



William Ross

Front-end developer

Hello! My name is William. I am a hardworking and goal-oriented person with a great motivation to achieve high results and become a highly qualified professional. My main goal at work is to do more than anyone expects from me and grow as a professional together with the company.

Front-end developer experience (2021.12-2022.11)

Project: **Cards application**

Used technologies: React / Redux / TypeScript / React-router-dom v6 / Axios / REST API / Material UI / Formik / Yup / Styled components/ Git / GitHub

This is a learning app project where you can create new cards for learning and use existing cards from the database. It was created in a team where I have improved my technical knowledge and teamwork a lot. [GitHub link](#)

Project: **Task board**

Used technologies: React / Redux-Toolkit / TypeScript / React-router-dom v6 / Axios / REST API / Material UI / Formik / Yup / CSS module / Git / GitHub / Jest

This is an application where you can keep your notes and plans. It was created during my practice in IT_INCUBATOR where I have improved my technical knowledge, debugging and bug fixing a lot. [GitHub link](#)

Project: **Social Network (in progress)**

Used technologies: React / Redux / TypeScript / CSS module / Class components / Git / GitHub

This is a test project with lots of features from old and modern React stack where you can communicate with your friends. This project is still in process. It was started during my practice in IT_INCUBATOR where I have improved my technical knowledge, code writing logic and bug fixing a lot. [GitHub link](#)

Project: **Counter**

Used technologies: React / Redux / TypeScript / CSS module / Git / GitHub

This is a simple application with lots of features where you can count something you need. It was created during my practice in IT_INCUBATOR where I have improved my technical knowledge, code writing logic and bug fixing a lot. [GitHub link](#)

IT-company work experience (2019.11-2022.08)

2019.11-2022.08

IT Technical Service Desk Specialist, ANIXE Polska SP z.o.o

My duties were: Constant monitoring of applications, platforms, servers, infrastructure / Resolving business client's issues, handling major incidents / Optimization and automation of the workflow process / Implementation of configuration improvements / Performing regression tests, analyzing XML and JSON log files / Create daily reports to allow smooth change forwarding / Create technical documentation for the team / Proactively communicate with clients using customer notification tools and ect.


Anixe provides support for TAP and Gulf airlines, hotels all over the world and for other internal and external projects. Working as IT Service Desk Specialist I improved my technical knowledge of major processes in IT and communication skills with team and business clients using different tools. Learned how to investigate, escalate and handle issues, how to resolved them and make business clients feel confidence that their issue will always be resolved as soon as possible.

Working here I used the following tools: Grafana, Hostmon, Pingdom, Postman, Putty, Cygwin, Outlook, Slack, Trello, Jira, Redmine, StatusPage, Confluence, Microsoft Office (Word, Excel) on a daily basis.

Contact

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 [my portfolio website](#)

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Citizenship

Polish

Skills

React / Redux / TypeScript

HTML5 / CSS3 / JavaScript

Git / GitHub / Unit testing

REST API / Postman

Material UI / Ant Design

Jira / Trello / Slack

StoryBook / Googling

Education

IT-INCUBATOR

Front-end developer (React, Redux, TypeScript...)

2021-2022

Polotsk State University

Management
2002-2007

Language

English B2-C1

Polish B2-C1

Russian native

Spanish A1

German A1