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CRIS IS. CRIS WAS.

# Messip User Manual

## - v 1.0.3 -

Based on IEEE Std 1063-2001 [\[1\]](#)

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# Chapter 1

## Product information

### 1.1 Identification

SHeavy® is a web based software developed by CrisYs Corp. whose goal is to prevent the spreading of epidemics but also to manage different organizations to handle epidemics in real time. s

### 1.2 Copyright

A copyright is an exclusive right granted to an author of a literary, musical, audiovisual or artistic work, giving the author the sole right to reproduce and distribute that work. There are several different types of copyrights which are associated with CrisYs Corp products. These include various copyrights in CrisYs Corp's software source code, executable code, product packaging, hardware and publications.

### 1.3 Trademark notices

Trademarks are the distinctive names, words, logos, designs and symbols used to distinguish our products or company. Some of our recognized trademarks include CrisYs Corp®, SHeavy®. The CrisYs Corp® trademark has been filed in many countries throughout the world and registrations have been issued in CrisYs Corp's name in many countries.

### 1.4 Restrictions

There are no restrictions on copying or distributing the software's associated documentation but the distribution of the software is only allowed over the buyer's network.

### 1.5 Warranties

SHeavy warrants for an entire lifetime following delivery of the Software that the Software will perform substantially in accordance with the user manual. Additionally SHeavy warrants also that our support is available 24h/24h and 7/7 days.

### 1.6 Contractual obligations

Having a function ready system. Maintain the web application deployed for each actor.

## 1.7 Disclaimers

SHeavy only shares instructions from trustful organizations and in no event will SHeavy or its distributors and their dealers be liable to you for any damages and any losts or incidental or consequential damage.

## 1.8 Contact

### *1.8.1 Online assistance*

Visit the CrisYs Corp to get quick answers to your question or refer to our online support at <https://www.crisyscorp.com/support>. You can also get help and advices by contacting us on <https://www.crisyscorp.com/chat> or by [contact@crisyscorp.com](mailto:contact@crisyscorp.com).

### *1.8.2 Telephone assistance*

When you contact our support by telephone make sure that your problem is not already described on <https://www.crisyscorp.com/support>. Otherwise choose one of our callcenters.

CSC 1: 4884224179-85

CSC 2: 4884224179-86

More callcenters are available at <https://www.crisyscorp.com/callcenter>.

# Chapter 2

## General Information

### 2.1 Scope

SHEAVY is a consistent tool to handle and manage an epidemic in an efficient way. SHEAVY can be used worldwide working together with infrastructures like governments, health organisations and hospitals. This document's goal is to provide the basic knowledge to use SHEAVY. There is no source code or programming aspect in this file.

### 2.2 Purpose

The user manual guide was written to show how different users can access the system and to understand its workflow.

### 2.3 Intended audience

EXTERIOR: All person which isn't involved with the crisis management will have a simple guideline to access to the news published in the application.

INTERIOR: All person actively helping controlling the crisis will have a overall view of the interface. They will know where to find which information. Our contact list search will be explained to let them find anybody easily, person or institution.

### 2.4 SHEavy

SHEAVY is an epidemic crisis management web based tool. Data from different sources will be fetched together to centralize all the known statuses and information of the crisis in some simple clicks. Its also a searchtool to find someone involved in the crisis easily and through a realtime view interface, it will be fast to know how the resources are distributed. A feature will alert the users of an important message. It keeps also track of the locations of the users to

1. Prevent them accessing an unauthorized zone
2. Guide them with GPS to secure zones.