Maksim Merkulov

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SUMMARY

- I have 8 years of hands-on experience of troubleshooting, networks maintaining and configuration managing
- I mentor colleagues and take part as a mentor in MentorInTech mentoring program
- I'm looking for: DevOps role and the opportunity to grow expertise in automation, orchestration and cloud services

SKILLS

• Languages: Python, Java, Go, Powershell, Bash

• CI/CD: Git, GitLab, Travis CI, Ansible, Molecule, Jenkins, HashiCorp Vault

• Orchestration: Docker, Kubernetes

• Virtualization: VMware, HyperV, Vagrant, Veeam Backup & Replication

• Monitoring: Prometheus, Kibana, Grafana

• Clouds: Amazon Web Services (AWS), Azure

• Databases: MS SQL, SQLite, MySQL

• Soft Skills: Mentoring, problem solving, collaboration

EXPERIENCE

Deutsche Telekom IT Solutions, LLC (Services in the ICT sector)

Senior configuration engineer (DevOps)

2021 - present

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- Automation: Developed Python scripts to automate routine. One of them was developed to create users in FreeIPA via Jenkins. It simplified adding new users and saved time for Ops team (from 5 minutes to one click)
- Monitoring: Developed dashboard (Grafana) to monitor customer service availability. Current service availability score is 92.5 of 100
- Release management: Analyzed and documented full release process from idea to release of a new version of the system, shared knowledge with colleagues
- Mentoring: Trained new members of the team to work effectively with networks, virtual machines, cloud services, VPN, Jenkins, Grafana, Vault
- o Other: Managed Jenkins, HashiCorp Vault, Terraform, Gitlab, deployed services via Kubernetes and Docker, configured

TI Fluid Systems, LLC (Automotive fluid systems for automotive manufacturers)

 $DevOps\ specialist$

2018 - 2021

- Infrastructure support: Supported as a part of IT department (three specialists) two plants in Russia and infrastructure departments abroad (600 employees)
- Automation: Developed a data analysis program in Python and set Powershell scripts to gather information. It increased local storage space by almost 40% by deleting old files and cleaning up obsolete ones on a monthly basis
- **Network optimization**: Built and organized the network structure and security system for manufacturing. That significantly improved the security control and production quality
- Equipment configuration: Configured specific equipment: assembly manufacture robots, access control systems, video surveillance systems, production printers and scanners

Federal Taxation Service (IT systems on taxes and duties for government)

Lead IT specialist

2015 - 2018

- IT support: Supported users, configured network equipment, worked with tasks related to telephony. Have been promoted from IT specialist to Lead IT specialist position after a six-month timeframe for exceeding goals
- Process optimization: Implemented support ticketing system (helpdesk) to track user issues. It allowed to accelerate the worksflow for all grades of IT support
- $\circ\,$ Other: Managed backups, upgraded network equipment, IP telephony system

EDUCATION

EPAM systems (Saint Petersburg, Russian Federation)

DevOps in BigData Training - 17-week training for System engineers in Data

2021

Stack: HyperV, Ansible, Jenkins, Docker, Linux (Bash), Hadoop, NoSQL

State University of Aerospace Instrumentation (Saint Petersburg, Russian Federation)

Specialist (equals to MEng), Information&Communication Systems Department

2009 - 2014

Graduation thesis: Software module to provide web content copy protection