

Maksim Merkulov

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DevOps Specialist | currently located in Saint Petersburg, Russia

Summary

- Detailed technical knowledge and hands-on experience of computer troubleshooting, developing networks and configuration management
- Skilled about Ansible configuration management tools, AWS cloud system
- Experienced in implementation of maintenance for telephone systems
- 8+ years in system administration, infrastructure maintenance, support of backup systems

Work experience

✓ Senior configuration engineer, Deutsche Telekom IT Solutions, LLC

 *Deutsche Telekom IT Solutions is a dynamically developing company providing its services in the ICT sector (www.telekom.com)*  Jun 2021 – current



- Managing Jenkins, Gitlab
- Management of FreeIPA
- Maintaining Prometheus, Grafana, Kibana
- Management of Docker and deploying Kubernetes
- Developing Python scripts for the automation

✓ IT Specialist, TI Fluid Systems, LLC

 *TI Fluid Systems develop and produce industry-leading automotive fluid systems for automotive manufacturers (www.tifluidsystems.com)*  Sep 2018 – Jun 2021

- Supported users, tracked and documented technical solutions of issues
- Installed, configured and administrated special user software
- Developed Python and Powershell scripts to automate processes
- Handled tech support and problem-solving for software and all network devices
- Backup management (Veeam)
- Worked with the patch management solution Ivanti LANdesk
- Installed and configured access control systems and video surveillance systems
- Asterisk PBX management, IP phones installation
- Worked in cooperation with the international infrastructure team and ISPs

✓ Lead IT Specialist, Federal Taxation Service

 *The Federal Taxation Service is providing IT systems on taxes and duties for Russian government*  July 2015 – Sep 2018

Have been promoted from IT specialist to Lead IT specialist position after a six-month timeframe for exceeding goals and for implementing the helpdesk system.



- Installed, configured the network and infrastructure services. Managed backups
- Upgraded network equipment, IP telephony system, workstations and PC hardware

Technical Skills

- | | |
|--|---|
| ✓ OS administration: Windows, Linux | ✓ Virtualization: VMware, Hyper-V, Vagrant |
| ✓ Programming: Python, Java, Go | ✓ Databases: MS SQL, SQLite, MySQL |
| ✓ Scripts: Powershell, Bash | ✓ Backups: Veeam Backup & Replication |
| ✓ Project management: Jira, Confluence, Trello | ✓ IT service management: Ivanti |
| ✓ CI/CD: Git, GitLab, Travis CI, Ansible, Jenkins | ✓ Network devices: Cisco, Huawei |
| ✓ Orchestration/clusterization: Docker, Kubernetes | ✓ VoIP phone systems: Asterisk PBX, Cisco, Avaya, Nortel Meridian |
| ✓ Monitoring: Prometheus, Kibana, Grafana | ✓ Video surveillance solution: Zoneminder |
| ✓ Clouds: Amazon Web Services (AWS) | |

Education & Trainings

DevOps in BigData Training, EPAM Systems



 *EPAM systems* - global IT company, specializes in product development, digital platform engineering, product design (epam.com)  Jan 2021 – Apr 2021

Successfully finished 17-week training for System engineers in Data with final project presentation & exam.

Stack: HyperV, Ansible, Jenkins, Docker, Linux (Bash), Hadoop, NoSQL

- Built an environment and infrastructure for CI/CD, set up a pipeline for building and deploying web apps
- Installed Hadoop Core, set up configuration for the cluster via Docker
- Developed Bash, Python scripts and Ansible configs for data management

Information security specialisation, State University of Aerospace Instrumentation (SUAI)

 *SUAI Institute of Information Systems and Information Security ranks among best research centers in Russia's North-West* (suai.ru/university-structure/faculty/183)  Sep 2009 – Aug 2014

Have been graduated from Information&Communication Systems Department of SUAI, have got specialist degree (equals to MEng internationally).

Graduation thesis: “Software module to provide web content copy protection”

There are more certificates, badges and finished courses on my linkedin page, please check [here](#) 😊

Languages

English - Intermediate (B2), Russian - Native, German – actively pursuing A1

Personal info

- Trying to improve my professional skills continuously (online courses, professional literature, gitlab/github blogging). Some of my articles are here: merkulovmx.gitlab.io and here: merkulovmx.github.io
- Developed websites for friends an eternity ago (with JS, Jekyll/Hugo, HTML+CSS, Wordpress), here: domenzero.github.io
- Mostly my hobbies are IT-related, but beyond that there's sports: open water swimming, kayaking, underwater rugby