

Iteration 3

Offline Documentation





Team Members

Abby Huelhorst

Alex Saunders

Lucas Harris

Nathan Lindholm



Client Information

DocuMentor

DocuMentor serves at-home healthcare providers with scheduling and billing. Customers are small businesses located, at present, in Indiana. These small businesses employ caregivers who visit clients and perform healthcare, rehabilitation, errands, and other services.



Mentor Feedback

Mid Iteration Meeting:

- Edge cases we need to solve
- Research
 - Tech spikes
 - How long should be spent on research
- Front-end responsiveness
 - How it appears on different devices and browsers
 - More reflexive
 - Prioritize mobile

Final Iteration Meeting

- Evan's flow idea for the offline page
- To Do:
 - Edge Case
 - Communicate to client that user must sign in online once before offline can be used
 - Start documenting quirks of the software
- **Iteration 4 features**



Client Feedback

Final Iteration Meeting

- During the demo he really appreciated the simplicity of our offline flow.
- He approved of our plans for the fourth iteration.
- We clarified to him that in order to use the offline version the user needs to have logged in at least once to cache their data.

Feature 1:

- Client list provided in dropdown dynamically

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CLIENT

Select a client...



Select a client...

Feil, Philip W

Satterfield, Rocky G

Blanda, Sherita C

Dach, Krystal T

Ernser, Betty M

Von, Lorna L

Sauer, Garrett B

Grady, Sherrie B

Batz, Winona E

Lebsack, Savanna L

Enter Note

Express Clock-Out

Feature 2:

- Services dropdown is populated dynamically depending on the client selected.

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CLIENT

Dach, Krystal T

SERVICES

Behavior Management, Level 1

Behavior Management, Level 1

Facility Habilitation, Group 8:1

Respite Care Per Hour

NOTE

Enter Note

Express Clock-Out

Feature 3:

- The user can clock in and out multiple visits while offline

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CLIENT

Dach, Krystal T

SERVICES

Facility Habilitation, Group 8:1

Express Clock-In

NOTE

They did great!

Enter Note

Express Clock-Out



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"Visit saved."

Offline

CLIENT

Select a client...

SERVICES

Express Clock-In

NOTE

Enter Note

Express Clock-Out



Benefit to the Client

Client's process before our project:

- Previously, if the user lost internet connection while on the job they would lose all their progress of the visit and have to wait to regain connection.

Client's process after our project:

- Now with our addition to the software, a user who loses internet connection can still seamlessly record their visit while offline.



Planned Iteration 4 Features

Feature 1: Caregiver can clock in to a visit online, then be able to clock out of that visit offline.

Feature 2: Caregiver can select multiple tasks performed for a visit, and have that information be synced back once online.

Feature 3: Caregiver can select patient goals and have that information be synced back once online.



Something Interesting