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1. Introduction

1.1. Background

Medical history of any patient is very important for doctors to know in order to reduce any possible complications. However, many patients may not realize the importance of mentioning their medical history or getting their old prescriptions. Therefore, the Medical Center project is mainly about keeping the medical history of any patient available to the doctors to get all medical details of their patients. This system contains of patients, doctors, pharmacists, laboratories, radiologists and an admin. Moreover, this website provides an appointment system to ease the booking process between patients and doctors.

First, patients are able to get any doctor visit summary through this system in terms of prescriptions, doctor diagnosis, and required medical checkups and download the results once uploaded. Furthermore, patients can view the available slots for any doctor in any category then choose the preferred time to book, cancel after booking or edit an appointment. In parallel, medicines are always recorded so no need for the paper prescriptions anymore because their medicines for every visit are visible to pharmacists.

Second, doctors can search for patients by their id to get their medical history and to add a visit summary, so no need for doctors to use paper prescriptions anymore. Also, doctors can check easily their reserved slots and view the rating they got by their patients.

Third, the laboratory and radiologists can view the required type of medical analysis or radiology for each patient and upload their results, so that users can access their results effortlessly. In addition to that, in case of any mistake happened they can edit the file to upload the right version.

Finally, admin is responsible of managing accounts in terms of employees and doctors' registration or deleting their accounts. In addition, controlling doctors schedule, and they are able to manage the medical reports in terms of deleting and updating.

1.2. Purpose

o For Patients:

- show/search for doctors in all available categories.
- book/edit /delete appointments online.
- view their medical history.
- search for a specific visit by date.
- rate their doctors

o For doctors:

- Check their booked appointments.
- Record all the patients visit details in terms of medical analysis, radiology and medicines.
- Search for patients and show their medical history easily.
- view their ratings done by patients.

o For Laboratories and For radiologists:

- upload the medical analysis/radiology results to patients easily.
- edit the uploaded medical analysis/radiology results.

o For pharmacists:

• view the required medicine for each patient.

1.3. Competitors Analysis

- o There are two competitors found in the Egyptian market which are: Vezeeta and DoctorUna.
- o the main features of Vezeeta and DoctorUna are almost similar and can be summarized as those patients are able to search, compare and book appointments online. However, comparing to the Medical Center system, keeping patient's medical history and visit summary features are missing.

1.4. Customers Analysis

- o Medical center is designed to be extendible, convenient, and applicable to suit the needs of potential customers.
- o The potential customers are:
 - Admin
 - Doctor
 - Patient
 - Pharmacist
 - Radiologist
 - Laboratory technician

1.5. Scope

- o Our website is a great opportunity to be familiar with the medical history of patients.
- o Admin can register or delete any employee from/off the system. Also, he can control the doctor's schedule.
- o Patients have the chance to view all categories of doctors and book an appointment with any of them. Before and even after going to the doctor, they can cancel or change the appointment if they need to. When they visit the doctor and after he writes the prescription for them, it will be recorded in the patient's medical history, so they can rate the doctor which they visited, and they can go to the pharmacy to buy the medicines they need or go to the lab to do the required tests or x-rays without having to take any documents with them. Also, they can view their medical history and their profile.
- o Doctors have the chance to view their appointments with the priority of who came first and to view their patients' medical history and their profiles in addition to the written prescription for them during the visit. Once Doctors write the prescription, it's stored in the medical history of patient through the application. After that, they can edit this prescription if they need to. Also, they can view their working schedule and their profile.
- o Radiologists and Lab technicians have to upload the results of x-rays or medical tests as pdf to medical history of patients so that the doctor can see them through application.
- o Pharmacists can view the prescription of the patient to give them the medicine they need.

1.6. Business Model

o What do you do? How is it unique?

- Interactive, easy to use website where they users can benefit from browsing on it.
- Our website will help people of all ages, especially the elderly, to get medical history easily.
- We aim to create a medical platform where doctors, pharmacists, lab technicians, and Radiologists can find an easy interaction with patients.
- Appointment system will strengthen the trust between doctors and patients.
- Doctors will be able to record or edit their prescriptions for patients easily.

o How will we reach our target audience?

- Well-known Hospitals or clinics.
- Social Media Platforms: Facebook, Twitter and Instagram.
- Well-known Doctors.

2. Requirements

2.1. Functional Requirements

- o End-user can register as a patient.
- o Admin can register, delete 2 roles (doctor and employee).
- o Admin can control doctor schedule.
- o Patient and doctor can view, edit their profiles.
- o Patient and doctor can view patient's medical history and can search on it.
- o Patient can view all categories of doctors with their info and can make, change, and cancel an appointment with any of them.
- o Doctor can view his working hours.
- o Doctor can view his appointments with patients and search on it.
- o Doctor can record, edit, search prescription for patients.
- o Radiologists and Lab technicians can add results of medical tests or x-rays.
- o Pharmacists can view the prescription of the patient with specific doctor.

