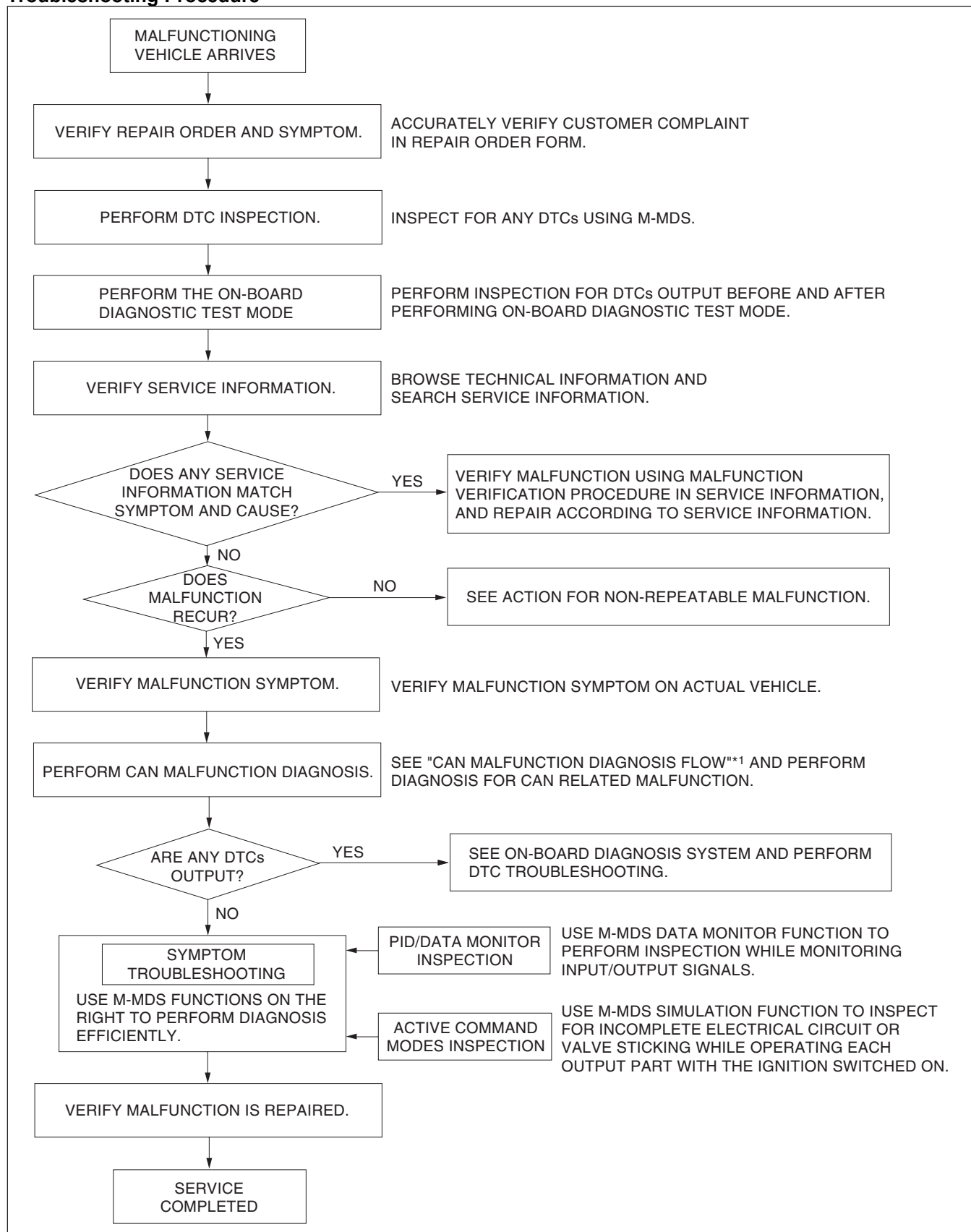


FOREWORD [GW6A-EL, GW6AX-EL]

id050320100100

- If there is any vehicle malfunction complaint lodged by a customer, perform malfunction diagnosis according to the troubleshooting procedure.

Troubleshooting Procedure



am6zzw00011454

*1 : CONTROLLER AREA NETWORK (CAN) MALFUNCTION DIAGNOSIS FLOW [SKYACTIV-D 2.2 (L.H.D.)]/
CONTROLLER AREA NETWORK (CAN) MALFUNCTION DIAGNOSIS FLOW [SKYACTIV-D 2.2 (R.H.D.)]

