**Incident handler's journal**

**Instructions**

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| **Date:**  Record the date of the journal entry. | **Entry:**  **A small U.S. health care clinic experienced a security incident on Tuesday the 27th of March at 9:00 a.m. which severely disrupted their business operations.** |
| Description | A small U.S. health care clinic experienced a security incident on Tuesday at 9:00 a.m. which severely disrupted their business operations. |
| Tool(s) used | Phishing e-mail with malicious content |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident?   An organized group of unethical hackers   * **What** happened?   An organized group of unethical hackers left a ransom note stating that the company's files were encrypted and demanded money in exchange for the decryption key   * **When** did the incident occur?   Tuesday at 9 A.M.   * **Where** did the incident happen?   At a small U.S. health care clinic   * **Why** did the incident happen?   Because some employee downloaded a phishing e-mail; |
| Additional notes | Include any additional thoughts, questions, or findings. |

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| Description | Provide a brief description about the journal entry. |
| Tool(s) used | List any cybersecurity tools that were used. |
| The 5 W's | Capture the 5 W's of an incident.   * **Who** caused the incident? * **What** happened? * **When** did the incident occur? * **Where** did the incident happen? * **Why** did the incident happen? |
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### Need another journal entry template?

If you want to add more journal entries, please copy one of the tables above and paste it into the template to use for future entries.

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| Reflections/Notes: Record additional notes. |