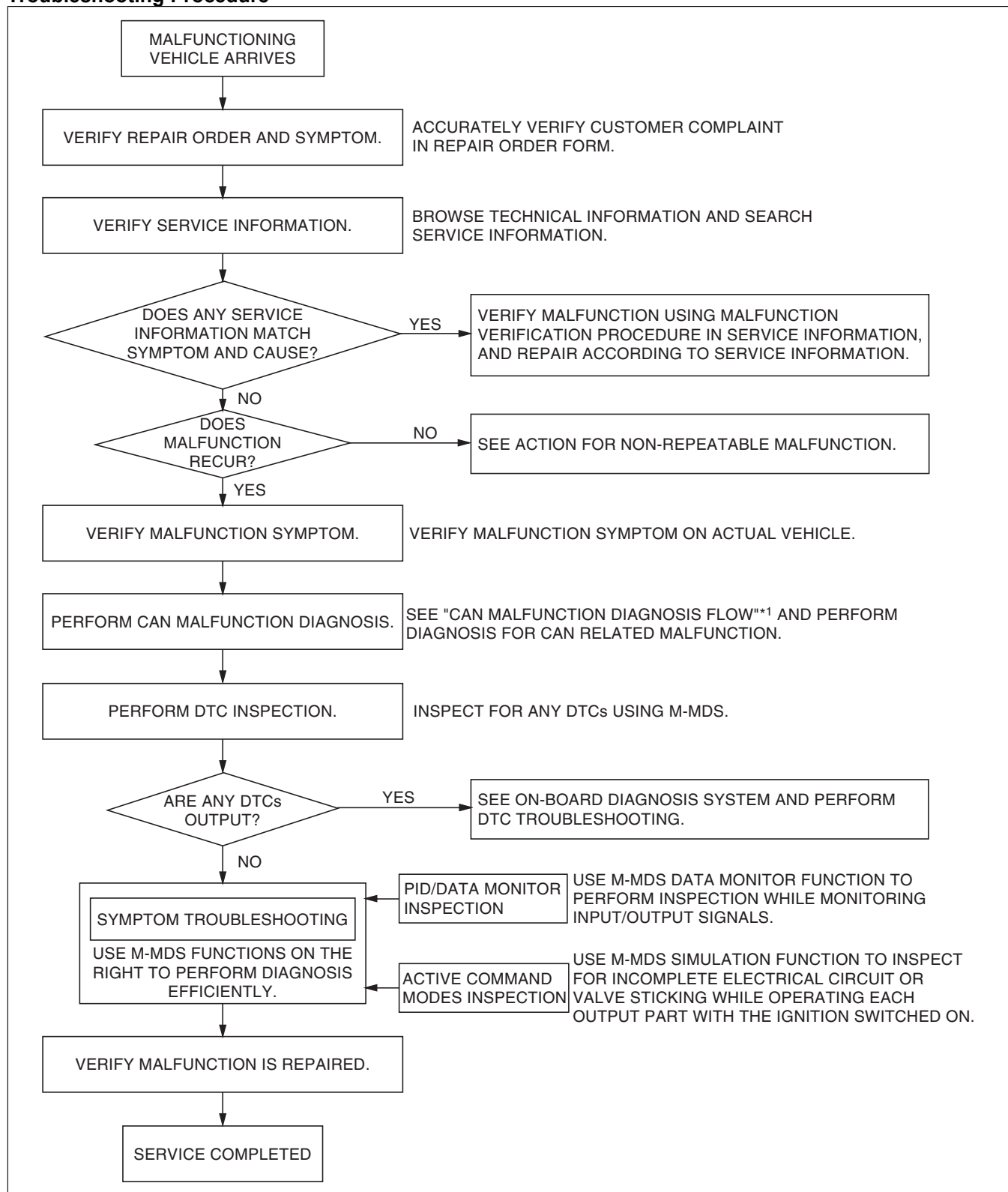


## FOREWORD [SKYACTIV-G 2.0, SKYACTIV-G 2.5]

id0102h4800300

- If there is any vehicle malfunction complaint lodged by a customer, perform malfunction diagnosis according to the troubleshooting procedure.

### Troubleshooting Procedure



am3zzw00012664

\*1 : CONTROLLER AREA NETWORK (CAN) MALFUNCTION DIAGNOSIS FLOW [SKYACTIV-G 2.0, SKYACTIV-G 2.5 (L.H.D.)]/CONTROLLER AREA NETWORK (CAN) MALFUNCTION DIAGNOSIS FLOW [SKYACTIV-G 2.0, SKYACTIV-G 2.5 (R.H.D.)]

