

Andy Doan

A self-driven, technology focused, high impact contributor.

19 Tami Cres
Grimsby, ON, L3M 4W2
(365)-324-9274
andy.charles.doan@gmail.com

EXPERIENCE

ZAXL Del Inc, Grimsby — Senior Manager

APRIL 2022 - PRESENT

Implemented cost-efficient route planning by making full use of available data and software applications. Reduced fleet size and employee headcount to achieve the financial goals of a startup delivery company.

Built an interactive spreadsheet that collects data via webform tracking vehicle maintenance costs, mileage and service intervals used by managers and business owners.

FedEx Ground, Grimsby — Manager

SEPTEMBER 2008 - APRIL 2022

Assisted in the successful deployment of several new software applications, deploying specialized training and providing direct support during and after launch to employees at every level outside vendors included.

Worked on project teams for the launch of several new stations and substations across the province.

Made use of SQL queries to design custom reports that I presented to internal and external stakeholders during weekly meetings.

EDUCATION

Google — Cybersecurity Professional Certificate

January 2024

Completed extensive six month job-ready Google Career Certificate training.

Google — Data Analytics Professional Certificate

October 2023

Demonstrated hands-on experience with data cleaning, data visualization, project management, interpreting and communicating data analytics findings. Fluency on computer programming languages and a solid understanding of databases and spreadsheets.

TriOS, London, ON — Web Technology Specialist

September 2007

Certificate training in web design, web programming, web deployment, Microsoft network administration.

SKILLS

Communication
Adaptability
Leadership
Change Management
Critical Thinking

VALUES

Continuous Improvement
Humility
Justice
Economy/Simplicity

PROFICIENCIES

SQL, Python, R, Excel, Google Sheets, Tableau, GIT, Power Automate, Splunk