Use Case Name: Login account

Relevant Requirements: srs_document.docx.

Primary Actor: Users

Pre-conditions: User attempts to login an account

Post-conditions: User has logged in, the UI displayed is appropriate for the type of user, chat history and contacts are available.

Basic Flow or Main Scenario:

1. User enters a username.

- 2. User enters a password.
- 3. Username and password are validated.
- 4. Type of user is determined.
- 5. Chat history and contacts are available.
- 6. User UI is displayed.

Extensions or Alternate Flows:

- 3a. Username or password are invalid.
- 4a. User is IT.
- 4b. User is not IT.
- 6a. IT UI is displayed, with ability to view chat logs, create and delete user.
- 6b. non-IT UI is displayed.

Exceptions:

- 1. Invalid username or password.
- 2. No chat history.

Related Use Cases: Send message, Get chatlog, Get conversation, Create User, Delete User.

Use Case Name: Send Message

Relevant Requirements: srs_document.docx.

Primary Actor: Users

Pre-conditions: Sender requests a message to be delivered.

Post-conditions: Receiver(s) gets message from sender. Chat log is updated.

Basic Flow or Main Scenario:

1. Sender is logged in.

- 2. Sender finds a contact to send a message to.
- 3. Sender requests a message to be delivered.
- 4. Server accepts request and attempts to deliver to receiver(s).
- 5. Server updates chat log.
- 6. Receiver is logged in.
- 7. Receiver gets message.

Extensions or Alternate Flows:

- 2a. Contact cannot be found.
- 4a. Message attempted to be sent to invalid receiver.
- 4b. There is one receiver.
- 4c. There are multiple receivers.
- 6a. Receiver is not logged in, server waits...

Exceptions:

- 1. Receiver does not exist.
- 2. Message sent is not text.
- 3. Receiver is not logged in.

Related Use Cases: Get conversation, Login account

Use Case Name: Get conversation

Relevant Requirements: srs_document.docx.

Primary Actor: Users

Pre-conditions: User requests to view conversation

Post-conditions: Conversation results are displayed as well as the involved receiver(s).

Basic Flow or Main Scenario:

1. User is logged in.

2. User requests to view a conversation.

3. Conversation history and receiver(s) are displayed.

Extensions or Alternate Flows:

Exceptions:

1. Conversation history is empty.

Related Use Cases: Send message, Login Account

Use Case Name: Get Chatlog

Relevant Requirements: srs_document.docx.

Primary Actor: IT Users

Pre-conditions: IT user request to view chatlog of employees.

Post-conditions: It gets a chatlog for employees.

Basic Flow or Main Scenario:

1. IT user logs in.

- 2. IT user requests to view chatlog of employees.
- 3. Server attempts to find employees chatlog.
- 4. Server sends back chatlog of requested employees.
- 5. Chatlog results are displayed.

Extensions or Alternate Flows:

- 3a. Employees cannot be found.
- 4a. Server sends back message of an error.
- 5a. Error results are displayed.

Exceptions:

- 1. Chatlog for employee does not exist.
- 2. Employee does not exist.

Related Use Cases: Login Account

Use Case Name: Create user

Relevant Requirements: srs_document.docx.

Primary Actor: IT user

Pre-conditions: IT has entered necessary information to create a user account.

Post-conditions: A user account is created

Basic Flow or Main Scenario:

1. IT is logged in.

- 2. IT chooses a create new user option.
- 3. IT is prompted for information to create user.
- 4. IT enters information to create the new user.
- 5. IT requests for the new user to be created.
- 6. Server stores information for new user.
- 7. Server displays that user has been created.

Extensions or Alternate Flows:

- 5a. Not all necessary information is provided.
- 5b. Invalid information is provided.
- 6a. User already exist, return error.
- 7a. Display error message.

Exceptions:

- 1. User already exists.
- 2. Invalid password for new user.
- 3. Invalid username for new user.

Related Use Cases: Login, Delete User

Use Case Name: Delete User

Relevant Requirements: srs_document.docx.

Primary Actor: IT User

Pre-conditions: It has entered id of user to delete

Post-conditions: User is deleted

Basic Flow or Main Scenario:

1. IT is logged in.

- 2. IT chooses delete user option.
- 3. IT is prompted for information to delete user.
- 4. IT enters information to delete the new user.
- 5. IT requests for the new user to be deleted.
- 6. Server finds and removes user.
- 7. Server displays that the user has been deleted.

Extensions or Alternate Flows:

- 5a. Not all necessary information is provided.
- 5b. Invalid information is provided.
- 6a. Server cannot find user, return error.
- 7a. Display error message.

Exceptions:

1. User does not exist

Related Use Cases: Login, Create User.