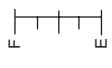
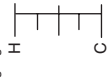
Repair order form

Repair order form and malfunction symptom check sheet

Date/time	Repair order	Check with customer	Diagnosis	Repair	Explanation to customer
In-charge					

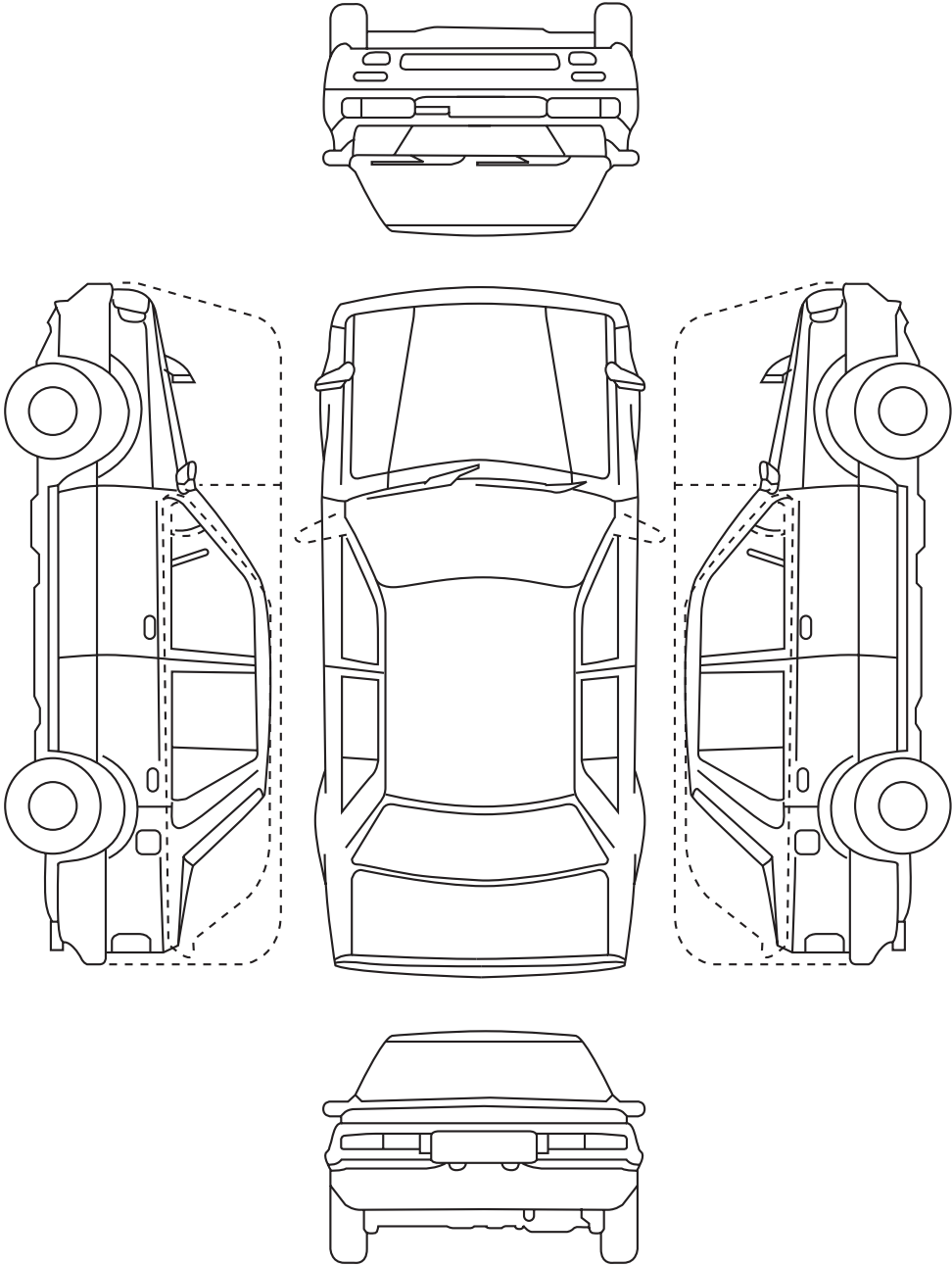
Customer statement (When? What? What time(s)? Where it occurs. Warning light illumination? Can anyone replicate problem?)


Vehicle body number:	Registration date:	Date of malfunction occurrence:	Odometer reading	km (mph)
Engine ( SOHC/DOHC/RE/DE ) ( Cab /EGI/ Turbo/ Miller cycle/ LPG/Direct injection )	Transmission (MT/HAT/EC-AT/CVT)			

