

CD PLAYER DOES NOT PLAY THE CD/NO SOUND [CD PLAYER]

id0903k3016700

Possible DTC	CD player does not play the CD/No sound	
	Using the M-MDS	B1188:64
	Without using M-MDS (On-board diagnostic test mode)	10:Er07
Possible cause	<ul style="list-style-type: none"> • CD is inserted upside down • Defective CD (e.g., cracked, badly bent, rough edges, scratch, dirty CD, condensation) • Non-conventional discs (e.g., 8 cm (3 in) disc adapter, heart-shaped disc, octagonal disc) • Audio unit malfunction 	

Diagnostic procedure

STEP	INSPECTION	ACTION
1	<ul style="list-style-type: none"> • Can the disc in which the malfunction occurs be specified? 	Yes The system is normal. (Explain to the customer that the cause is a disc that is damaged or dirty on the playback side, or warped.)
		No Go to the next step.
2	<ul style="list-style-type: none"> • Turn the radio ON and inspect that there is sound. • Is there sound? <p>Note</p> <ul style="list-style-type: none"> • Check for the volume dial position. 	Yes Go to the next step.
		No Go to the symptom troubleshooting NO SOUND FROM ALL SPEAKERS [ENTIRE AUDIO SYSTEM].
3	<ul style="list-style-type: none"> • Was CD inserted properly, label-side up? 	Yes Go to the next step.
		No Explain to the customer that CD should be inserted into the slot, label-side up.
4	<ul style="list-style-type: none"> • Visually inspect the CD. <ul style="list-style-type: none"> — Is there any dirt, scratch or deformation on the CD? — Is the CD a non-conventional disc? — Is there a CD in MP3/WMA recording? 	Yes Explain to the customer that the defective CD or non-conventional disc cannot be use.
		No Replace the audio unit. (See AUDIO UNIT REMOVAL/INSTALLATION.)