CANNOT PRESET (PRESET FUNCTION DOES NOT OPERATE) [RADIO]

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Possible DTC	Possible DTC Cannot preset (preset function does not operate)	
Possible cause	Audio unit malfunction Audio panel malfunction	

Diagnostic procedure

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STEP	INSPECTION		ACTION		
1	Tune to desired station and push channel preset	Yes	Go to the next step.		
	button 1 for about 2 seconds to store it.	No	Go to Step 3.		
	• Repeat above for other stations using PRESET switch 2 to 5.				
	Push channel preset switch 1 to 6 one by one.Are stored stations present?				
2	Switch the ignition to off (LOCK) and then to ACC.	Yes	The system is normal. (Explain preset procedure to customer using Owner's Manual)		
	Check if preset stations are stored by pushing	No	Replace audio unit.		
	preset switches.		(See AUDIO UNIT REMOVAL/INSTALLATION.)		
	Are stations stored?				
3	Press the POWER/VOLUME switch to turn the audio on.	Yes	The system is normal. (Explain preset procedure to customer using Owner's Manual)		
	Press the POWER/VOLUME switch and SEEK	No	Replace audio unit.		
	switch (up) simultaneously to launch the diagnostic assist function.		(See AUDIO UNIT REMOVAL/INSTALLATION.)		
	Input the diagnostic assist code "02" using the diagnostic input screen.				
	Select "ENTER".				
	Push all switches and check if buzzer sounds.				
	• Is all switches okay?	1			