SOFTPRO GmbH  
i:Customer:INTERNAL TEST - PRODUCTION USE PROHIBITED  
i:Version:99  
i:OS:all  
a:product:unlimited  
a:signware:unlimited  
a:sign:2018-12-31  
a:capture:unlimited  
a:render:unlimited  
ps:ACCOUNT\_INFORMATION:Enter customer number  
pi:COMPREHENSIVE:1  
ns:CustomerCompany:SOFTPRO GmbH

Create

Cancel

- Update via Admin Center  
ACCOUNT\_INFORMATION must be as from the initial license.  
ACCOUNT\_INFORMATION must be unique in the whole system.

## Update License

**BROWSE**

h:SPLM2 4.10  
i:ID:9923379  
i:Product:KofaxSignDoc  
i:Manufacturer:SOFTPRO GmbH  
i:Customer:INTERNAL TEST - PRODUCTION USE PROHIBITED  
i:Version:99  
i:OS:all  
a:product:unlimited  
a:signware:unlimited  
a:sign:2018-12-31  
a:capture:unlimited  
a:render:unlimited  
ps:ACCOUNT\_INFORMATION:Enter customer number  
pi:COMPREHENSIVE:1  
ns:CustomerCompany:SOFTPRO GmbH

OK

Cancel

- Update via Manage Client  
ACCOUNT\_INFORMATION must be as from the initial license.  
ACCOUNT\_INFORMATION must be unique in the whole system.

### Account License

UPDATE LICENSE

License Id	Enter customer number
License State	Valid
Expires	12/31/2018 (remaining days 434)
User Limit	Unlimited
Package Limit	Unlimited

## 2. Invalid License

Make changes in DB – Invalid license in base64 format

UPDATE [Account\_table] SET LIECNSE=[invalid\_license\_base64] WHERE OID=[Account\_Id]

In Admin Center

**Summary**

License State	<b>Invalid</b>
Number of users	1 of Unknown
Number of signing packages	Unknown of Unknown
License expires on	Unknown
Url	<a href="http://sftwcir01.kofax.com:80/cirrus/client?accountid=Acc1#/login">http://sftwcir01.kofax.com:80/cirrus/client?accountid=Acc1#/login</a>
Status	Active
Messages	<div><div>No certificate set!</div><div>No biometric key set!</div></div>

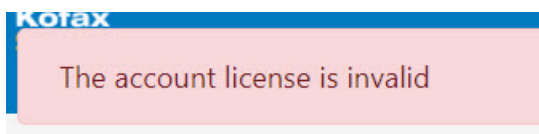
In Manage Client (if Account Admin wasn't logged off)

Account License

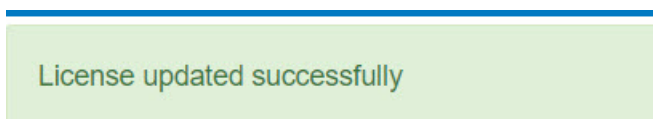
UPDATE LICENSE

License Id	
License State	<b>Invalid</b>
Expires	Invalid date (remaining days NaN)
User Limit	Unlimited
Package Limit	Unlimited

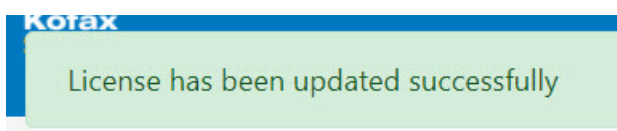
In Manage Client when the user is logging – server softprompt is returned



- Update via Admin Center using REST License



- Update via Manage Client using REST License



### 3. Expired License

Make changes in DB – Expired license in base64 format

UPDATE [Account\_table] SET LIECNSE=[expired\_license\_base64] WHERE OID=[Account\_Id]

In Admin Center

**Summary**  
License State  
Number of users  
Number of signing packages  
License expires on  
Uri  
Status  
Messages

**Expired**  
1 of Unlimited  
0 of Unlimited  
Unknown  
 <http://sftwcir01.kofax.com:80/cirrus/client?accountid=Acc1#/login>  
Active

No certificate set!  
 No biometric key set!

In Manage Client (if Account Admin was logged)

## Account License

UPDATE LICENSE

License Id	Enter customer number
License State	<b>Expired</b>
Expires	Invalid date (remaining days NaN)
User Limit	Unlimited
Package Limit	Unlimited

Server softprompt is returned

**Kofax**

Account license is expired, please inform your System Administrator

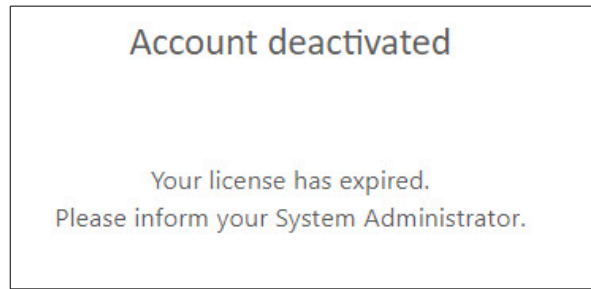
In Manage Client if the Account Admin is trying to login

## Account deactivated

Your license has expired.  
Please update your license to continue using the product.

Update License

In Manage Client if the User is trying to login



- Update via Admin Center using Valid License  
ACCOUNT\_INFORMATION must be as from the initial license.  
ACCOUNT\_INFORMATION must be unique in the whole system
- Update via Manage Client when logging as Admin Account  
ACCOUNT\_INFORMATION must be as from the initial license.  
ACCOUNT\_INFORMATION must be unique in the whole system

#### **4. Missing License**

Make changes in DB

```
UPDATE [Account_table] SET LIECNSE=null WHERE OID=[Account_Id]
```

```
UPDATE [Account_table] SET SPC=null WHERE OID=[Account_Id]
```

- Update via Admin Center using REST License
- Update via Manage Client using REST License