Environmental conditions			Driving conditions				Pattern of use							
Weather	Ambient temp.	Drive scenario	Grade	Occurrence frequency	Fuel	Warm-up condition	Driving operation	Driving posture	Load	Accelerator opening angle	Shift position	Eng RPM	Vehicle speed	Work % Minor use % Trips % Other %
Sunny Cloudy Rain Snow High wind Wind gusts N/A Other	-10°C (14°F) or less -10—0°C (14—32°F) 0—10°C (32—50°F) 10—15°C (50—59°F) 15—20°C (59—68°F) 20—25°C (68—77°F) 25—30°C (77—86°F) 30—35°C (86—95°F) 35—40°C (95—104°F) 40—45°C (104—113°F) 45°C (113°F) or more N/A Other	Depart/arrive Traffic jam (city) Standard city street Suburbs Highway Uneven road Dry road surface Wet road surface Snow bound road Icy road Other	Flat Upgrade Down grade N/A Other	Once/day 2-3 times/day 4-5 times/day Many times/day Once/week 2-3 times/week 4-5 times/week Once/month 2-3 times/month 4-5 times/month Other	Regular High Oct. Diesel LPG Other  Fuel gauge F  E	Cold Half-warmed Fully warmed N/A Other  Water temp. gauge H  C	When starting After starting Re-starting ( min. after stopped) Idling Racing Accel. from stop Normal driving Deceleration Braking Soft braking Clutch disengage Sudden accel. Light accel. Shifting ( km/h (mph) → km/h (mph)) Other	Vehicle stopped Straight-on driving Reversing Right turn Left turn Other	Headlights on Exterior lights on A/C on AUTO Blower: 1 step Blower: 2 steps Blower: 3 steps Blower: 4 steps Power steering lock to lock Rear defrost on Wipers on Audio on Other	0/8 1/8 2/8 3/8 4/8 5/8 6/8 7/8 8/8	1 2 3 4 5 6 N R  P R N D S L Hold M ( km/h (mph)) AT	Idle Less than 1,000 Less than 1,500 Less than 2,000 Less than 2,500 Less than 3,000 Less than 4,000 Less than 4,500 Less than 5,000 Less than 5,500 Less than 6,000 Less than 6,500 7,000 or more	5 km/h (3 mph) 10 km/h (6.2 mph) 20 km/h (12 mph) 30 km/h (19 mph) 40 km/h (25 mph) 50 km/h (31 mph) 60 km/h (37 mph) 70 km/h (43 mph) 80 km/h (50 mph) 90 km/h (56 mph) 100 km/h (62.1 mph) 110 km/h (68.4 mph) 120 km/h (74.6 mph) 130 km/h (80.8 mph) 140 km/h (87 mph) 150 km/h (93.2 mph) 160 km/h (99.4 mph)	Between ENG. start → Stop: Distance, time Approx. km Approx. Hrs. No. of occupants: kg Load condition Other

DTC, measured data (fuel pressure, intake manifold vacuum, throttle sensor electromotive force, air flow electromotive force, other), maintenance, repair, accident history, installation of commercial devices

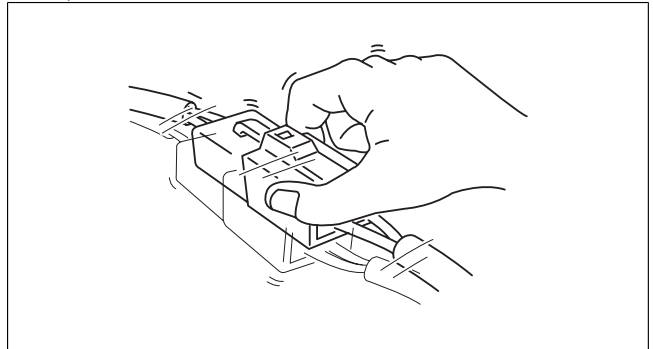
Dealer name:	Vehicle body number:	Odometer reading:					
Vehicle-in date:	Estimated repair completion date:	Person in-charge:					
Subject (Content):							
Audio memory							
	1	2	3	4	5	6	Fuel level
FM1							E         F
FM2							
AM							



---

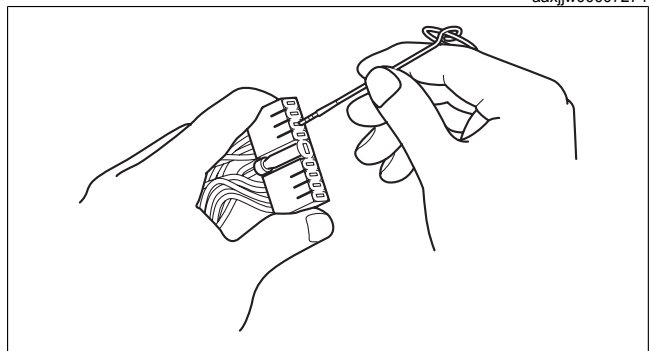
### Action for Non-repeatable Malfunction

- If the malfunction does not recur, verify the malfunction cause by performing the following actions:
  - Based on the repair order form, attempt to drive the vehicle or perform tests to replicate the malfunction, record the data (such as PCM circuit voltage) at that time, and detect the malfunction cause.
  - Shake the wiring harness or connector of the electrical component which is suspected to be the cause of the malfunction, and inspect for malfunction or occurrence of any DTCs.



aaxjw00007274

- Inspect the female terminals on the connector of the electric component which is suspected to be the cause of the malfunction for poor connection.



am3uuw00007509