2.2. Use Cases

2.2.1. Actors

- o Admin
- o Doctors
- o Patients
- o Radiologists
- o Lab Technicians
- o Pharmacists

2.2.2. List of use cases (Services)

o Admin can

- Register doctor and employees.
- Delete accounts of doctor and employees.
- Control Doctor schedule.
- Update and delete results of medical tests and x-rays.

o **Doctor can**

- View his profile.
- Edit his profile.
- View his working hours.
- Search for specific appointment.
- Search for specific patient by name or Id.
- View medical history of patients.
- Record Prescription for patient.
- Edit his Prescriptions.
- Search for specific prescription.

o Patient can

- View his profile.
- Edit his profile.
- View his Medical history.
- Search for specific prescription.
- View Doctors' Categories.
- Search for specific doctor.
- View working hours of doctor.
- Make an appointment.
- Change an appointment.
- Cancel an appointment.

o Pharmacist can

• View specific patient's prescription.

o Radiologist and Lab technician can

• Upload results of medical tests and x-rays.

2.2.3. Use case diagrams

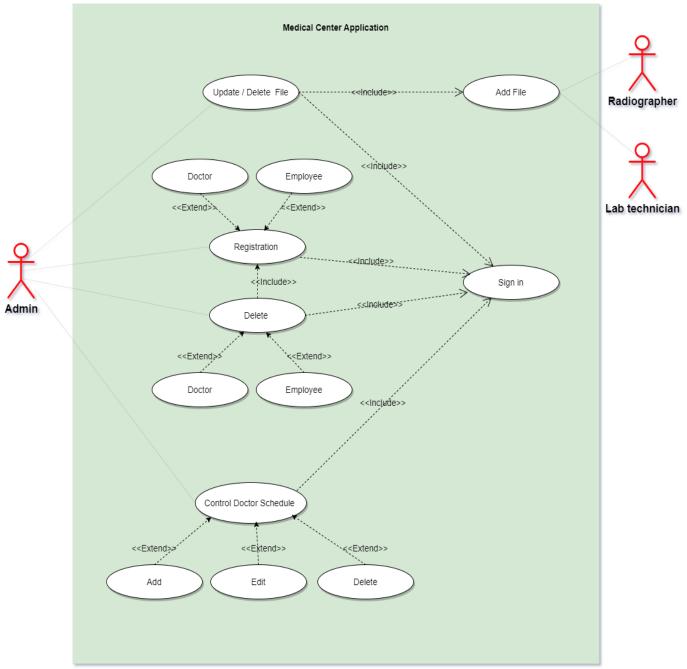


Figure 2.1 Admin

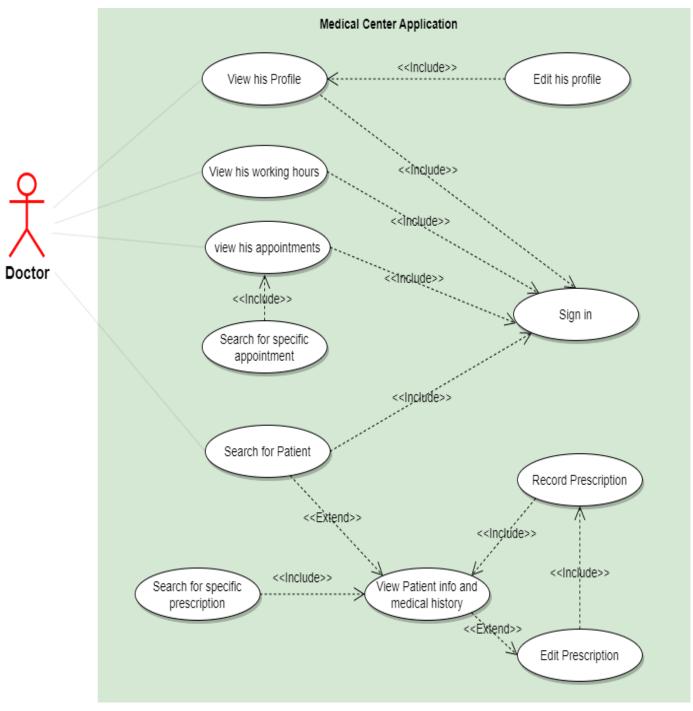


Figure 2.2 Doctor

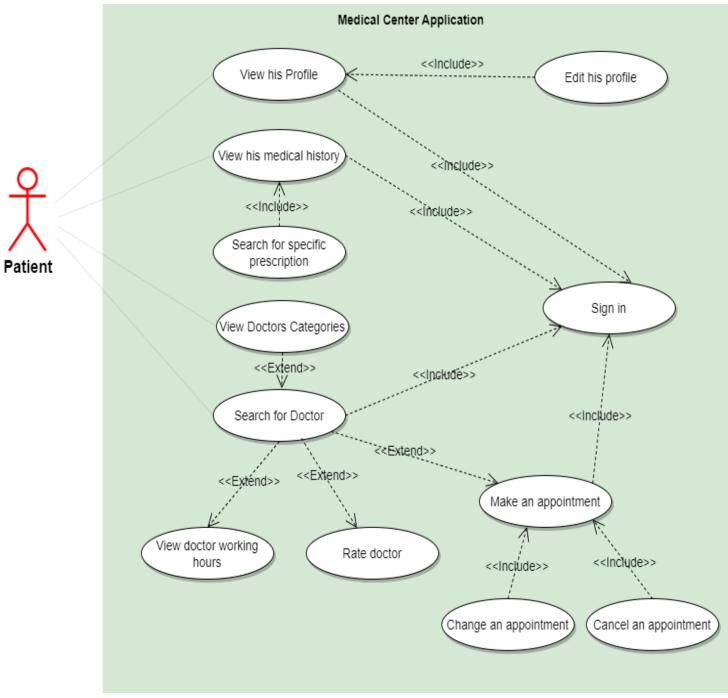


Figure 2.3 Patient

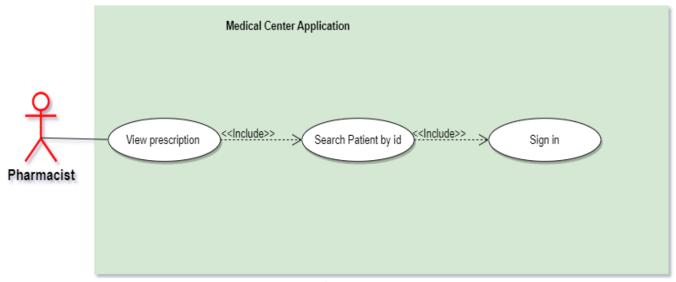


Figure 2.4 Pharmacist

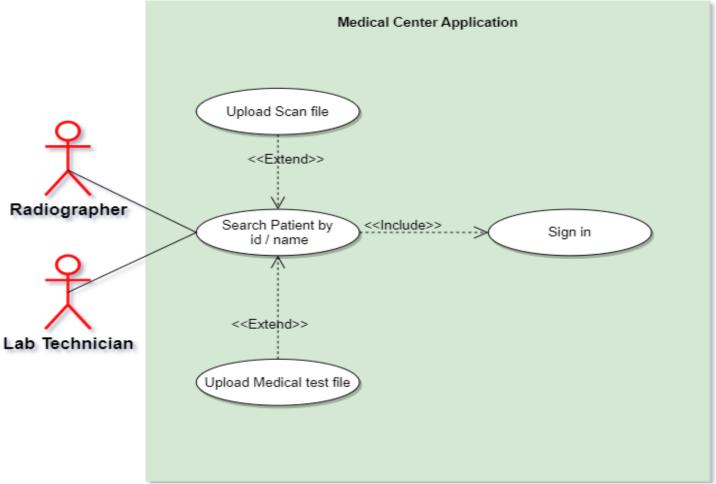


Figure 2.5 Radiologist , Lab Technician

2.3. Classes



Figure 2.6 Class Diagram

2.4. Non-Functional Requirements

- o Security and validation.
- o End-user has to be authorized to do any functionality in application.
- o Medical Center web app can be used by all users from all segments. It supports English version.
- o Navigation through navbar to be redirected easily.
- o Medical Center is a free web application which can be downloaded and installed easily.
- o Medical Center is developed by using latest technologies in web.

