



CELSONORMAN TEFILO

SERVICE CREW

OBJECTIVE

Highly effective individual, well established in fast-paced and challenging environments. Eager to learn with aptitude for applying new knowledge with skill and efficiency.

WORK EXPERIENCE

CEBU GRASYA FOOD INC. TUBIGON , BOHOL SERVICE CREW MEMBER

2022 - Current

- Kept customers and crew areas organized.
- Cooked, prepared and bagged food for customers.
- Worked well with teammates and accepted coaching from management team

JOLLIBEE FOOD CORP. TAGBILARAN CITY , BOHOL KITCHEN STAFF MEMBER

2019 - 2020

- Learned other teammates' work tasks to train as backup.
- Made food according to standard recipes with requested changes for customer satisfaction

REYNAS HAVEN AND GARDEN, TAGBILARAN CITY , BOHOL RESTAURANT WAITER

2018 - 2019

- Maintained customer satisfaction by clarifying questions about orders and specialty items.
- Remained calm and poised when dealing with difficult customers or during busy shifts.
- Cultivated warm relationships with regular customers

EDUCATION

BOHOL ISLAND STATE UNIVERSITY , CALAPE CAMPUS

Bachelor of Science: Food Technology And Processing
2019-2021

SANDINGAN NATIONAL HIGH SCHOOL

K-12 - FOOD AND BEVERAGE SERVICES
2014-2017

CONTACT



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Basdio , Loon , Bohol (6327)

EXPERTISE

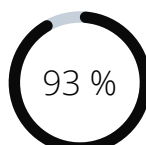
- Strong Communication
- Customer Service
- Teamwork
- Problem Solving

LANGUAGE

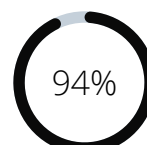
- English
- Tagalog
- Bisaya

SKILLS SUMMARY

Computer
Literate



Customer
Service



Time
Management

