DTC: B1D19:71, 10:ER02 [AUDIO]

id0902f6442500

Description	Audio unit internal malfunction		
Detection condition	Audio unit detects CD drive servo malfunction		
Fail-safe function	_		
Possible cause	 CD insertion direction mistaken CD scratching or soiling Incompatible CD used Audio unit malfunction 		
System wiring diagram	_		

Diagnostic Procedure

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Step	Inspection		Action		
1	INSPECT FOR MISTAKEN CD INSERTION	Yes	Go to Step 3.		
	DIRECTION	No	Insert the CD with the printed label pointed up, then go to the		
	Verify the CD insertion direction.		next step.		
	• Is the CD inserted with the printed label pointed				
	up?				
2	PERFORM DTC INSPECTION AND VERIFY IF	Yes	Go to the next step.		
	CD IS MALFUNCTIONING PART	No	Go to Step 6.		
	Clear the audio unit DTCs.				
	(See CLEARING DTC [AUDIO].)				
	Perform the audio unit DTC inspection.				
	(See DTC INSPECTION [AUDIO].)				
	Is the same DTC displayed?				
3	CD INSPECTION	Yes	Go to the next step.		
	Verify on another vehicle of the same model	No	Replace the CD, then go to the next step.		
	(model/unit) using the CD in which the				
	malfunction occurred.		Note		
	Does the CD play?		Refer to the following for a playable CD.		
			(See REFERENCE [CD PLAYER].)		
4	PERFORM DTC INSPECTION AND VERIFY IF	Yes	Replace the audio unit.		
	MALFUNCTIONING PART IS AUDIO UNIT		(See AUDIO UNIT REMOVAL/INSTALLATION.)		
	Clear the audio unit DTCs. CLEARING DTC (ALIDICA)	No	Go to the next step.		
	(See CLEARING DTC [AUDIO].)				
	Play the CD for 12 s or more. Perform the audio unit DTC inspection.				
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	(See DTC INSPECTION [AUDIO].) • Is the same DTC displayed?				
5	VERIFY THAT REPAIRS HAVE BEEN	Yes	Penlane the guidin unit, then as to the payt stars		
5	COMPLETED	res	Replace the audio unit, then go to the next step. (See AUDIO UNIT REMOVAL/INSTALLATION.)		
	Clear the audio unit DTCs.	No	Go to the next step.		
	(See CLEARING DTC [AUDIO].)	INU	Ou to the heat step.		
	Perform the audio unit DTC inspection.				
	(See DTC INSPECTION [AUDIO].)				
	• Is the same DTC displayed?				
6	VERIFY IF OTHER DTCs DISPLAYED	Yes	Repair the malfunctioning part according to the applicable		
	• Are any other DTCs displayed?	.03	DTC troubleshooting.		
	and the second s		(See DTC TABLE [AUDIO].)		
		No	DTC troubleshooting completed.		
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