

TROUBLESHOOTING INDEX [RADIO]

id0903e3801000

Symptom	Possible DTC	
	Using the M-MDS	Without using M-MDS (On-board diagnostic test mode)
NO RADIO RECEPTION (AM/FM)/NO OR LOW VOLUME [RADIO]	U3003:16, U3000:04	09:Er20, 09:Er22
NOISE FROM RADIO (AM ONLY) [RADIO]	U3000:04	09:Er22
NOISE FROM RADIO (FM ONLY) [RADIO]	U3000:04	09:Er22
CANNOT TUNE (SEEK DOES NOT STOP) [RADIO]	U3003:16, U3000:04	09:Er20, 09:Er22
CANNOT PRESET (PRESET FUNCTION DOES NOT OPERATE) [RADIO]	—	—
RECEPTION FREQUENCY OF RADIO SLIPS [RADIO]	U3000:04	09:Er22

Quick Diagnostic Chart

<div> <div></div> <div>Troubleshooting item</div> <div>Possible factor</div> </div>		X: Applicable					
		No radio reception (AM/FM)/No or low volume	Noise from radio (AM only)	Noise from radio (FM only)	Cannot tune (SEEK does not stop)	Cannot preset (preset function does not operate)	Reception frequency of radio slips
Low vehicle battery voltage		X					
Electronic jamming from outside, or inferior condition of broadcasting station radio wave		X	X	X	X		X
Jamming from aftermarket electronic equipment (two-way radio, navigation system, mobile phone, etc.)		X	X	X			
Antenna plug poor connection		X	X	X	X		
Antenna feeder malfunction		X	X	X	X		
Audio unit malfunction		X	X	X	X	X	X
Battery malfunction			X	X			
Noise from electrical system on vehicle (e.g. fuel pump)			X	X			
Charging system malfunction			X	X			
Antenna installation loosened			X	X			
Audio panel malfunction					X	X	

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