3. Design Overview

3.1. System Architecture

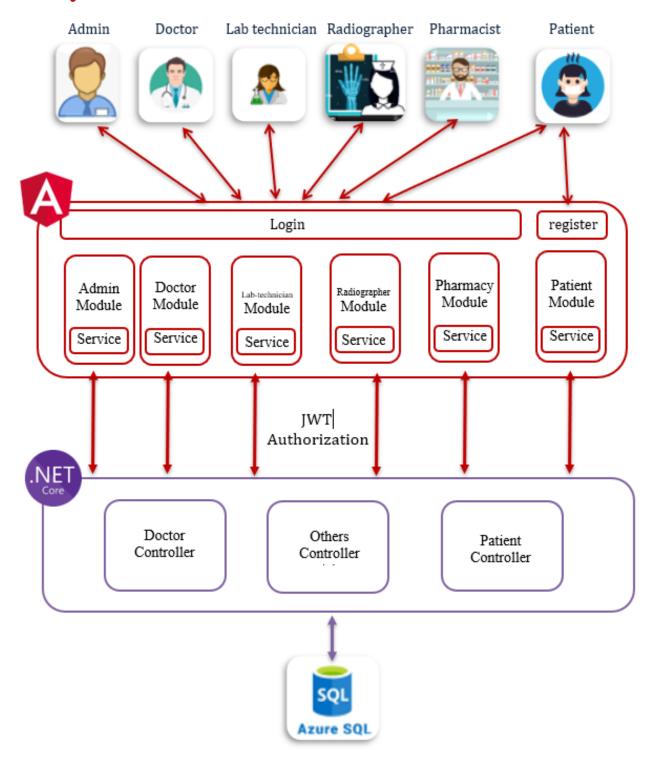


Figure 3.1 Software Architecture

3.2. Data Design (Entity Relationship Diagram)

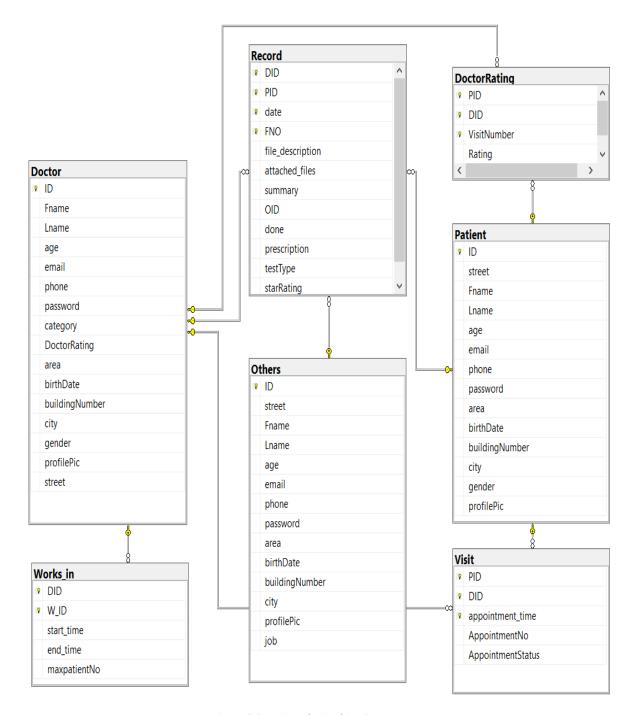


Figure 3.2 Entity Relationship Diagram

4. Implementation

4.1. Tools and Technologies

- o Tools:
 - Visual studio 2022
 - Visual studio code
 - SQL Server Management Studio 18
- o Technologies:
 - Database: MS Azure SQL Server
 - **Backend:** ASP.NET Core 6.0 Web API
 - **ORM:** Entity Framework 6
 - Security: JWT
 - Frontend: Angular 13
 - Styling: Bootstrap, CSS ,PrimeNg
- o Source Control:
 - GitHub

4.2. Hardware Requirements

o Internet Connection

5. Future Work

- o Release mobile application.
- o Allow patients to chat with their doctors to answer their concerns.
- o Choose payment method either by cash on arrival or by visa and paying through the website.
- o Adding a customer service management system to receive users' complaints.
- o Sending patients messages to notify them with updates about their appointments.
- o Sending patients ads about our latest offers.

