

Andrew Doan

A technology focused change agent and high impact contributor.

19 Tami Cres
Grimsby, ON, L3M 4W2
(365)-324-9274
andy.charles.doan@gmail.com

EXPERIENCE

ZAXL Del Inc (FedEx Contractor), Grimsby — Senior Manager

APRIL 2022 - PRESENT

Responsible for all day-to-day aspects of a small FedEx Ground contracting business including budgeting and staffing.

- Managed a team of fourteen full-time delivery drivers and a small fleet of vehicles through the startup phase into stable operations.
- Implemented cost-efficient route planning by analyzing available data and making effective use of available software.
- Reduced fleet size and employee headcount to achieve the financial goals of a startup delivery company.
- Built an interactive spreadsheet that collects data via webform tracking vehicle maintenance costs, mileage and service intervals used by managers and business owners.

FedEx Ground, Grimsby — Manager

SEPTEMBER 2008 - APRIL 2022

Various positions held in four different locations during a fourteen year career including Operations Manager, Senior Manager and Critical Support Specialist.

- Assisted in the successful deployment of several new software applications, facilitating specialized training and providing direct support during and after launch to employees at every level including outside vendors.
- Worked on project teams for the launch of several new stations and substations across the province.
- Made use of SQL queries to design custom reports that were presented to internal and external stakeholders during weekly meetings.

EDUCATION

Google — Project Management Certificate

April 2024

Google — Cybersecurity Professional Certificate

January 2024

Google — Data Analytics Professional Certificate

October 2023

TriOS, London, ON — Web Technology Specialist

September 2007

WEB RESOURCES

doanandy.github.io

CERTIFICATIONS

CompTIA Security+ CE

Google Project Management Certificate

Google Cybersecurity Professional Certificate

Google Data Analytics Professional Certificate

SKILLS

Project Management, Communication, Adaptability, Leadership, Change Management, Critical Thinking, Data Analytics

PROFICIENCIES

SQL, Python, R, Excel, Tableau, GIT, Splunk, Active Directory, VirtualBox, Linux

VALUES

Continuous Improvement, Education, Humility, Economy, Simplicity