
CD PLAYER SCRATCHES ON THE CD [CD PLAYER]

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Possible DTC	CD player scratches on the CD	
	Using the M-MDS	B1188:64
	Without using M-MDS (On-board diagnostic test mode)	10:Er07
Possible cause	<ul style="list-style-type: none">• Deformed disc is used (e.g., out of specification (thickness), bent disc)• Multiple CDs are inserted into the CD player at the same time• Audio unit malfunction	

Diagnostic procedure

STEP	INSPECTION	ACTION
1	• Were the multiple CDs inserted into the CD player at the same time?	Yes Explain to the customer to insert a CD one by one.
		No Go to the next step.
2	• Visually inspect the CD. • Is the CD a deformed disc (e.g., out of specification (thickness), bent disc)?	Yes Audio system is normal. Explain to the customer that the CD is malfunctioning.
		No Replace the audio unit. (See AUDIO UNIT REMOVAL/INSTALLATION.)