6. User Guide

6.1. Doctor Cycle

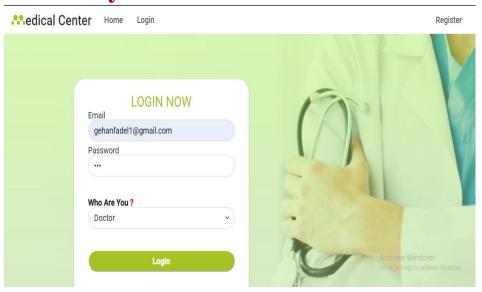


Figure 6.1.1 Doctor signs in

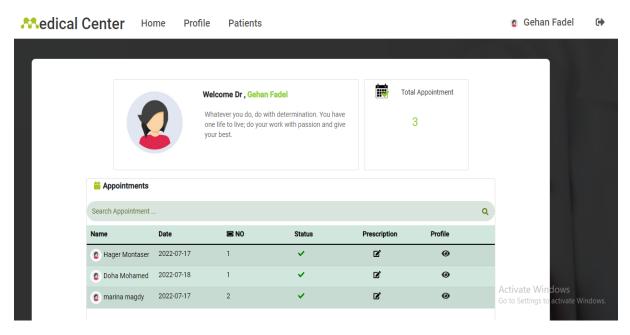


Figure 6.1.2 Doctor's home

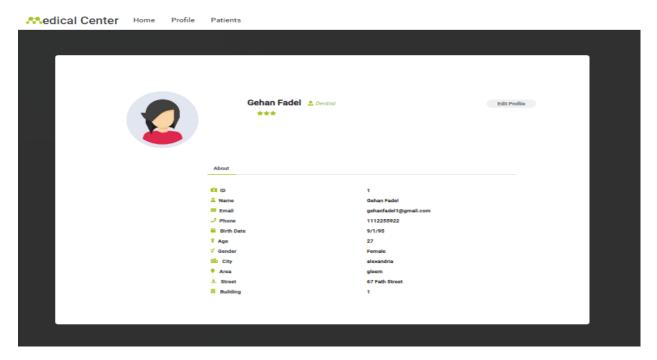


Figure 6.1.3 Doctor's profile

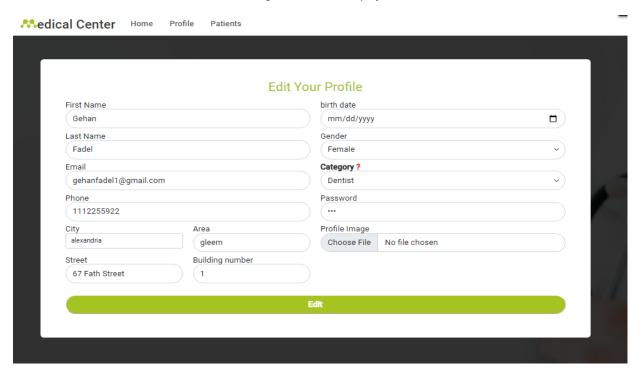


Figure 6.1.4 Doctor edits profile

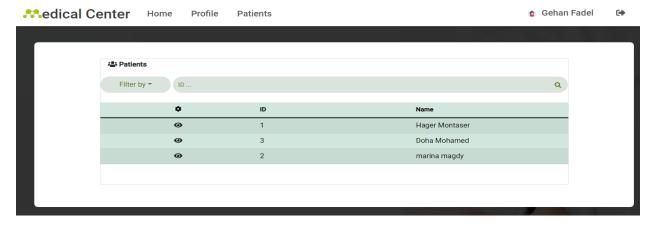


Figure 6.1.5 Doctor's patients

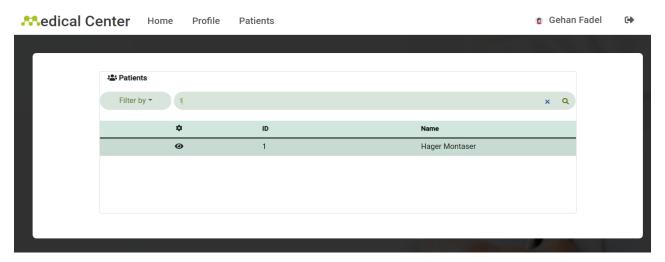


Figure 6.1.6 Doctor searches for patients by ID

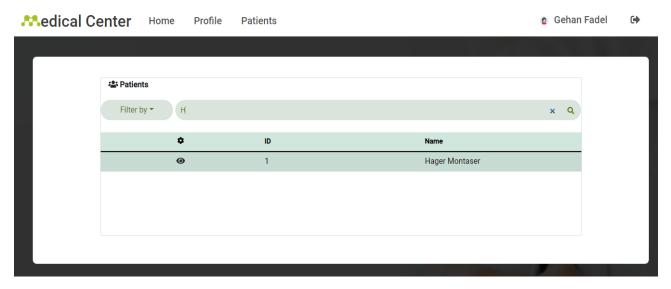


Figure 6.1.7 Doctor searches for patients by name

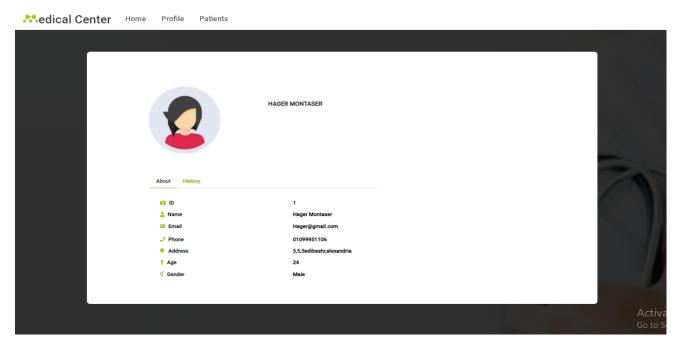


Figure 6.1.8 Doctor views patients' profiles

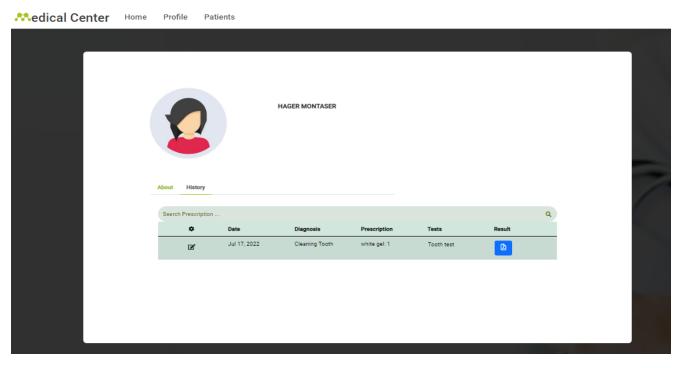


Figure 6.1.9 Doctor views patients' prescriptions and medical history

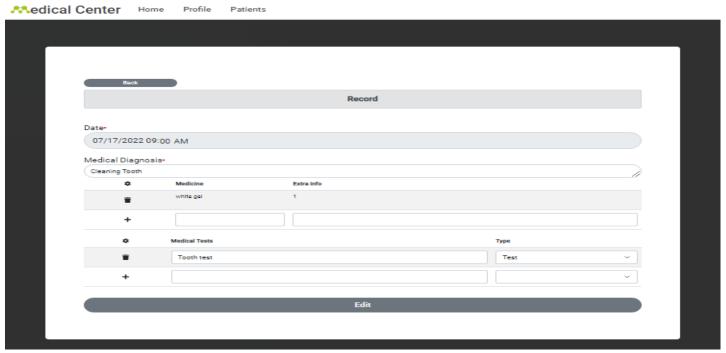


Figure 6.1.10 Doctor records or edits prescriptions for patients