Repair order form

Repair order form and malfunction symptom check sheet

	Repair order	Check with customer	Diagnosis	Repair	Explanation to customer
Date/time					
In-charge					

Customer statement (When? What? What time(s)? Where it occurs. Warning light illumination? Can anyone replicate problem?)

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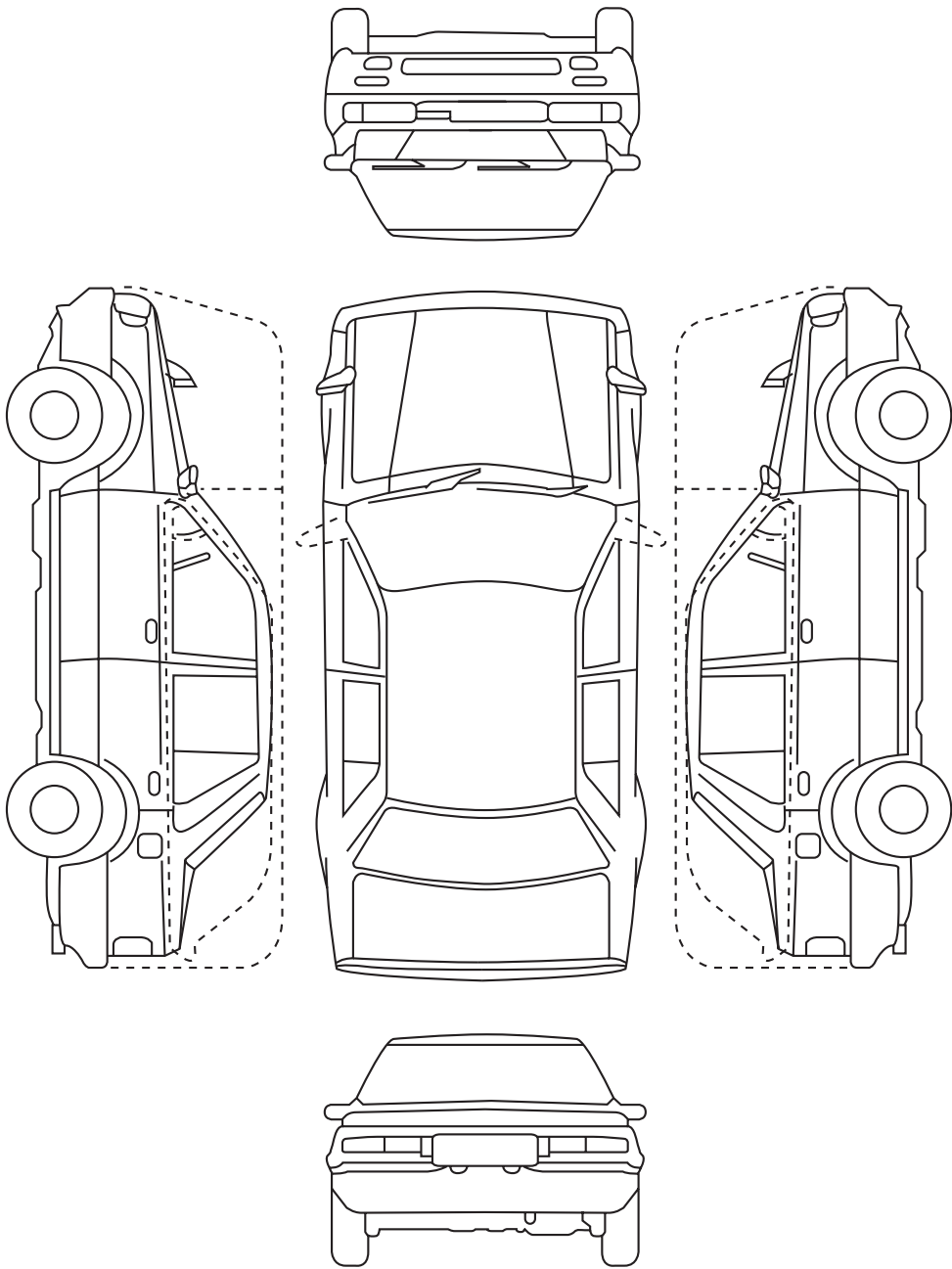
Vehicle body number: Registration date: Date of malfunction occurrence: Odometer reading km {mph}

