
SYMPTOM TROUBLESHOOTING ITEM TABLE [SECURITY AND LOCKS]

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- Verify the malfunctioning symptom and perform malfunction diagnosis according to the applicable item.

Malfunction symptom	Malfunction diagnosis
Door cannot be locked/unlocked using key cylinder	• DOOR LOCK DOES NOT OPERATE [SECURITY AND LOCKS]
Door cannot be locked/unlocked using lock knob	• DOOR LOCK DOES NOT OPERATE [SECURITY AND LOCKS]
Liftgate does not open even if liftgate opener switch is pressed	• ADVANCED KEYLESS ENTRY SYSTEM DOES NOT OPERATE [SECURITY AND LOCKS]
Door cannot be locked/unlocked using request switch	• DOOR LOCK DOES NOT OPERATE [SECURITY AND LOCKS] • ADVANCED KEYLESS ENTRY SYSTEM DOES NOT OPERATE [SECURITY AND LOCKS]
Door cannot be locked/unlocked using remote transmitter	• DOOR LOCK DOES NOT OPERATE [SECURITY AND LOCKS] • LOCK/UNLOCK OPERATION NOT POSSIBLE USING REMOTE TRANSMITTER [SECURITY AND LOCKS]
Door cannot be locked/unlocked using door lock switch	• DOOR LOCK DOES NOT OPERATE [SECURITY AND LOCKS]
Keyless beeper does not sound	• ANSWER-BACK BUZZER DOES NOT SOUND [SECURITY AND LOCKS]
Ignition cannot be switched to ACC or ON (engine off)	• PUSH BUTTON START SYSTEM DOES NOT OPERATE [SECURITY AND LOCKS]
Steering lock does not operate normally	• STEERING LOCK FUNCTION DOES NOT OPERATE [SECURITY AND LOCKS]