6.2. Patient Cycle

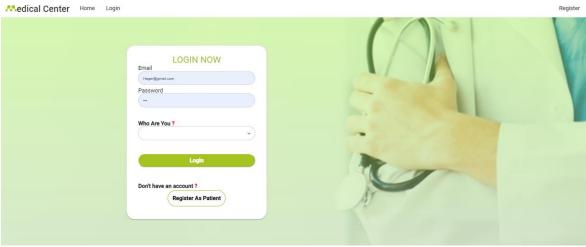


Figure 6.2.1 Patient signs in



Figure 6.2.2 Patient's Home Page

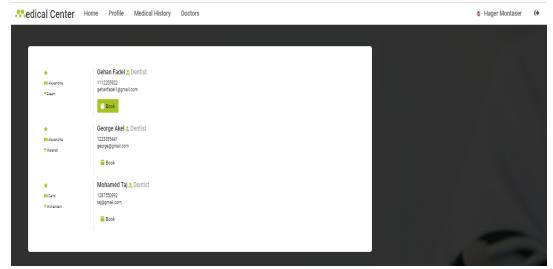


Figure 6.2.3 View doctors using the bottom slider

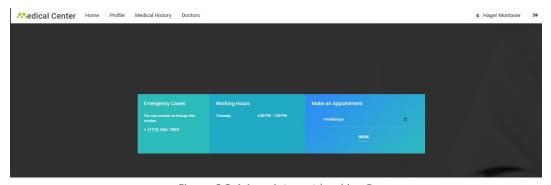


Figure 6.2.4 Appointment booking Page

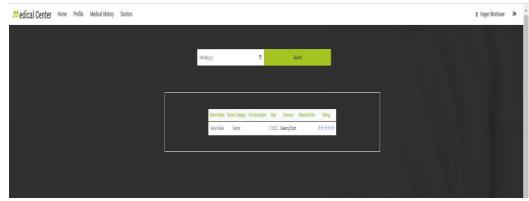


Figure 6.2.5 Show the patient's medical history and rating

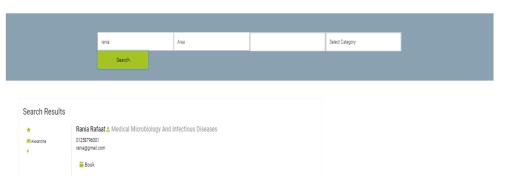


Figure 6.2.6 Searching for doctors' page

6.3. Laboratory Technician and Radiologist Cycle

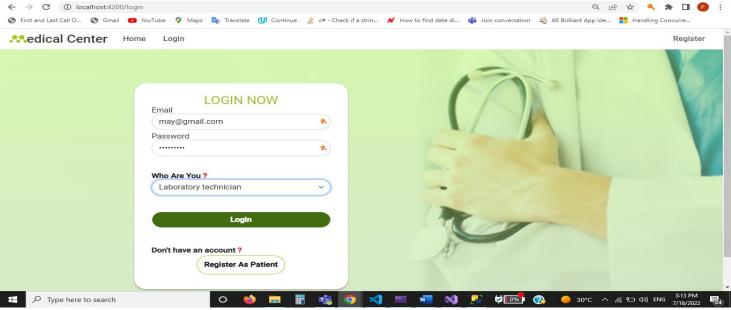


Figure 6.3.1 Lab technician/Radiographer signs in

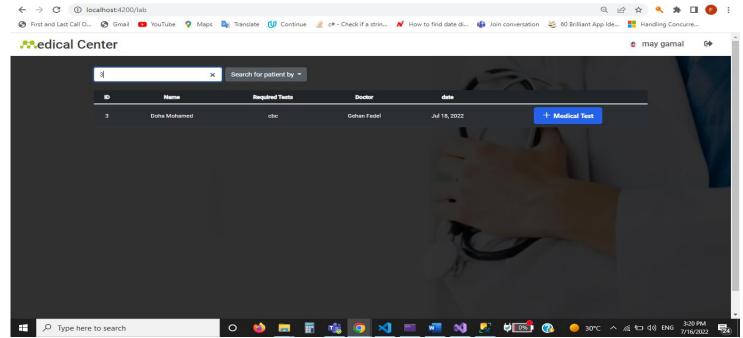


Figure 6.3.2 Lab technician or Radiographer could search on a patient either by id or by name

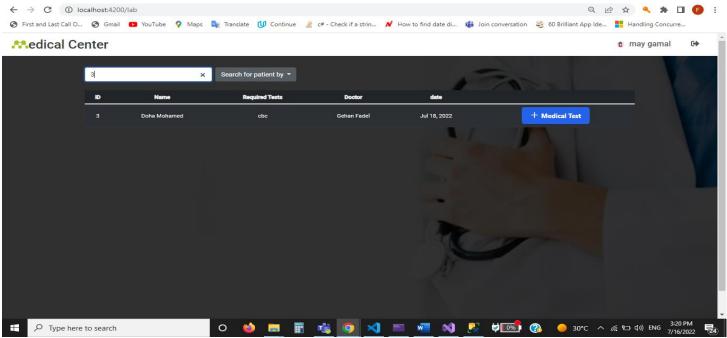


Figure 6.3.3 Lab Technician/Radiographer could upload patient's Medical Test/ Scan