Engine (SOHC/DOHC/RE/DE) (Cab /EGI/ Turbo/ Miller cycle/ LPG/Direct injection) Transmission (MT/HAT/EC-AT/CVT)

Environmental conditions				Occurrence frequency	Driving conditions										Pattern of use
Weather	Ambient temp.	Drive scenario	Grade		Fuel	Warm-up condition	Driving operation	Driving posture	Load	Accelerator opening angle	Shift position		Eng RPM	Vehicle speed	
Sunny	-10°C (14°F) or less	Depart/arrive	Flat	Once/day	Regular	Cold	When starting	Vehicle stopped	Headlights on	0/8	MT	Idle	5 km/h (3 mph)	Work _____% Minor use _____% Trips _____% Other _____%	
Cloudy	-10—0°C (14—32°F)	Traffic jam (city)	Upgrade	2-3 times/day	High Oct.	Half-warmed	After starting	Straight-on driving	Exterior lights on	1/8		1	Less than 1,000		10 km/h (6.2 mph)
Rain	0—10°C (32—50°F)	Standard city street	Down grade	4-5 times/day	Diesel	Fully warmed	Re-starting	Reversing	A/C on	2/8		2	Less than 1,500		20 km/h (12 mph)
Snow	10—15°C (50—59°F)	Suburbs	N/A	Many times/day	LPG	N/A	(min. after stopped)	Right turn	AUTO °C(°F)	3/8		3	Less than 2,000		30 km/h (19 mph)
High wind	15—20°C (59—58°F)	Highway	N/A	Once/week	Other	Other		Left turn	Blower: 1 step	4/8		4	Less than 2,500		40 km/h (25 mph)
Wind gusts	20—25°C (68—77°F)	Uneven road	Other	2-3 times/week			Idling		Blower: 2 steps	5/8		5	Less than 3,000		50 km/h (31 mph)
N/A	25—30°C (77—86°F)			4-5 times/week			Racing		Blower: 3 steps	6/8		6	Less than 4,000		60 km/h (37 mph)
Other	30—35°C (86—95°F)	Dry road surface		Once/month	Fuel gauge	Water temp. gauge	Accel. from stop		Blower: 4 steps	7/8		N	Less than 4,500		70 km/h (43 mph)
	35—40°C (95—104°F)	Wet road surface		2-3 times/month			Normal driving		Power steering lock to lock	8/8	R	Less than 5,000	80 km/h (50 mph)		
	40—45°C (104—113°F)	Snow bound road		4-5 times/month			Deceleration		Rear defrost on			Less than 5,500	90 km/h (56 mph)		
	45°C (113°F) or more	Icy road		Other			Braking		Wipers on			Less than 6,000	100 km/h (62.1 mph)		
	N/A	Other					Soft braking		Audio on			Less than 6,500	110 km/h (68.4 mph)		
	Other						Clutch disengage		Other			7,000 or more	120 km/h (74.6 mph)		
							Sudden accel.						130 km/h (80.8 mph)	No. of occupants:	
							Light accel.						140 km/h (87 mph)	Load condition	
							Shifting						150 km/h (93.2 mph)	kg	
							(km/h (mph) → km/h (mph))						160 km/h (99.4 mph)	Other	
							Other								

DTC, measured data (fuel pressure, intake manifold vacuum, throttle sensor electromotive force, air flow electromotive force, other), maintenance, repair, accident history, installation of commercial devices

Dealer name:	Vehicle body number:	Odometer reading:					
Vehicle-in date:	Estimated repair completion date:	Person in-charge:					
Subject (Content):							
Audio memory							
	1	2	3	4	5	6	Fuel level
FM1							E F
FM2							
AM							



Action for Non-repeatable Malfunction

- If the malfunction does not recur, verify the malfunction cause by performing the following actions:
 - Verify that no DTCs are stored. (See ON-BOARD DIAGNOSTIC SYSTEM DTC INSPECTION [GW6A-EL, GW6AX-EL].)
 - Based on the repair order form, attempt to drive the vehicle or perform tests to replicate the malfunction, record the data at that time, and detect the malfunction cause.
- If the malfunction does not recur after the above servicing, explain to the customer that the vehicle is normal.