

# CLIFFORD OTIENO

BACHELOR OF SCIENCE (INFORMATION TECHNOLOGY)

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I am an IT graduate with experience in Technical support . I possess strong analytical skills and attention to detail. I am knowledgeable in data manipulation and analysis by use of tools such as MySQL, Excel. I Possess strong multi-tasking abilities, prioritization skills, and a commitment to meeting deadlines. I work smart and have strong organizational skills and a commitment to integrity and quality support in the work environment.

I am eager to learn more about the company needs and make a positive impact while developing acquired skills. I am ready to leverage my experience and education to take on a dynamic new role. I am an organized and dependable candidate successful at managing multiple priorities with a positive attitude. I am willing to take on added responsibilities to meet team goals and help the team achieve company goals.

## SKILLS

- Technical analysis and troubleshooting
- Data collection and data cleaning from various sources, including in-house databases and publicly available resources like documents by use of Excel,PowerBi
- Foundation in MySQL, Python, HTML, PHP, Java, and C++
- File management using cloud technology like DropBox
- Installation of computer hardware and software
- Good communication
- Data recovery
- System monitoring
- A person of integrity

## **WORK HISTORY**

### **January 2021 – April 2021: Industrial Attachment**

Kenya Agricultural and Livestock Research Organization.(KISUMU)

- I was an esteemed learner in the analysis stage in the research on how to improve crops and livestock performance in certain areas of the country where we learned on the use of surveyCTO platform and ODK tool to collect data and prepare it for analysis.

### **April 2019-July 2019:**

#### **Data Entry Clerk.**

Kenya Medical and Education Trust(KISUMU)

- I was among the team of volunteers In the Data cleaning stage which included data manipulation techniques like sorting and filtering of data based on the conducted research on women pregnancies which aimed at improving the current conditions in health facilities for pregnant women.

## **EDUCATION**

**2017 – 2021:**

**Bachelor of Science in Information Technology.**

UNIVERSITY OF KABIANGA.

**2013 – 2016:**

**Kenya Certificate of Secondary Education.**

KISUMU BOYS HIGH SCHOOL.

**2005 – 2012:**

**Kenya Certificate of Primary Education.**

GOLDEN ELITES.