6.4. Pharmacist Cycle

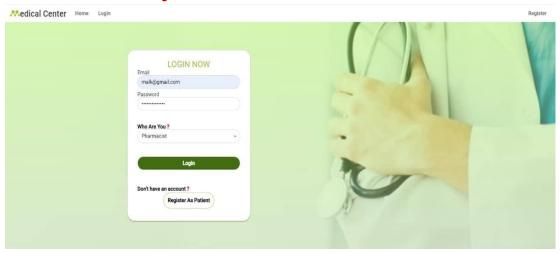


Figure 6.4.1 Pharmacist signs in

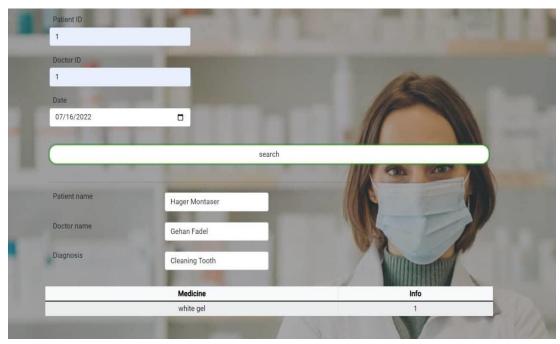


Figure 6.4.2 Pharmacist views patient's prescription

6.5. Admin Cycle

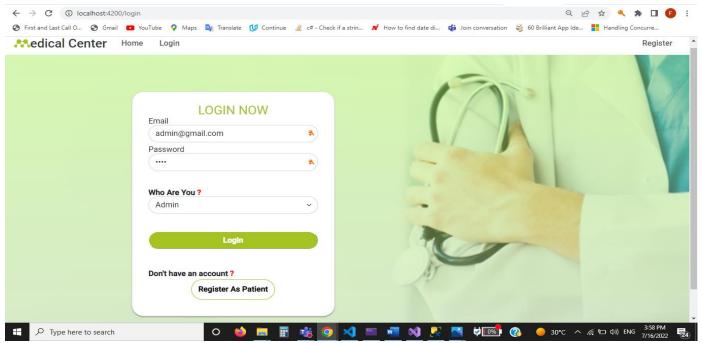


Figure 6.5.1 Admin signs in

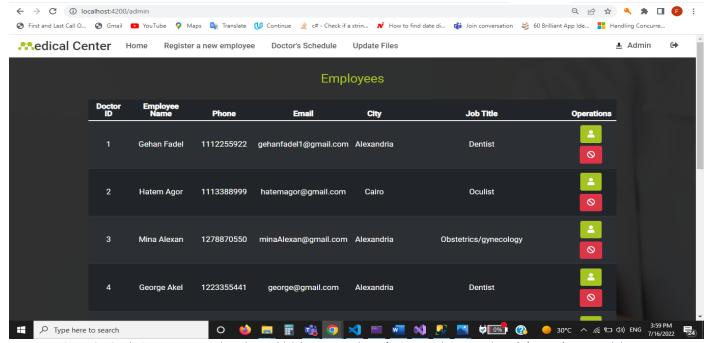


Figure 6.5.2 Admin Home Page where he could delete an employee/Doctor or shows employee's/Doctor's personal data

