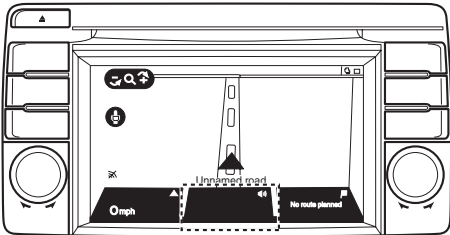
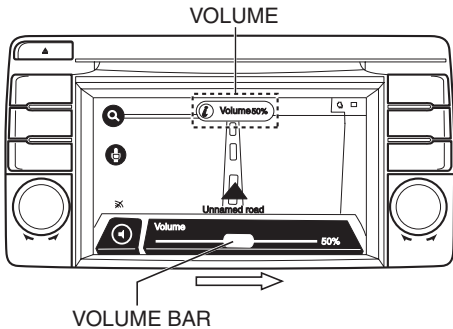


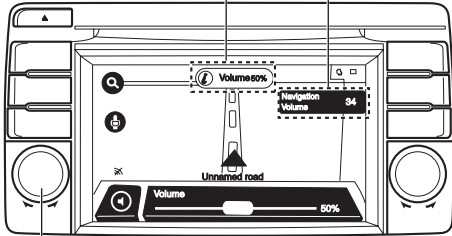
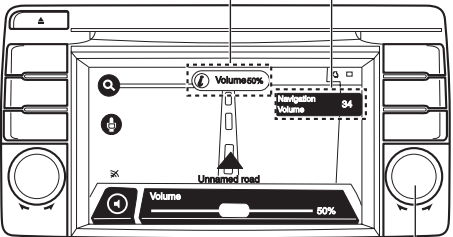
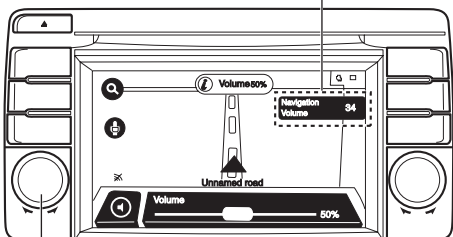
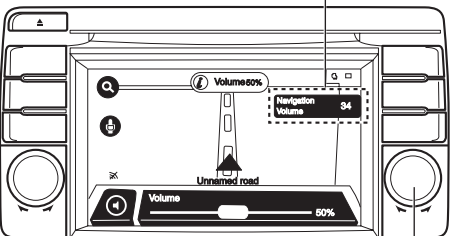
## NO VOICE NAVIGATION [CAR-NAVIGATION SYSTEM]

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<b>Possible DTC</b>	<b>Even if the route guidance mode is initiated, there is no voice guidance</b>
<b>POSSIBLE CAUSE</b>	<ul style="list-style-type: none"> <li>• Route guidance mode setting mistake</li> <li>• Voice guidance volume adjustment malfunction</li> <li>• Poor volume adjustment of audio system</li> <li>• Route guidance mode setting mistake</li> <li>• Car-navigation unit malfunction</li> </ul>

### Diagnostic Procedure

Step	Inspection	Action
1	<b>VERIFY MALFUNCTION SYMPTOM</b> <ul style="list-style-type: none"> <li>• Switch the ignition ON (engine off or on).</li> <li>• Turn the audio unit power on and select NAVI mode.</li> <li>• Operate the route guidance mode.</li> <li>• Is voice output?</li> </ul>	<p>Yes</p> <p>System is normal. (Explain to the customer that voice guidance only begins if the route guidance mode is activated.)</p> <p>No</p> <p>Go to the next step.</p>
2	<b>VERIFY IF MALFUNCTION CAUSE IS VOICE GUIDANCE VOLUME ADJUSTMENT MALFUNCTION</b> <ul style="list-style-type: none"> <li>• Press the button shown in the figure to display "Volume".</li> </ul>  <ul style="list-style-type: none"> <li>• Is "Volume" set at "0%"?</li> </ul>	<p>Yes</p> <p>Move the volume bar in the direction of the arrow shown in the figure to set "Volume" to "0%" or more , then go to the next step.</p>  <p>No</p> <p>Go to the next step.</p>

Step	Inspection		Action
3	<p><b>VERIFY IF MALFUNCTION CAUSE IS VOICE GUIDANCE VOLUME ADJUSTMENT MALFUNCTION</b></p> <ul style="list-style-type: none"> <li>Turn the POWER/VOLUME switch with "Volume" displayed to verify the voice guidance volume.</li> </ul> <p>NAVIGATION VOLUME</p> <p>VOLUME</p>  <p>POWER/VOLUME SWITCH</p> <p>NAVIGATION VOLUME</p> <p>VOLUME</p>  <p>POWER/VOLUME SWITCH</p>	Yes	<p>Turn the POWER/VOLUME switch to set the "Navigation Volume" to 0 or more, then go to the next step.</p> <p>NAVIGATION VOLUME</p>  <p>POWER/VOLUME SWITCH</p> <p>NAVIGATION VOLUME</p>  <p>POWER/VOLUME SWITCH</p>
	<ul style="list-style-type: none"> <li>Is "Navigation Volume" set at "0"?</li> </ul>	No	Go to the next step.
4	<p><b>DETERMINE IF MALFUNCTION CAUSE IS POOR AUDIO VOLUME ADJUSTMENT</b></p> <ul style="list-style-type: none"> <li>Switch to the audio mode.</li> <li>Operate the POWER/VOLUME switch and change the audio unit volume.</li> <li>Is audio output?</li> </ul>	Yes	Go to the next step.
		No	Perform inspection referring to NO SOUND FROM ALL SPEAKERS [ENTIRE AUDIO SYSTEM] (See NO SOUND FROM ALL SPEAKERS [ENTIRE AUDIO SYSTEM].)
5	<p><b>VERIFY IF MALFUNCTION CAUSE WAS CORRECTED</b></p> <ul style="list-style-type: none"> <li>Switch to the NAVI mode.</li> <li>Operate the route guidance mode.</li> <li>Is voice output?</li> </ul>	Yes	System is normal. (Explain to the customer that the cause was a voice guidance volume and audio system volume adjustment malfunction.)
		No	Go to the next step.
6	<p><b>DETERMINE IF MALFUNCTION CAUSE IS CAR-NAVIGATION UNIT</b></p> <ul style="list-style-type: none"> <li>Switch the ignition ON and launch the audio unit diagnostic assist function. (See DIAGNOSTIC ASSIST FUNCTION [AUDIO].)</li> <li>Select diagnostic assist code 16 external device connection information clearing.</li> <li>Switch the ignition off (LOCK).</li> <li>Switch the ignition ON (engine off or on).</li> <li>Turn the audio unit power on and select NAVI mode.</li> <li>Operate the route guidance mode.</li> <li>Is audio output?</li> </ul>	Yes	Troubleshooting completed.
		No	Replace the car-navigation unit. (See CAR-NAVIGATION UNIT REMOVAL/ INSTALLATION.)