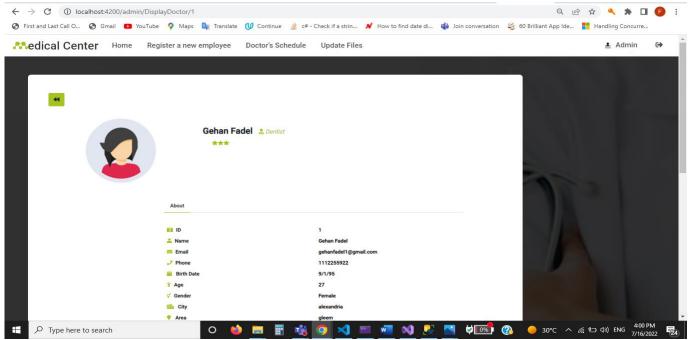


Figure 6.5.3 In case admin shows an employee's/Doctor's profile

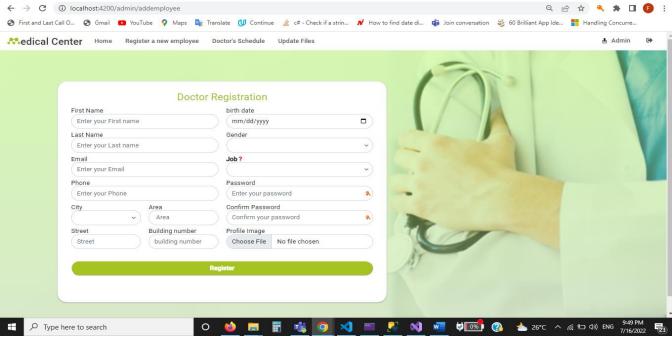


Figure 6.5.4 Admin could add a new employee/Doctor

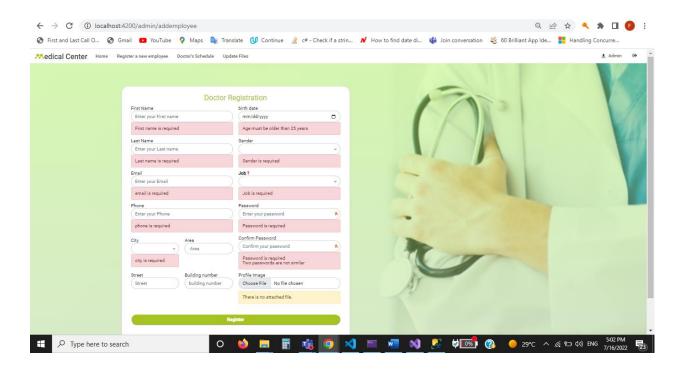


Figure 6.5.5 Form validations on adding a new employee/Doctor

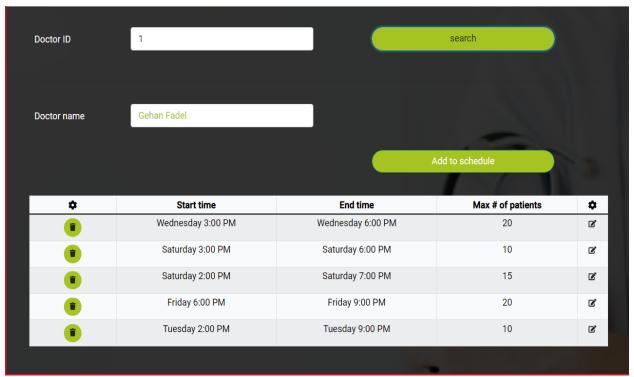


Figure 6.5.6 Search to get doctor's schedule to add, edit or delete timetable

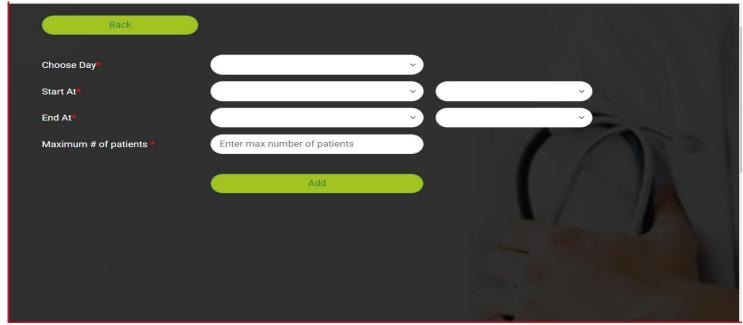


Figure 6.5.7 Add new timetable to doctor's schedule.

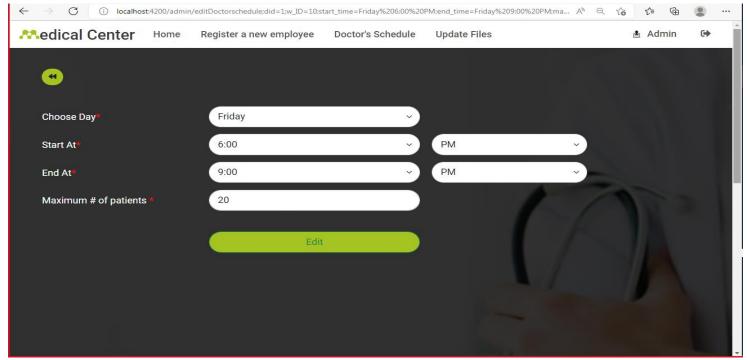


Figure 6.5.8 Edit an old timetable from doctor's schedule.

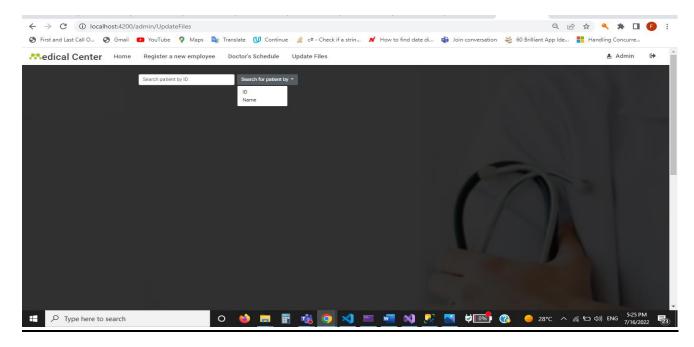


Figure 6.5.9 Admin could search for patient name or by id in order to update or delete one of his uploaded files

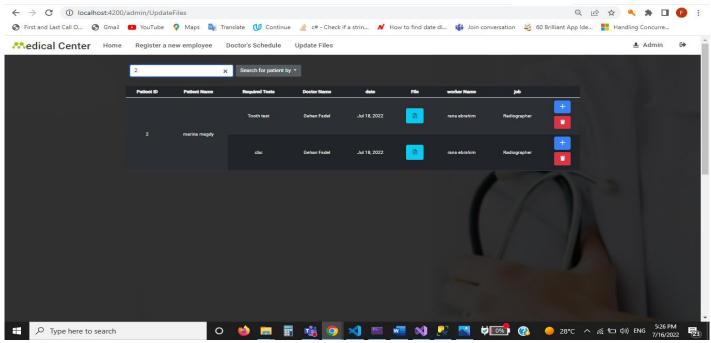


Figure 6.5.10 Admin could show, update, or delete uploaded file

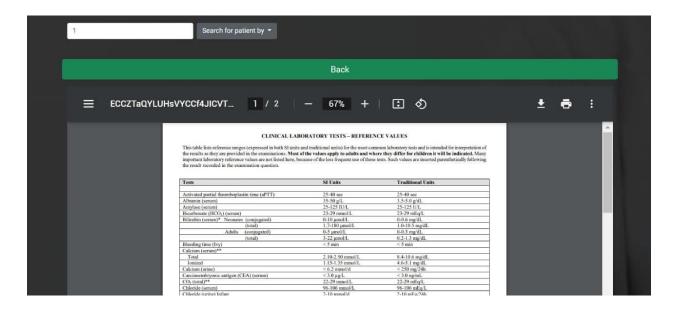


Figure 6.5.11 the file appears in case admin wants to show file